* Over **14+ years** of experience in Software **Development**, **Quality Assurance, Architecture**, Mobile Computing, **Cloud Computing**, Business Development, Product Management, Automation, M2M, Enterprise Mobility Management (EMM) and Operational Excellence
* Process oriented with extensive Skill Set and experience of Enterprise Architecture, Balanced Scorecard, Six Sigma, IT Service Management/ITIL, Pre/Post Sales Solution Development/Deployment and Program Management
* Achieving long term strategic business goals using in Open Source Technologies
* Seasoned Professional in **People Management**

***Skills Set***

* Software Development: **C++, C#, Java**, Perl,.Net, Automation, Defects, Builds, Open Source
* **Enterprise Architecture**: TOGAF 9 Certified, Zachman, Business Architecture, SOA
* **Cloud Computing**: Open Nebula, **AWS**, Open Stack, Swift, Puppet, SAAS, PAAS, IaaS, Hybrid
* **Mobile Computing**: BlackBerry, Android, iPhone, BES, Device Management, IoT
* Big Data: **Hadoop**, Storm, MapReduce, Real Time Analytics and forecasting
* I.T. Service Management: ITIL Certified, Operational Excellence, DevOps, Data Centre Management
* Continuous Improvements: Six Sigma Green Belt Certified, Business Continuity Management
* **Project Management**: Agile, Rally Scrum, Microsoft Project, Jira, **Program and Portfolio Management**
* I.T. Operations: Smarts, eHealth, Wily, Netuitive, Zabbix, Nagios, CMDB
* **Strategy Management**: Balanced Scorecard Certified, KPI
* **Leadership**: Dimensions of Leadership and DiSC Profile, Team Building, Performance Management

***Work Experience***

***Senior******Architect – BlackBerry*** *Waterloo, Canada 2011 –2014*

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| Responsibilities | -Architecting Cloud, Big data and Mobile Technologies - People and Program Management  -Product Development and Quality Assurance -Operational Realization and Deployments |
| Significant Achievements | * Providing **End to End Service Assurance** in different hybrid Cloud environments * **Saved $5 million dollars** in Professional Services/Vendor/Partner management * **Reducing 20% waste** in Development/Testing/Release cycles |

*Director –* Altocumulus Inc. **Owner and Consultant** *Brampton, Canada 2011 – 2013*

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| Responsibilities | -Managing Vendor of Records -Managing RFC/RFP  -Program / Account Management -Resource Management |
| Achievements | * Provide thought leadership to all clients (in the healthcare, municipal and technology verticals) in project / portfolio management, strategic, risk and technology planning * Maintained exemplary levels of service and **100**% **retention** of accounts * Provide vital direction in the execution of bids, using competitive pricing structures and **negotiation** skills to win bids |

***Team Lead/Manager***Performance Engineering *- Quality Assurance Waterloo, Canada*

***BlackBerry*** *2006 –2011*

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| Responsibilities | - People Management -Project and Program management  - Research, Development and Quality Assurance -Product management |
| Achievements | * Architected and implemented end-to-end solution for **test automation** by building automation framework for large scale distributed environment. This enabled the organization to save over **40% person hours** * Making an idea into external **revenue generation** product (PERK) * Building a diverse team of **self-motivated engineers** and introduced Agile Project Management to deliver complex projects using SCRUM, resulting in **reducing product release cycle time**. * Bringing **all aspects of Performance** including Benchmarking, Scalability, Automation, Whitepapers, Simulations, Research, Analysis, , KPI generation, Auto-Anomalies, Test Comparisons, Real Time Graphing, Reporting, Load/Stress Tests , Calculators and Event Management into Product Quality Assurance * Building **3 person team to 30+** team in 5 years |

*Solutions Specialist -* Empowered Networks *Pickering, Canada 2005 –2006*

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| Responsibilities | Pre/Post Sales Support, Operational Support, Service Management, Project Management, Enterprise solution & Integrations, Design, SOW, Integration |
| Achievements | * **Increased customer-base** through Demos, Presentations for Canadian clients * Making Proof of Concepts into revenue generated product |

*Software Engineer -* Hewlett Packard *Bracknell, UK and Bangalore, India 2004 –2004*

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| Responsibilities | Maintenance, QA, Support, Bug Fixing and Patch Release |
| Achievements | * Successful patch release within 2 months after moving it from onsite to offshore centre |

*Senior Software Developer-* Cisco Systems/Wipro *San Jose, USA and Bangalore, India 2000 –2004*

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| Responsibilities | Building certification lab for customers, Software Design, Development and Testing (Scalability and Performance), preparing proposal for new projects, CWM and Simulations |
| Achievements | * Successfully coordinated global teams at multiple sites. * “Feather in Cap” award for exceeding customer expectations |

*Software Engineer -* CMC Ltd *Delhi, India Apr 2000 - Nov 2000*

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| Responsibilities | Feasibility Study, design, coding, unit and integration testing |

***Academic Background***

Master of Computer Applications 2000 Cochin University, Cochin, India

Bachelor of Science in Electronics (Honours) 1997 Delhi University, New Delhi, India