**Pradeep Nambiar M.K**

**Mobile: +91-9986370626 E-Mail:pradeepnambiar11@gmail.com**

**Seeking assignments in Project/Test Lead with an organization of repute preferably in IT sector.**

**CAREER CONSPECTUS**

* 10 + year’s good experience in Project Management, Quality Assurance and Software Testing.
* Created RFP, Proposal, SOW, WBS, Scope Statement, Estimation, Budgeting, Project Sizing, Scoping, RACI.
* Actively involved in all the phases for SDLC: Requirement Phase, Design Phase, Coding Phase, Testing Phase and Project closure.
* Responsible for End to End delivery and various metrics of the entire projects across all the phases of project life cycle.
* Managed effectively Team of around 20 people across the geographic and in regional areas.
* Actively involved in all the phases for STLC: Requirement Phase, Requirement analysis/review phase, Test Design and execution Phase, Defect Reporting and verification Phase, Regression Testing Phase and UAT phase.
* Adept in testing software products and handling projects efficiently for delivering the required applications in a very systematic way.
* Experience in automation test planning, test strategy and authoring test documents, managing the quality assurance program in the organisation, overseeing metrics data collection and calculation.
* Worked as onsite coordinator - **Possess 10 years valid Business visa for USA** ( October 2008 to October 2018 )
* Experience in handling team in different SDLC methodology, Agile, Scrum predominantly in Iterative and STLC.
* Well versed with web biased applications, Finance domain, Retail, Healthcare, Application Testing, Immigration, Insurance, Web Based Portal and client and server applications.
* Proficient in mapping client’s requirements and providing customised software solutions involving system design & development and coding of modules.
* Excellent communication & interpersonal skills with proven abilities in resolving complex software issues.
* Extensively Tested Web Based Application and Client Server Application.

**SKILLS & COMPETENCY**

* **Project Management**
* Hands on experience in Project Initiation, Planning, Execution, Monitoring and Controlling, Project Closing.
* Managing multiple concurrent projects planning client bank and its subsidiaries, with autonomous and cross-functional project teams consisting of functional, development and testing profiles.
* Participate and perform business continuity and disaster recovery plans and procedures for the BU.
* Prepare regular Dashboard to highlight the project performances and key metrics and provide recommendations to bridge gaps. Monitoring and ensuring customer delivery during the transition period; analyzing the workflows involved to have a clear picture in respect of standards.
* **Testing Management**
* Onsite and offshore coordination for the requirement clarification with BA and client.
* Authoring & Reviewing of test strategy & test plan for a complete testing cycle.
* DSR and weekly status report, Risk assessment, Mitigation plan.
* Wide experience in various testing tools like QTP 10, Quality Center 9.2, Load Runner etc.
* Expertise in Integration and System Testing, Regression Testing, UAT Testing, Automation/Performance Testing.
* Extensive experience in standard Quality checking, SDLC and STLC, Agile, Scrum, Waterfall, V Model, Iterative.
* Requirement Traceability metrics for the test coverage in Quality center and Jira.
* Defect Triage meeting for faster closure of defect with development team and client.
* **Quality Assurance & Software Testing**
* Ensure effective implementation of quality system in the project.
* Ensure effective review of work products.
* Ensure Final inspection on products, wherever applicable.
* Performs quality assurance activities and participate in audit activities as and when required. Update and maintain quality metrics.
* Conducting case & system study for project planning, scoping, estimation and tracking.
* Engineering strategies for design verification / product validation, preparing / reviewing the functional requirement document
* Conducting installation, functional, compatibility & regression testing and analyzing reported defects.
* **Resource Management**
* Co-ordination between teams situated at different geographical locations.
* Coordinate with IT Infrastructure for hardware and software resource requirements. Coordinate with Admin for infrastructure and logistic needs.
* Coordinate Project environment set up.
* Coordinate the induction process for new joiner(s) in the project.
* Conduct team building activities.
* Define work responsibilities of team members.
* Build strong, collaborative relationships through coaching and mentoring and take ownership of key initiatives across business levels and functions.
* **Continuous Improvement**
* Improves department documentation standards or guidelines (PMO activities).
* Provide training and some direction for project management team as needed.
* Plays a leadership role to provide feedback for continuous process improvement.
* Analyses historical data and identifies areas where improvements can be applied.

**TECHNICAL SKILLS**

**Domain** : Health care, Finance, Customer service, Insurance and Immigration

**Testing Tools** : QTP 10, Quality Center 10.6, Load Runner, DVO, TFS

**Software Q/A** : Quality Process, SDLC and STLC, Agile, Waterfall, V Model, Iterative.

**Data warehousing tools** : Informatica, SSIS, Cronacle

**Reporting tools**  : Cognos, Hyperion, OBIEE, Business objects, SSAS and SSRS.

**Databases** : Oracle 10i, Toad, Teradata, SQL 2008, MS Access.

**Operating Systems** : Windows 9x/2000/NT, Windows 7.

**Languages**  : Java, Visual Basic 6.0, Asp.net.

**EMPLOYMENT SCAN**

**Associated with Wipro-Ge Healthcare Pvt. Ltd., Bangalore: Since March’13**

***Project/Test Lead-*** ***Hospitals, medical centers and health care systems***

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| **Domain**: Health Care | **Customer**: Hospitals, medical centers, and government/regional health care systems |
| **Technology**: Informatica ,Cronacle,Teradata,Cognos,  Obiee,Hyperion,Boxi ,DVO | **Purpose**: Provides connectivity, unlock new insights, and enable health care systems to run more effectively and efficiently -- resulting in better quality care for more patients at lower cost. |

**Project Description**: GEHC provides transformational medical technologies and services that are shaping a new age of patient care.GEHC expertise is in medical imaging and information technologies, medical diagnostics, patient monitoring systems, performance improvement, drug discovery, and biopharmaceutical manufacturing technologies to help clinicians around the world re-imagine new ways to predict, diagnose, inform and treat disease, so that the patients can live their lives to the fullest. As part of testing activites, we focus on the main services namely a) Itest, b) Regression Testing c) System testing d) Load testing to the GE Projects.

**Role and Responsibilities:**

* Creating proposals, biding for the project, interaction with client, account manager, test Architect, Test Analyst.
* Familiar with SDLC and STLC models for project phases.
* Hands-on Estimation Technique for Sizing and Effort.
* Budgeting and forecasting for the entire project testing cycle.
* Project Planing, execution, monitoring and controlling, Closing.
* Managing the Team across different geography.
* Analyzed URS and FS requirements for the release and meeting the requirements in QC for the release on priority basis.
* Involved in the preparation of various phases of testing cycle for the project.
* Maintained the track of systems requirements for the testing cycles and the status for entire testing life cycle of the project.
* Developed the Validation Plan, Test Strategy and System Test Plan for the Project as well as the testing cycles for the release in the QC and assigning the test cases.

# *Aditi Technologies (Jan 2011 to March 2013):*

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| **Domain:** Customer Service Solutions | **Customer:** Microsoft |
| **Technology:** SSIS,SSAS,SSRS,SQL 2008,silverlight | **Purpose:** Provides enterprise information, architecture and technology services to Microsoft users in the business and development communities |

**Project Description**: Xbox is the video game console produced by Microsoft. It is integrated Xbox Live service that allows players to compete online, download arcade games, game demos, trailers, TV shows, music and movies and its Windows Media Center multimedia capabilities. We have Microsoft Customer service solution (CSS) is the application which meets the changing expectations of customers with a service solution that is robust and flexible. We are vendor of Microsoft where we mainly take care of Consumer datawarehouse.Carrying out the Etl Process (SSIS,SSAS and SSRS) to get the data from the Source till Report .This project follows the Agile Methodology which consist of 1 week planning ,2 week development and 1 week Testing.

**Role and Responsibilities:**

* Conducted quarterly project audits and implemented corrective and preventive measures
* Conducted interviews and contributed to the development of a strong workforce along with devising and executing induction plans for trainee engineers into the system
* Collected and monitored project metrics, with appropriate measures along with maintenance, monitoring & implementation of issue/escalation log
* Allocated and managed project tasks, managed the project team members and reviewed their performance
* Executed testing projects, reviewed and approved test artefacts and delivered test projects on schedule and budget
* Experienced in preparation of Test Plans, UAT Test plans, Test Stratergy, Test Scenarios, Test Cases and Test Reports.
* Maintaining Monthly and Quarterly leave tracker for the team resources.
* Verify the extraction, transformation, and loading (ETL) of data is carried out by SQL Server Integration Services .

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| **Domain:** Finance & Insurance | **Customer:** National Financial Partners Corp |
| **Technology:** Asp.net, SSIS,SSAS,SSRS,SQL 2008 | **Purpose:** focused on optimizing cross-selling opportunities and building recurring revenue, and diversification, ensuring the company is well-positioned for long-term growth. |

**Project Description**:NFP is a leader in the delivery of benefits solutions for companies of all sizes and in the delivery of life insurance and wealth management solutions for high net worth individuals. Our leading, independent broker/dealer offers a wide range of choices from some of the nation’s top investment companies.NFP operates in three complementary markets: benefits, insurance and wealth management. We attract firms through both ownership and membership by offering superior tools and services designed to better serve clients while building their overall practice.NFP provides our firms with substantial resources that benefit their clients, enhance their competitive position and facilitate their organic growth

**Role and Responsibilities:**

* Verify the extraction, transformation, and loading (ETL) of data is carried out by SQL Server Integration Services .
* Verification of Error handling will also be tested during this component testing taking into account any invalid or rejection logic and handling of unprocessed records
* Verification of business logic and transformation carried out to populate the data.
* Verification the data that resides in the data warehouse is at a very granular level and the data in the Cubes is at a refined and summarized level

# *NESS Technologies (Dec 2007 to Jan 2011):*

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| **Domain**: Health science | **Customer**: Quintiles Transnational Corp |
| **Technology**:Java, .Net, Oracle,  Informatica,Cognos | **Purpose**: Provides clinical information, architecture and technology services to Quintiles users in the business and development communities |

**Project Description**: The main objective of Trial Management Operational Data Store (TMODS) is to establish a central project management data repository for consistent and accurate reporting and analytics. The TM ODS primary purpose is to serve as an intermediary repository of current aggregated transactional Trial Management data which is populated on a near real-time basis.The Quintiles Data Factory will deploy Operational Data Stores to house operational reporting data, therefore, removing the need for direct analytics or reporting against current OLTP systems, which normally result in performance issues.

**Role and Responsibilities:**

* Executed testing projects, reviewed and approved test artefacts and delivered test projects on schedule and budget
* Resource recruitment & interview conducted
* Involved in the preparation of Test Plans,UAT Test plans,Test Stratergy,Test Scenarios,Test Cases and Test Reports.
* Involved in the whole process of ETL and Cognos Report testing including interaction with client.
* Wrote simple to complex SQL queries to verify the database tables and as well as verifying the data in Cognos Reports generated.
* Data quality checking, reviewing the requirements and interacting with the business analysts
* Responsible for Authoring, Peer Review, Updation, Execution of Test cases, Track and reporting bugs through Quality Center.
* Verified test checklist for various tests and maintains the test documents.

# *INSZOOM Software (May 2004 to Dec 2007):*

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| **Domain:** Immigration | **Customer:** US Based Law firms, Global Corporations |
| **Technology:**Asp.Net,Javascript,Sql Server 2005 | **Purpose:** Implemented innovative software system, which is specifically designed for Immigration industry. It is a superior resource tools for all aspects of the Immigration process |

Inszoom.com is an innovative software system, which is specifically designed for Immigration industry. It is a superior resource tools for all aspects of the Immigration process. Immigration software is divided into different module starts with Attorney; he is responsible for the getting the visa for the client. It allows end user access to information about their pending case, sending email alert to clients whose visas are near expiration. Generate USCIS forms online and store client information in Case Management database. The next module is Corporation, which acts as sponsor to the client and the other module is Client who has to fill all the details (ie petition and the forms) related to his visa and has to submit to Corporation. Corporation submits all the application of Client to Attorney. Attorney sends the application to Government website through Efiling and gets visa processing quicker.

**Role and Responsibilities:**

* Successfully performed all the test engineering activities right from requirement analysis, test case design, test execution, defect management, UAT support, test reports, release notes and user manuals
* Initiated and conducted test review meetings along with defect triage meetings
* Prepared of Test Plans and Test Summary Reports.
* Prepared, Reviewed and Executed Test Cases.
* Helped team mates in requirement clarification and test case development.
* Raised defects with exact re-creation steps and reported them to developer to fix the bugs.

**SCHOLASTICS**

* Msc(IT) from Kuvempu University

**PERSONAL DOSSIER**

Father name : Balakrishnan Nambiar M.K

Passport number : G0743254

Marital Status : Married