**Sundhar Manian**

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**Profile Summary**

* **Software Quality Assurance –** Having **10+** **years** of IT industry experience in organizations TCS and Infosys Technologies Services Limited. During the time played various roles as Program Test Manager, Project Test Manager, Test Consultant, Defect Manager, Support Lead, Configuration Manager among others. Possess Excellent Communication skills combined with Business and Technical Knowledge. Extensive experience in remote team management and team co-ordination in global environment.
* **Area of Expertise –**Test Management, Test Process Setup\Administration, Test Support Tool Setup & Administration, Functional Testing (Manual & Automation), Business Analysis, Configuration Management, Defect Management
* **Expertise in** Compatibility Testing, Accessibility Testing, Globalization Testing, User Acceptance Testing, Risk-based Testing, Simulator based Testing, Installation Testing, Desktop Application Testing, Web – based Testing, Mobile Testing, Data Warehouse Testing, ETL Testing, Report Testing, Unix – based Testing, XML Testing
* **Have worked in different SDLC methodologies -** Waterfall, V-Model, Agile, Rapid Application Development
* **Worked for clients –** AOL Inc, Microsoft Corporation, Comcast Corporation, The Nielsen Company, Nokia Corporation, Vodafone Group plc
* **Managerial Skills –** Customer Orientation, Project Planning, People Management,Effort Estimation
* **Test Automation Software –** Quick Test Professional 9.5, Selenium 2.4.2
* **Test Management Software –** Quality Center 9.x, 10.0, ALM 11.0 (served as QC\ALM Admin)
* **SCM Tools –** MS Visual Source Safe 6.0
* **Defect** **Tracking** **Tools –** Bugzilla, Quality Center, Product Studio, Jira
* **Other Tools –** JAWS, JRuler, Device Anywhere

**Qualifications**

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| Degree and Date | Institute | Major and Specialization |
| Bachelor Of Engineering – May 2004 | Sri Krishna College of Engineering & Technology | Electronics & Communication |

**Experience Summary**

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| Company | Period |
| Tata Consultancy Services | 03-Dec-2007 to Till Date |
| Infosys Technologies Limited | 14-Jun-2004 to 30-Oct-2007 |

**Professional Memberships / Certifications**

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| Professional Society / Certification | Date Certified |
| ISTQB Foundational Level | March 2008 |
| HP Quality Center Certified | June 2008 |
| HP Quick Test Professional Certified | June 2008 |

**Assignments**

The details of the various assignments that I have handled are listed here, in chronological order.

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| Project Title | NPD – IPX Products |
| Customer | Vodafone Group Plc |
| Period | Sep 2014 – Dec 2014 |
| Description | This project involves the development and deployment of certain products through IPX network. We as the quality team for the program were in-charge for the completeness of the products delivered to customers. |
| Role | Program Test Manager |
| Responsibilities | Test Management Activities  Creation of Test Strategy  Creation of Test Plan  UAT Co-ordination |
| Work Location | Chennai, India |

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| --- | --- |
| Project Title | PCDW – Project Creation Data Warehouse |
| Customer | Nokia Corporation |
| Period | Oct 2013 to August 2014 |
| Description | The project involves the data collection from Requirement \Test Management applications into the data warehouse from where customized reports were created using Qlikview platform |
| Role | Test Manager |
| Responsibilities | Ownership of all testing activities  Test Management Activities  Drafting of Test Strategy, Test Plan  Review of Test Cases\Test Results  UAT Co-ordination with customers  Test Summary Report |
| Solution Environment | Oracle 10.2g, Qlikview, Informatica |
| Work Location | Oulu, Finland |

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| --- | --- |
| Project Title | Test Management – QC Support |
| Customer | Nokia Corporation |
| Period | Oct 2011 to March 2013 |
| Description | This is a part of Nokia Test Management group and responsible for the availability, performance and maintenance of Quality Center and its support tools. Recently the scope of the project increased to maintenance of Project Creation Data Warehouse that houses the reporting from various test management tools |
| Role | Support Lead |
| Responsibilities | Installation & Maintenance of Quality Center\ALM versions in different environments  Deployment of QC Patches and service packs  Installation and maintenance of Quality Center support tools  Migration of QC 10.0 to ALM 11.5 |
| Solution Environment | RHEL 5.3, Oracle 10.2g, Windows 2003, ITSM |
| Work Location | Espoo, Finland |

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| --- | --- |
| Project Title | Nokia Ovi Store – E2E |
| Customer | Nokia Corporation |
| Period | Jan 2011 to Sep 2011 |
| Description | This team is responsible for overall integration testing of the Ovi store. The purpose of the team is to test from the end user perspective and also to ensure that the introduction of new requirements has not broken anything in the End to End flow. |
| Role | Test Analyst |
| Responsibilities | Co-ordination between teams located globally  Test Case Design  Test Case Execution  Test Environment set up |
| Solution Environment | Quality Center 10.0, Jira |
| Work Location | Helsinki, Finland |

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| --- | --- |
| Project Title | Global – Nielsen Store Observatory |
| Customer | The Nielsen Company |
| Period | Jun 2009 to Nov 2010 |
| Description | Today there are several SOS factories around the world. In order to enable convergence, a global strategy has been defined to provide a one common platform to support all the needs of the SOS product  The purpose of the SOS Global product is to address the needs of the Nielsen clients across various regions receiving store observation solutions in one common platform that is Open, Simple and Integrated with other Nielsen solutions.  I am in charge for the Data Acquisition Component which involved– Functionality of application in MC50 & MC55, File to Table validation of data , Table to File validation (Sql CE DB in Device, Oracle 11g DW). The UI of the application was tested in Portuguese, Spanish in addition to English. |
| Role | Test Lead |
| Responsibilities | Preparation of Test Strategy / Test Plan  Planning and Allocation of Tasks  Test Case Design Review  Test Execution Review  Test Summary Analysis & Sign-off |
| Solution Environment | Quality Center 10.0 |
| Work Location | Chennai, India |

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| --- | --- |
| Project Title | Innovative Delivery Organization |
| Customer | The Nielsen Company |
| Period | Jan 2009 to Jun 2009 |
| Description | This project involved the Automation of Generation & Validation of Reports for the purpose of various clients of Nielsen generated from the Shared Platform. We have done a Feasibility study by developing a Proof of Concept and automated up to 40% of the Test Execution activities which resulted in sizeable savings for the clients. |
| Role | Test Automation Lead |
| Responsibilities | Preparation of Automation Test Strategy  Involvement in Development of Automation Framework  Involvement in Test Automation  Test Summary Analysis & Sign-off |
| Solution Environment | Quick Test Professional 9.5 |
| Work Location | Chennai, India |

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| --- | --- |
| Project Title | BDN - Beverages Data Network |
| Customer | The Nielsen Company |
| Period | Dec 2007 to Dec 2008 |
| Description | Nielsen’s warehouse system called BDN combined with BDN application was used for producing business reports specifically for the alcohol manufacturers and importers in the geographical limits of USA. |
| Role | Test Lead |
| Responsibilities | Creation of Test Strategy  Creation of Test Plan  Test Case Review  Test Execution Review  Test Metrics Reporting  Test Closure Reporting |
| Solution Environment | Quality Center 9.2, Oracle 9i |
| Work Location | Chennai, India |

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| --- | --- |
| Project Title | Mobile Anywhere |
| Customer | Comcast |
| Period | Jul 2007 to Oct 2007 |
| Description | This project involves the testing of the AOL Mail features on various mobiles available in the market right from low end to higher end. The mobiles are tested using the mobile simulator ‘Device Anywhere (DA)’. This project involved only the execution of the test plan provided by the client and the reporting of the bugs. |
| Role | Offshore - Test Lead |
| Responsibilities | Co-ordination between onsite and offshore  Assignment of Tasks  Test Execution  Bug Tracking  Test Reporting |
| Solution Environment | VSS 6.0, Device Anywhere – Simulator |
| Work Location | Chennai, India |

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| Project Title | Video Instant Messenger |
| Customer | Comcast Corporation |
| Period | Sep 2006 to Jun 2007 |
| Description | VIM (Video Instant Messenger) will deliver voice, video and text capable instant messaging (IM) to Comcast subscribers through the deployment of a Soft Client application.  This project involves gathering and documenting product/technical requirements, major and minor enhancements needed based on which the Development team located at onshore develops the product.  This project involved Test Plan preparation and the Test Execution involved Functionality Testing, End-to-End QA testing and protocol testing. This project also involves an automation of certain test scenario to reduce the execution time of regression cycle. |
| Role | Offshore - Team Lead |
| Responsibilities | Gathering and Documenting of product requirements  Onshore and offshore co-ordination  Test Case Design  Test Environment  Test Execution  Configuration Controller |
| Solution Environment | QTP 8.0, QC 9.0, VSS 6.0 |
| Work Location | Chennai, India |

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| Project Title | E3 |
| Customer | Microsoft Corporation |
| Period | Apr 2006 to Sep 2006 |
| Description | This is a development project to develop a Volume Licensing tool for Microsoft’s Internal organization. The Licensing Executives of Microsoft all over the world will use this tool.  I was a part of Testing Team, which worked together with the Acceptance Testing Team for the Test plan creation, and the test execution involved Functionality Testing, Globalization Testing and Backend Testing using SQL. |
| Role | Test Lead |
| Responsibilities | Co-ordination with Dev team  Assignment of Tasks for Team Members  Test Case Design ( Globalization Testing, Backend Testing, Functionality Testing)  Test Execution  Bug reporting  Test Environment setup |
| Solution Environment | Product Studio, VSS |
| Work Location | Chennai, India |

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| --- | --- |
| Project Title | AOL Safety and Security Center |
| Customer | America Online |
| Period | Jan 2006 – Apr 2006 |
| Description | This project involves functionality and compatibility testing of Safety and Security centre, which provides the end-user a more secure environment in public domain |
| Role | Tester |
| Responsibilities | Test Case Design  Test Execution  Bug Reporting  Test Environment Setup |
| Solution Environment | Bug Logging Tool (BLT), VSS |
| Work Location | Chennai, India |

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| Project Title | AOL Netscape Reskin |
| Customer | America Online |
| Period | Nov 2005 – Jan 2006 |
| Description | This project involved the test planning and test execution of Netscape Home portal which was re-designed to provide a new look. The test execution was done based whether the developed portal adhered to the mock page provided as reference for testing. POPS, a publishing tool was used to check the editorial nature of the page, JAWS was used to test the accessibility and Jruler to test the dimensions. BLT was used for bug logging. |
| Role | Test Analyst |
| Responsibilities | Test Case Design  Test execution  Bug reporting  Test Environment setup  Development of Scripts for Automation. |
| Solution Environment | BLT, VSS, QTP 8.0 |
| Work Location | Chennai, India |

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| --- | --- |
| Project Title | AOL Netscape Billing |
| Customer | America Online |
| Period | Feb 2005 to Oct 2005 |
| Description | Billing section covers the various methods of billing with respect to the services and the business rules for different billing methods that are supported in the subscription of a Low-Cost ISP user. I was involved in the test planning and test execution of a web based tool used by the customer care representatives and in the test execution of various reports. |
| Role | Test Analyst |
| Responsibilities | Test Case Design  Test Execution  Bug Reporting  Knowledge Management POC.  Defect Prevention POC.  Development of Scripts for Automation |
| Solution Environment | Bug Logging Tool (BLT) , VSS, QTP 8.0 |
| Work Location | Chennai, India |

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| --- | --- |
| Project Title | AOL Netscape ISP |
| Customer | America Online |
| Period | Oct 2004 to Jan 2005 |
| Description | Netscape offers unlimited Internet Service through dial-up at a lower cost in comparison with broadband service provided. The project involves the testing of major modules Dialer, Web-registration, Installer, Toolbar, My Account, and Web Authentication, Billing details at the client end interface. In this offer the users can choose only the premium services they require, from the bunch of premium services available. This was rolled out in Jan 2005. |
| Role | Test Analyst |
| Responsibilities | Test Case Design  Test Execution  Bug Reporting |
| Solution Environment | Bug Logging Tool (BLT) , VSS |
| Work Location | Chennai, India |

**PERSONAL DETAILS**

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| **Date of birth** | 14-OCT-1982 |
| **Sex** | MALE |
| **Nationality** | INDIAN |
| **Marital Status** | MARRIED |