### Siddharameshwar D H E-mail: [siddu75@gmail.com](mailto:siddu75@gmail.com)

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* Results-driven management executive over 13+ years performance track record in global corporations such as Symphony Services and Novell Software , Bangalore with QA Project Management experience in successfully planning, directing, tracking, and managing complex projects using various SDLC models like Agile-Scrum, Iterative, Waterfall etc.

### Professional Skills

* 13+ years of QA experience in IT Industry (3 years as manager QA) with knowledge in System Management, Web , Identity mgmt, Database, LAMP, Siebel CRM and SCM
* Experience in End-to-end testing IT solutions using SDLC modes like Agile–SCRUM, Iterative, and Waterfall.
* Responsible for delivery and operations of multiple projects handled by leads, senior Engrs distributed across the globe.
* Seasoned professional, with outstanding project planning, execution, monitoring and resource balancing skills with ability to support multiple projects simultaneously in a matrix organizational structure.
* Experienced in performance management, effective utilization of resources & attrition control.
* Strong in people management - setting and reviewing individuals goals & objectives, appraisal reviews, one-one, conflict resolution, identifying individual aspirations, leading & motivating team members, recognizing & rewarding high performers.
* Strong leadership skills and proven ability to motivate and align teams toward creating business value.
* Experience in engaging the team in all technical and non-technical discussions and Mentoring / Coaching Employees and provide regular guidance and directions to them.
* Extensive experience in delivery management aspects like communication, client, Knowledge, Metric, Risk and Stake holders, Change (scope) and Time Managements.
* Responsible for influencing CSAT ratings on quality, schedule and capabilities
* Experience in leading a Test Team comprising up to 15+ Test Engineers
* ***USA Business VISA Valid till 2021***

### Professional Experience

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| --- | --- | --- |
| Company Name | POSITIONS HELD | Period |
| Symphony Teleca Corporation, Bangalore | Manager – Product Engineering,  Lead Product Engineer,  Technology Specialist | Dec-2005 to Oct-2013 |
| Novell Software Dev (I) Pvt Ltd , Bangalore | Senior Software Engineer | Feb-2000 to Nov-2005 |
| Infopark System, Solapur | Faculty | Nov-1998 to Jan-2000 |

### Experience Summary

## Symphony Teleca Corporation India (P) Ltd

## Dec 2005 – Oct 2013

**Roles Played –**

Manager –Product Engineering,

Lead Product Engineer,

Technology Specialist

* Project/Resource planning, tracking, and delivering quality products on time for Java, web and Siebel applications
* Define QA processes, guide team towards detailed test plans and clear executions with emphasis on working closely with development teams.
* Identify resource gaps in project execution and mitigate it by hiring contractors, using in house resource pool
* Managing all phases of testing for assigned components ensuring test plans and test cases are completed and met business requirements.
* Provided technical help to the team, including troubleshooting for Install and configure of OS, Applications, QA tools, Install and configure of lab computers and software
* Key responsibilities include QA Delivery Management using SCRUM – AGILE methodology, Customer Coordination and Relationship Building, Resource Recruitment and Utilization, Attrition Control, Competency Development, People Management and Process Implementation.
* Managing and building team of QA leads, engineers/senior engineers responsible for project delivery using Microsoft technologies and tools.
* Responsible for influencing CSAT ratings on quality, schedule and capabilities by converting customers into strong referral points.
* Used best practices for System, Integration, E2E and UAT testing.
* Test Automation using Perl and Selenium

## Novell Software Development (I) Pvt Ltd

## Feb 2000 – Nov 2005

**Role –** Senior Software Engineer

* Responsible for Test Plan/Strategy, Test Estimates, Test case design for functional/non-functional test cases.
* Responsible for Test case Execution and Test status Reporting
* Involved in non-functional testing like Performance, scalability, Security,Stress, reliability, Integration, compatibility and internationalization testing
* Analyzed and reviewed the software requirements, functional specifications and design documents
* Involved in Installation/functional testing of Novell eDirectory on Unix/Linux and Windows Platforms
* Automation using Perl , PHP and Load runner scripts
* Involved in MySQL functional and performance test execution using Slath tool and performance data analysis
* Involved in Perl and PHP performance testing using Apachebench
* Involved in Database , Web server, LAMP and DNS/DHCP functional testing
* Involved in Installation/configuration of Apache web server
* Worked with development teams investigating and correcting software bugs and deficiencies based on the testing results.
* Involved in Project Post Mortem Analysis and implementing the recommendations across teams.

**Education:**

***Bachelor of Engineering (Electronics) (1997)***

Walchand Institute of Technology, Solapur, Shivaji University, Maharashtra.

***M.S in Software Systems (2004)***

Birla Institute of Technology, Pilani, Rajasthan

**Skill Set:**

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| Languages | C, Perl , PHP |
| Operating Systems | Microsoft Windows, Solaris , AIX, Linux and Netware |
| Domains | CRM, SCM, Networking, Systems management, Web, Storage  Novell eDirectory |
| Test Tools & Utilities | Selenium, Slath, Apachebench, Loadrunner |
| Test Management Tool | TCDB, QC, SpiraTest |
| Defect Management Tool | Remedy , Bugzilla , Team Track , Jira , QC |
| Project Management Tools | XPlanner, MPP |