**Srinivasa Rajendra**

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ISTQB Certified and result-oriented professional with excellence in implementing quality mechanisms to deliver desired output, seeking assignments in **Quality Assurance &Testing**with an organisation of high repute. Experience in Manual, Automation, Performance and ETL testing.

**Domain Expertise:** BFSI, Retail, Oil & Gas and Logistics

**PROFILE SUMMARY**



* A focused professional with experience in:

***~Software Testing ~Project Management ~Quality Assurance***

***~Documentation & Reporting ~Client Servicing ~Team Management***

***~Requirement Gathering ~Compliance ~Liaison & Coordination***

***~Manual Testing ~Automation Testing ~Performance Testing***

***~Pega Testing ~Datawarehouse Testing ~SOA Testing***

Skilled in working on various Management tools like Pega Testing, ALM/QC, Clear Quest, Data Warehousing Tools like Biztalk, Abinitio, Datastage, informatica Testing. Expertise in preparing of performance estimations, test strategy, detailed test plan and identifying the load business scenarios & cases. Experienced in dealing with end clients, coordinating with Business Analyst at various stages of QA life cycle.

Hands on exposure in working on various geographical locations like UK, Australia, Qatar, Philippines. Abilities in software testing including setting up test environment, creation of test scripts, execution of component, functional, manual, regression, system &stress tests and tracking of defects. Capable of handling functions related to design, development and execution of test cases based on Business Requirement Specification (BRS) and Technical Specifications. Sound understanding of automation tool UAT & Manual Testing andLoad Runner. A self-motivated professional with excellent interpersonal, problem solving and analytical skills

**CORE COMPETENCIES**



**Project Management**

* Undertaking design & development, testing, debugging and troubleshooting of the application and overseeing smooth implementation of the same
* Interacting with the team members to ensure smooth progress of project work

**Software Testing**

* Designing test strategy, developing plans and approving cases; scheduling project for releases in coordination with project managers & clients
* Testing software programs to compare specifications and documenting the same

**Software Quality Assurance**

* Estimating scope, resource and time for projects presented to QA for testing and analysis
* Working with business analyst to ensure QA testing while monitoring development activities & reporting project progress

**Client Relationship Management**

* Monitoring and ensuring customer delivery during the transition period
* Building & maintaining healthy business relations with clients and ensuring high customer satisfaction matrices by achieving delivery & service quality norms

**ORGANISATIONAL EXPERIENCE**



**Dec’11 to Oct’14 Incessant Technologies Private Limited as QA Lead**

**Oct’06 to Dec’11 Satyam Computer Services Ltd., Hyderabad/Australia as Test Lead**

**Key Result Areas:**

* Responsible for identifying therequirements and supporting in thepreparation of test cases & plans as well as traceability matrix
* Accountable for performing GUI and, E2E application performance & functionality testing
* Extensive experience in Pega Testing
* Working on SDLC, STLC and project functionality
* Identifying & reporting bugs to development team through bug tracking tool
* Preparing defect matrix reportand working on ALM/Quality Centre (QC), Clear Quest
* Developing complex script for performance testing using Load Runner, jmeter
* Handling protocols like Web (HTTP/HTML), SAP GUI,Webs Services, Silver light, Microsoft RDP,
* Designing & enhancing script with C, LR and web functions
* Monitoring all the bottlenecks and performing end-to-end root causes analysis on the same
* Analysing various graphs for the client side and server side metrics

**Highlights:**

* Certified ISTQB Advanced Test Manager
* Certified Business Architect (CBA)/CCA in PRPC V6.1 in PEGA.
* Certified HP ALM 11.0 and HP QTP 11.0
* Certified HP Load Runner 11.0
* Certified in Rational Performance Tester (RPT)

**EDUCATION**



2001 Bachelor of Engineering (C.S) from Regional College of Engineering (R.E.C/NIT), Nagpur.

**TECHNICAL PURVIEW**



Testing: Manual and Automation in Performance Testing

Test Management Tool: HP ALM11.00 and QC

Tools & Utilities: LoadRunner9.5, QTP9.2, Test Partner 6.0, WinRunner7, Dyna Pro Ajax Tool, QualityCenter9.5/9.2, Rational Clearquest, Rational Clearcase, Rational Performance Tester, Rational Functional tester, TestDirector5.0, Toad4.2, BizTalk, Abintio, VSTS, CRM Testing, Silk Performer, Web Testing, Security Testing, Share Point Server Administration, informatica, Data Stage, Work Soft Certify and JIRA, Selenium and Jmeter, soapUI 1.7, 2.0, HP Service Test 9.0, 9.1.4, iTKO LISA 4.6.

Operating Systems: UNIX & Windows

Database Systems: SQL Developer, Toad and Oracle

**PROJECTS HANDLED:**



**Reliance**

***Project:*** FICC-CAR – Macquarie, Manila, Philippines

Client: Macquarie

Period: Feb’ 2014 – Sep’2014

Tools: QC, JIRA, Functional and Performance Testing

Details: FICC-CAR is a project in the overall BPM/Pega framework of work. The FICC-CAR

project is about improve regulatory and compliance adherence and operational efficiency through provision of consistent and controlled counterparty workflow and an accurate “single source of truth” repository for all counterparty data maintained by MOD

**Responsibilities:**

* Identifying the Business Scenarios.
* Understanding the functional requirements and interface definitions of the modules
* Scripting of Automation and Performance Scripts
* Implementation of Framework for JavaScript projects
* Involved in Effort Estimation, Peer reviews and defect calls with Technical/Business
* Participating in daily standup review meetings
* Identification of Non Function Requirement and Updating to Business
* Analyzing the Requirements using PAL and PLA
* Lead technical discussions and own performance test plan, test strategy and test specification.
* Tracking of activities as per the Time plan prepared.
* Prepared performance test scenario design as per the requirement.
* Designing & running scenarios in Load Runner using Controller
* Reviewing of all the deliverables that are sent out to the client.
* Overall coordination and monitoring of the performance test and related activities.
* Collecting & analysing all metrics.
* Find out any existent performance pain points while analysing the test results.
* Maintaining & analysing test execution &Summary report.
* Responsible to signoff TSR report from all the stake holders.

***Project:* Pega CASH - Macquarie**

Client: Macquarie, Australia & Manila.

Period: July 2013 – Dec 2013

Tools: Pega Log Analyzer, Pega Analyzer Log, Pega SMA, Load Runner11.5

Details: Pega Cash is a project in the overall BPM/Pega Programme of work. The Pega Cash will

Deliver a new workflow tool for BFS Cash Operations Improve the effectiveness of Cash Operations by implementing some key opportunities identified through the BPI Cash operations review

**Responsibilities:**

* Identifying the Business Scenarios.
* Understanding the functional requirements and interface definitions of the modules
* Involved in requirements discussions’ with FC’s/Client for better Understanding
* Involved in Effort Estimation, Peer reviews and defect calls with Business
* Participating in daily standup review meetings
* Supported on UAT activities
* Identification of Non Function Requirement and Updating to Business
* Analyzing the Requirements using PAL and PLA
* Load balancer implementation
* Execution of scripts by generating different levels of load.
* Analyzing the results and reporting them to the client for Production release.
* Designing & running scenarios in Load Runner using Controller
* Collecting & analysing all metrics
* Maintaining & analysing test execution &Summary report

***Project:* BAU – LBZPK&LPV**

Client: Lumley Insurance, Australia

Period: Dec 2011 – June2013

Tools: Pega RULES Process Commander, Load Runner11.5

Details: LBZPK means Lumley Business Package. This application is primarily to sell insurance

policies to business (Commercial Line of Business). LBZPK application is mainly used by Brokers to sell Lumley’s Commercial Insurance Products. Lumley has agreement with brokerage houses (across Australia) to sell its commercial products. Each Brokerage house has their own application (like win beat) to access Lumley’s LBZPK application and each brokerage house has multiple offices (locations) across Australia. The LBZPK product is built and hosted through the PEGA system. The LBZPK product is fully interfaced to Lumley’s backend system Genetica, as well as offering full transaction suite to the Broker front end users.

**Responsibilities:**

* Identifying the performance Test Scenarios.
* Preparing the Performance Test Scripts.
* Parameterized the scripts using data pools where ever required.
* Prepared test data for execution.
* Execution of scripts by generating different levels of load.
* Analyzing the results and reporting them to the client.

**Underwent various projects** across the tenure **such as:**

* **SOA & Virtualization Using iTKO LISA** for OPTUS, Sydney as Solution Architect from Oct’11 to Dec’11
* **Automation, Performance and Data ware House Testing** for Railcorp, Sydney as Test Lead from Feb’10 to Oct’11
* Qatar Petroleum, QATAR, test Lead from Jun’09 to Feb’10
* OCTANNER Hyderabad as test lead from June’08 to June’09
* MICROSOFT, Hyderabad as CRM Test Analyst
* Operational Data Stores for TESCO, UK as Test Engineer from Oct’06 to May’08