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**OBJECTIVE**

To play key role in the field of Software Testing and achieve organization goals with Customer centric focus, continuous performance improvement, productivity improvement and utilize my expertise in analytical, functional plus interpersonal communication skills on challenging projects.

**PROFILE SUMMARY**

**Profile at a Glance:**

* Having 8+ Years of Exp in IT industry out of which for 2+ Years I have worked as .Net Developer using C# code.
* Having 8+ years of experience in diversified fields of **Software Testing**
* Having 1+years of exp in **coded UI(VSTS) Testing**
* Having 4+years of experience in Oracle Apps testing, with a Expert in the below modules
  + OM (Order Management)
  + CFO(customer Facing Output)
  + AR(Account Receivable)
  + Finance (FIN)
  + Collection Agent.
* Worked as Lead role for Oracle APPS Sales module Testing in Dell International Service.
* Expertise in all stages of testing, such as
  + Requirement analysis
  + Test planning
  + Test Case creation
  + Test execution
  + Defect reporting and tracking using QC
  + Regression Testing
  + Integration Testing
  + End to End Testing
  + Functional Testing
  + Smoke Testing.
* Apart from testing, perform peer reviews, resolve teammates’ issues/queries regarding the application knowledge (in Oracle Apps), mentor new team members.
* Act as a backup of team lead in preparing ,test assignments, tracking test status, reporting the same etc.
* Expert in writing **SQL Quires**
* Worked on domains like **Order to Cash, Banking** and Health Care**.**
* Preparing and Maintaining **Test Specification** and identifying **Test Scenarios.**
* Expertise in Writing, Reviewing and Execution of **Test cases** based on Business Requirement Document and Software Requirement Specification.
* Experience in Defect Life Cycle using HP Quality Center 9.2 and Microsoft Test Manager 2012(VSTS- TFS Server) Tools.
* Well acquainted with SDLC and STLC.
* Participated in Defect triage calls with Defect Review Board (DRB).
* Experience in managing complex projects across multiple platforms.
* An effective communicator with strong relationship management & analytical skills
* Offshore/onsite coordination
* Leading a team of 5 in testing the O2C(Order to Cash) project. performing the functional, System integration and regression testing.

**CORE SKILLS**

**Operating System:** Windows XP, Windows 7

**Languages:** Visual Basic.Net, C#, .NET, ASP.NET and WCF

ETL Tool : Informatics

**Web Technologies:** HTML, Java Scripts, DHTML

**Data bases:** Oracle 11g, Microsoft SQL Server 2005/2008.

**Automation Tools:** VSTS 2010/2012

**Bug Tracking:** HP Quality Center 9.2, Microsoft Test Manager 2010/2012

**Applications:** MS office, SOAP UI, Win SCP, TOAD, Oracle applications

**PROFESSIONAL EXPERIENCE**

* Worked as **Software Development Advisor** in **DELL INTERNATIONAL SERVICES India Pvt Ltd**, Bangalore from Feb 2011 to 21 Oct 2013
* Worked as Senior Software engineer in TECHNOQSOLUTIONS, Bangalore from 05 Feb. 2009 to 14 Feb 2011.
* Worked as Senior Software engineer in Zensar Technologies, Pune from April 2008 to Jan 2009
* Worked as System Developer Chiron Info Solutions from Bangalore, since Feb 2007 to April 2008
* Worked as Sr. Software Engineer at Satyam Computer Services Ltd, Chennai since Aug 2006 to Feb 2007
* Worked as Software Programmer at Prima Impact Informatics Solutions Pvt Ltd, Hyderabad since Dec 2002 to Aug 2006

**Onsite work experience:**

* Worked in South Africa from May 2008 to June 2008 Client Investec Securities , a huge multinational financial institution
* Worked in NORWAY ,OSLO(Europe)from Nov 2007 to Dec 2007 with Client Data Nova

**NATIONAL SKILL REGISTRY IDENTITY:** ITPN No: 861018706636

**EDUCATIONAL QUALIFICATION**

Completed **Master of** C**omputer Applications** from H.M.S.I.T College , Tumkur, Bangalore in 2002 from Bangalore University.

**PROJECT DETAILS**

**Project Name: O2C (Order 2 Cash)**

Team Size: 15

Environment: Windows XP/Win 7, Oracle Applications, Java, .NET, Oracle 12, MSSQL Server 2008, IE 9.0, Mozilla 7.0.

Duration: 21 Feb 2011 – 21 Oct 2013

Role: Software Development Advisor( Lead role)

Scope of Testing: Database and Integration Testing , Estimation, plan

**Description:** Caters to the Dell’s Business for Small, Medium & Large Business Consumer Segments. Implementation of Oracle ERP Order to Cash as a replacement to the existing Sales Application SMARTS for Asia Pacific and EMEA regions. The oracle apps is integrated with many other upstream and downstream Dell legacy systems to achieve the complete cycle of order to Cash process involving Order Creation, Export Compliance, Workflow, Shipping, Invoice Generation ,Credit Memo , Debit memo, Payments & Receipts and Collection Agent(Reminder letters), Promise to pay, Dispute.

Right now we are part of R12 functional testing team. There are many streams working on this project on different functionalities like Services, OCI, OM, AR, Inventory, CFO and Reporting where I currently lead the Service, CFO streams and worked on OM stream. The Services stream involves the validating the Order/Customer/Products/Order status updates to all the Services applications. This interface is very crucial from a customer service perspective, as most of these applications are used to provide after sales support, provide online status tracking for the customer etc. The OCI stream acts as a middleware between Upstream and Downstream applications. In Order Management Stream we create orders using the sales tool and verify if the information flows into the Omega Database, Manage Order Changes, Manage Backorders, Manage returns and Exchanges, Manage Fraud issues and Manage Export Compliance. We work very closely with business analysts and developers to understand the various Business Critical functional requirements and another module is CFO(Customer facing Output)- Like Order Confirmation, Invoice , Credit memo , Debit memo, Consolidate Invoice , Receipt, EDI Invoice and Collection Agent- Collection agent will send reminder letters to the customers like REM1 , REM2, Final, Legal Letters, Broken promise to pay , EREC- My financial (Promise to pay and Dispute Letter CFO PDF)

**Responsibilities:**

* Preparation of Test Plan and Day to Day Execution schedule
* Identification of Reusable Test Scripts uploaded to Quality Centre
* Preparing and Maintaining Test Specification and identifying High Level Test Scenarios based on MD50 & MD70’s.
* Involved in regular business meetings to discuss about MD050’s requirements to get better understanding in writing the test cases.
* Proactive participation in testing the functionalities before the test execution scheduled dates and highlighted the setup issues to the concern team.
* Active interaction with the Business Analysts and Solution architects for the approval of test cases and filling the identified gaps for the different components.
* Initiated sessions for automation feasibility study for all functional test cases in project.
* Participated proactively in different stages of testing like Functional, Database, Regression, UAT, System Integration, Connectivity and Smoke etc.
* Planned size and effort estimated for Test design, Execution and Project future requirements.
* Assign task to the Testing Team members and ensure that all of them are equally loaded in the project.
* Track and report upon testing activities, including testing results, test case coverage, required resources, defects discovered and their status, performance baselines, etc.
* Log project related issues in the Defect tracking tool identified for the project.
* Allocating the issues to the team from Defect tracking tool and generating reports.
* Involved in Automation Testing using VSTS coded UI
* Writing C# Coding

**Project Name : United Health Group, US**

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| Technology/Tools Used | : | Oracle Apps R12 , Quality Centre 9.2, Toad 11g |
| Roles & Responsibilities | : | Functional testing in Oracle Applications. |

**Project Description:**

* A Project involving complex business rules for online prescription, insurance claims, managing third party vendor and order processing, which has implemented Oracle R12 Order Management, SCM, Financial and CRM modules. Application handles millions of customer’s every day.

**Responsibilities:**

* Understanding the whole business process and all the intricacies involved. Our business is a highly complex mail order pharmacy business involving 3rd party interactions using SOA, adjudication of claims using adjudication engine, credit card processing system etc.
* I am involved in all the design meetings to understand the functionalities which will be incorporated in the system. Being a QA resource, I also contribute extensively in the design meetings about the current functionality in the system.
* Preparing the Test Cases for End to End compensation process and updating them to QC
* Requirement analysis and finding out the scope of high level Scenarios in the application
* Experience in extensive data mining
* Experience in backend testing – SQL , PL/SQL
* Test execution and complete test management from requirements, planning, execution, and defect generation/tracking till test result reporting in QC.
* Offshore/onsite coordination and Working with Developer to fix critical issues

**Project Name: Investec Securities Private Ltd**

**Organization : Zensar Technologies**

Team Size: 20

Environment: Windows XP/2003, C#, .Net 3.0, ASP.Net, XML, AJAX, Oracle10g, IE 7.0.

Duration: April 2008 to Jan 2009

Testing Tools : Quality center 9.2

Role: Team Member

Domain : Investment Banking

Scope of Testing: Functional, Regression, Ad hoc and Smoke Testing

**Description:**

Development of modules for Investec Securities in South Africa. Investec is an international, specialist banking group that provides a diverse range of financial products and services to a select client base.

Investec Securities contains Online Banking (Private Banking), Security Bonds and basic banking transaction options. It’s a web based application developed with emerging technologies like ASP.Net and Code behind C#.Net. As a back end, ORACLE 10g database is used.

**Responsibilities:**

* Development of test cases and its execution based on the SRS and Functional Specification.
* Obtain necessary data needed for Test execution.
* Preparing the defect report and reporting the bugs using Defect Tracking System tool- TRAC.
* Involved in Functional Testing, Regression Testing, Integration Testing, Adhoc Testing and Compatibility testing.
* Directly interact with Environment/Development partners as it relates to our assigned project.
* Preparing usability Checklists and test execution report.
* Maintaining Daily and weekly status report.
* Involved in Development side writing c# coding.

**Project Name: Window Shopping**

Team Size: 5

Environment: VS2005, C#, ASP.Net, XML, AJAX, SQL Server 2005, IE 7.0, Mozilla 3.0, Chrome 4.0, Safari 3.0

Duration: Feb 2007 to April 2008

Role: Team member

Scope of Testing: Web, Functional and Regression Testing

**Description:** Window Shopping is a web application .Primarily it belongs to the 4 groups such as Back Office, Sales Terminal, E-Handel, DN Web Reports. Back Office contains few important applications like Company, Shop, Region, Departments, Item Groups, and Items. Sales Terminal contains Sales the items, E-Handel contains online shopping and DN web Reports contains Daily Sales Reports ,Monthly Sales Reports, Yearly Sales Reports, Purchase Reports, Turnover Reports.

The Back Office contains adding the items and Purchasing the items, Sales the items and make the Bill payments, Invoice payments, Discounts, Vouchers, VAT, Stock Updation and Stock Correction front end side, Sql Server 2005 database back end.

**Responsibilities:**

* Development of test cases and its execution based on the SRS and Functional Specification.
* Obtain necessary data needed for Test execution.
* Involved in Functional Testing, Integration Testing, Adhoc Testing, System Testing and GUI testing.
* Defect entry management/resolution through MINGLE Tool.
* Maintaining Daily and weekly status report.

**Project Name: SONY-ADO**

Organization : Satyam Computer Services Ltd

Team Size: 4

Environment: ASP. Net, C#.NET, ADO.NET, SQL Server 2000

Duration: 10 Sep 2006 to 29 Nov 2006

Role: Team Member

Scope of Testing: Functional and Regression Testing

**Description:** Sony-ADO is an application support that provides support to web applications constituting Internet and intranet applications. Primarily it belongs to the three groups such as Web Application Support, BBSC Web Application Support, and HR Web Application Support. Web Application group contains few important applications like DAM, Dealer Network, POD, PAD, AML.BBSC Professional, B2B Resource Center, BBSC Contracts again are few important applications constituting the BBSC Group.

The Digital Asset Management (DAM) system serves a central repository for all Sony digital assets. DAM system is implemented through Artesia TEAMS front end with a Sql Server 2000 database back end

**Responsibilities:**

* Development oftest cases and its execution based on the SRS and Functional Specification.
* Involved in Functional Testing, Regression Testing, Integration Testing, Ad hoc Testing andCompatibility testing.
* Preparing the defect report and reporting bugs using MS Excel.
* Maintaining weekly status and test execution reports.

**Project # :** Immigration Status Tracking System

**Client :** IDGMS, US and India

**Organization :** Impact Informatics Solutions.

**Project Duration :** 28 March 2005 to 10 July 2006

**Team Size :** 5

**Environment :** ASP. Net, C#.NET, ADO.NET, SQL Server 2000

**Project Description:**

IDG is a Management services company, which provides management and training of the manpower in the Health care industry for its international clients. The core operation of the IDGMS is to recruit personnel for the clients located abroad. The personnel related to the various jobs in the client companies are recruited by the IDGMS. The applicant has to go through 12 stages during the process of the recruitment. The company has tie ups with various training centers, through which it provides Corporate training to the people who are being recruited. The training consists of the enhancement of the various skills related the chosen fields of the applicants.

The current system mainly concentrates on “Tracking the Information related to a particular applicant from any place at anytime”.

**Contribution:**

As a Team member, was responsible for

1. Study of the Existing environment.

2. Analysis of the requirement specifications

3. Involved in coding and Error resolutions using C#.Net& Sql Server 2000.

4. Involved in the development of the Quality documents.