**Vidya Chittar**

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**Career Goal**

With an excellent experience in QA software Testing, seeking an opportunity to work with my technical skills towards professional growth and development in a renowned organization.

**Software Test Lead**

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Experience in Software Testing | 11 Years Proven experience in Quality Assurance

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* Software Test Lead with complete system development life cycle experience including Test Planning, Test Co-ordination, Defect Tracking and Analysis, Quality Delivery within estimated time lines.
* Quality includes nearly 6 Years of QA Software Testing experience as a Test Lead in Corporate Banking (BFSI domain) into Component Integration Testing, System Integration, Acceptance, Functional, and Regression Testing.
* Ability to handle multiple tasks and meet strict deadlines. Extensive knowledge in functional testing practices, methodologies and standards.
* Proven Experience in quality assurance in various domain areas like Corporate Banking, Retail Banking, Insurance, Supply Chain Management, Data Warehousing, HealthCare and Telecom
* Backed by Instrumentation Engineering Bachelor’s Degree, Trained and Certified in IBM Rational Functional Testing with Rational Team Test, Trained by IBM Rational University on Performance Testing, Familiar with Unit Testing Tools i.e. Rational Purify, Quantify and Pure coverage.
* Dynamic Team Player, Motivated and dedicated and Quick learner to adapt to new technologies

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**Skills Summary**

SQA Testing and Methodologies UI and Compatibility testing Bug/Defect Tracking

Test Planning and Scoping Regression and Negative Testing Test Documentation

Functional Requirements Migration Testing Defect Analysis

Test Co-ordination Test Strategies and Coverage Process Improvements

**Professional Experience** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**HCL Technologies Ltd –Bangalore**, Dec/2003 to Feb/2013 (9 Yr 2Mths)

At HCL Technologies, worked in Testing Team both at offshore and onsite which involved the clients Deutsche Bank, Singapore. Halifax Bank of Scotland (HBOS) UK. eSure Insurance, Reigate UK, Manhattan Associates, Bangalore, and i2 technologies, Bangalore.

**Software Test Lead**, may/07 to feb/13 (5 Yr 9 Mths)

HCL Client, Deutsche Bank's dbdirect internet delivers a comprehensive range of electronic banking services to both corporate and financial institutions Cash Management with the key product features of in-city and cross border Payments, Collections, SEPA, and FX4Cash

Responsibilities:

* Co-coordinating with the business analyst team understanding the requirements and scoping the test requirements.
* Test Management ,Co-ordination by handling multiple projects within a release, comprising a team size of around 20 members
* Component Testing, Functional and regression Testing Effort estimation.
* Test Scenarios/Test case review.
* Test Preparation and execution Planning ,Test specification, identifying the Test data requirements, Test Setup, and Test execution
* Defect analysis and tracking
* Ensuring Test Execution completion and Quality delivery on-time by co-coordinating with all the stake holders including the development team, business analyst and the infrastructure team for resolving the showstoppers and any environmental issues hindering the test completion
* Participation in Quality Audits by maintaining the required Process Documentation both within HCL and Client Audits.

**Project Details:**

Over view:

DB-direct internet is a secure electronic banking system Deutsche Bank AG that provides Corporate and Institutional banking services over the Internet. DBDI has a cash management and Trade finance modules which provides general function types such as Account Information, Payments, and Collections. This web application will allow making payments in different ways Single, Bulk payments by the end user in various ways like Wire Transfer, Corporate Transfer, Cheque Collections, and Local Demand Draft etc for the European, American and Asian Region also supporting the country specific local formats. user can make a payment manually(Online) or through File upload in different formats UDF, CSV, IDOC, SWIFT, PAYMUL,GLOBAL XML etc .

Project details:

1. Cashiers check project: Users requiring check printing are businesses with the need to take delivery of cashier’s checks on the same day that the check payments are initiated through db-direct (Internet) or Cash Connector. Upon payment processing in MTNA, fund debited from the customer’s account and transfer to the associated check issuance account which the check is drawn upon.

The check issuance account is the Bank’s internal account and belongs to DB Bankers Trust (New York). MTNA then forwards the check payments to DBDI providing the check source for customer check printing.

User can place a stop on the check payment which triggers the download of a STOP file from GSP backend to inhibit the user from printing the check. The stop processing also results in the transfer of fund from the check issuance to customer account. Customer who is setup with Verification feature would require 4-eye control for printing check. Customer beside able to print check can also perform check cancellation. Summary of printed and cancelled are uploaded to SMS backend for reconciliation in the DELEX system. Cancelled checks will have similar undertaking as STOP payment which fund will be returned to the customer’s account.

1. FSCM (Financial Supply chain Management) Module utilising the TSU (Trade Service Utility) helping the interbank fund transfers with various banks for domestic and international payments for the goods traded, ordered and shipped commodities with full or partial payment supports.
2. New bank branch rollout of DB-Direct Internet cash management for the US, European and Asian countries for DB Argentina,DB Ukraine, DB Abudhabi, SARIE payment for DB Kingdom of Saudi Arabia (KSA), in-city payments and RMB/BEPS Payments support for China Tianjin bank branches for the corporate Domestic and International single and bulk payments.

These projects involved various payment modes like

* Wire Transfer
* Draft payments
* Cheque payments
* Asian local payments
* FX4Cash payments
* Including country specific validations, IBAN validation etc
* Whitelabling projects like DFM Volkswagen
* Security modules-Smartcard, vasco,floppy.RSA Token Authentication

1. SEPA enhancement: db-di de-linked the FI-flag for SEPA business. And “IP-flag” was introduced at account level to identify if the client is an Indirect Participant of EBA, the IP-flag at account level will exclusively trigger the SEPA business. Only if the IP-flag is set to “YES”, then db-di should display the FI screen and generate the PACS message for SEPA transactions, whereas if the flag is set to “NO”, then the corporate screen is to be displayed and PAIN messages to be generated accordingly and format for the non-indirect participants avoiding the file rejection in the SEPA Engine.
2. Brazil Transaction status via File download: Requirement is to generate a feedback file in CNAB 240 and CNAB 400 (Brazil Local formats) file formats containing the data regarding the customer payment instructions uploaded to DBDI via file upload along with the instruction file upload errors. Testing included creation of file upload alerts and Generate Feedback and Payment return files via scheduler function for a specific period.
3. Testing the Implementation of Global xml V3 XML new versions SWIFT pain.001.001.03 payments and pain.008.001.01(direct debits) harmonisation offered in line with the CGI (common global implementation) initiative is to provide a forum for financial institutions (banks and bank associations) and non-financial institutions (corporate, corporate associations, vendors and market infrastructures) to progress various corporate-to-bank implementation topics on the use of ISO 20022 messages and to other related activities, in the payments domain

**HCL Technologies Ltd – Bangalore**

**System Test Analyst** - nov/06 to apr/2007 (6 mths)

Worked in Insurance Domain for the Client e-Sure Insurance. HBOS (Halifax Bank of Scotland), Reigate (London). UK. This Project requirement is to ensure that eSure keeps pace with its competitors; the home insurance product is amended to increase the cover levels to offer “Unlimited” Building Sum Insured to its Customers, ensuring to remain competitive in the market which will result in a greater uptake of Home Insurance policies by customers

Applications worked include, TIA an application used by the Call center of eSure and IBIS, internet based insurance system, online web application used by customers (eSure, Sheilas' Wheels, Halifax Car Insurance, Sainsbury bank)

* Project executed onsite (UK) with team size of 10 which Involved in deriving Test Objectives, Test Conditions and Test scripts based on the business requirements, functional and technical specifications.
* Executing the Test and reporting the defects, Analyzing the Defects
* Setup Test data as required for the test execution using policy pump from the production environment and setup data using automation tool QA run.
* Testing of both Home and Motor Insurance

**HCL Technologies Ltd- Bangalore**

**System Tester** - Jul/06 to Sep/06 (3 Mths)

Worked in Retail Banking domain for the Client HBOS (Halifax Bank Of Scotland), Halifax, West Yorkshire.UK. Card Activation is predominantly a fraud tool used to reduce card intercept, originally evolving in the Credit industry. The process involves sending a deactivated card to a customer residing in High Risk Postcode and for Customers sharing letterbox. The customer will then contact the bank to activate the card allowing confirmation that the genuine cardholder has possession.

Technologies used here are Mainframes Online (F108) and Mainframe Batch (F015) back end and Front-end application Winxcel, ATM Simulators and Test Director for Defect Tracking and application worked during this project are Card Activation (Winxcel , Link ATM and Counter Transaction)

* Project executed onsite (UK) with team size of 4 and Involved in Test Execution of Card Activation of visa debit, visa Electron, Solo / Switch / ATM Card on Sole and Joint Bank Accounts
* Keying Transactions online using simulators Link ATM, On\_US ATM, Winxcel and verify the expected Result after Batch Run
* Verify that a deactivated card is produced for a customer residing in High risk area

**HCL Technologies Ltd-Bangalore**

**Software Tester**- Jul/05 to Jul/06 (1 year)

HCL Client, Manhattan Associates a Software Solution Provider; A Product based Company completely into Supply Chain Management (SCM). product **Trading Partner Management** solution connects Shipper with their Vendors and business partners so as to improve the movement of goods through your facilities and throughout the entire supply chain

* Test Execution of Product TPM, Trading Partner Management for the Falcon 3PL Release for the customer, the American Retailer Wal-Mart and reporting the issues identified.
* Manual Test execution and reporting the existing Bugs to Developers and analyzing the defects
* Test execution of Data warehouse Management Product WMOS, involved in RF Transaction Test execution

**HCL Technologies Ltd-Bangalore**

**Test Coordinator** Feb/05 to Jul/05 (6 Months)

BDA is Bangalore City Development Board responsible for the growth of Bangalore in a planed and orderly manner, involved in formation of Layout, construction of Flyovers, providing Housing, commercial and civic amenity needs to the general public.

Modules worked were e-Procurement, Town Planning and Engineering section BDA.

* Involved in Test planning, Test ware development and test execution.
* Manual Test execution and reporting the existing Bugs to Developers and analyzing the defects.
* Involved in Requirements gathering

**HCL Technologies Ltd**

**Software Tester-** Oct/04 to Mar/05 (6 months)

HCL Client, i2 Technologies Software Solution Provider, A Product based Company completely into Supply Chain Management (SCM)

Worked with i2 Demand Planner which is a Microsoft Windows-based forecasting and demand planning decision support system which helps to create projections into the future based on history, past events, and planned (or estimated) future events , develop sophisticated forecasts based on the impact of factors as promotions, price changes, competitive activities, and product life cycles. The powerful allocation capability allows updating the database which contains the historical and current information and Create Forecast based on the present information

* Involved in the Functional Test Execution of Analyzer for Demand Planner WebInsight (ADP) 6.0.0.2 Release and report the Issues to i2 eQuality.
* Test Execution of i2 Demand Planner-PRO (Product Relationship Forecasting Object) including Native Client and Web UI.
* Involved in the Functional Test Execution of Demand Manager 6124 Release and Demand Planner 6124 Release and Report the issues to i2 eQuality

**HCL Technologies Ltd**

**Software Tester-** Feb/04 to Oct/04 (6 months)

Roche Application Development Architecture 2.1, A web-based application developed for Roche Inc. by HCLT. It is an Application Inventory that provides a consolidated view of the IT applications deployed in Roche. These applications are categorized into various groups. In addition, applications have various attributes such as machines, locations, databases, and users

* Ensuring Functionality of the application and Regression Testing various features of the Entire Application.
* Enhancing the Test Cases based on the New functionalities and new Requirements
* Manual Test execution and reporting the existing Bugs to Developers

**Infinite Computer Solutions Ltd- Bangalore**

**Team Member –QA** Jun/01 to Feb/02

The American Communications Exchange (ACX) is a Web enabled / XML based clearinghouse that enables service providers and their trading partners to electronically exchange ordering and provisioning transactions. The clearinghouse provides a two-way, automated interconnection, significantly reducing operating expenses and capital investments, while increasing revenue and collapsing time-to-market

* Ensuring the quality of the Software by performing Functional and Regression Testing various features of the Software
* Preparing Test Scenarios for the customized version of the product and Manually executing Tests
* Reporting the Bugs to the development Team

**Cogn Software India Pvt Ltd**

**Developer (Trainee)** May/2000 to May/2001

A Transportation Package for managing all the Transportation details, Deriving GCN (goods carriage Note) including Driver Details, goods delivered, Transport Details etc

Front end Design and Coding with Visual Basic

Tools and Technology used

* HP Quality Centre for Test Planning, Execution Status and defect reporting
* SharePoint for Document Management and Version Controlling.
* LDAP for user Authentication
* Star Team for Defect Tracking
* Oracle 9i, Jasper for report generation
* Bugzilla for defect Tracking
* Visual Basic and MS Access
* SQL ,XML,Windows
* Rational Team Test
* Rational Purify Quantify and Pure Coverage

Educational Details

BE in Instrumentation Engineering from Bapuji Institute of Engineering. Davangere

Kuvempu University

Karnataka.