**JANARDHAN REDDY**

**Senior QA & Test Manager| +91-9985101399| jan.reddy@yahoo.com**

**Career Summary**

* Enthusiastic and detail-oriented professional with expertise in Quality and Project Management
* 14+ years of experience on various domains in IT and Non IT
* Worked on different domains in IT (SAP, Web Technologies, Mobile, Health Care, Security and Education)
* Key specialties are Mobile Apps testing, API, Functional, Security, Performance, SIT, UAT

**Qualifications**

* 12+ years of Manual testing ,Automation testing, QA process and experience in frame work design & development
* Since 7+ years built and led a cross-functional Agile team of **SAP/Web/Mobile(IOS, Android, Blackberry)** testers
* End-to-End testing on (Web/iOS/Android) platform from conceptualization through successful launch of an application, experience in SCRUM / AGILE methodology, TDD and BDD
* Automation Testing on Web applications, Selenium IDE, RC, Performance test by Neotys
* Programming skills on VBScript and SQL
* Test Management using QC
* Delivered more than 20 successful software projects.

**Competencies**

* Technical Leadership, Proposal preparation, effort estimation, planning & strategizing, costing
* Reduced project time through the use of Test driven development/ATDD
* Hard working, fast, team player, multi-tasked and dependable, self-starter and manage priorities
* Understand the appropriate user interaction patterns used across popular devices
* Project Co-ordination, Monitor & manage Test execution, Customer Training, Project profitability
* Knowledge of execution, scripting and planning, able to take preventative action when any risks
* CMMI Level -3 and ISO 9001:2008 Certification, process implementation and coordination
* Created frame work for CMMI and ISO process to apply in projects
* Partner engagement, customer and vendor management, promote ideas to get others to buy in

**Achievements**

* Reduced production costs by moving to open source development instead of paid licensing
* Improved team communication through the use of software collaboration tools
* Improved the quality of software through the best QA process, thus reducing bugs
* Achieved better customer satisfaction through improved help features
* Suggested the use of Project Planner which resulted in more accurate estimation costs

**Strength & Weaknesses**

* **Perfectionist:** I strive for perfection in everything I do which may sometimes lead to delay in submitting the end result. I'm learning to control this enthusiasm by defining levels of what is acceptable, what is good and what is perfect ahead of time
* **Strict:** I tend to be strict with my subordinates to insure job is done on time and according to the standards. I am learning to control my desire to push my staff to the limit by motivation rather than supervision.

**Education**

* **Bachelor of Engineering (Electronics & Communication)** from Gulbarga University, 1996

**Honors and Awards**

* Leader’s choice and Process champion

**Professional Experience**

* **Mytec soft Pvt. Ltd.**, **Hyderabad**, **Sr.Test & QA Manager,** Level - 3
* **Bluestar Infotech Ltd., Bangalore,** as QA lead, Level - 5
* **Nestor Technologies Pvt. Ltd., Bangalore,** as Test Engineer

**Technical Proficiency**

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| --- | --- |
| * Tools | Selenium, Neotys |
| * Languages | C, VBScript |
| * Platforms | SAP. Windows2000/XP/7,Linux, iOS, Android |
| * Databases/Config.Mgmt | My SQL, Oracle PL/SQL, VSS, CVS |

**ENGAGEMENT OVERVIEW**

**Mytecsoft Pvt. Ltd., Hyderabad, since Dec 2006**

**Projects: Mylan, US, UK, India**

**Dates:** May 2012 – Till Date

**Role: Sr.** Test Manager

**Description: C**ommitment to helping provide people with access to high quality medicine with an industry-leading and continually expanding portfolio. We one of the world’s largest generics and specialty pharmaceutical companies, also one of the largest manufacturers of active pharmaceutical ingredients.

**Technologies:** SAP 6.0. **(SD, MM, FICO, PP, QM, BO)**

**Tools Used:** Mytec defect tracker

**Responsibilities: as Sr. QA and Test Manager**

* Manage performance test activity for the HMH projects & end to end project coordination.
* Effective communication to all level stakeholders (CTO, Various VP’s and Programme Managers)
* Detail planning of all performance, Automation and Mobile testing activities and application migration to AWS(Amazon Web Services)
* Worked closely with the Client with onsite offshore model.
* Liaise with program level stakeholders
* Accountable for program (Gross Margin)
* Ensure that program & Project related risks are documented and highlighted to the relevant parties.
* Provide direction on testing and migration team.
* Support selection and allocation of key test resources
* Review SOW/MSA/work orders and support commercial discussions on testing
* Accountable for Master Performance Test Plan, providing direction that ensures appropriate and efficient testing
* Review and approve test deliverables and approach
* Single point of escalation for entire project deliverables.

**Projects: Alcan, US**

**Dates:** June 2011 – Till Date

**Role: Sr.** Test Manager

**Description: It** is an end to end customizable solution which is built in SAP which is exclusively meant for the design team in cable industry to come up with the design data sheet based on the customer specifications. This solution is typically which demands a huge range of product mix. This solution would help the design team to come up with accurate designs with less span of time. It also automates the creation of material master, bill of materials and routings in your central system. This solution in SAP enables to minimize the efforts that are required to handle their existing designs up to date and consistent and it ensures accurate design, less paper work and increase in productivity. The extra mile benefit in the solution is, it handles the interdependency relations and automates the required calculation in an effective way.

**Technologies:** SAP 6.0,( **Order to Cash, Procure To Pay, Plan to Fulfill)**

**Tools Used:** Mytec defect tracker

**Responsibilities:**

* Manage performance test activity for the HMH projects & end to end project coordination.
* Effective communication to all level stakeholders (CTO, Various VP’s and Programme Managers)
* Detail planning of all performance testing activities and application migration to AWS(Amazon Web Services)
* Worked closely with the Client with onsite offshore model.
* Liaise with program level stakeholders
* Accountable for program (Gross Margin)
* Ensure that program & Project related risks are documented and highlighted to the relevant parties.
* Provide direction on testing and migration team.
* Support selection and allocation of key test resources
* Review SOW/MSA/work orders and support commercial discussions on testing
* Accountable for Master Performance Test Plan, providing direction that ensures appropriate and efficient testing
* Review and approve test deliverables and approach
* Single point of escalation for entire project deliverables.

**Projects: OHMS (Orbit Health Management System) (US)**

**Dates:** Sep 2010 – Till date

**Role:** Test Manager

**Description:** Orbit can help with a unified suite of digital solutions proven to streamline administration, reduce costs and enhance patient safety.

Orbit solutions enable physicians, nurses and other authorized users to share data and streamline processes across an entire organization. An online “digital chart” displays up-to-date patient information in real time, complete with decision-support tools for physicians and nurses. Simple prompts allow swift and accurate ordering, documentation, and billing. To learn how Orbit can transform your hospital or health system. This shift in perspective will shape the future of health care – one driven by accountability, transparency and value.

Health Insurance Management System provides all major core health plan administration functions in a single, fully integrated solution. From enrolment, to billing, to adjudication and payments, the system is a complete end-to-end solution. Adjudication or other key components can also be deployed independently. System’s powerful capabilities for health organizations.

**Technologies:** Silverlight .NET 4 IIS7.0, SQL Server 2008, Dynamic CRM, VSTS 2010 Ultimate, Microsoft Test Manager & Windows Server 2008 Enterprise.

**Tools Used:** Neotys, QC 8.0

**Responsibilities:**

* Detail planning of all SIT/Various Integration/UAT testing and Mobile testing activities .
* Worked closely with the QA Function to ensure continuous improvement in the efficiency of testing through increasing the levels of automation, Risk & Impact based testing, the re-use of testing assets and effective reporting and defect management within the program.
* Liaise with program level stakeholders
* Accountable for program.
* Manage and accountable for the test relationship between the test team, third party vendors and the business, including timelines, cost meetings and reviews submitted by Testing Service Delivery partners (Sapient) to the project manager
* Responsible for day to day delivery of test projects for all test phases (SIT, UAT,OAT, Post go live)
* Ensure that program test related risks are documented and highlighted to the relevant parties,
* Provide direction on testing within multiple projects(Ladbrokes eCommerce, International & iGames) of the overall Program
* Support selection and allocation of key test resources
* Review work orders and support commercial discussions on testing
* Accountable for Master Test Plan, providing direction that ensures appropriate and efficient testing
* Review and approve test deliverables and approach (as described by Master Test Plan)
* Single point of escalation for testing risks / issues
* Member Test Center of Excellence (TCoE), Test Governance & QA transformation
* Participated in regular, weekly project status meetings with team mates, lead and respective manager

**Project: MyDesign (** Product of Mytecsoft)

**Dates:** July 2008 - Till date

**Role:** Test Manager

**Description: MyDesign** is an end to end customizable solution which is built in SAP itself which is exclusively meant for the design team in cable industry to come up with the design data sheet based on the customer specifications mentioned in the enquiry. This solution is typically meant for the industry which demands a huge range of product mix. To say the outline key benefits, this solution would help the design team to come up with accurate designs with less span of time. It also automates the creation of material master, bill of materials and routings in your central system.

**Technologies:** SAP (FICO, SD, MM, BO), C#, .NET 3.5, IIS6.0, SQL Server 2005, Perforce

**Responsibilities:**

* Test management & Project Management - test planning, effort and schedule estimation, Test Metrics, DSR & WSR.
* Handled 11 members team
* Requirement Analysis and Test Strategy Design.
* Excellent end-to-end understanding of SQA processes
* Major testing methodology: AGILE Continuous Integration & Regression
* Scheduled and verified builds
* Provided technique and methodology support to in-house QA teams
* Defect Root cause analysis, Defect Triaging
* Quality exposure in the quality processes of defect prevention, metrics collection and
* SLA management.
* An effective communicator with strong people management, coordination, analytical
* and problem-solving skills.
* Go- No -Go decisions, analysis and test progress report for each release.
* Review of design documents and deriving testing requirements.
* Team Mentoring, task allocation, Appraisal etc…

**Project: MyConsign, myQuote myQ, mySales (**Products of Mytecsoft**)**

**Dates:** July 2008 – Till Date

**Role**: Manager – Manual and Mobile testing

**Description:** myConsign is a Smartphone-based mobile application which empowers the user to perform the transactions from the mobile device into the back-end enterprise system. The solution architecture consists of mobile device application, web services hosted on web server and enterprise database. This solution also enables customers to save the transactions on the mobile device which can be sent to the central ERP system later. This enriched functionality enables the customer to perform the business transactions even in the situations when outside of signal range.

**Technologies:** C#, NET 2.0, SDK, Java, J2ME, IIS6., SQL Server 2005

**Responsibilities:**

* Test management - test planning, effort and schedule estimation, Test Metrics, DSR WSR.
* Manual and mobile testing
* Requirement Analysis and Test Strategy Design.
* Execution of automated test cases for test step verification
* Test designing, test setup, and execution
* Excellent end-to-end understanding of SQA processes
* Major testing methodology: AGILE & Waterfall Continuous Integration & Regression
* Quality exposure in the quality processes of defect prevention, metrics collection and
* SLA management.
* An effective communicator with strong people management, coordination, analytical

and problem-solving skills.

* Go- No go decisions, Casual analysis and test progress report for each release.
* Reviewing design documents and deriving testing requirements.
* Team Mentoring, task allocation etc…
* Defect reporting
* Release Management
* Preparation of Weekly Status Report

**Company Name: Blue Star Infotech limited, Mumbai and Bangalore From Sep 2004 to Nov 2006**

**Project: Intralinks, US**

**Dates:** May 2005 - Nov 2006

**Role**: Test Lead

**Description:** Intralinks is a pioneer in software-as-a-service computing, Created first solutions for syndicated lending which then led to the world’s first virtual room(VDRs).Used to support the complex and highly regulated process of managing strategic financial transactions, Life Science, support mergers and acquisitions, drug discovery and most recently enterprise collaboration with Intralinks VIA, which helps organizations take lifetime control of their most important information and frees employees to reach new levels of productivity

**Technologies:** .Net 2.0 Framework, Java, J2EE, Oracle 7, Crystal Reports, Web Application Server, IIS6.0, SQL 2000

**Responsibilities:**

* Test management activities - test planning, effort and schedule estimation, Test Metrics, Task allocation to team members
* Manual and Automation testing
* Reviewing test artifacts
* Execution of automation BVTs
* Test planning, product analysis and coverage
* Test designing, test setup, and execution
* Regression testing
* Coordinating & test scheduling
* Setting up the test/UAT environments
* Understanding the application architecture and identified design related issues
* Test reporting

**Project: E-Centives**

**Dates:** Sep 2004 - April 2005

**Role**: Senior Software Engineer

**Description:** E-centives is a leading provider of secure, print-controlled Internet coupons technology and solutions, as well as a broad range of electronic incentives and interactive promotions, including sweepstakes, contests, and rewards-based programs with one of the largest and earliest-dated collections of patent rights related to online promotions, many of which date back and dozens more on file, E-centives leads the industry in online couponing and promotion integration.

.**Technologies:** .Net 2.0 Framework, Web Application Serve, IIS6.0, SQL 2000

**Responsibilities:**

* Coordination with onsite Team
* Defect Review
* Test Case Preparation
* Test Case Review
* Test Execution
* Preparation of Weekly Status Report
* Effort estimation
* Defect raising and tracking  using Silk Radar
* Giving orientation to the New team members on the Product.

**Company Name: Nestor Technologies Pvt. Ltd., Bangalore from June 2001 to Sep 2004**

**Project: Pro ERP**

**Dates:** June 2001 – Sep 2004

**Role**: Test Engineer – Manual

**Description:** Pro ERP is an integrated solution for small and medium scale industries, which covers automated material handling. Customer and supplier information gathering and maintaining of inventory and shop floor controlling. This package consists of six modules i.e. Finance, Inventory, Purchase, Sales and Production.

**Technologies:** VB 6.0, COM/DCOM, Crystal Reports 7.0, SQL Server 2000

**Responsibilities:**

* Coordinating with the Development team
* Test planning
* Understanding the application architecture and identifying issues
* Test case authoring, test execution, and test reporting
* Reviewing test artifacts
* Testing the assigned modules
* Regression testing
* Setting up the development/test/UAT environments
* Defect raising, tracking and closing