

# DAVID LOPEZ JR.

SOFTWARE ENGINEER III

## OVERVIEW

Currently providing expertise as a Power Platform & SharePoint Developer. Delivering solutions for complex client business challenges utilizing Power Apps (Canvas, Model Driven), Automate, Dataverse, Jira, and SharePoint.

## WORK EXPERIENCE

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### Software Engineer III

Booz Allen Hamilton

April 2016 - Present

#### Power Platform & SharePoint Development

- Develop multiple Power Apps for an Engineering Review solution by reviewing, analyzing, minimizing and reverse-engineering old business processes. Utilized Jira, SharePoint Online and Power Platform (Canvas Apps, Model Driven Apps, Power Fx, Automate, Dataverse, Security Roles) to build the solution.
- Improve User Experience (UX) with simplicity and user/stakeholder engagement.
- Built a SharePoint Online helpdesk ticketing system to provide the audience with an easy and accessible way to report bugs, issues, access requests, and feedback.
- Successfully Led, Planned, Supported SharePoint migrations across tenants, manage content, sub-sites, and administered user access.
- Empowered over 100+ technical and non-technical users by creating comprehensive training materials and documentation, enhancing user satisfaction and support efficiency.
- Developed SharePoint workflows to automate business processes using SharePoint Designer, Nintex Workflows, and Power Automate.

#### WordPress Development

- Analyzed and evaluated the current state of the platform and client business needs. Proposed and executed the best approved solution.
- Successfully converted a SharePoint site to an open-source WordPress CMS.
- Performed migration/transition and cutover successfully within a tight deadline and avoided system downtime, data loss, and significantly lowered business cost.
- Customized WordPress themes, plugins, PHP scripts, and site security.

### SharePoint Developer

CSRA INC.

Dec. 2014 - April 2016

- Delivered SharePoint support and account/access management, enhancing user satisfaction through effective training across multiple communication channels.
- Successfully coordinated and led SharePoint site collections, 60+ static websites and 80 domain name DNS changes within a month.
- Maintained, administered, and developed multiple SharePoint site collections, graphic design and a centralized knowledge base with SOPs, User Guides, FAQ's and more.
- Customized web parts and master pages using SharePoint Designer 2010.

## Regional Systems Coordinator

Lincoln Military Housing

May 2009 - Dec. 2014

- Provided national IT support: supported and configured firewalls (Checkpoint), routers, switches, VoIP phone systems, coordinated ISP vendors for onsite support. Troubleshooted and configured desktop systems, laptops, tablets, smart phones, configured networked copiers, configured, and deployed computer systems (desktops, laptops, All-In-One).
- Managed intranet knowledge base site (SharePoint) and public company websites.
- Worked closely with lead Yardi engineers to resolve end-user issues related to passwords, account access and overall usage of the Yardi system.
- Worked with the IT team on large projects to improve business systems and infrastructure. Upgrading software, changing/adding hardware and implementing new solutions.

## EDUCATION

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 **Humboldt State University** - Bachelor of Science (BS) in Computer Information Systems, 2008

## CERTIFICATIONS & COURSES

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 CompTIA Security+ CE

 ICAgile Certified Professional (ICP)

 Diploma in Web Design

 Diploma in Software Project Management

## TECHNICAL SKILLS

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| <ul style="list-style-type: none"><li>✓ SharePoint Online, 2013, 2010, 2007</li><li>✓ HTML</li><li>✓ CSS</li><li>✓ JavaScript</li><li>✓ Nintex Workflows</li><li>✓ Nintex Forms</li><li>✓ WordPress</li><li>✓ Power Automate</li><li>✓ Power Platform</li><li>✓ Dataverse</li><li>✓ Canvas Apps</li><li>✓ Model-Driven Apps</li><li>✓ Power Fx</li><li>✓ Power BI</li><li>✓ MS Whiteboard</li><li>✓ MS Visio</li><li>✓ Data Models</li><li>✓ Information Architecture</li><li>✓ Configuration Management</li><li>✓ User Experience (UX)</li></ul> | <ul style="list-style-type: none"><li>✓ Jira</li><li>✓ Adobe Photoshop</li><li>✓ Agile</li><li>✓ Software Development Life Cycle (SDLC)</li><li>✓ Requirements Analysis</li><li>✓ SharePoint Designer</li><li>✓ Database Management (MS SQL, MySQL)</li><li>✓ Identity and Access Management</li><li>✓ Stakeholder &amp; User Engagement</li><li>✓ Problem-Solving</li><li>✓ Time Management</li><li>✓ Critical Thinking</li><li>✓ Excellent Communication</li><li>✓ Decision-Making</li><li>✓ Continuous Improvement</li><li>✓ Git</li><li>✓ ClickUp</li><li>✓ Software Project Management</li><li>✓ Knowledge Management</li></ul> |
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