

Agent Installation

If you purchased an appliance from Seneca, it may already contain the xConnect Server Agent.

However, it is highly recommended to always download and install the latest version available at time of setup.

Installation

1. Download the latest xConnect Agent, found at www.senecaxconnect.com (Click the Download Agent link)
2. Proceed with installation (Run as Administrator), completing all prompts.

Note

Make sure to run as Administrator! (Right-click the installation file and click Run As Administrator)

Configuration (Cloud-Enablement)

1. Access the Agent Configuration Portal by going to <http://localhost:8885/> (Also available by double clicking the xConnect icon in the system tray)
2. Click on the "Settings" navigation item at the top of the page.
3. In the "Gateway Address:" field, enter the IP address of your gateway.
4. (Skip this step if using a Virtual gateway) In the "Gateway Hostname:" field, enter the hostname of the gateway device. This will look like XCGW-xxxxxx which is identified with a label your purchased Gateway device.
5. Once the IP address and the hostname of the gateway has been entered, check the "Enable Cloud" checkbox and click the Save Changes button