SENG 637 - Group 2 - Winter 2024
Bug Report

Notes about our bug report:
- Used Azure as our issue tracking system.
- Marked severity of the bugs but not priority.
- Used iteration to log when the bug was first found and labeled MFT if the bug was found in the manual functional testing as indicated in the assignment instructions.
- Screenshots from azure below, CSV containing actual export from Azure is included in github repo.
- Bugs are listed in order found in the SUT Test cases followed by the bugs found by exploratory testing.
- Bugs are named first with the number found in the scripted test cases.

🐞 BUG 18

18   #14 Withdrawal $20 returns $40

JB   Jenn Bushey   💬 0 Comments   **Add Tag**

| State | 🟠 Resolved | | Area | SENGG 637-1\Withdrawal |
| Reason | 🔒 Fixed | | Iteration | SENGG 637-1\Exploratory Testing |

Repro Steps

Function being tested: User withdrawal $20

Initial state of the system: System is displaying menu of withdrawal amounts

Steps to reproduce the defect:

- Login to Card 1 with PIN 42
- Select (2) Withdrawal
- Select (1) withdrawal $20

Expected outcome:

- User withdrawals $20
- Receipt prints with $20 withdrawal from account

Actual outcome:

- $40 displays on screen
- $40 withdrawal from user account

System Info

SUT Version 1.0
Resolved in Version 1.1

Planning

Resolved Reason
Fixed

Story Points

Priority
2

Severity
1 - Critical

Activity

Effort (Hours)

Original Estimate

Remaining

Completed

SENG 637 - Group 2 - Winter 2024
Bug Report

🐞 BUG 29

29   #15 Withdraw exact amount in ATM

JB   Jenn Bushey   💬 0 Comments   Add Tag

| State | 🟠 Resolved | Area | SENGG 637-1\Withdrawal |
| Reason | 🔒 Fixed | Iteration | SENGG 637-1\Manual Script Testing |

Repro Steps   ⤢ ⌃

MFT
Function Being Tested: System verifies that it has sufficient cash on hand to fulfill the request

Initial State: System has been started up with less than the maximum withdrawal amount in cash on hand; System is requesting a withdrawal amount.

Steps to Reproduce:
1. Set up ATM with only 1, $20 bill
2. Initiate 1) withdraw transaction
3. Select 1) checking account
4. Select 1) $20
Expected Outcome: Able to withdraw $20
Actual Outcome: Insufficient Funds message

System Info

SUT Version 1.0
Resolved in Version 1.1

Planning

Resolved Reason
Fixed

Story Points

Priority
2

Severity
1 - Critical

Activity

Effort (Hours)

Original Estimate

Remaining

SENG 637 - Group 2 - Winter 2024
Bug Report

🐞 BUG 28

28   #16 Withdrawal $200 from account with balance $100 returns $20

JB Jenn Bushey   💬 0 Comments Add Tag

State	● Resolved		Area	SENGG 637-1\Withdrawal
Reason	🔒 Fixed		Iteration	SENGG 637-1\Manual Script Testing

Repro Steps

MFT
Function Being Tested: Withdrawal amount greater than account balance

Initial State: System is requesting a withdrawal amount. Checking account has $100 balance.

Steps to Reproduce:
1. Select withdraw transaction type
2. Select $200 withdrawal amount

Expected Outcome: Insufficient Funds
Actual Outcome:
WITHDRAWAL FROM: CHKG
AMOUNT: $20.00
TOTAL BAL: $80.00
AVAILABLE: $80.00

System Info

SUT Version 1.0
Resolved in Version 1.1

Planning

Resolved Reason
Fixed

Story Points

Priority
2

Severity
1 - Critical

Activity

Effort (Hours)

Original Estimate

Remaining

Completed

🐞 BUG 25

25   #17 Typo in Transaction display

(MA) Mehreen Akmal   💬 0 Comments **Add Tag**

State	● Resolved	Area	SENGG 637-1\Transaction
Reason	🔒 Fixed	Iteration	SENGG 637-1\Exploratory Testing

Repro Steps

MFT

Function Being Tested: System asks customer to continue with another transaction

Initial State: Balance Inquiry displayed with option to continue for another transaction

Steps to Reproduce:
1. Login for Card "1" with pin "42"
2. Enter "4" for Balance Inquiry
3. "1" for checking
4. Balance display

Expected Outcome: Would you like to do another Transaction?
Actual Outcome: **Wood** you like to do another Transaction? (Typo)

System Info

SUT Version 1.0
Resolved in SUT Version 1.1

Planning

Resolved Reason
Fixed

Story Points

Priority

Severity
4 - Low

Activity

Effort (Hours)

Original Estimate

Remaining

SENG 637 - Group 2 - Winter 2024
Bug Report

🐞 BUG 32

32   #18 $60 withdrawal dollar sign missing

CY Corey Yang-Smith   💬 0 Comments **Add Tag**

State	● Active		Area	SENGG 637-1\Inquiry
Reason	🔒 Approved		Iteration	SENGG 637-1\Manual Script Testing

Repro Steps

MFT
Function being tested: Withdrawal

Initial state of the system: System is displaying menu of dollar amounts

Steps to Reproduce:

1. Login to Card 1 with PIN 42
2. Press (2) Withdrawal
3. Press (1) Checking

Expected Outcome:

- Option (3) should display '$60'

Actual Outcome:

- Option (3) displays '60'

System Info

SUT Version 1.1

Planning

Resolved Reason
🔒

Story Points

Priority
2

Severity
3 - Medium

Activity

Effort (Hours)

Original Estimate

Remaining

Completed

🐞 BUG 15

15   #22 Wrong account balance after deposit

HL hao liu   💬 1 Comment **Add Tag**

State	● Active	Area	SENGG 637-1\Deposit
Reason	🔓 Approved	Iteration	SENGG 637-1\Exploratory Testing

Repro Steps

MFT
Function Being Tested: Wrong account balance after deposit

Initial State: System is asking customer which account to deposit to

Steps to Reproduce:

1. Turn system on
2. Insert card: #1
3. Enter password: 42
4. Press 2 for deposit
5. Press 1 for checking
6. Enter: 100

Expected Outcome: TOTAL BAL: $200.00 shown in receipt
Actual Outcome: TOTAL BAL: $190.00 shown in receipt
SUT Version 1.0

Defect still exists in Version 1.1
Actual Outcome: TOTAL BAL: $190.90 shown in receipt

System Info

SUT Version 1.0
SUT Version 1.1

Planning

Resolved Reason
🔓

Story Points

Priority
1

Severity
1 - Critical

Activity

Effort (Hours)

Original Estimate

Remaining

Completed

SENG 637 - Group 2 - Winter 2024
Bug Report

🐞 BUG 33

33   #26 Wrong account type to transfer from

HL hao liu   💬 0 Comments **Add Tag**

State	🔵 Active	Area	SENGG 637-1\Transfer
Reason	🔒 Approved	Iteration	SENGG 637-1\Manual Script Testing

Repro Steps

MFT
Function being tested: System asks customer to choose an account to transfer from

Initial state of the system: Menu of transaction from types is being displayed

Steps to reproduce:

1. Login to Card 1 with PIN 42
2. Select (3) transfer

Expected Outcome:

- Displays: 1.Checking 2. Savings

Actual Outcome:

- Displays: 1.Checking 2. Savings 3.Money Market

System Info

SUT Version 1.0
SUT Version 1.1

Planning

Resolved Reason
🔒

Story Points

Priority
3

Severity
3 - Medium

Activity

Effort (Hours)

Original Estimate

Remaining

Completed

🐞 BUG 34

34   #27 Wrong account type to transfer to

HL   hao liu   💬 0 Comments   **Add Tag**

| State | 🔵 Active | Area | SENGG 637-1\Transfer |
| Reason | 🔒 Approved | Iteration | SENGG 637-1\Manual Script Testing |

Repro Steps

MFT
Function being tested: System asks customer to choose an account to transfer to

Initial state of the system: Menu of transaction to types is being displayed

Steps to reproduce:

1. Login to Card 1 with PIN 42
2. Select (3) transfer
3. Select an account to transfer from

Expected Outcome:

- Displays: 1.Checking 2. Savings

Actual Outcome:

- Displays: 1.Checking 2. Savings 3.Money Market

System Info

SUT Version 1.0
SUT Version 1.1

Planning

Resolved Reason
🔒

Story Points

Priority
3

Severity
3 - Medium

Activity

Effort (Hours)

Original Estimate

Remaining

Completed

🐞 BUG 35

35   #29 System performs a transfer with wrong amount

HL   hao liu   💬 0 Comments   **Add Tag**

State	🔵 Active	Area	SENGG 637-1\Transfer
Reason	🔒 Approved	Iteration	SENGG 637-1\Manual Script Testing

Repro Steps

MFT
Function being tested: System performs a legitimate transfer

Initial state of the system:
System is displaying a request for the customer to type a dollar amount

Steps to reproduce:

1. Login to Card 1 with PIN 42
2. Select (3) transfer
3. Select (2) savings
4. Select (1) checking
5. Enter 10.00

Expected Outcome:

- Receipt Displays: AMOUNT: $10.00 TOTAL BAL: $110.00

Actual Outcome:

- Displays: AMOUNT: $9.50 TOTAL BAL: $109.50

System Info

SUT Version 1.0
SUT Version 1.1

Planning

Resolved Reason
🔒

Story Points

Priority
1

Severity
1 - Critical

Activity

Effort (Hours)

Original Estimate

Remaining

Completed

SENG 637 - Group 2 - Winter 2024
Bug Report

🐞 BUG 19*

19   #29 Balance transfer from savings to chequings

CY Corey Yang-Smith   💬 0 Comments Add Tag

State	● Resolved	Area	SENGG 637-1\Transfer
Reason	🔓 Fixed	Iteration	SENGG 637-1\Exploratory Testing

Repro Steps

MFT
Function being tested: Transfer amount from savings to chequings account

Initial State: System transfer from Savings to Chequings

Steps to reproduce:

1. Login to Card 1 with PIN 42
2. Select (3) transfer
3. Select (2) savings
4. Select (1) chequings
5. Enter amount

Expected outcome:
Entered amount gets transferred fully from savings account to chequings account

Actual outcome:
The actual amount, less 50 cents, gets transferred to the chequings account. If 50 cents is entered, then $0.00 gets transferred. If a value <$0.50 gets transferred, then a negative value gets transferred.

System Info

SUT Version 1.0
Resolved in SUT Version 1.1

Planning

Resolved Reason
Fixed

Story Points

Priority
2

Severity
1 - Critical

Activity

Effort (Hours)

Original Estimate

Remaining

Completed

SENG 637 - Group 2 - Winter 2024
Bug Report

🐞 BUG 23

23   #29 Incorrect account type displayed in transfer

CY Corey Yang-Smith   💬 0 Comments **Add Tag**

| State | 🔵 Active | Area | SENGG 637-1\Transfer |
| Reason | 🔒 Approved | Iteration | SENGG 637-1\Exploratory Testing |

Repro Steps

MFT
Function being tested: Receipt displaying correct transfer information

Initial state of the system: System has completed a transfer from money market to checkings

Steps to reproduce:

1. Login to Card 2 with PIN 1234
2. Select (3) transfer
3. Select (3) money market
4. Select (1) chequings
5. Enter $100.00

Expected Outcome:

- Receipt displays "TRANSFER FROM: MMKT TO : CHKG

Actual Outcome:

- Receipt displays "TRANSFER FROM: CHKG TO : MMKT

System Info

SUT Version 1.0
Defect still exists in SUT Version 1.1

Planning

Resolved Reason
🔒

Story Points

Priority
2

Severity
3 - Medium

Activity

Effort (Hours)

Original Estimate

Remaining

Completed

🐞 BUG 22

22   #33 Account #1 has wrong accounts for balance inquiry

ED Eric Diep

💬 2 Comments Add Tag

State	● Active	Area	SENGG 637-1\Inquiry
Reason	🔒 Not fixed	Iteration	SENGG 637-1\Regression Testing

Repro Steps

MFT
Function Being Tested: Wrong account types displayed for balance inquiry for #1 account

Initial State: System is asking customer to choose transaction type

Steps to Reproduce:

1. Turn system on
2. Insert card: #1
3. Enter password: 42
4. Press 4 for Balance Inquiry

SUT Version 1.0 :
Expected Outcome: 1)Checking 2)Savings
Actual Outcome: 1)Checking 2)Money Market

SUT version 1.1:
Expected Outcome: 1)Checking 2)Savings
Actual Outcome: 1)Checking 2) Savings 2)Money Market

System Info

SUT Version 1.0
Defect still exists in Version 1.1

Planning

Resolved Reason
🔒

Story Points

Priority
2

Severity
1 - Critical

Activity

Effort (Hours)

Original Estimate

Remaining

Completed

🐞 BUG 24

24 #34 Receipts showing wrong account number

ED Eric Diep   💬 0 Comments Add Tag

State	● Active	Area	SENGG 637-1\Inquiry
Reason	🔒 Approved	Iteration	SENGG 637-1\Regression Testing

Repro Steps

MFT
Function Being Tested: System performs a legitimate inquiry transaction properly

Initial State: System is displaying menu of account types

Steps to Reproduce:

1. Turn system on
2. Insert card: #1
3. Enter password: 42
4. Press 4 for balance inquiry
5. Press 1 for checking

Expected Outcome: CARD 1 shown in receipt
Actual Outcome: CARD 2 shown in receipt

System Info

SUT Version 1.0
Defect still exists in Version 1.1

Discussion

Planning

Resolved Reason
🔒

Story Points

Priority
1

Severity
3 - Medium

Activity

Effort (Hours)

Original Estimate

Remaining

Completed

SENG 637 - Group 2 - Winter 2024
Bug Report

🐞 BUG 37

37   #35 Typo - "Wood/Would" in the display message after pressing cancel

ED Eric Diep   💬 0 Comments **Add Tag**

| State | ● Resolved | Area | SENGG 637-1\Inquiry |
| Reason | 🔒 Fixed | Iteration | SENGG 637-1\Regression Testing |

Repro Steps   ↗ ∧

MFT
Function Being Tested: An inquiry transaction can be cancelled by the customer any time prior to choosing an account

Initial State: System is displaying menu of account types

Steps to Reproduce:

1. Turn system on
2. Insert card: #1
3. Enter password: 42
4. Press 4 for Balance Inquiry
5. Press cancel

Expected Outcome: Last transaction was cancelled. Would you like to do another transaction?

Actual Outcome: Last transaction was cancelled. Wood you like to do another transaction?

System Info

SUT Version 1.0
Resolved in Version 1.1

Planning

Resolved Reason
Fixed

Story Points

Priority
1

Severity
4 - Low

Activity

Effort (Hours)

Original Estimate

Remaining

Completed

🐞 BUG 17

17   #37 Correct PIN not immediately accepted after invalid PIN

(ED) Eric Diep   💬 0 Comments Add Tag

| State | ● Active | Area | SENGG 637-1\Invalid Pin Extension |
| Reason | 🔒 Approved | Iteration | SENGG 637-1\Regression Testing |

Repro Steps

MFT
Function being tested: Correct re-entry of PIN is accepted after the first entry of incorrect pin

Initial State of the System: Request to re-enter PIN is being displayed

Steps to Reproduce:

1. Turn System ON
2. Enter '100' for quantity of $20 bills
3. Click "Insert Card"
4. Enter "1" for card number
5. Enter invalid PIN number (eg 69)
6. Enter valid PIN number (eg 42)

Expected Outcome:
After step 6, the system should accept the valid PIN and immediately allow the user into the account.

Actual Outcome:
System accepts PIN (does not count against users card), but does not allow user into system. User must re-enter a valid pin to enter the system.

System Info

SUT Version 1.0
Defect still exists in Version 1.1

Planning

Resolved Reason
🔒

Story Points

Priority
2

Severity
4 - Low

Activity

Effort (Hours)

Original Estimate

Remaining

Completed

🐞 BUG 38

38   #39 Correct pin is needed twice in the second try

ED Eric Diep   💬 0 Comments Add Tag

| State | ● Active | Area | SENGG 637-1\Invalid Pin Extension |
| Reason | 🔒 Not fixed | Iteration | SENGG 637-1\Regression Testing |

Repro Steps

MFT

Function Being Tested: Correct re-entry of PIN on the second try is accepted

Initial State: Request to re-enter PIN is being displayed

Steps to Reproduce:

1. Turn System ON
2. Enter '100' for quantity of $20 bills
3. Click "Insert Card"
4. Enter "1" for card number
5. Enter invalid PIN number (eg 67)
6. Enter valid PIN number 42

Expected Outcome:
After step 6, the system should accept the valid PIN and immediately allow the user into the account.

Actual Outcome:
System accepts PIN (does not count against users card), but does not allow user into system. User must re-enter a valid pin to enter the system.

System Info

SUT version 1.0
Defect still exists in 1.1

Planning

Resolved Reason
🔒

Story Points

Priority
2

Severity
4 - Low

Activity

Effort (Hours)

Original Estimate

Remaining

Completed

SENG 637 - Group 2 - Winter 2024
Bug Report

🐞 BUG 39*

39   #40 Correct pin is needed twice in the third try

ED Eric Diep   💬 0 Comments Add Tag

| State | ● Active | Area | SENGG 637-1\Invalid Pin Extension |
| Reason | 🔒 Approved | Iteration | SENGG 637-1\Regression Testing |

MFT
Function Being Tested: Correct re-entry of PIN on the second try is accepted

Initial State: Request to re-enter PIN is being displayed

Steps to Reproduce:

1. Turn System ON
2. Enter '100' for quantity of $20 bills
3. Click "Insert Card"
4. Enter "1" for card number
5. Enter invalid PIN number (eg 67)
6. Enter invalid PIN number (eg 67)
7. Enter valid PIN number 42

Expected Outcome:
After step 7, the system should accept the valid PIN and immediately allow the user into the account.

Actual Outcome:
System accepts PIN (does not count against users card), but does not allow user into system. User must re-enter a valid pin to enter the system.

System Info

SUT version 1.0
Defect still exists in version 1.1

Resolved Reason
🔒

Story Points

Priority
2

Severity
4 - Low

Activity

Effort (Hours)

Original Estimate

Remaining

Completed

SENG 637 - Group 2 - Winter 2024
Bug Report

🐞 BUG 20

20   savings account display

CY Corey Yang-Smith

💬 1 Comment **Add Tag**

| State | 🔵 Active | | Area | SENGG 637-1\Inquiry |
| Reason | 🔒 Approved | | Iteration | SENGG 637-1\Exploratory Testing |

Repro Steps

Function being tested: User viewing savings account

Initial state of the system: System is in inquiry

Steps to reproduce:

1. Login to card 1 with PIN 42
2. Select (4) account inquiry

Expected Outcome:

- Option (2) displays user's savings account

Actual outcome:

- Option (2) display money market

System Info

SUT Version 1.0

Defect still exists in Version 1.1

Planning

Resolved Reason
🔒

Story Points

Priority
2

Severity
2 - High

Activity

Effort (Hours)

Original Estimate

Remaining

Completed

SENG 637 - Group 2 - Winter 2024
Bug Report

🐞 BUG 40

40   Log shows successful transaction when deposit envelope not inserted

JB Jenn Bushey   💬 0 Comments   Add Tag

State	● Active	Area	SENGG 637-1\Deposit
Reason	🔒 Approved	Iteration	SENGG 637-1\Exploratory Testing

Repro Steps

Function Being Tested: Deposit

Initial State: System is requesting that customer insert an envelope

Steps to Reproduce:
1. initiate a deposit into an account
2. enter amount to deposit
2. do not insert envelope, wait until transaction cancels

Expected Outcome: transaction cancelled, no money deposited into the account

Actual Outcome: transaction cancelled, log shows transaction was successful. Money does not appear to be added to account in balance inquiry.

System Info

SUT Version 1.0
SUT Version 1.1

Planning

Resolved Reason
🔒

Story Points

Priority
2

Severity
2 - High

Activity

Effort (Hours)

Original Estimate

Remaining

🐞 BUG 26*

26   Displaying Incorrect accounts available

(MA) Mehreen Akmal   💬 2 Comments   Add Tag

| State | 🔵 Active | Area | SENGG 637-1\Withdrawal |
| Reason | 🔒 Approved | Iteration | SENGG 637-1\Exploratory Testing |

Repro Steps

Function Being Tested: System displays menu of accounts to withdraw from

Initial State: Withdrawal is selected

1. Login for Card 1 with pin 42
2. Enter "1" for Withdrawal

Expected Outcome: 1) Checking 2) Saving

Actual Outcome: 1) Checking 2) Saving   3) Money Market

System Info

SUT Version 1.0
Defect still exists in Version 1.1

Planning

Resolved Reason
🔒

Story Points

Priority

Severity
1 - Critical

Activity

Effort (Hours)

Original Estimate

SENG 637 - Group 2 - Winter 2024
Bug Report

🐞 BUG 27

27   Balance Inquiry for Money Market Results in Unknown Error

MA   Mehreen Akmal   💬 0 Comments   **Add Tag**

State	🟠 Resolved	Area	SENGG 637-1\Inquiry
Reason	🔒 Fixed	Iteration	SENGG 637-1\Exploratory Testing

Repro Steps

Function Being Tested: Balance Inquiry for Money Market

Initial State: System is requesting balance Inquiry for money market

Steps to Reproduce:
1. Login for Card "1" with pin "42"
2. Enter "4" for Balance Inquiry
3. Enter "3" for money market

Expected Outcome: Display "Invalid account type"

Actual Outcome: "Unknown Error" with $ 500 displayed on screen. Displays balance information for saving account.

System Info

SUT Version 1.0
Resolved in Version 1.1

Planning

Resolved Reason
 Fixed

Story Points

Priority

Severity
 1 - Critical

Activity

Effort (Hours)

Original Estimate

🐞 BUG 21

| 21 | Inquiry to money market account not working |

(MA) Mehreen Akmal   💬 0 Comments Add Tag

| State | ● Resolved | Area | SENGG 637-1\Inquiry |
| Reason | 🔒 Fixed | Iteration | SENGG 637-1\Exploratory Testing |

Repro Steps

Function being tested: User inquiry to money market account

Initial state of the system: System is displaying inquiry into user accounts

Steps:

1. Inset card 2 and enter PIN 1234
2. Select option (4) balance inquiry
3. Select (2) Money Market

Expected outcome:

- System displays user's money market balance

Actual outcome:

- Invalid account type displayed, system asks for another transaction

System Info

SUT Version 1.0
Resolved in Version 1.1

Planning

Resolved Reason

Fixed

Story Points

Priority

2

Severity

2 - High

Activity

Effort (Hours)

Original Estimate

Remaining

Completed

SENG 637 - Group 2 - Winter 2024
Bug Report

🐞 BUG 36

36   Total Balance and Available don't match

(MA) Mehreen Akmal   💬 0 Comments   **Add Tag**

State	● New	Area	SENGG 637-1\Inquiry
Reason	🔒 New	Iteration	SENGG 637-1\Regression Testing

Repro Steps

Function Being Tested: Balance Inquiry updates after deposits made

Initial State: System is requesting balance Inquiry after a deposit has been made

Steps to Reproduce:
  1. Login for Card "1" with pin "42"
  2. Enter "2" for Deposit
  3. Enter "2" for Saving account
  4. Enter $20 for amount to deposit and insert envelope
  5. "1" for another transaction
  6. "4" for balance inquiry
  7. "2" for Saving

Expected Outcome: Total Bal: $1020 AVAILABLE: $1020

Actual Outcome:Total Bal: $1019.9 AVAILABLE: $1000

System Info

SUT Version 1.1

Planning

Resolved Reason
🔒

Story Points

Priority

2

Severity

3 - Medium

Activity

Effort (Hours)

Original Estimate

Remaining

🐞 BUG 41

41   Log Shows incorrect response

MA   Mehreen Akmal   💬 0 Comments   Add Tag

State	🟠 Resolved	Area	SENGG 637-1\Inquiry
Reason	🔒 Fixed	Iteration	SENGG 637-1\Exploratory Testing

Repro Steps

Function Being Tested: Balance Inquiry for Money Market

Initial State: System is requesting balance Inquiry for money market

Steps to Reproduce:
  1. Login for Card "1" with pin "42"
  2. Enter "4" for Balance Inquiry
  3. Enter "3" for money market
  4. Click "Show Log".
Expected Outcome: Log response "FAILURE Invalid account type."

Actual Outcome: Log shows $500 was dispensed.

System Info

SUT Version 1.0
Resolved in SUT Version 1.1

Planning

Resolved Reason
Fixed

Story Points

Priority
2

Severity
1 - Critical

Activity

Effort (Hours)

Original Estimate

🐞 BUG 42

42   Receipt display remains even if ATM is turned off

(MA) Mehreen Akmal   💬 0 Comments **Add Tag**

| State | 🔵 Active | Area | SENGG 637-1\Inquiry |
| Reason | 🔒 Approved | Iteration | SENGG 637-1\Exploratory Testing |

Repro Steps

Function being tested: Receipt Display

Initial state of the system: A customer is done with a transaction.

Steps to reproduce:

1. Login to card 1 with PIN 42
2. Select (4) account inquiry
3. Select (1) checking
4. Select (2) No
5. Select OFF

Expected Outcome:

- System turned off with clear display (no receipt)

Actual outcome:

- Receipt remains with account information of previous customer.

System Info

SUT Version 1.0
Defect still exists in SUT Version 1.1

Planning

Resolved Reason
🔒

Story Points

Priority
2

Severity
3 - Medium

Activity

Effort (Hours)

Original Estimate

Remaining

Completed