1) **Q: How do I know that the tablet is on and operating correctly?**
   A: Evaluate the following features on the tablet each time you enter the patient's room:
   - Is the tablet lighted and appearing powered? If not, proceed with the following:
     STEP 1: Check to see that the tablet is plugged into the power source.
     STEP 2: Touch the screen to 'wake up' the tablet.
     STEP 3: Reboot the tablet to 'awaken'.
   - Ensure that there is a **GREEN** TRIANGLE in the upper middle section on the **Patient Monitor** page. This indicates the tablet is WiFi connected.
   - Look to see that the body sites on the **Patient Monitor** body drawing where the patient is wearing the PressureAlert dressings are blinking every 10-15 seconds.
   - Evaluate the color of the sensor sites on the body drawing and act accordingly to reposition the patient.

2) **Q: How do I know that the tablet is correctly connected to WiFi and website?**
   A: On the tablet's **Patient Monitor** screen there is a **RED** or **GREEN** TRIANGLE located in the top center of the screen.
   - A **GREEN** TRIANGLE indicates that the WiFi connection is good and is allowing web storage of all collected tablet data. It also indicates that the patient has been successfully assigned to the tablet.
   - A **RED** TRIANGLE indicates that the data is being collected on the tablet, but not being stored on the website. This can either be a WiFi or patient set up issue. Call your Core Team member for support.

3) **Q: Will patient data continue to be collected if there is no WiFi connection?**
   A: Yes, the data will be collected by the tablet for several days. When a Wi-Fi connection is established, it will store the data on the website.

4) **Q: How do I change the various alarm settings?**
   A: Proceed with the following steps to adjust the alarm settings:
     STEP 1: Open the **MENU** icon (3 horizontal lines located in upper left corner of the screen).
     STEP 2: Select the **Configuration Page** on the menu.
     STEP 3: Select the **Alarm Language**, **Volume**, and **Duration Categories** and change it
            according to the needs of the patient.

5) **Q: Can socks be worn over heel dressings?**
   A: Yes, wearing socks over the heel dressings is encouraged and may even help keep the dressings in place.

6) **Q: How do I find a lost sensor?**
   A: Look at the tablet to see what color the sensor is for that body part. The sensor color on the tablet will help you find the location of the sensor.
   - If the sensor is **GREY**, the sensor is most likely out of the room.
   - If the sensor is **GREEN** but the dressing is not on the patient, look in the room. The sensor could be in the trash can, bedside table, linens, or dirty dressing bag.

7) **Q: What do I do if the sensor is missing and cannot be located for reuse?**
A: Before replacing a new sensor in a dressing it must be affiliated to the tablet body site where the dressing is going to be placed.
- Tap the body site on the tablet drawing to open the pop up that has an ORANGE EDIT GEAR icon in the upper right corner.
- Tap on the **EDIT GEAR** icon to open the body site.
- Place the new sensor near the tablet for about 10 seconds.
- A pop up box should appear with ID numbers listed within the box.
- Match the sensor number to one of the numbers in the pop up box and tap on that number to affiliate. (**NOTE:** The sensor number list can be scrolled up or down. Try scrolling if you do not see a matching number.)
- Confirm that the sensor has been matched to the body part that you desire by returning to the **Patient Monitor** page. On the body site that you are placing the dressing you should see the same number as the sensor.
- You are now ready to place the sensor in the correct dressing to place on the patient.

8) **Q: Is the sensor disposable after each use?**
A: PressureAlert Sensors are single patient use only. Sensors may be reapplied with a new dressing on the same patient in accordance with your organization's infection prevention protocols.

9) **Q: What does a RED circle around the icon color mean?**
A: A **RED** CIRCLE around the **YELLOW** icon means that this body part is currently on pressure and the time is being measured until the alarm occurs. The duration of this **RED** CIRCLE on the **YELLOW** icon is determined by the **Alarm Threshold** setting the Core Team member set. (Ex: If the Core Team member determined that the body site could be on pressure for 10 minutes then the **RED** CIRCLE around the **YELLOW** icon would be present for 10 minutes before turning completely **RED**.)
- A **RED** CIRCLE around the **ORANGE** icon means that you have recently repositioned the patient following an alarm event. The icon color was **ORANGE** indicating that the area is revascularizing for a predetermined time. If the patient repositioned themselves to be back on pressure for that area the **RED** RING around the **ORANGE** icon will appear.

10) **Q: What does the horizontal bar below the YELLOW and ORANGE icons mean?**
A: A The horizontal bar indicates how close the site is to an alarm event.
- If the bar moves left to right, the site is getting closer to an Alarm.
- If the bar moves right to left, the site is getting closer to No Pressure status.

11) **Q: Are blinking sensor sites on the Patient Monitor page's body drawing important?**
A: Yes, the blinking indicates communication between the sensor and tablet. However, not all sensors will blink when communicating.