Format:

“As a user - role I want a feature so that I get business value/benefit.”

Actors: Customer, Seller

User stories:

Functional requirements:

Customer requirements:

1. As a customer, I would like to know what the food box category is, so that I can decide whether I buy it or not, depending on my preferences.
2. As a customer, I would like to have an account, so that I can log in using any device and see my previous purchases or make a reservation.
3. As a customer, I would like to be able to rate the meal box after the pick-up so that other users are aware about the quality of services provided.
4. As a customer, I would like to see the restaurant/shop information such as location, type, website, phone number etc. so that I can decide which one is more to my liking.
5. As a customer, I would like to see the rating of the restaurants/shops so that I can have a sorted overview of the available options.
6. As a customer, I would like to see the reviews of the meal boxes for every restaurant/shop so that I can decide on the purchase.
7. As a customer, I would like to browse the meal box sellers based on the post code filter (other kinds of filters) so that I can see all the sellers in my area.
8. As a customer, I would like to be able to cancel my order, so that it becomes available for somebody else if I change my mind.
9. As a customer I would like to be able to make a reservation, so that I can pick it up.
10. As a customer I would like to visualize the available meal boxes from the restaurants or shops.
11. As a customer, I want to be notified 1 hour before picking time so that I don’t forget to pick up my package.

Seller requirements:

1. As a seller, I would like to have an account, so that I can post food offers of my own choice that are available for the customers.
2. As a seller, I would like to be able to create a food offer containing information about meal box type, price, location, time of pickup etc. so that customers can choose the desired option.
3. As a seller, I would like to see an overview of the sold bags so that I am able to calculate the revenue. (that I can do my bookkeeping?)
4. As a seller, I would like to have a pick-up time interval so that customers can only come and pick up their order during that time.
5. As a seller, I would like the package not to be canceled by user(customer?) one hour before picking time
6. As a seller, I would like to be able to edit my account information so that I am able to keep it up to date.
7. As a seller, I would like to limit orders to one per user in x amount of time so that everybody has an equal chance to get a food bag and nobody abuses the system.

General requirements:

1. As a customer and a seller, I would like to see the status of the reservation so that I can keep track of the order status. (Available, pending, picked-up).
2. As a customer and a seller, I would like to be able to manage my order so that I have the opportunity to cancel or edit it.

Non-functional requirements:

1. System must be built according to three-tier architecture.
2. System must be heterogeneous.
3. System must have server to server communication.
4. GUI of the presentational tier will be done in Blazor(C#).

For discussion

1. As a customer, I would like to get notifications from my favorite restaurants/shops, so that I am aware when new offers are available.
2. As a restaurant/shop owner I would like to give discounts to users ordering more than x times. This information should be visible on offer. e.g order 2 packages get 3-rd 50% off (but as long as pe do not process the payments, that doesn't make sense, anyway they have to pay at the local shop physically)
3. As a restaurant/shop owner I would like to pay extra for being promoted

(e.g. notification to all users, being on top of other offers)?