



Get more from your One Care plan

Quality health care coverage for individuals eligible for both MassHealth and Medicare

United
Healthcare®
Community Plan

One Care
MassHealth+Medicare
Bringing your care together

Get the care you deserve with UnitedHealthcare Connected® for One Care (Medicare-Medicaid Plan)

When you choose UnitedHealthcare Connected for One Care for both your Medicare and MassHealth benefits, you get:

- All medically necessary MassHealth- and Medicare-covered services that you've always received
- A single point of contact for all your Medicare and MassHealth services
- Coverage for prescription and over-the-counter drugs with no copays
- A 24-hour medical advice line to help you with your questions and concerns
- A care team that includes you, your family, your doctor(s), your One Care care coordinator and anyone else you want to help you make health care decisions

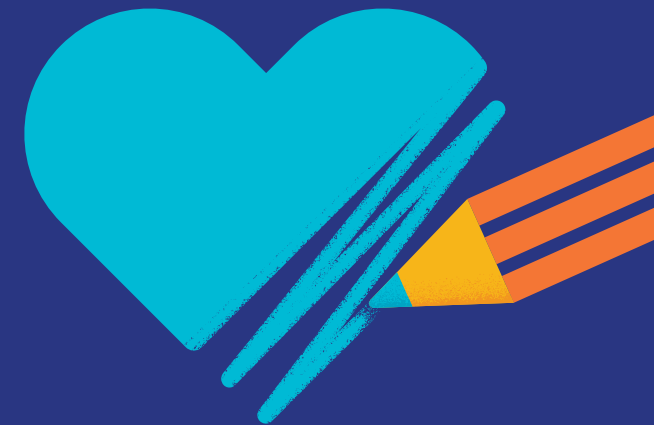
As a UnitedHealthcare Connected for One Care member, you also get these additional benefits:

- Coverage for inpatient and outpatient care, and community-based services
- Coverage for comprehensive dental and vision care with no copays
- Coverage for medically necessary durable medical equipment without copays
- Routine transportation to help members get to medical visits, whether for medical or dental appointments, to a pharmacy to pick up medication, or for ongoing care such as dialysis

Direct access to a Care Coordinator

They will help create a personalized care plan for you and connect you with added benefits to help meet your needs and goals. Other services and support may include:

-  A personal Navigator through our Member Engagement Center to handle your customer service needs
-  Access to Advocates who specialize in housing, employment, and caregiver resources and benefits
-  The option to engage a Long-Term Supports Coordinator (LTS Coordinator) in your community to advocate for your service needs
-  Access to community-based behavioral health and substance use disorder treatment and support services
-  Eight one-trip rides per month to community services and activities that help members stay independent and active



Ready to enroll or want to learn more?

For information on One Care plans and other options for your health care, call the **MassHealth Customer Service Center** at **1-800-841-2900**, TTY **771**, 8 a.m.–5 p.m., Monday–Friday, or visit mass.gov/eohhs/consumer/insurance/one-care/.

To learn more about **UnitedHealthcare Connected for One Care**, scan the code, call **1-866-633-4454**, TTY **711**, 8 a.m.–8 p.m. local time, 7 days a week or go online at uhccp.com/MA.



Join UnitedHealthcare Connected® for One Care

What is a One Care plan?

One Care plans contract with both Medicare and MassHealth to provide benefits of both programs to its members and coordinate your physical, behavioral and long-term care services once you're enrolled.

You will not lose your MassHealth, Medicare or other public assistance benefits if you join a One Care plan.

Enrolling as a member in a plan is voluntary. You can choose to join UnitedHealthcare Connected as your One Care plan.

Who can enroll in One Care?

You may be eligible if you:

- Are between ages 21 and 64 and are disabled
- Have Medicare Parts A and B
- Qualify for Medicare Part D (drug coverage)
- Have MassHealth Standard or MassHealth CommonHealth
- Do not have private health insurance

You must live in one of these counties to enroll in UnitedHealthcare Connected for One Care: **Bristol, Essex*, Franklin, Hampden, Hampshire, Middlesex, Plymouth, Suffolk and Worcester.**

*Partial county

Choosing and using network providers

UnitedHealthcare Connected for One Care has hundreds of network providers to choose from in Massachusetts. They include PCPs, home health care providers, medical supply services, behavioral health specialists, community Long-Term Services and Supports (LTSS) and more. You can find a list of all our network providers online at **uhccp.com/MA** or contact our Member Engagement Center for help.

If your current providers are not part of our network, you can keep seeing them for your first 90 days with our plan or until your individualized care plan (ICP) is complete. During that time, your Care Coordinator will help you find a new provider for the services you need covered.

Are emergency services covered?

We cover emergency care anywhere in the United States or its territories whenever you need it.

Have asthma, diabetes or other long-term health conditions?

UnitedHealthcare Connected for One Care has Care Coordinators who work with you and your doctor to help you manage your disease. By coordinating your care, they can help make your life better.

Personalize care and support

When you join, our caring staff will reach out to you so they can get to know you and learn more about your health needs.

Need language assistance?

If you need help reading or understanding this or any other UnitedHealthcare Connected for One Care information, please contact **1-866-633-4454, TTY 711** for help at no cost to you. This information is available in English and any non-English language you may need at no cost to you. You can also get this information for free in other formats, such as large print, braille or audio.

Esta información está disponible gratis en otros idiomas y formatos, como braille y en CD de audio.



UnitedHealthcare Connected® for One Care (Medicare-Medicaid Plan) is a health plan that contracts with both Medicare and MassHealth (Medicaid) to provide benefits of both programs to enrollees.

UnitedHealthcare does not discriminate on the basis of race, color, national origin, sex, age or disability in health programs and activities.

We provide free services to help you communicate with us such as letters in other languages, large print, or you can ask for an interpreter. To ask for help, please call 1-866-633-4454, TTY 711, 8 a.m. to 8 p.m., 7 days a week.

ATENCIÓN: Si habla español, hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al 1-866-633-4454, TTY 711 de 8 a.m. a 8 p.m., los 7 días de la semana.

ATENÇÃO: Se você fala português, estão à sua disposição serviços de assistência lingüística, gratuitos. Ligue para 1-866-633-4454, TTY 711 das 8h00 às 20h, 7 dias por semana.

This brochure is only a summary of important information. UnitedHealthcare Connected for One Care can provide you a list of network providers, share information on how we pay our providers and answer any other questions.

Health plan coverage provided by UnitedHealthcare Community Plan of Massachusetts, Inc., a licensed HIC in the state of Massachusetts.