

## Professional Summary

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Talented software development manager with extensive experience in full lifecycle software engineering, development, programming, quality assurance, support and implementation.

- In-depth knowledge of software technologies, architectures and platforms, with the ability to apply them to cutting edge software, systems and applications.
- Consensus builder, participating in diverse, high-performance development teams in achieving technical and project objectives.
- Proactively collaborate with senior-level management and development community to define software and application architecture.
- Outstanding ability to gather and translate complex user requirements into practical, cost-effective software solutions.

## Core Qualifications

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|-------------------------------------|---|
| • Full Lifecycle Project Management | • Software Development / Implementation |
| • Best Practice Definition          | • Quality Assurance                     |
| • Mentoring and Coaching            | • Software Engineering / Programming    |
| • Requirements Gathering            | • Problem Resolution / Troubleshooting  |

## Experience

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### Senior Engineer / Project Manager

December 2004 to Current

**Utah Telehealth Network, University of Utah Heal** — Salt Lake City, UT

- Hold responsibility for all aspects of project coordination and management.
- Directed deployment of broadband network throughout Utah, including video conferencing equipment to 10 remote clinics, fully redundant Virtual Machine server system, and conducting evaluations of new technologies.
- Designed and developed the Utah Telehealth Enterprise Database (UTED), a SQL Server database for management of activities of the Utah Telehealth Network (inventory control, video conferencing reservation management and reporting, SMS gateway, recording contacts and sites).
- Served as Vice-Chairman and Chairman of the Technology Special Interest Group for American Telemedicine Association.
- Managed all technical training for three years.

### Information Management Officer

December 2002 to January 2005

**National Defense University**

- Managed all IT issues for a center of the National Defense University.
- Provided all IT support for, led design and development of new IT solutions, and maintained systems.
- Designed and implemented 100% portable network for use in Africa, encompassing 50+ workstations, three servers, an independent Cyber Café, online database, and Microsoft Exchange Server.
- Designed and developed SQL Server database for storage, retrieval and reporting of seminars and events.
- Served as point of contact and representative of the Africa Center to the National Defense University on all IT issues.

### Senior Systems Engineer

December 1992 to January 2002

**The Park City Group** — Park City, UT

- Spearheaded implementation and integration of back office and networking products for customers, including The Limited, Inc., Victoria's Secret, Chevron, Boots the Chemists, The Peacock Group, Pacific Sunwear, TJ Maxx, WaWa, and Giant Foods.
- Served as technical lead for Mutual Evaluation Studies, Return on Investment Studies, and Software Pilot