

**SCOTTISHPOWER****24 hour emergency**

V3.0008102015

Gas 0800 111 999

Electricity 0800 783 8838

**www.scottishpower.co.uk****0800 027 0072****8am - 10pm weekdays****8.30am - 6pm Saturday****Find us on**MR SENTHIL RAJENDRAN  
7 MAYFAIR COURT  
HERTS  
WD18 7GA

Account number

**1602 1532 695**Date **12 October 2015****Page 1 of 6****Supply Address:** 7, MAYFAIR COURT, HERTS, WD18 7GA

## Your gas and electricity bill

Bill period **05 September 2015 - 08 October 2015**This is based on our **STANDARD - QUARTERLY CASH** tariff**ESTIMATED  
READING**

### Last period

Last bill £0.00  
(in debit)

Payments received £0.00

Your account balance **£0.00**  
on 7 Oct 2015

### Charges this period

**Account balance** £0.00**Energy charges** £87.12**Discounts** -£0.92**Total VAT** £4.31**Total** **£90.51**  
(in debit)

For full details of the charges see over →

### Next steps

- ★ This amount is due for payment now. Please pay £90.51. Thank you.
- ★ We estimated your use. If the meter reading is wrong, please go to [www.scottishpower.co.uk/paperbill](http://www.scottishpower.co.uk/paperbill) or call 0800 027 8000
- This is not a tax invoice.
- ★ You can pay by debit card at [www.scottishpower.co.uk/myaccount](http://www.scottishpower.co.uk/myaccount) or phone 0800 001 5115

### Could you pay less?

Your Personal Projection for the next 12 months for gas is £648.78 and for electricity is £658.84 (based on your annual consumption, current tariff prices, discounts and VAT). See overleaf for more information about your current tariff and your energy use. Remember – it might be worth thinking about switching your tariff or supplier.

#### Our cheapest similar gas tariff

Standard

Estimated annual saving: £39.63

#### Our cheapest overall gas tariff

Online Fixed Price Energy October 2016

Estimated annual saving: £213.40

Subject to availability. Different terms and conditions may apply.

#### Our cheapest similar electricity tariff

Standard

Estimated annual saving: £51.63

#### Our cheapest overall electricity tariff

Online Fixed Price Energy October 2016

Estimated annual saving: £177.26

## About your tariff

Here's information about your current tariff to help you to compare it with other available tariffs.

### Gas



<b>Tariff name</b>	<b>Standard</b>
<b>Payment method</b>	<b>Quarterly Cash</b>
<b>Tariff end date</b>	<b>N/A</b>
<b>Exit fee</b> (If you switch supplier more than 49 days before the tariff end date)	<b>N/A</b>
<b>Your estimated usage in the last 12 months</b>	<b>12,969.230 kWh</b>

### Electricity



<b>Tariff name</b>	<b>Standard</b>
<b>Payment method</b>	<b>Quarterly Cash</b>
<b>Tariff end date</b>	<b>N/A</b>
<b>Exit fee</b> (If you switch supplier more than 49 days before the tariff end date)	<b>N/A</b>
<b>Your estimated usage in the last 12 months</b>	<b>3,823.585 kWh</b>

## Important information about your energy use

### About your TCR

#### Tariff Comparison Rate (TCR) for Gas:

4.97p per kWh



#### Tariff Comparison Rate (TCR) for Electricity:

17.76p per kWh



The TCR is a guide to compare the cost of your current energy tariffs. It is the average overall cost of each unit of energy and is based on a typical user of electricity or gas. It is not based on your personal consumption. Call us or visit our website for more information.

Scan this image to your smartphone or tablet to download your energy account details - you can use it to check you are on the best tariff for you.



## Converting gas units to kWh

### Calculating your gas charge

To make a comparison across gas and electricity we convert gas units used to kWh (kilowatt-hrs) used.

$$\begin{array}{|c|} \hline \text{gas units} \\ \hline \text{used} \\ \hline \end{array} \times \begin{array}{|c|} \hline \text{calorific} \\ \hline \text{value} \\ \hline \end{array} \times \begin{array}{|c|} \hline \text{volume} \\ \hline \text{correction} \\ \hline \end{array} \div \begin{array}{|c|} \hline 3.6 \\ \hline \end{array} = \begin{array}{|c|} \hline \text{gas used} \\ \hline \text{expressed in kWh} \\ \hline \end{array}$$

39.40000000
1.02264000

## Supply problems

### Smell gas or suspect a leak?

Call 0800 111 999 immediately.  
Lines open 24/7

### Your electricity distributor

UK Power Networks - East of England,  
UK Power Networks - East of England, Customer Relations  
Manager, Fore Hamlet, Ipswich, IP3 8AA,  
0800 783 8838.

## Energy charges this period

### Electricity

Standard Electricity		Meter number Z05E105962							
Start Reading	32245.50 Estimated 05 Sep 15								
End Reading	32592 Actual 07 Oct 15								
Units used	346.50 = 346.50 KWh (kilowatt-hrs) used								
05/09/15 to 07/10/15	Consumption charge, 346.50 kWh x 14.005p =	£48.53							
05/09/15 to 07/10/15	Standing charge, 33 days x 26.090p =	£8.61							
Your electricity supply number	Total electricity charges	£57.14							
<table><tr><td rowspan="2">S</td><td>01</td><td>801</td><td>003</td></tr><tr><td>10</td><td>3000 2630</td><td>976</td></tr></table>			S	01	801	003	10	3000 2630	976
S	01	801		003					
	10	3000 2630	976						

### Gas

<b>Standard Gas</b>	<b>Meter number 421935</b>	
Start Reading	<b>4750 Estimated</b> 05 Sep 15	
End Reading	<b>4765 Estimated</b> 05 Sep 15	
Units used	<b>15 = 167.88 KWh (kilowatt-hrs) used</b>	
<b>Standard Gas</b>	<b>Meter number 421935</b>	
Start Reading	<b>4765 Estimated</b> 05 Sep 15	
End Reading	<b>4797 Estimated</b> 08 Oct 15	
Units used	<b>32 = 358.15 KWh (kilowatt-hrs) used</b>	
05/09/15 to 08/10/15	Consumption charge, <b>526.03 kWh x 4.014p =</b>	£21.11
05/09/15 to 08/10/15	Standing charge, <b>34 days x 26.090p =</b>	£8.87
Your gas meter point reference number	<b>Total gas charges</b>	<b>£29.98</b>
<div>7438611904</div>		

### Total energy charges this period

**£ 87.12**

### Discounts

Gas & Electricity discount	credit	-£0.92
	<b>Total discounts</b>	<b>-£0.92</b>

### VAT

VAT at 5.00% on £86.20		£4.31
	<b>Total VAT</b>	<b>£4.31</b>



158  
208

24

Reference (Account number)

16021532695

Credit account number

584 0651

**Energy Account**

Bank Giro Credit

Amount due  
No fee payable at PO counter

£90.51



Signature

Date

Cashier's stamp  
and initials

MR SENTHIL RAJENDRAN  
7 MAYFAIR COURT  
HERTS  
WD18 7GA

RBS Collection Account

84-06-51



6332265160215326953

CASH

CHEQUES

£

Please do not write or mark below this line or fold this counterfoil

160215326952 V4245840651 000090514 74 X



You can pay your bill quickly and easily by **debit card** at **[www.scottishpower.co.uk/myaccount](http://www.scottishpower.co.uk/myaccount)** or by calling our automated payment line anytime on **0800 001 5115**. We accept Visa Debit, Maestro, Mastercard, Solo, Visa Credit and Electron payments.

**Monthly Direct Debit**

You can spread the cost of your energy charges over the year by paying monthly by Direct Debit, or monthly by Standing Order, through your Bank or Building Society. If you want to join the scheme please call us on 0800 027 0072.

**Banking Direct**

Please advise your Bank or Building Society to pay to **sort code 83-07-06; account number for Standing Orders is 00674713 / account number for BACS payments is 00693882**. You will need to give them your **11 digit customer account number** shown overleaf.

**Paypoint**

Please take your bill with the bar coded payment slip to any PayPoint outlet (cash payments only).

**Post Office**

You can pay by cash at any Post Office. Please note that the Post Office no longer accepts cheques as a method of payment for ScottishPower customers. If you wish to pay by cheque then please make the cheque payable to "ScottishPower" and send it to ScottishPower Group, Payment Collection Centre, PO Box 4740, Worthing BN11 9LT.

**By Post**

Tear off the Bank Giro credit slip overleaf and send it, with your cheque made payable to "ScottishPower", to ScottishPower Group, Payment Collection Centre, PO Box 4740, Worthing, BN11 9LT. Please DO NOT send cash through the post.

**At a Bank**

You can pay at any bank. Fill in the bank giro credit slip overleaf and take it to the bank with your payment. Cheques should be made payable to "**ScottishPower**". Write your **name, address and 11 digit customer account number** on the back. You may have to pay a charge.