

—○ DR. DAPHNE CHANIZ-RICO ○—

CONTACT

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DE

PROFILE

Comprehensive experience and knowledge in nursing education as well as in clinical nursing and Leadership. Over 15 years' experience as a nurse working in critical care. Health Service Administrator for Community Detox programs. Excited to leverage 12 years background in Academia as a skilled Nursing Instructor in developing education programs and lessons incorporating adult learning theories and critical thinking concepts. Expert in incorporating instructional technology to clinical instruction while providing learning opportunities to improve hands-on skills. Proficient in implementation of nursing skills, curriculum, and supervision.

SKILLS

- CREATING CURRICULUM
- EVALUATION OF EDUCATION PROGRAMS
- DEVELOPING COMPETENCY PROGRAMS
- PROMOTING POSITIVE BEHAVIORAL CHANGES
- MENTORING & EDUCATING
- IDENTIFIES AND VALIDATES

EXPERIENCE

Inspira Health Network|

04/2022 to present

**Clinical Outcomes Manager- Vineland, Bridgeton, Mullica Hill,
Woodbury, Bridgeton**

- Assessed, promoted, and contributed to the quality of nursing care administered to patients and their support systems throughout the health illness continuum.
- Provided clinical leadership through advanced clinical practice role modeling, professional communication, and mentorship in the continual performance improvement process.
- Promoted the ability to analyze the outcomes of nursing practice and facilitate refinements using the Evidence-based Practice (EBP) process.
- Participated in and/or mentors original nursing research projects to generate new nursing knowledge.
- Assisted in designing, implementing, and evaluating the impact of learning programs for new and existing nursing (and interprofessional) staff.

EDUCATION PRIORITIES THROUGH DATA- DRIVEN ANALYSIS.

- LEVEL 1 TRAUMA/ER NURSE
- VASCULAR ACCESS NURSE
- MEDICAL-SURGICAL & MENTAL HEALTH NURSING FACULTY
- CLINICAL MENTOR
- CLINICAL SIMULATIONS-HIGH/LOW FIDELITY
- CLINICAL & SKILLS LAB INSTRUCTOR
- EXPERIENCE IN TEACHING IN VARIOUS NURSING DEGREE PROGRAM
- EXPERIENCE IN RESEARCH STUDY
- CRITICAL THINKING
- LEADERSHIP & MANAGEMENT
- CLINICAL SUPERVISOR
- MS OFFICE
- BILINGUAL ENGLISH & SPANISH
- IV THERAPY MANGEMENT

EDUCATION

Capella University

- Assumed the roles of expert clinician, educator and researcher based on local priorities, organizational needs, and the direction of the leadership team.
- Championed for shared governance and mentors both hospital and unit-based councils.
- Assumes personal responsibility for ongoing professional growth and development
- Developed and implemented policies and procedures that guide and support provision of services
- Continuously assessed and improved department's performance
- Provided orientation, in-service training, and continuing education of department staff

Elsevier|

07/2021 to 04/2022

Regional Account Manager -Shadow Health

- Identified and developed opportunities for new prospect acquisition
- Drive new business revenue by meeting/influencing faculty to demonstrate the value of the product
- Supported the National marketing efforts via prospecting and account development activity within the commercial industry
- Provided support to assist with the execution of marketing and business
- Development strategies, plans, projects, and branded events
- Responsible for the entire sales cycle from start to close meeting assigned sales goals

Vascular Access Nurse |

05/2020 to 08/2021

Christiana Care Health System - Newark, DE

- Conducted patient assessments to provide the physician with important patient health information used to create focused treatment plans and manage ongoing care.
- Assessed patient/family's learning needs and carried out teaching measures such as the central line teaching record.
- Provided care to pediatric, adolescent, adult, and geriatric patients including knowledge of growth and development, the ability to obtain and interpret information to identify patient needs, and to provide the care needed.
- Initiated IV therapy in a safe and effective manner.
- Performed work safely, adhering to established safety and infection control practices.
- Worked with Senior staff in creating onboarding curriculum for onboarding new VAN team members.
- Created job aids for Specialty Infusion Department.
- Connected rotation schedule for Nursing students to mentor with IV infusion nurses.
- Created onboarding curriculum for shadowing experiences for new staff.

Adjunct Nursing Faculty |

01/2021

University of Delaware - School of Nursing- Newark, DE

2015-2022

PhD Education
Nursing

Wilmington University

2013

Master of Science
Nursing

Wilmington University

2012

Bachelor of Science
Nursing

Cumberland County college

2007

Associate of Applied Science
Nursing

- Experienced and Prepared presentations, teaching lessons, and active learning strategies.
- Supervised student nurses in long-term care and acute care settings.
- Developed clinical schedule including hospital or acute care and simulation labs, post conference Developed education, and administered all grades.
- Assisted nursing and pharmacy faculty in laboratory setting for RN students' hands on experiences.
- Spearheaded hands-on instruction and training using adult learning theories that created an engaged and interactive learning environment maximizing adult student learning.

Nursing Faculty |

08/2017 - 08/2020

Delaware Technical Community College - Newark, DE

- Experienced and Prepared presentations, teaching lessons, and active learning strategies.
- Perform regular assessment of curriculum and, if required, provided improvements with rigor.
- Teaching labs for IV therapy, Primary, secondary and IV push.
- Teaching Nursing skills.
- Use a variety of teaching techniques to encourage and enhance critical thinking.
- Develop and Conducted simulations in Medical-surgical nursing.
- Conduct nursing lab teaching & remediation sessions for nursing students.
- Lecture nursing content for Paramedics and LPNs.
- Continuously improved course curricula, content, and materials to maintain currency with changing demands and technological advancements.
- Supervised student laboratory and clinical work, offering knowledgeable advice to advance learning and abilities.
- Contributed subject matter expertise toward improving overall training programs and skills displayed by student nurses.
- Evaluated students to identify knowledge gaps and conduct thorough assessments

Health Service Administrator |

08/2015 to 06/2016

Connections Community Support Programs Inc. - Wilmington, DE

- Administrator for 12- 23-hour bed Detox center & 16 inpatient bed facilities.
- Handled the tasks of commissioning local health care through management, community health services, and general practitioners.
- Liaise with medical staff and oversaw day-to-day activities of the organization.
- Interacts with people in external organizations like the private sector, voluntary groups, and social services.
- Responsible for hiring, supervising, teaching and development of medical administrative staff.
- Handled other administrative tasks as required.

- Created and maintained facility documents and records, maintaining accuracy while managing sensitive data.
- Developed and implemented policies and procedures for the facility and other departments.
- Managed work schedule and assigned tasks to individual staff.
- Assisted with the development of regulatory compliance systems.
- Received requests for expenditures and assessed inclusion based on budgetary parameters.
- Assess patients in active withdrawal and provide interventions to manage physical and psychological withdrawal symptoms
- Performed and documented assessment of patients on admission and throughout hospital stay, initiating, individualizing, and evaluating the plan of care including patient response and outcome
- Collaborated with multi-disciplinary staff to improve overall patient care and response times.

Registered Nurse |

07/2007 to 12/2018

Christiana Care Health System - Newark, DE

- Conducted patient assessments and diagnostic tests to provide the physician with important patient health information used to create focused treatment plans and manage ongoing care.
- Administered medications and documented patient conditions.
- Assist in developing appropriate treatment and rehabilitation plans for dually diagnosed patients.
- Help diagnose mental health, emotional, and substance abuse disorders.
- Execute appropriate risk assessment and mitigation strategies.
- Administer medication to patients presenting serious risk of danger to themselves and others.
- Training in BEAT program
- Administered oral, intramuscular and IV medications to patients and monitored responses.
- Developed and adapted individualized treatment plans according to patient recovery goals for best patient outcomes.
- Coordinated care with physicians and other clinical staff to prepare for treatment, carry out interventions and enhance the continuum of care to deliver comprehensive services.
- Trained and mentored graduate RNs on best practices, hospital policies and standards of care.
- Communicated with primary care physicians or emergency care providers to relay culturally competent patient needs.
- Used facility EMR system to update patient records, transmit prescriptions and transfer files.
- Assessed patient health needs by reviewing and tracking EKG readings to address telemetry readings and quickly inform teammates on stability or acuity changes.

Nursing Faculty |

01/2012 - 05/2015

Cumberland County College - Vineland, NJ

- Experienced and Prepared presentations, teaching lessons, and active learning strategies.
- Taught nursing students on how to perform nursing lab skills

- Continuously improved course curricula, content, and materials to maintain currency with changing demands and technological advancements for LPN and RN programs.
- Supervised student laboratory and clinical work, offering knowledgeable advice to advance learning and abilities.
- Helped students make optimal educational and career choices to maximize learning and long-term vocational benefits.
- Contributed subject matter expertise toward improving overall training programs and skills displayed by student nurses.
- Evaluated students for purpose of identifying knowledge gaps when conducting thorough assessments.

Licensure & Certification

Delaware Registered Nurse

New Jersey Registered Nurse

PMH-BC certification

Basic Life Support Certification (BLS)

Professional Involvement

Delaware American Council -Education Member

Organization of Associate Degree Nursing Member

National League of Nursing Member

Sigma Theta Tau Member

Community Involvement

The Journey- Volunteer

The Global Ripple Effect- Volunteer

Miss Delaware for America 2019

Languages

Bilingual- Spanish/English

Areas of qualified to teach

Didactic teaching for nursing programs

Clinical Lab Nursing Skills Instructor

Clinical Instructor

Medical Surgical Nursing

Mental Health & Community Nursing

References

Available upon request