

**Jinhyeong Seo**  
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## Work Experience

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### Scatter Lab (Pingpong)

Aug 2018 – Sep 2020

#### Backend Software Engineer

- Developed features and managed service for Luda (<https://luda.ai>), AI Social Friendly Chatbot
  - Built reply candidates server using Elasticsearch and developed retrieval system
    - Built token based indexes in master/data nodes on EC2 SSD instances with proper shards
  - Built embedding database of which size > 3TB for cache using MongoDB
  - Worked migrating whole services from AWS EC2 to Kubernetes system (AWS EKS)
  - Dockerized and built CI system using CircleCI, Github Actions with self-hosted and AWS ECR
- Built data pipelines and analytics system using Stackdriver, BigQuery, Data Studio and Airflow
  - Wrote BigQuery queries for stats and used Github Actions to synchronize BigQuery views
  - Built Airflow for batch jobs to backup, to predict conversation satisfactions
    - Regression for scoring using statistical features of model outputs, queries and replies
- Developed features and managed service for Pingpong Builder, B2B AI Chatbot builder
  - Dockerized and built CI system, and packaging services for on-premise (HAI, Hana bank)
- Developed whole services of Pingpong Japanese Demo (<https://pingpong.us/jp>)
  - Web page based on React, Lambda Handler, and Serverless Flask API server with PyTorch
- Optimized model codes and made RESTful API servers using Flask
  - Profiled codes and modified to remove bottlenecks (ex. use comprehensions, add caches, ...)
  - Built CI system using Jenkins and AWS ECR
- Maintained training servers including internal GPU Linux servers, NAS, and Cloud instances

## Technical Skills

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**Languages:** Python, Java, Javascript (Typescript)

**Frameworks / Libraries:** Docker, Spring (boot), Flask, PyTorch, Django, React.js, Faiss

**Cloud Components:** AWS (EC2, EKS, Lambda, Fargate,...), GCP (BigQuery, Data Studio, Stackdriver)

**Others:** Docker, Kubernetes, Airflow, Github Actions, CircleCI, Jenkins, Zappa, Docker Compose

## Education

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### Seoul National University

Mar 2014 – Present

Dept. of Computer Science and Engineering

## Interests

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NLP, building pipelines, optimizing DL models, embedding search, and "productionizing"

## Posts

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*(Posts below are written during working in pingpong)*

- <https://blog.pingpong.us/ml-model-optimize/>
  - Contributed to cloud support, optimizing computations
- <https://blog.pingpong.us/kubernetes-in-pingpong/>
  - Contributed to building Continuous Delivery System, setting Kubernetes
- <https://blog.pingpong.us/chatbot-data-pipeline/>
  - Contributed to building data pipelines, making queries, and managing by Github with Actions