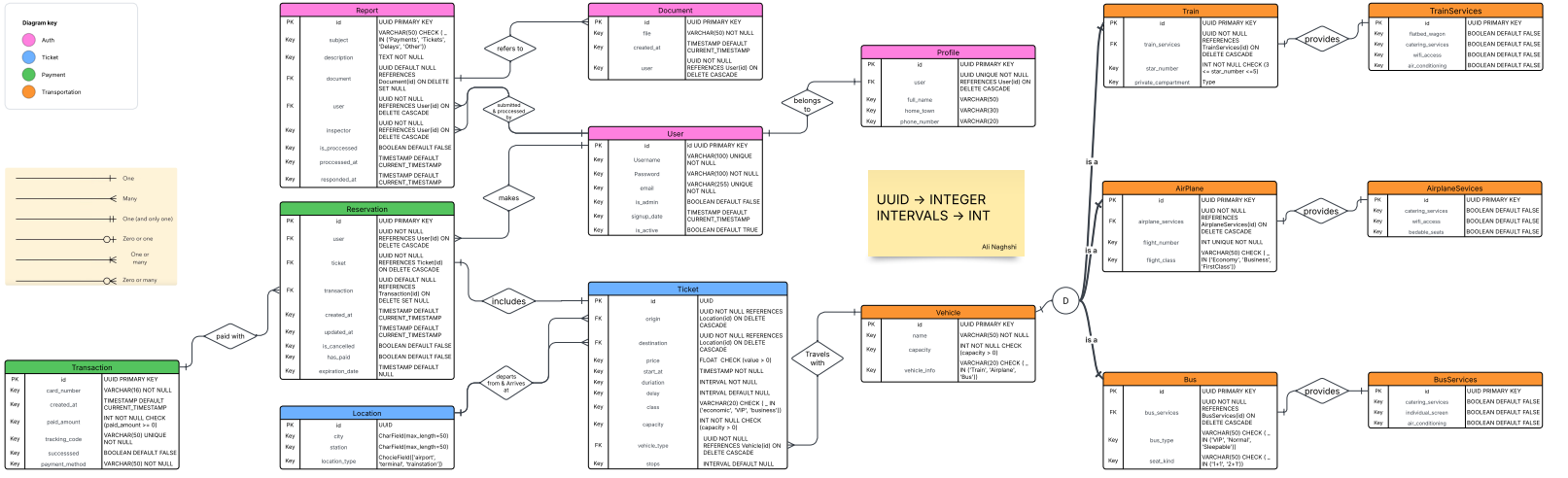
REPORT:
For ticket_id and reservation_id we have several options:
1. build many to many relationship
2. create two foreign key and let one of them be NULL
3. use generic foreign key

Ali Naghshi