Swetha Ravi

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Chennai, Tamil Nadu | Open to Hybrid / Remote

PROFESSIONAL SUMMARY

Dedicated **Software Test Engineer / Quality Analyst** with 5+ years of experience in manual, mobile, integration, and system testing. Skilled in **Agile methodologies, defect management, and QA tools (JIRA, Selenium, Postman, TestRail, HP ALM, JMeter)**. Proven ability to deliver high-quality releases across domains including **banking, e-commerce, education, robotics, and consumer electronics**. Strong collaborator with expertise in **UAT, regression testing, cross-platform validation**, and effective communication with stakeholders.

CORE SKILLS

Testing Types: Functional, UAT, System, Integration, Regression, Mobile Testing
Tools: JIRA, Postman, TestRail, HP ALM, Selenium, JMeter, BrowserStack, Sauce Labs
Methodologies: Agile, Scrum, SDLC, STLC
Programming/Frameworks: Selenium (basic), API Testing (Postman)
Soft Skills: Analytical Thinking, Problem Solving, Communication, Stakeholder Collaboration

CERTIFICATIONS

- Manual Testing – Udemy
- API & Performance Testing – Udemy
- BEC Certification – University of Cambridge

PROFESSIONAL EXPERIENCE

Teamware Solutions (Client: TCS - Bank of Montreal)   Feb 2022 – Dec 2022
Software Test Engineer

- Tested BMO banking web applications for deposit and lending functionalities.
- Performed **smoke, regression, UAT, and functional testing**, ensuring business-critical workflows worked seamlessly.
- Designed and executed test cases, reported defects in JIRA, and supported Agile ceremonies.
- Conducted **API automation, integration testing, and bug reporting**, improving defect resolution speed by 20%.

Presidio Solutions Pvt. Ltd (Projects: P2P, Wisecut)   Jul 2021 – Jan 2022
Software Test Engineer

- Conducted **functional and mobile testing** for multi-tenancy job portal applications.
- Focused on cross-platform usability validation using BrowserStack and Sauce Labs.
- Delivered **smoke and sanity testing**, reducing release defects by 15%.

Amazon (Project: Astro)   Jan 2019 – Jun 2021
Software Test Engineer

- Performed **device-level system integration testing (SIT)** for robotics products.
- Validated integration of hardware and software, ensuring robotic product performance and reliability.
- Led **annotation testing**, segmenting and validating angles for hardware-software interaction.

CGI (Client: British Council)   Oct 2016 – Apr 2018
QA Analyst

- Tested British Council's learning platform application with multiple user roles and permission access.
- Executed **UAT and web application testing**, identifying key usability bugs and improving user satisfaction.

Movate (formerly CSS Corp) (Clients: Netgear, Roku, Arlo)   Oct 2016 – Apr 2018
Support Test Engineer

- Provided **QA and technical support** for streaming and security devices.
- Specialized in **networking hardware troubleshooting** and cross-platform application testing.

ACHIEVEMENTS

- **Awards:** Above & Beyond (CGI, Movate), Spot Award (Presidio).
- Published paper titled *"Dynamic Open Flow Controlled Optical Packet Switching (OPS) Network"*, focusing on efficient data transfer using optical packet switching (presented at an academic conference).
- Actively upskilled through real-time projects and certifications to stay current with latest QA and testing tools.

EDUCATION

Dhanalakshmi College of Engineering, Anna University, Chennai   2012 – 2016
B.Tech in Information Technology — 75%

Doveton Girls Higher Secondary School, Chennai   2012
Higher Secondary Education — 80%