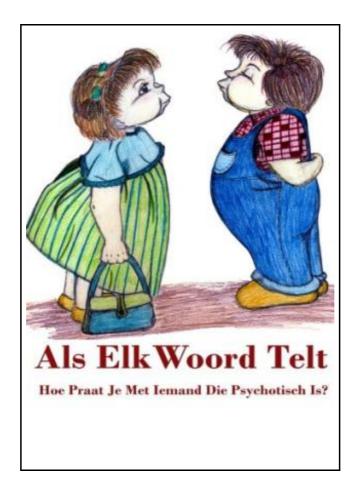
Als Elk Woord Telt



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Reviews

Undoubtedly, this is the greatest job by any author. It is actually filled with wisdom and knowledge I am quickly could get a pleasure of reading a written book.

(Kade Ankunding)

ALS ELK WOORD TELT



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Lulu Press Inc, United Kingdom, 2013. Paperback. Book Condition: New. 297 x 210 mm. Language: English, Dutch . Brand New Book ****** Print on Demand ******. De praktische voordelen van de toepassing van de technieken die uitgelegd worden in Als Elk Woord Telt gaan veel verder dan de communicatie met personen met een psychose. Als Elk Woord Telt gaat over het tot stand brengen en uitdrukken van een attitude van empathie. Telkens opnieuw wanneer wij geconfronteerd worden met situaties waarin onze gesprekspartner de werkelijkheid anders ervaart dan wijzelf, zal deze attitude haar nut bewijzen. Voorbeelden hiervan zijn: feedback geven, slecht nieuws brengen, omgaan met kritiek, klachten en onredelijke eisen, conflict hantering, crisis communicatie, onderhandelen, coaching, motivering en beinvloeding van mensen, .Dit document is een compilatie van publiek domein artikelen gepubliceerd op het internet door de beste experten op het terrein: Kathleen Dillen, Amador, Jules Tielens, Mark Loons, Martin Voerman en Marshall Rosenberg. Daarnaast omvat het bijdragen van Windmasters.nl en R.F. Riemersma, ervaringsdeskundige.



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