Appendix

Client Feedback Form

Date: 11th March 2017

1] Does the software meet your specified requirements?

Yes, it meets my specific requirements very well such as the production of the bill, storing of customer information as well as displaying detailed information about each dish.

2] Does the bill get produced based upon your expectation?

Yes, the total amount of all the costs does get printed. However, I would also like taxes to also be included in the total amount.

3] Do you think that customers are now gaining maximum customer knowledge?

Yes, I do believe with the help of the list of ingredients and the picture of dishes, customers are gaining maximum customer knowledge.

4] Are you pleased with the clarity of the media presented?

I am very pleased with the clarity of the image of the dish in the interface.

5] Are you pleased with the storage of the customer information in the database?

I am very happy with the customer details, being stored as records in the database. It is very simple to use as well as understand.

6] Are you able to add and delete record?

Yes, I find it very simple to add and delete records. This helps me to a great extent in expanding my customer reach.

7] Can u search for particular records?

Yes, with the help of query wizard I am able to search for certain records.

8] Are you pleased with the presence checks to store customer information?

I am extremely pleased with the presence checks. This helps in ensuring that the customer information is available to me.

9] Do you think the graphical user interface is user friendly?

Yes, it is very simple to move within the software with the buttons. It is also very attractive to the naked eye.

10] Are you satisfied with the product?

Yes, I am satisfied with the software.

11] Can you please suggest improvements for the product?

It would be better if the customer can choose the quantity for each dish as well. The tax in the bill could also be included.