

Seratio Platform ICO Contributions- FAQ

1) *Can I make my contribution to CCEG using any other method but website?*

CCEG will accept contributions only through our official website www.seratio-coins.world. We do NOT accept contributions via Slack, email or any other social platform.

2) *I accidentally inserted wrong transaction reference number. How can I edit it?*

For security reasons, transaction reference numbers can be submitted only once with no edit option. If you have made a mistake and wish to correct it, you will need to register the same contribution in the system once more as a new investment. System administrator will confirm only contributions with the right transaction reference number.

3) *How long does it take to confirm my contribution?*

It takes approximately few minutes to couple of hours for the crypto transaction to be received and confirmed. Bank transfers may take up to 5 days to be verified.

4) *I have made few contributions and they all have been confirmed. Do I need to give Seratio Wallet passwords for every single contribution I make?*

No, you don't need to fill in wallet details for your every confirmed contribution. Enter your preferred wallet password just once and we will use it to issue your Seratio tokens for you. If you have given us few password phrases, we will use the more recent one. You will get access to your wallet after the confirmation from CCEG.

5) *When will I receive my Seratio tokens back?*

Seratio tokens will be issued on 31st January 2018 and will be available for immediate exchange.

6) *What is the price of 1 SER?*

Initial price of the Seratio token is 0.20 GBP.

7) *My contribution is not in GBP. What exchange rate will be used to convert it into SER?*

If you make a non-sterling Contribution, we will calculate the exchange rate using the historical exchange rate of the Fiat Money or crypto-currency you used at approximately the time of the Contribution. We will determine the rate of exchange based on leading exchange and FX data providers chosen at our discretion on a best effort basis.

If you have any other questions, please contact us at blockchain.lab@cceg.org.uk.