

Seratio Wallets - FAQ

1) *How can I create / sign in to my Seratio Wallet?*

You can create / sign in to your Seratio Wallet on the official website www.seratio-coins.world or by visiting <https://www.seratio-coins.world/wallet/>

2) *I lost my login credentials. How can I recover it?*

If you lost or forgot your login password, you can recover it by using “Forgot Your Password?” feature.

3) *I forgot my wallet password. What should I do?*

Due to the security reasons, CCEG & Seratio team do NOT hold wallet passwords and therefore will not be able to assist if the password is lost. You may want to re-generate your Seratio Wallet in this case. Please note, that your old Seratio Wallet will be deleted (i.e. your balance will be annulled) and replaced with a new wallet.

4) *My keystore files did not automatically download. What should I do?*

It may be so that your internet browser and / or security settings forbid automatic file downloading. In this case, you can download your wallet files manually or re-generate your Seratio Wallet using the dedicated feature.

5) *I have created my Seratio Wallet but my SER balance is 0. When will I receive my Seratio tokens?*

Seratio tokens will be issued on 31st January 2018 directly to your Seratio Wallet and will be available for immediate exchange.

6) *What is the price of 1 SER?*

Initial price of the Seratio token is 0.20 GBP.

7) *What are the exchanges that accept SER Tokens?*

Seratio Token is currently (24th Jan 2018) listed on EtherDelta (<https://etherdelta.com/#SER-ETH>).

If you have any other questions, please contact us at blockchain.lab@cceg.org.uk.