Cochabamba 28 de diciembre del 2021

**CITE DDSI 964 /2021**

**A:** Ing. Enrique Mendieta Alvis

**SECRETARIO MUNICIPAL DE LA SECRETARIA DE COMUNICAION**

**Y GOBIERNO ELECTRONICO**

**VIA:**  Lic. Marko Bascopé Maida

**DIRECTOR DE TECNOLOGÍAS DE INFORMACIÓN**

**Y COMUNICACIONES**

Ing. Gabriela Rina Gonzales Fernández

**JEFE DE DPTO DE DESARROLLO DE** **SISTEMAS INFORMÁTICOS**

**DE:** Ing. Nerik Lazarte Diaz

**PROFESIONAL 2** **DE DPTO DESARROLLO DE SISTEMA**

**S INFORMATICOS**

**REF.: INFORME FUNCIONAMIENTO DEL TOUCH EN RESPUESTA A SOLICITUD S.M.S. H2NCI-N°6806/2021**

De mi consideración

Mediante la presente me dirijo a su persona en respuesta a H2NCI-N°6806 “***En atención a nota CITE: ADM/HDN/EXT/07/2021 de fecha 21 de diciembre del 2021, emitida por la Ing. Nohelia Andrea Nina Goytia – Administradora Hospital del Norte, en referencia a Solicitud Reparo Equipo Touch de fichaje digital. Se solicita la reparación del equipo, para continuar con el servicio de fichaje digital en el mencionado hospital”***

Informarle que realizando la revisión del sistema de Touch, el mismo tuvo un funcionamiento correcto el día 17 de diciembre del 2021 desde las 00:00 hasta las 7:45, como se puede verificar en tabla N1 adjunta, se registraron un total de **29 fichas consolidadas** por el Touch para las distintas especialidades registradas en el sistema.

A horas 7:45 se recibe una llamada por parte de la funcionaria Elba Camacho, quien reporta un problema en el Touch indicando que existió un colgado del sistema, a horas 8:01 mi persona procede a realizar las pruebas remotas correspondientes, reinicio del sistema, verificación de los servidores, verificación de la red, verificación del estado de la PC, identificando que el problema no era de sistema, más bien se trataba de un problema de Hardware de la pantalla debido a la saturación y el constante funcionamiento del mismo, por lo que indique a la Lic. Elba Camacho que realice el reseteado de la pantalla, con lo cual el touch volvió a funcionar normalmente según lo informado por la Lic. Elba a horas 10:00 am.

No se recibió ninguna otra solicitud de problemas en el funcionamiento del sistema, por parte de ninguno de los funcionarios del Hospital del Norte a la fecha

En referencia a lo descrito en nota de la Lic. Elba Camacho que menciona “***Una vez reportado este problema no se dio solución lo cual el día domingo tuvimos problemas con los pacientes y bastante demanda de pacientes que solicitaban sacar ficha”***, se aclara con referencia a los días 18-12-2021 y 19-12-2021 que **el sistema no tiene configurado el horario de las especialidades para otorgar fichas en estos días (Sábado y Domingo)** de acuerdo a lo indicado, solicitado y configurado con el personal del Hospital del Norte, se adjunta Horario enviado por el Hospital del Norte en fecha 13 de octubre, donde no identifica los días Sábados ni Domingos en su solicitud.

* Se adjunta registros de reservas de fichas del touch, web e INNOVA del día Lunes 17/12/2021 hasta el día Lunes 27/12/2021

| **VIERNES 17 / 12 / 2021** | | | | |
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| **PACIENTE** | **HORA INICIO CONSULTA** | **HORA FIN**  **CONSULTA** | **METODO** | **REGISTRO** |
| 5191 | 17/12/2021 14:00 | 17/12/2021 14:20 | INNOVA | 17/12/2021 00:29 |
| 2799 | 17/12/2021 10:40 | 17/12/2021 11:00 | INNOVA | 17/12/2021 00:30 |
| 5140 | 17/12/2021 08:00 | 17/12/2021 08:15 | TOUCH | 17/12/2021 00:31 |
| 4308 | 17/12/2021 08:30 | 17/12/2021 08:45 | WEB | 17/12/2021 00:32 |
| 5200 | 17/12/2021 08:00 | 17/12/2021 08:20 | TOUCH | 17/12/2021 00:33 |
| 2222 | 17/12/2021 14:40 | 17/12/2021 15:00 | WEB | 17/12/2021 00:33 |
| 3924 | 17/12/2021 08:00 | 17/12/2021 08:20 | WEB | 17/12/2021 00:34 |
| 4542 | 17/12/2021 09:45 | 17/12/2021 10:00 | WEB | 17/12/2021 00:35 |
| 5201 | 17/12/2021 08:15 | 17/12/2021 08:30 | TOUCH | 17/12/2021 00:36 |
| 5194 | 17/12/2021 08:20 | 17/12/2021 08:40 | WEB | 17/12/2021 00:36 |
| 4738 | 17/12/2021 08:30 | 17/12/2021 08:45 | TOUCH | 17/12/2021 00:38 |
| 5202 | 17/12/2021 12:00 | 17/12/2021 12:20 | WEB | 17/12/2021 00:38 |
| 4296 | 17/12/2021 08:45 | 17/12/2021 09:00 | TOUCH | 17/12/2021 00:39 |
| 5203 | 17/12/2021 09:00 | 17/12/2021 09:15 | TOUCH | 17/12/2021 00:42 |
| 5204 | 17/12/2021 14:20 | 17/12/2021 14:40 | TOUCH | 17/12/2021 00:44 |
| 4810 | 17/12/2021 14:40 | 17/12/2021 15:00 | WEB | 17/12/2021 00:44 |
| 5205 | 17/12/2021 09:15 | 17/12/2021 09:30 | TOUCH | 17/12/2021 00:45 |
| 4366 | 17/12/2021 08:00 | 17/12/2021 08:15 | TOUCH | 17/12/2021 00:49 |
| 2895 | 17/12/2021 08:15 | 17/12/2021 08:30 | TOUCH | 17/12/2021 00:51 |
| 4959 | 17/12/2021 08:45 | 17/12/2021 09:00 | TOUCH | 17/12/2021 00:52 |
| 5207 | 17/12/2021 15:00 | 17/12/2021 15:20 | TOUCH | 17/12/2021 00:55 |
| 3799 | 17/12/2021 09:30 | 17/12/2021 09:45 | TOUCH | 17/12/2021 00:59 |
| 5141 | 17/12/2021 10:20 | 17/12/2021 10:40 | WEB | 17/12/2021 01:03 |
| 4098 | 17/12/2021 10:20 | 17/12/2021 10:40 | WEB | 17/12/2021 01:42 |
| 4615 | 17/12/2021 14:20 | 17/12/2021 14:40 | WEB | 17/12/2021 03:33 |
| 5209 | 17/12/2021 09:45 | 17/12/2021 10:00 | TOUCH | 17/12/2021 04:24 |
| 4948 | 17/12/2021 09:00 | 17/12/2021 09:15 | TOUCH | 17/12/2021 04:26 |
| 2446 | 17/12/2021 08:20 | 17/12/2021 08:40 | TOUCH | 17/12/2021 04:58 |
| 5210 | 17/12/2021 08:40 | 17/12/2021 09:00 | TOUCH | 17/12/2021 05:46 |
| 2437 | 17/12/2021 09:00 | 17/12/2021 09:20 | TOUCH | 17/12/2021 05:57 |
| 5192 | 17/12/2021 14:20 | 17/12/2021 14:40 | WEB | 17/12/2021 06:00 |
| 5175 | 17/12/2021 15:20 | 17/12/2021 15:40 | TOUCH | 17/12/2021 06:00 |
| 4294 | 17/12/2021 10:00 | 17/12/2021 10:15 | TOUCH | 17/12/2021 06:10 |
| 5214 | 17/12/2021 09:20 | 17/12/2021 09:40 | TOUCH | 17/12/2021 06:23 |
| 5215 | 17/12/2021 10:15 | 17/12/2021 10:30 | TOUCH | 17/12/2021 06:26 |
| 5216 | 17/12/2021 08:45 | 17/12/2021 09:00 | TOUCH | 17/12/2021 06:29 |
| 5217 | 17/12/2021 09:40 | 17/12/2021 10:00 | TOUCH | 17/12/2021 06:33 |
| 5218 | 17/12/2021 10:00 | 17/12/2021 10:20 | TOUCH | 17/12/2021 06:43 |
| 5219 | 17/12/2021 10:40 | 17/12/2021 11:00 | TOUCH | 17/12/2021 06:49 |
| 5227 | 17/12/2021 10:30 | 17/12/2021 10:45 | TOUCH | 17/12/2021 07:13 |
| 5231 | 17/12/2021 10:45 | 17/12/2021 11:00 | TOUCH | 17/12/2021 07:15 |
| 5076 | 17/12/2021 08:00 | 17/12/2021 08:15 | TOUCH | 17/12/2021 07:45 |
| 4679 | 17/12/2021 15:40 | 17/12/2021 16:00 | WEB | 17/12/2021 11:21 |

| **LUNES 20 / 12 / 2021** | | | | |
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| **PACIENTE** | **HORA INICIO CONSULTA** | **HORA FIN**  **CONSULTA** | **METODO** | **REGISTRO** |
| 4492 | 20/12/2021 11:00 | 20/12/2021 11:15 | WEB | 20/12/2021 00:29 |
| 5124 | 20/12/2021 11:15 | 20/12/2021 11:30 | WEB | 20/12/2021 00:29 |
| 4395 | 20/12/2021 11:30 | 20/12/2021 11:45 | WEB | 20/12/2021 00:30 |
| 5076 | 20/12/2021 13:00 | 20/12/2021 13:15 | WEB | 20/12/2021 00:30 |
| 4056 | 20/12/2021 13:15 | 20/12/2021 13:30 | WEB | 20/12/2021 00:30 |
| 5199 | 20/12/2021 11:45 | 20/12/2021 12:00 | WEB | 20/12/2021 00:31 |
| 4018 | 20/12/2021 13:30 | 20/12/2021 13:45 | WEB | 20/12/2021 00:31 |
| 3740 | 20/12/2021 14:20 | 20/12/2021 14:40 | WEB | 20/12/2021 00:32 |
| 4990 | 20/12/2021 13:45 | 20/12/2021 14:00 | WEB | 20/12/2021 00:33 |
| 5258 | 20/12/2021 08:00 | 20/12/2021 08:15 | WEB | 20/12/2021 00:34 |
| 2946 | 20/12/2021 14:00 | 20/12/2021 14:20 | WEB | 20/12/2021 00:37 |
| 3985 | 20/12/2021 09:20 | 20/12/2021 09:40 | INNOVA | 20/12/2021 00:39 |
| 5264 | 20/12/2021 14:40 | 20/12/2021 15:00 | WEB | 20/12/2021 00:42 |
| 1629 | 20/12/2021 09:40 | 20/12/2021 10:00 | WEB | 20/12/2021 00:42 |
| 4912 | 20/12/2021 10:00 | 20/12/2021 10:20 | WEB | 20/12/2021 00:48 |
| 2062 | 20/12/2021 08:15 | 20/12/2021 08:30 | WEB | 20/12/2021 00:52 |
| 5272 | 20/12/2021 14:00 | 20/12/2021 14:20 | WEB | 20/12/2021 01:01 |
| 4292 | 20/12/2021 09:00 | 20/12/2021 09:20 | INNOVA | 20/12/2021 02:46 |
| 2455 | 20/12/2021 09:40 | 20/12/2021 10:00 | WEB | 20/12/2021 04:43 |
| 5318 | 20/12/2021 17:40 | 20/12/2021 18:00 | WEB | 20/12/2021 07:56 |
| 2481 | 20/12/2021 15:00 | 20/12/2021 15:15 | INNOVA | 20/12/2021 09:23 |
| 4532 | 20/12/2021 15:15 | 20/12/2021 15:30 | WEB | 20/12/2021 10:26 |
| 5349 | 20/12/2021 15:00 | 20/12/2021 15:20 | WEB | 20/12/2021 14:16 |

| **MARTES 21 / 12 / 2021** | | | | |
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| **PACIENTE** | **HORA INICIO CONSULTA** | **HORA FIN**  **CONSULTA** | **METODO** | **REGISTRO** |
| 2471 | 21/12/2021 10:15 | 21/12/2021 10:30 | INNOVA | 21/12/2021 00:29 |
| 5141 | 21/12/2021 08:45 | 21/12/2021 09:00 | WEB | 21/12/2021 00:30 |
| 4928 | 21/12/2021 09:00 | 21/12/2021 09:15 | WEB | 21/12/2021 00:31 |
| 3045 | 21/12/2021 09:00 | 21/12/2021 09:20 | WEB | 21/12/2021 00:31 |
| 3965 | 21/12/2021 11:20 | 21/12/2021 11:40 | WEB | 21/12/2021 00:31 |
| 5347 | 21/12/2021 10:00 | 21/12/2021 10:15 | WEB | 21/12/2021 00:31 |
| 5205 | 21/12/2021 11:15 | 21/12/2021 11:30 | WEB | 21/12/2021 00:31 |
| 5362 | 21/12/2021 11:30 | 21/12/2021 11:45 | TOUCH | 21/12/2021 00:32 |
| 5357 | 21/12/2021 15:20 | 21/12/2021 15:40 | WEB | 21/12/2021 00:32 |
| 5352 | 21/12/2021 10:20 | 21/12/2021 10:40 | INNOVA | 21/12/2021 00:33 |
| 4896 | 21/12/2021 11:45 | 21/12/2021 12:00 | TOUCH | 21/12/2021 00:33 |
| 5277 | 21/12/2021 12:00 | 21/12/2021 12:15 | TOUCH | 21/12/2021 00:35 |
| 5191 | 21/12/2021 14:20 | 21/12/2021 14:40 | INNOVA | 21/12/2021 00:36 |
| 5363 | 21/12/2021 10:30 | 21/12/2021 10:45 | WEB | 21/12/2021 00:36 |
| 5358 | 21/12/2021 08:00 | 21/12/2021 08:20 | TOUCH | 21/12/2021 00:36 |
| 1224 | 21/12/2021 14:40 | 21/12/2021 15:00 | WEB | 21/12/2021 00:37 |
| 5364 | 21/12/2021 12:15 | 21/12/2021 12:30 | TOUCH | 21/12/2021 00:39 |
| 2195 | 21/12/2021 15:00 | 21/12/2021 15:20 | WEB | 21/12/2021 00:39 |
| 4126 | 21/12/2021 10:45 | 21/12/2021 11:00 | WEB | 21/12/2021 00:39 |
| 4298 | 21/12/2021 08:20 | 21/12/2021 08:40 | WEB | 21/12/2021 00:51 |
| 5349 | 21/12/2021 10:00 | 21/12/2021 10:20 | WEB | 21/12/2021 01:18 |
| 5366 | 21/12/2021 12:30 | 21/12/2021 12:45 | TOUCH | 21/12/2021 01:50 |
| 4593 | 21/12/2021 08:00 | 21/12/2021 08:20 | TOUCH | 21/12/2021 03:37 |
| 5367 | 21/12/2021 15:40 | 21/12/2021 16:00 | TOUCH | 21/12/2021 04:53 |
| 5368 | 21/12/2021 12:45 | 21/12/2021 13:00 | TOUCH | 21/12/2021 04:56 |
| 5369 | 21/12/2021 13:00 | 21/12/2021 13:15 | TOUCH | 21/12/2021 04:59 |
| 4184 | 21/12/2021 16:00 | 21/12/2021 16:20 | TOUCH | 21/12/2021 05:20 |
| 5370 | 21/12/2021 16:20 | 21/12/2021 16:40 | TOUCH | 21/12/2021 05:22 |
| 5371 | 21/12/2021 14:00 | 21/12/2021 14:20 | TOUCH | 21/12/2021 05:36 |
| 5378 | 21/12/2021 08:20 | 21/12/2021 08:40 | TOUCH | 21/12/2021 06:24 |
| 4394 | 21/12/2021 10:00 | 21/12/2021 10:20 | TOUCH | 21/12/2021 06:26 |
| 4781 | 21/12/2021 09:40 | 21/12/2021 10:00 | TOUCH | 21/12/2021 06:35 |
| 3691 | 21/12/2021 08:40 | 21/12/2021 09:00 | TOUCH | 21/12/2021 06:38 |
| 5387 | 21/12/2021 13:15 | 21/12/2021 13:30 | TOUCH | 21/12/2021 06:52 |
| 5389 | 21/12/2021 08:20 | 21/12/2021 08:40 | TOUCH | 21/12/2021 06:58 |
| 4912 | 21/12/2021 14:20 | 21/12/2021 14:40 | TOUCH | 21/12/2021 07:11 |
| 5406 | 21/12/2021 08:00 | 21/12/2021 08:20 | TOUCH | 21/12/2021 07:35 |
| 5261 | 21/12/2021 16:40 | 21/12/2021 17:00 | TOUCH | 21/12/2021 07:51 |
| 2963 | 21/12/2021 09:40 | 21/12/2021 10:00 | INNOVA | 21/12/2021 08:05 |
| 5420 | 21/12/2021 09:00 | 21/12/2021 09:20 | TOUCH | 21/12/2021 08:10 |
| 5421 | 21/12/2021 09:20 | 21/12/2021 09:40 | TOUCH | 21/12/2021 08:11 |
| 5423 | 21/12/2021 13:30 | 21/12/2021 13:45 | TOUCH | 21/12/2021 08:13 |
| 4486 | 21/12/2021 10:00 | 21/12/2021 10:20 | TOUCH | 21/12/2021 08:26 |
| 5425 | 21/12/2021 13:45 | 21/12/2021 14:00 | TOUCH | 21/12/2021 08:29 |
| 2988 | 21/12/2021 17:40 | 21/12/2021 18:00 | TOUCH | 21/12/2021 08:31 |
| 3939 | 21/12/2021 10:40 | 21/12/2021 11:00 | TOUCH | 21/12/2021 08:41 |
| 4343 | 21/12/2021 10:40 | 21/12/2021 11:00 | WEB | 21/12/2021 08:44 |
| 5431 | 21/12/2021 09:20 | 21/12/2021 09:40 | WEB | 21/12/2021 08:59 |
| 5359 | 21/12/2021 09:40 | 21/12/2021 10:00 | WEB | 21/12/2021 09:46 |
| 2879 | 21/12/2021 10:20 | 21/12/2021 10:40 | TOUCH | 21/12/2021 09:55 |
| 5108 | 21/12/2021 11:00 | 21/12/2021 11:20 | TOUCH | 21/12/2021 09:57 |
| 5438 | 21/12/2021 12:40 | 21/12/2021 13:00 | TOUCH | 21/12/2021 11:08 |

| **MIERCOLES 22 / 12 / 2021** | | | | |
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| **PACIENTE** | **HORA INICIO CONSULTA** | **HORA FIN**  **CONSULTA** | **METODO** | **REGISTRO** |
| 5357 | 22/12/2021 09:45 | 22/12/2021 10:00 | WEB | 22/12/2021 00:30 |
| 3045 | 22/12/2021 09:40 | 22/12/2021 10:00 | WEB | 22/12/2021 00:30 |
| 5445 | 22/12/2021 11:00 | 22/12/2021 11:15 | WEB | 22/12/2021 00:30 |
| 5450 | 22/12/2021 08:00 | 22/12/2021 08:15 | WEB | 22/12/2021 00:32 |
| 5365 | 22/12/2021 11:30 | 22/12/2021 11:45 | INNOVA | 22/12/2021 00:32 |
| 4627 | 22/12/2021 11:15 | 22/12/2021 11:30 | TOUCH | 22/12/2021 00:33 |
| 3682 | 22/12/2021 14:00 | 22/12/2021 14:20 | WEB | 22/12/2021 00:35 |
| 4407 | 22/12/2021 11:45 | 22/12/2021 12:00 | TOUCH | 22/12/2021 00:35 |
| 5452 | 22/12/2021 09:40 | 22/12/2021 10:00 | TOUCH | 22/12/2021 00:38 |
| 4121 | 22/12/2021 12:00 | 22/12/2021 12:15 | TOUCH | 22/12/2021 00:39 |
| 5449 | 22/12/2021 15:40 | 22/12/2021 16:00 | INNOVA | 22/12/2021 00:40 |
| 5453 | 22/12/2021 12:15 | 22/12/2021 12:30 | TOUCH | 22/12/2021 00:42 |
| 5454 | 22/12/2021 12:30 | 22/12/2021 12:45 | TOUCH | 22/12/2021 00:44 |
| 3801 | 22/12/2021 12:45 | 22/12/2021 13:00 | TOUCH | 22/12/2021 00:48 |
| 5446 | 22/12/2021 14:20 | 22/12/2021 14:40 | INNOVA | 22/12/2021 00:48 |
| 5456 | 22/12/2021 11:00 | 22/12/2021 11:20 | TOUCH | 22/12/2021 00:53 |
| 5458 | 22/12/2021 13:00 | 22/12/2021 13:15 | TOUCH | 22/12/2021 00:56 |
| 2741 | 22/12/2021 10:00 | 22/12/2021 10:20 | INNOVA | 22/12/2021 00:56 |
| 5457 | 22/12/2021 09:30 | 22/12/2021 09:45 | INNOVA | 22/12/2021 00:57 |
| 4595 | 22/12/2021 10:20 | 22/12/2021 10:40 | WEB | 22/12/2021 01:00 |
| 4902 | 22/12/2021 10:40 | 22/12/2021 11:00 | TOUCH | 22/12/2021 01:07 |
| 4612 | 22/12/2021 09:15 | 22/12/2021 09:30 | WEB | 22/12/2021 01:47 |
| 2289 | 22/12/2021 15:00 | 22/12/2021 15:20 | INNOVA | 22/12/2021 04:49 |
| 5460 | 22/12/2021 13:15 | 22/12/2021 13:30 | TOUCH | 22/12/2021 05:29 |
| 5423 | 22/12/2021 13:30 | 22/12/2021 13:45 | TOUCH | 22/12/2021 06:22 |
| 5152 | 22/12/2021 15:20 | 22/12/2021 15:40 | TOUCH | 22/12/2021 06:24 |
| 5461 | 22/12/2021 13:45 | 22/12/2021 14:00 | TOUCH | 22/12/2021 06:29 |
| 5154 | 22/12/2021 15:40 | 22/12/2021 16:00 | TOUCH | 22/12/2021 06:39 |
| 5464 | 22/12/2021 14:40 | 22/12/2021 15:00 | TOUCH | 22/12/2021 06:41 |
| 4142 | 22/12/2021 17:40 | 22/12/2021 18:00 | TOUCH | 22/12/2021 06:52 |
| 5320 | 22/12/2021 15:00 | 22/12/2021 15:20 | TOUCH | 22/12/2021 06:57 |
| 5295 | 22/12/2021 08:00 | 22/12/2021 08:20 | TOUCH | 22/12/2021 07:00 |
| 2172 | 22/12/2021 10:00 | 22/12/2021 10:20 | INNOVA | 22/12/2021 07:01 |
| 5475 | 22/12/2021 16:00 | 22/12/2021 16:20 | TOUCH | 22/12/2021 07:09 |
| 5493 | 22/12/2021 16:20 | 22/12/2021 16:40 | TOUCH | 22/12/2021 08:03 |
| 5494 | 22/12/2021 08:40 | 22/12/2021 09:00 | TOUCH | 22/12/2021 08:21 |
| 5496 | 22/12/2021 09:00 | 22/12/2021 09:20 | TOUCH | 22/12/2021 08:40 |
| 5499 | 22/12/2021 16:40 | 22/12/2021 17:00 | TOUCH | 22/12/2021 09:09 |
| 5500 | 22/12/2021 12:00 | 22/12/2021 12:20 | TOUCH | 22/12/2021 09:12 |
| 5502 | 22/12/2021 17:00 | 22/12/2021 17:20 | TOUCH | 22/12/2021 09:30 |
| 5504 | 22/12/2021 17:20 | 22/12/2021 17:40 | TOUCH | 22/12/2021 09:45 |
| 5505 | 22/12/2021 10:00 | 22/12/2021 10:20 | TOUCH | 22/12/2021 09:47 |
| 5506 | 22/12/2021 12:20 | 22/12/2021 12:40 | TOUCH | 22/12/2021 09:57 |
| 5509 | 22/12/2021 10:40 | 22/12/2021 11:00 | TOUCH | 22/12/2021 10:27 |
| 5510 | 22/12/2021 12:40 | 22/12/2021 13:00 | TOUCH | 22/12/2021 10:37 |
| 5448 | 22/12/2021 15:20 | 22/12/2021 15:40 | TOUCH | 22/12/2021 15:28 |
| 5516 | 22/12/2021 17:00 | 22/12/2021 17:20 | TOUCH | 22/12/2021 17:03 |

| **JUEVES 23 / 12 / 2021** | | | | |
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| **PACIENTE** | **HORA INICIO CONSULTA** | **HORA FIN**  **CONSULTA** | **METODO** | **REGISTRO** |
| 3649 | 23/12/2021 09:45 | 23/12/2021 10:00 | INNOVA | 23/12/2021 00:29 |
| 2939 | 23/12/2021 08:00 | 23/12/2021 08:15 | WEB | 23/12/2021 00:30 |
| 2811 | 23/12/2021 08:15 | 23/12/2021 08:30 | WEB | 23/12/2021 00:31 |
| 4551 | 23/12/2021 09:00 | 23/12/2021 09:20 | WEB | 23/12/2021 00:31 |
| 2961 | 23/12/2021 09:20 | 23/12/2021 09:40 | INNOVA | 23/12/2021 00:31 |
| 5521 | 23/12/2021 08:00 | 23/12/2021 08:15 | TOUCH | 23/12/2021 00:33 |
| 5522 | 23/12/2021 08:15 | 23/12/2021 08:30 | TOUCH | 23/12/2021 00:36 |
| 5524 | 23/12/2021 08:20 | 23/12/2021 08:40 | WEB | 23/12/2021 00:40 |
| 5131 | 23/12/2021 08:30 | 23/12/2021 08:45 | TOUCH | 23/12/2021 00:40 |
| 3797 | 23/12/2021 15:00 | 23/12/2021 15:20 | WEB | 23/12/2021 00:48 |
| 3924 | 23/12/2021 16:00 | 23/12/2021 16:20 | WEB | 23/12/2021 01:01 |
| 4593 | 23/12/2021 09:00 | 23/12/2021 09:20 | TOUCH | 23/12/2021 01:13 |
| 5525 | 23/12/2021 14:00 | 23/12/2021 14:20 | TOUCH | 23/12/2021 01:15 |
| 4506 | 23/12/2021 10:40 | 23/12/2021 11:00 | WEB | 23/12/2021 01:42 |
| 4940 | 23/12/2021 10:20 | 23/12/2021 10:40 | WEB | 23/12/2021 02:15 |
| 4403 | 23/12/2021 14:20 | 23/12/2021 14:40 | TOUCH | 23/12/2021 03:19 |
| 5272 | 23/12/2021 14:40 | 23/12/2021 15:00 | WEB | 23/12/2021 04:51 |
| 5460 | 23/12/2021 08:45 | 23/12/2021 09:00 | TOUCH | 23/12/2021 04:53 |
| 5526 | 23/12/2021 09:30 | 23/12/2021 09:45 | TOUCH | 23/12/2021 05:00 |
| 5519 | 23/12/2021 08:00 | 23/12/2021 08:20 | TOUCH | 23/12/2021 05:24 |
| 5359 | 23/12/2021 09:40 | 23/12/2021 10:00 | WEB | 23/12/2021 05:24 |
| 5527 | 23/12/2021 09:40 | 23/12/2021 10:00 | TOUCH | 23/12/2021 05:39 |
| 2966 | 23/12/2021 09:45 | 23/12/2021 10:00 | TOUCH | 23/12/2021 05:52 |
| 4137 | 23/12/2021 08:20 | 23/12/2021 08:40 | TOUCH | 23/12/2021 06:06 |
| 5529 | 23/12/2021 10:15 | 23/12/2021 10:30 | TOUCH | 23/12/2021 06:17 |
| 2503 | 23/12/2021 10:00 | 23/12/2021 10:20 | TOUCH | 23/12/2021 06:53 |
| 4583 | 23/12/2021 08:40 | 23/12/2021 09:00 | TOUCH | 23/12/2021 07:13 |
| 4161 | 23/12/2021 15:20 | 23/12/2021 15:40 | TOUCH | 23/12/2021 07:15 |
| 5295 | 23/12/2021 08:00 | 23/12/2021 08:20 | TOUCH | 23/12/2021 07:16 |
| 5531 | 23/12/2021 08:20 | 23/12/2021 08:40 | TOUCH | 23/12/2021 07:17 |
| 5532 | 23/12/2021 15:40 | 23/12/2021 16:00 | TOUCH | 23/12/2021 07:28 |
| 2212 | 23/12/2021 10:45 | 23/12/2021 11:00 | TOUCH | 23/12/2021 07:30 |
| 4475 | 23/12/2021 16:20 | 23/12/2021 16:40 | TOUCH | 23/12/2021 07:44 |
| 5371 | 23/12/2021 14:00 | 23/12/2021 14:20 | TOUCH | 23/12/2021 07:55 |
| 4343 | 23/12/2021 11:40 | 23/12/2021 12:00 | WEB | 23/12/2021 08:04 |
| 5448 | 23/12/2021 16:20 | 23/12/2021 16:40 | TOUCH | 23/12/2021 08:08 |
| 5550 | 23/12/2021 09:20 | 23/12/2021 09:40 | TOUCH | 23/12/2021 08:35 |
| 5552 | 23/12/2021 16:40 | 23/12/2021 17:00 | WEB | 23/12/2021 09:00 |
| 5553 | 23/12/2021 14:20 | 23/12/2021 14:40 | TOUCH | 23/12/2021 09:42 |
| 2170 | 23/12/2021 17:00 | 23/12/2021 17:20 | TOUCH | 23/12/2021 09:55 |
| 5555 | 23/12/2021 10:40 | 23/12/2021 11:00 | TOUCH | 23/12/2021 10:20 |
| 5318 | 23/12/2021 12:00 | 23/12/2021 12:20 | WEB | 23/12/2021 10:21 |
| 5318 | 23/12/2021 11:20 | 23/12/2021 11:40 | WEB | 23/12/2021 10:22 |
| 5559 | 23/12/2021 17:20 | 23/12/2021 17:40 | TOUCH | 23/12/2021 14:03 |
| 5560 | 23/12/2021 17:40 | 23/12/2021 18:00 | TOUCH | 23/12/2021 14:05 |
| 5516 | 23/12/2021 17:20 | 23/12/2021 17:40 | TOUCH | 23/12/2021 17:06 |

| **VIERNES 24 / 12 / 2021** | | | | |
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| **PACIENTE** | **HORA INICIO CONSULTA** | **HORA FIN**  **CONSULTA** | **METODO** | **REGISTRO** |
| 5128 | 24/12/2021 09:00 | 24/12/2021 09:15 | WEB | 24/12/2021 00:29 |
| 2811 | 24/12/2021 08:00 | 24/12/2021 08:20 | WEB | 24/12/2021 00:30 |
| 5258 | 24/12/2021 08:00 | 24/12/2021 08:15 | WEB | 24/12/2021 00:30 |
| 3020 | 24/12/2021 15:00 | 24/12/2021 15:20 | INNOVA | 24/12/2021 00:32 |
| 4923 | 24/12/2021 10:00 | 24/12/2021 10:15 | WEB | 24/12/2021 00:34 |
| 2913 | 24/12/2021 14:00 | 24/12/2021 14:20 | WEB | 24/12/2021 00:34 |
| 5565 | 24/12/2021 08:15 | 24/12/2021 08:30 | WEB | 24/12/2021 00:36 |
| 5566 | 24/12/2021 09:00 | 24/12/2021 09:20 | TOUCH | 24/12/2021 00:39 |
| 4828 | 24/12/2021 08:45 | 24/12/2021 09:00 | WEB | 24/12/2021 00:39 |
| 4196 | 24/12/2021 09:20 | 24/12/2021 09:40 | WEB | 24/12/2021 00:39 |
| 2796 | 24/12/2021 09:15 | 24/12/2021 09:30 | TOUCH | 24/12/2021 00:41 |
| 5567 | 24/12/2021 08:15 | 24/12/2021 08:30 | TOUCH | 24/12/2021 00:42 |
| 5215 | 24/12/2021 09:30 | 24/12/2021 09:45 | TOUCH | 24/12/2021 00:43 |
| 2878 | 24/12/2021 09:45 | 24/12/2021 10:00 | WEB | 24/12/2021 01:12 |
| 5525 | 24/12/2021 09:00 | 24/12/2021 09:15 | TOUCH | 24/12/2021 01:29 |
| 4528 | 24/12/2021 09:00 | 24/12/2021 09:20 | TOUCH | 24/12/2021 01:30 |
| 4926 | 24/12/2021 10:15 | 24/12/2021 10:30 | INNOVA | 24/12/2021 01:32 |
| 2490 | 24/12/2021 14:20 | 24/12/2021 14:40 | TOUCH | 24/12/2021 01:32 |
| 3638 | 24/12/2021 14:40 | 24/12/2021 15:00 | WEB | 24/12/2021 02:03 |
| 2455 | 24/12/2021 08:20 | 24/12/2021 08:40 | WEB | 24/12/2021 02:49 |
| 2799 | 24/12/2021 15:20 | 24/12/2021 15:40 | INNOVA | 24/12/2021 03:47 |
| 5568 | 24/12/2021 09:40 | 24/12/2021 10:00 | TOUCH | 24/12/2021 05:59 |
| 5423 | 24/12/2021 08:40 | 24/12/2021 09:00 | TOUCH | 24/12/2021 06:19 |
| 5575 | 24/12/2021 15:40 | 24/12/2021 16:00 | TOUCH | 24/12/2021 06:39 |
| 5420 | 24/12/2021 16:00 | 24/12/2021 16:20 | TOUCH | 24/12/2021 06:55 |
| 2822 | 24/12/2021 08:30 | 24/12/2021 08:45 | TOUCH | 24/12/2021 07:15 |
| 5598 | 24/12/2021 08:45 | 24/12/2021 09:00 | TOUCH | 24/12/2021 07:37 |
| 5440 | 24/12/2021 10:00 | 24/12/2021 10:20 | TOUCH | 24/12/2021 07:52 |
| 4335 | 24/12/2021 09:15 | 24/12/2021 09:30 | TOUCH | 24/12/2021 08:16 |
| 5609 | 24/12/2021 09:30 | 24/12/2021 09:45 | TOUCH | 24/12/2021 08:22 |
| 5493 | 24/12/2021 16:00 | 24/12/2021 16:20 | TOUCH | 24/12/2021 09:00 |
| 5613 | 24/12/2021 16:20 | 24/12/2021 16:40 | TOUCH | 24/12/2021 09:50 |
| 5331 | 24/12/2021 09:45 | 24/12/2021 10:00 | TOUCH | 24/12/2021 09:55 |
| 5617 | 24/12/2021 16:40 | 24/12/2021 17:00 | TOUCH | 24/12/2021 11:31 |

| **LUNES 27 / 12 / 2021** | | | | |
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| **PACIENTE** | **HORA INICIO CONSULTA** | **HORA FIN**  **CONSULTA** | **METODO** | **REGISTRO** |
| 5199 | 27/12/2021 11:00 | 27/12/2021 11:15 | WEB | 27/12/2021 00:29 |
| 4455 | 27/12/2021 11:15 | 27/12/2021 11:30 | INNOVA | 27/12/2021 00:29 |
| 5425 | 27/12/2021 11:30 | 27/12/2021 11:45 | WEB | 27/12/2021 00:29 |
| 5124 | 27/12/2021 11:45 | 27/12/2021 12:00 | WEB | 27/12/2021 00:30 |
| 5627 | 27/12/2021 14:20 | 27/12/2021 14:40 | WEB | 27/12/2021 00:30 |
| 5352 | 27/12/2021 08:40 | 27/12/2021 09:00 | INNOVA | 27/12/2021 00:30 |
| 4358 | 27/12/2021 08:00 | 27/12/2021 08:15 | WEB | 27/12/2021 00:31 |
| 4394 | 27/12/2021 13:00 | 27/12/2021 13:15 | WEB | 27/12/2021 00:31 |
| 5215 | 27/12/2021 13:15 | 27/12/2021 13:30 | WEB | 27/12/2021 00:32 |
| 4914 | 27/12/2021 14:00 | 27/12/2021 14:20 | WEB | 27/12/2021 00:32 |
| 5276 | 27/12/2021 08:00 | 27/12/2021 08:20 | TOUCH | 27/12/2021 00:32 |
| 4836 | 27/12/2021 09:00 | 27/12/2021 09:20 | WEB | 27/12/2021 00:33 |
| 2946 | 27/12/2021 10:00 | 27/12/2021 10:20 | WEB | 27/12/2021 00:34 |
| 2859 | 27/12/2021 12:00 | 27/12/2021 12:15 | TOUCH | 27/12/2021 00:36 |
| 5616 | 27/12/2021 12:15 | 27/12/2021 12:30 | TOUCH | 27/12/2021 00:37 |
| 5630 | 27/12/2021 12:30 | 27/12/2021 12:45 | TOUCH | 27/12/2021 00:39 |
| 5279 | 27/12/2021 13:30 | 27/12/2021 13:45 | TOUCH | 27/12/2021 00:40 |
| 5632 | 27/12/2021 14:00 | 27/12/2021 14:20 | TOUCH | 27/12/2021 00:42 |
| 5628 | 27/12/2021 09:40 | 27/12/2021 10:00 | WEB | 27/12/2021 00:43 |
| 5633 | 27/12/2021 13:00 | 27/12/2021 13:15 | TOUCH | 27/12/2021 00:43 |
| 5635 | 27/12/2021 11:20 | 27/12/2021 11:40 | WEB | 27/12/2021 00:47 |
| 5634 | 27/12/2021 14:40 | 27/12/2021 15:00 | TOUCH | 27/12/2021 00:47 |
| 5629 | 27/12/2021 11:40 | 27/12/2021 12:00 | WEB | 27/12/2021 00:52 |
| 4386 | 27/12/2021 09:40 | 27/12/2021 10:00 | INNOVA | 27/12/2021 01:02 |
| 3848 | 27/12/2021 13:45 | 27/12/2021 14:00 | WEB | 27/12/2021 01:29 |
| 5637 | 27/12/2021 08:00 | 27/12/2021 08:20 | TOUCH | 27/12/2021 01:34 |
| 5638 | 27/12/2021 08:15 | 27/12/2021 08:30 | TOUCH | 27/12/2021 02:33 |
| 2455 | 27/12/2021 08:30 | 27/12/2021 08:45 | WEB | 27/12/2021 03:35 |
| 5258 | 27/12/2021 13:40 | 27/12/2021 14:00 | WEB | 27/12/2021 03:37 |
| 5639 | 27/12/2021 13:15 | 27/12/2021 13:30 | TOUCH | 27/12/2021 03:56 |
| 5636 | 27/12/2021 08:45 | 27/12/2021 09:00 | TOUCH | 27/12/2021 04:43 |
| 4398 | 27/12/2021 13:30 | 27/12/2021 13:45 | TOUCH | 27/12/2021 05:07 |
| 5460 | 27/12/2021 08:00 | 27/12/2021 08:20 | TOUCH | 27/12/2021 05:09 |
| 4686 | 27/12/2021 13:45 | 27/12/2021 14:00 | TOUCH | 27/12/2021 06:20 |
| 5512 | 27/12/2021 14:20 | 27/12/2021 14:40 | TOUCH | 27/12/2021 06:21 |
| 5643 | 27/12/2021 08:20 | 27/12/2021 08:40 | INNOVA | 27/12/2021 06:23 |
| 2816 | 27/12/2021 09:00 | 27/12/2021 09:15 | TOUCH | 27/12/2021 06:30 |
| 4858 | 27/12/2021 09:00 | 27/12/2021 09:20 | TOUCH | 27/12/2021 06:32 |
| 5648 | 27/12/2021 09:15 | 27/12/2021 09:30 | TOUCH | 27/12/2021 06:49 |
| 1629 | 27/12/2021 10:40 | 27/12/2021 11:00 | WEB | 27/12/2021 07:00 |
| 4593 | 27/12/2021 15:00 | 27/12/2021 15:20 | TOUCH | 27/12/2021 07:09 |
| 5658 | 27/12/2021 09:20 | 27/12/2021 09:40 | TOUCH | 27/12/2021 07:17 |
| 4424 | 27/12/2021 09:30 | 27/12/2021 09:45 | TOUCH | 27/12/2021 07:24 |
| 3759 | 27/12/2021 10:00 | 27/12/2021 10:20 | TOUCH | 27/12/2021 07:25 |
| 2212 | 27/12/2021 14:00 | 27/12/2021 14:15 | TOUCH | 27/12/2021 07:35 |
| 5598 | 27/12/2021 09:45 | 27/12/2021 10:00 | WEB | 27/12/2021 07:45 |
| 2776 | 27/12/2021 14:30 | 27/12/2021 14:45 | TOUCH | 27/12/2021 07:45 |
| 5219 | 27/12/2021 11:00 | 27/12/2021 11:20 | TOUCH | 27/12/2021 07:47 |
| 5669 | 27/12/2021 10:20 | 27/12/2021 10:40 | TOUCH | 27/12/2021 07:56 |
| 2858 | 27/12/2021 11:40 | 27/12/2021 12:00 | TOUCH | 27/12/2021 07:58 |
| 5671 | 27/12/2021 11:40 | 27/12/2021 12:00 | TOUCH | 27/12/2021 08:03 |
| 5672 | 27/12/2021 10:40 | 27/12/2021 11:00 | TOUCH | 27/12/2021 08:06 |
| 4355 | 27/12/2021 10:20 | 27/12/2021 10:40 | TOUCH | 27/12/2021 08:14 |
| 2208 | 27/12/2021 14:15 | 27/12/2021 14:30 | TOUCH | 27/12/2021 08:29 |
| 5674 | 27/12/2021 14:45 | 27/12/2021 15:00 | TOUCH | 27/12/2021 08:31 |
| 5359 | 27/12/2021 09:20 | 27/12/2021 09:40 | WEB | 27/12/2021 09:10 |
| 5684 | 27/12/2021 15:00 | 27/12/2021 15:15 | TOUCH | 27/12/2021 09:15 |
| 4775 | 27/12/2021 10:00 | 27/12/2021 10:20 | TOUCH | 27/12/2021 09:40 |
| 5691 | 27/12/2021 15:15 | 27/12/2021 15:30 | TOUCH | 27/12/2021 09:48 |
| 4105 | 27/12/2021 13:00 | 27/12/2021 13:20 | WEB | 27/12/2021 10:13 |
| 2514 | 27/12/2021 15:30 | 27/12/2021 15:45 | TOUCH | 27/12/2021 10:27 |
| 2226 | 27/12/2021 15:45 | 27/12/2021 16:00 | TOUCH | 27/12/2021 10:30 |
| 2899 | 27/12/2021 11:00 | 27/12/2021 11:20 | TOUCH | 27/12/2021 10:36 |
| 4620 | 27/12/2021 11:00 | 27/12/2021 11:20 | TOUCH | 27/12/2021 10:39 |
| 5695 | 27/12/2021 11:20 | 27/12/2021 11:40 | TOUCH | 27/12/2021 10:41 |
| 2873 | 27/12/2021 12:00 | 27/12/2021 12:20 | TOUCH | 27/12/2021 11:02 |
| 5697 | 27/12/2021 15:00 | 27/12/2021 15:20 | TOUCH | 27/12/2021 11:33 |
| 492 | 27/12/2021 17:00 | 27/12/2021 17:20 | TOUCH | 27/12/2021 11:42 |
| 5701 | 27/12/2021 15:20 | 27/12/2021 15:40 | TOUCH | 27/12/2021 14:33 |
| 5702 | 27/12/2021 15:40 | 27/12/2021 16:00 | TOUCH | 27/12/2021 14:34 |
| 5703 | 27/12/2021 16:20 | 27/12/2021 16:40 | TOUCH | 27/12/2021 14:41 |
| 5704 | 27/12/2021 16:40 | 27/12/2021 17:00 | TOUCH | 27/12/2021 15:09 |
| 5705 | 27/12/2021 17:00 | 27/12/2021 17:20 | TOUCH | 27/12/2021 15:19 |
| 4431 | 27/12/2021 17:20 | 27/12/2021 17:40 | TOUCH | 27/12/2021 15:27 |
| 5706 | 27/12/2021 17:40 | 27/12/2021 18:00 | TOUCH | 27/12/2021 15:31 |

En los registros se puede identificar el correcto funcionamiento del Touch, recomendando que la responsable del fichaje electrónico pueda darnos a conocer las fallas que puedan ocurrir en el Touch, así dar solución de manera prioritaria, como se realiza actualmente.