

MYES Bus Ticketing System	
Vision	Date: 27/03/2021

MYES Bus Ticketing System



Vision

Revision History

Date	Author(s)	Description	Version
27/03/2021	Mustafa Ilıkkın Yiğit Erkal Eren Erol Serdar Mumcu	Initial Version	v1.0

1. Introduction

There are a plethora of different bus companies for intercity travelling in Turkey. However, we need to buy tickets by visiting their office location or make a phone call to make a reservation for the tickets. People's location can be very far away from the company's office location. Some companies sell people's reserved seats to somebody else or some seats can be sold to two different individuals by making a mistake. Therefore, it can be a problem for most of the passengers. People definitely need a single system to have a look at all the available alternatives, make/cancel reservations online or buy a ticket when it is required. With the help of this new system both companies and passengers would get some benefits. For example, companies can be seen by much more passengers so that they will sell more tickets for sure and passengers can buy tickets in an easier and safer manner. They will not face the problems mentioned above anymore.

2. Positioning

2.1 Problem Statement

The problem of	Lack of single bus ticketing system for passengers to see different alternatives and reserve/buy tickets online
affects	Bus Companies, Passengers, Bus Ticketing System Staff and Owners

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the impact of which is	People need to make a phone call for reservations but their reservations cannot be guaranteed and they need to visit the office of the bus companies in person whether it is located far away to purchase a ticket. Sometimes some small bus companies can sell the same seat to multiple passengers by making a mistake. They cannot see other available alternatives nor they can compare prices. Bus companies cannot be known and seen by people who do not know the company or visit their office location in person.
a successful solution would be	<p>For passengers, it becomes much more easier, safer and cheaper to reserve/buy tickets online</p> <p>For bus companies, their trips can be seen and bought by more passengers and their profits will be increased.</p> <p>For the owner of the bus ticketing system, they will earn money for providing a service for the bus companies by getting a small percentage commission from them.</p>

2.2 Product Position Statement

For	The Investment Company
Who	needs to make an investment on product for a solution that solves the bus company's ticketing problem in a single system
The (product name)	MYES Bus Ticketing System
That	makes the reserving/buying tickets easier, cheaper and safer
Unlike	The Bus ticketing systems that are specific to a single company
Our product	is a SaaS solution that companies may subscribe and enable passengers to list, compare and select all the available alternatives and choose the best one for their bus trip.

3. Stakeholder Descriptions

3.1 Stakeholder Summary

Name	Description	Responsibilities
Project Manager	Project manager is the person who conducts project and makes iteration planning, manages iterations and assesses the results of each iteration.	<ul style="list-style-type: none"> Preparing Project Plan Preparing Iteration Plans Risk Management Defining Work Items
Architect	Architect is the person who envisions and refines the project architecture.	<ul style="list-style-type: none"> Maintaining Architecture Notebook
Analyst	Analyst is the person who identifies and outlines requirements, specifies the	<ul style="list-style-type: none"> Developing vision Performing use-case modeling Detailing system wide requirements

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	details of system wide requirements and use-case scenarios, and develops the technical vision.	<ul style="list-style-type: none"> • Detailing use cases • Maintaining the glossary
Developer	Developer is the person who designs and implements the solutions, implements and runs developer tests, and integrates the code to the main repository to create the build.	<ul style="list-style-type: none"> • Creating designs • Performing implementation activities • Conducting developer tests • Building the product
Tester	Tester is the person who creates test cases and then implements and runs these tests.	<ul style="list-style-type: none"> • Writing test scripts • Creating test cases • Maintaining a test log
Investor Company	Investor is the stakeholder that provides the necessary capital needed for carrying out the project activities.	<ul style="list-style-type: none"> • Providing necessary funds • Evaluating the investment

3.2 User Environment

There will be three types of target users of the system: Administrator, Bus Company Users, Passenger Users. Administrator basically responsible for managing user accounts for Bus companies. Bus Company user will be managing their trips and Passenger users will be searching the trips, making/cancelling reservations for a trip and buying a ticket for the desired trip.

All user types will use the system as an online web application throughout a modern web browser of any kind of desktop or notebook computer. System will not support other platforms such as mobile phones and tablets and similar devices.

The system will be deployed on one of the available cloud providers on the market. The system needs to integrate with a payment gateway to allow passengers to pay via their Credit/Debit cards.

4. Product Overview

4.1 Needs and Features

Need	Priority	Features	Planned Release
Login as Administrator	Low	Administrator should be able to login to the system	v3
Manage Bus Companies	Low	Administrator should be able to manage the bus company user accounts in the system	v3

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Login as a Bus Company user	High	Bus Company user should be able to login to the system	v1
Managing Trips	High	Bus Company user should be able to manage trips	v1
Managing Available Buses	High	Bus Company user should be able to manage buses in the company	v1
Managing Drivers	High	Bus Company user should be able to manage drivers	v1
Monitor Sales Transactions	Low	Bus Company user should be able to monitor sales transactions	v3
Sign Up /login as Passenger User	High	Passenger user should be able to login to the system	v2
Searching for a Trip	High	Passenger user should be able to search for a trip	v2
Making a Reservation for a Trip	High	Passenger user should be able to make a reservation for a trip	v2
Cancelling the Reservation for the Trip	High	Passenger user should be able to cancel their reservations	v2
Buying a Ticket for a Trip	High	Passenger user should be able to buy a ticket	v2

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5. Other Product Requirements

Requirement	Priority	Planned Release
System must be accessible online as a Saas Platform	High	v1
System usage should be intuitive and easily understandable by users	High	v1
System must be run with an up-to-date browser	High	v1
Error messages should be standardized	Low	v3