

Reference Letter

For Benedek Sándor Seres

Our colleague, Benedek Sándor Seres, has been working as a student worker at Magyar Telekom Nyrt.'s Szeged Call Center for nearly two years, currently as a customer service contact center representative. He handles both front and back-office duties.

Thanks to Benedek's outstanding attitude, kind, polite, and direct demeanor, he quickly integrated into our customer service team. He acquired the professional knowledge necessary for the job quickly and effectively.

He successfully shared his acquired knowledge and experience with our new colleagues as well.

Benedek's work and attitude are exemplary for his colleagues. He has received positive feedback from both colleagues and customers. In handling customers, he is able to represent both the interests of the customers and the company to the fullest extent.

His people-oriented and patient behavior and attitude have significantly contributed to increasing customer satisfaction, as well as to handling and reassuringly resolving more problematic cases. His results are excellent, and he has consistently met the sales expectations and targets in effect in our area.

Overall, in Benedek's person, we have come to know an excellent colleague with outstanding professional and human qualities, who can be a useful, honest, and reliable employee for any employer.

I am confident that Benedek will achieve similar results in his professional career, with other employers or in other roles.

Szeged, 2021.05.19

Team Leader
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