

# SERENA YEE

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## EDUCATION

**University of Michigan, Ann Arbor, MI**, Expected Graduation Date: May 2021

- College of Literature, Science, and Arts, Honors Program
- Intended Major: Organizational Studies, School of Information
- Relevant Coursework: School of Information (110, 206), ECON (101, 102), STATS 250, PSYCH (280, 326), EECS 183, Entrepreneurship 212, Management 302, Public Health 200
- Overall GPA: 3.7

## WORK EXPERIENCE

**Group X Instructor, Recreational Sports, Ann Arbor, MI** - *Zumba Instructor*, March 2018- Present

- Choreograph routines that ensure a safe and extensive warm-up, workout, and cool down that is inclusive of all fitness levels
- Foster a fun, upbeat atmosphere for class sizes of 20+ students and answer participant questions to ensure customer satisfaction

**University of Michigan Department of Statistics, Ann Arbor, MI** - *Clerk*, May 2018- Present

- Organized department mail, alumni information, and converted files to ensure office operations ran effectively
- Kept materials in stock, prepared staff calendars, and other daily routines to ensure the department operated smoothly

**Hollister Co., Somerset Collection, Troy, MI** - *Brand Representative*, October 2016 - August 2017

- Assisted customers on the sales floor, maintained organization of the store, drove sales, and worked the cash register
- Stocked, cleaned, and folded merchandise to ensure operational productivity

**Kumon Math and Reading Center, Troy, MI** - *Tutor*, August 2013 - August 2017

- Taught elementary school-aged kids math and reading skills to further their intellectual development.
- Attended various workshops in order to utilize the most up-to-date and effective techniques for group learning as well as individual tutoring

## RESEARCH

**Health Informatics**, September 2018 - Present

- Collaboratively studied IVF patient interviews to analyze their emotions and brainstorm how we can improve their patient experience
- Sketched a website and app design to be utilized by IVF patients

## EXTRACURRICULAR

**Kids' Kitchen, volunteering club** - *Social Chair*, September 2018 - Present

- Work with VP to schedule and organize social events for our members to foster a sense of community
- Ensure that general members have a unified understanding of the mission of our club

**Taiwanese American Student Association** - *Internal Programming Chair*, October 2017 - Present

- Collaborated with fellow board members to plan events to unite the APIA community
- Maintained timeline and cohesiveness of the club for the year by planning events and promoting communication

**Troy Colt Marching Band** - *Colorguard Captain*, March 2015 - June 2017

- Lead 30+ girls in practice to perfect routines for 5 games and 4 invitationals
- Dedicated 3 hours a week to planning and choreographing to optimize practice time

**Project LEAD** - *Secretary*, September 2014 - June 2017

- Managed involvement of 200+ members and kept track of their engagement throughout the year
- Worked with the rest of the executive board to find organizations to partner with, advertise the events to the members, and coordinate the volunteers

## VOLUNTEERING

**Taiwanese American Foundation** - *Counselor, Marketing Intern* July 2018-August 2018

- Fostered personal growth and developed servant leaders in the Taiwanese American community for the benefit of society
- Updated Instagram and Snapchat account throughout the week to preserve memories and educate parents