

R. J. Reynolds Tobacco Company  
WINSTON SALEM, N.C. 27102

PREPARED BY	
DATE	2/12/95

P.F.

SIR:

I AM WRITING TO INFORM YOU THAT, RECENTLY, I BROUGHT A CARTON OF SALEM 100'S SHIM-HIGHTS, AT A LOCAL GAS STATION, 5 PACKS WERE VERY STALE, AS THEY DIDN'T LIVE UP TO THE TASTE I PREFERRED, (NO TASTE WHATSOEVER, I WONDER, WHAT YOU COULD DO FOR MY LOSS?

SINCERELY I REMAIN  
MRS. ANDREY NORMAN  
3420 WESTMINISTER DR.  
PORTSMOUTH, VA. 23707

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