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Consumer Relations
Winston-Salem, N. C. 27102

December 8, 1994

Ms. Corky Gingras
1530 N. W. 57th St.
Apartment 203
Seattle, WA 98107-3062

Dear Ms. Gingras:

Thank you for your response to my recent letter.

As we stated previously, in order to issue a refund, we must have the travel package returned.
If you will return it to us, we will be happy to send you a refund.

Seasons Greetings from all of us at Reynolds!

Sincerely,

S. R. Wilhelm
S. R. Wilhelm
Consumer Relations Specialist

ref: #1802731

~~File 10/30~~
~~12/8~~
File 3/27/95
Deb - did
you ship
1 pkg & ret
money for
the other
only ordered
1 travel packet
link was
incorrect

As we stated when she had a stroke and
couldn't make the trip - we discarded all the
things that were their, they got thrown out
with the rest. after she went to the nursing
home - so please refund this, as she
need it
Thanks again
the family