

Summary

Aspiring Software Engineer with a strong foundation in full-stack web development, specializing in C#.NET and modern web technologies. Completed an intensive six-month bootcamp, gaining hands-on experience in building dynamic, responsive web applications using JavaScript(TypeScript) and React. Demonstrates strong problem-solving skills and a passion for creating efficient, user-friendly software solutions. Eager to leverage technical expertise and collaborative skills to contribute to innovative web development projects at UPS.

Technical Experience

- Daily hands-on application of OOP fundamentals through group and individual projects.
- Created single-page applications in JavaScript, as well as in the React framework.
- Managed projects and tracked progress using GitHub project boards and issue tracking.
- Utilized source code/version control with Git/GitHub.
- Engaged in solution design through white-boarding and wireframes.
- Created and modified database using SQL, ADO.NET, and Entity Framework, used migrations to apply changes to the database without losing data.
- Created RESTful APIs with C#.NET using WebAPI

Portfolio Website

<https://sergey-mikhaylichenko-portfolio.netlify.app>

Area of Expertise

- | | | |
|------------------------------|------------------------------------|---------------------------|
| • Full-Stack Web Development | • TypeScript | • Effective Communication |
| • C#.NET and ASP.NET | • Version Control with Git/GitHub | • Collaboration |
| • JavaScript and React | • Problem Solving and Debugging | • Problem Solving |
| • SQL, MySQL, PostgreSQL | • Software Design and Architecture | • Continuous Learning |

Professional Experience

UPS - Nashville, TN

2024 - Present

PT Hub Supervisor

- Collaborated with Training and Operations teams to align daily tasks with strategic goals and improve process efficiency.
- Developed and implemented training materials, ensuring employees stayed current with best practices and role responsibilities.
- Managed new hire documentation and communicated training needs to support employee success and development.
- Utilized effective communication skills to facilitate knowledge transfer and foster a collaborative work environment.

Optimal Turf Care - Hermitage, TN

2017 - 2023

Business Owner

- Led a team of 4 technicians, enhancing operational efficiency by 20% through optimized scheduling and task delegation.
- Increased revenue by 25% through strategic planning and improved customer service.
- Utilized software tools for data management, ensuring accurate reporting and record-keeping.
- Implemented process improvements and monitored performance metrics to drive operational efficiency.
- Fostered effective communication and teamwork across all levels of the organization.

TruGreen - Nashville, TN

2015 - 2017

Lawn Care Technician

- Trained and supervised lawn care staff, ensuring quality standards were met.
- Diagnosed and corrected customer problems through service calls and other communications.
- Maintained and updated inventory of lawn care equipment, tools, and supplies.
- Assisted in scheduling and organizing daily tasks to optimize team performance.
- Promoted safe work practices and participated in safety meetings.
- Communicated with management to report on progress and any issues affecting operations.

FedEx Ground - Windsor, CT

2012 - 2015

Package Handler

- Determined appropriate conveyor systems by scanning packages, reading labels and charts, verifying numbers, and memorizing information.
- Sorted packages efficiently to ensure timely delivery and maintain workflow.
- Utilized SAP software to track and manage inventory, ensuring accurate and timely updates to the logistics system.
- Collaborated with team members to integrate SAP data into daily operations, enhancing overall efficiency and accuracy.
- Followed safety guidelines to prevent workplace accidents and injuries.
- Participated in continuous improvement initiatives to enhance operational efficiency.
- Communicated with supervisors regarding equipment status and operational concerns.

PSD2HTML - Kharkiv, UA

2008 - 2010

Manager

- Managed a team of skilled developers to deliver high-quality and responsive websites for various clients.
- Communicated with clients to understand their requirements and ensure satisfaction.
- Handled budgeting, scheduling, and invoicing of projects.
- Supervised project timelines and delegated tasks effectively to team members.
- Implemented training programs to develop team skills and competencies.
- Monitored performance metrics to ensure project efficiency and quality standards.
- Facilitated regular team meetings to discuss progress, challenges, and solutions.

Education & Credentials

Nashville Software School: Full-Stack Web Development 02/2023 - 08/2023

TN Department of Agriculture License: Obtained for business operations

Holyoke Community College: Associate's Degree in Arts 09/2010 - 08/2013