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European Commission survey

Fields marked with * are mandatory.

Welcome to the EC online survey

This survey looks into your experience when interacting with the European Union and European Commission online. It will only take a few minutes of your time. Thanks for helping us to improve the way our websites serve you.

European Commission survey

*Based on today's visit, how satisfied are you with the website overall?

- ☐ Very satisfied
- ☐ Satisfied
- ☐ Neutral
- ☒ Dissatisfied
- ☐ Very dissatisfied

*Did you find the information you were looking for?

- ☐ Yes
- ☒ No
- ☐ Partially

*What information were you looking for?

between 1 and 3 choices

- ☐ Accession of new countries to the EU, enlargement
- ☐ Euro (coins, notes, eurozone, Economic and Monetary Union)
- ☐ Volunteering opportunities
- ☐ European Commissioner profiles
- ☐ Doing business with the European Commission (calls for tenders, bids)
- ☐ Climate change, global warming
- ☐ About the European Commission (role, structure, how it works)
- ☐ Conferences, summits, meetings, events
- ☐ Customs, tariffs, quotas, duties
- ☐ Statistics and forecasts
- ☐ Food and farming (production and safety)
- ☐ Judicial cooperation between EU countries, recognition of judgments
- ☐ Immigration into the EU (asylum, reuniting family, integration)
- ☐ About the European Union (role, structure, how it works, origin)
- ☐ Culture (heritage, arts, films, Capitals of Culture)
- ☐ Voting in the EU

- ☐ Employing people (recruitment, terms and conditions, redundancies)
- ☐ Security, defence (terrorism, sanctions, critical infrastructure)
- ☐ Emergencies, disasters, civil protection
- ☐ Find a job in another EU country
- ☐ Banking and financial markets (reform, regulation)
- ☒ Education and training in EU
- ☐ Travel within, to and from EU (documents, visa, consular help, currencies)
- ☐ Working in an EU country (rights, permits, benefits)
- ☐ Doing business in the EU
- ☐ Environmental protection
- ☐ Freedom of information (transparency, access to documents)
- ☐ Driving licence validity in EU countries
- ☐ President of the Commission (profile, agenda)
- ☐ Goods allowed when crossing borders (alcohol, cigarettes, cash, pets)
- ☐ Transport safety (air, road, banned airlines)
- ☐ Initiate, contribute to law making (public consultations, citizen's initiative)
- ☐ Pensions, retirement in another EU country
- ☐ Regional, rural and urban development
- ☐ Privacy, data protection
- ☐ EU strategy, political priorities
- ☐ Resource security (oil, gas, raw materials)
- ☐ VAT (Value Added Tax)
- ☐ Family (marriage, divorce, partnerships, adoption)
- ☐ Relations with non-EU countries, international organisations (diplomacy, cooperation agreements)
- ☐ Product safety, conformity, certification
- ☐ Economic growth, financial stability in EU (crisis, assistance to member states)
- ☐ E-government
- ☐ Recognition of educational, professional qualifications
- ☐ EU news, announcements, press releases
- ☐ Funding, grants, subsidies
- ☐ Contact European Commission, European Union
- ☐ Competition (state aid, cartels, mergers, anti-trust)
- ☐ EU labels (eco labels, quality labels, audits)
- ☐ EU law, rules, treaties, judgments
- ☐ Public health, disease prevention
- ☐ Crime, fraud, corruption, human trafficking
- ☐ National implementation of EU law, infringements
- ☐ Complaints to the European Commission
- ☐ Energy efficiency
- ☐ Taxation, excise (not VAT)
- ☐ Research and innovation
- ☐ Loans, access to finance, microfinance
- ☐ Visit EU institutions, guided tours
- ☐ Moving to another EU country (residence formalities)
- ☐ Development and humanitarian aid
- ☐ Order, download an EU publication
- ☐ Human rights, fundamental rights
- ☐ EU vocabulary and abbreviations
- ☐ Chemicals (approval)
- ☐ Healthcare in another EU country
- ☐ Languages in the EU (diversity, translation, interpreting)

- ☐ Trade with non-EU countries (import, export, agreements, anti-dumping)
- ☐ Intellectual property, copyright, trademarks, patents
- ☐ Jobs, traineeships at the European Commission
- ☐ EU budget
- ☐ Industry norms and standards
- ☐ Vehicles (buying, selling, registration, taxes, insurance)
- ☐ Public procurement (contracts with public authorities, governments)
- ☐ Track policy and law making process, updates
- ☐ Consumer and passenger rights
- ☐ Corporate social responsibility for business

Something else (please, specify)

How often do you visit the website?

- ☐ Daily
- ☐ Weekly
- ☐ Monthly
- ☒ Infrequently
- ☐ This is my first visit

Are you visiting this site as a

- ☒ School or university student
- ☐ Private individual
- ☐ Professional

How did you find out about the website?

- ☐ I work in an EU institution
- ☐ Already knew from previous visit
- ☐ Search engine
- ☐ Link from another website
- ☐ Social media
- ☐ Word of mouth
- ☐ Europe Direct information centre
- ☐ Library
- ☐ EU promotional campaign
- ☒ Other (Please specify)

Other (please specify)

How old are you?

- ☐ <12
- ☐ 12 - 17
- ☐ 18 - 24
- ☐ 25 - 34
- ☒ 35 - 44
- ☐ 45 - 54
- ☐ 55 - 64

☐ 65+

Are you currently

- ☐ Employed
☐ Self-employed
☒ Unemployed
☐ Student
☐ Retired
☐ Other

Where do you live?

Portugal

When visiting an EU/ European Commission website, what language would you prefer the content to be in?

English

When visiting a European Commission website, if English was not available, what would be your second choice?

English

Which of the following devices do you normally use when visiting EU/European Commission websites?

- ☒ Desktop, laptop
☐ Tablet
☐ Smartphone

Thanks!

Thank you for taking the time to complete the survey.

Your responses are important to help us improve your experience.

Contact

https://ec.europa.eu/info/about-european-commission/contact_en (Contact)
