



GALAXIUM
TRAVELS

Galaxium Travels Terms of Service

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Effective Date: January 1, 2025

Last Updated: January 1, 2025

1. Introduction

Welcome to Galaxium Travels, the premier luxury space travel experience provider. These Terms of Service ("Terms") govern your use of our services and your participation in space travel experiences offered by Galaxium Travels, Inc. ("Company," "we," "us," or "our").

By booking any space travel experience with Galaxium Travels, you ("Customer," "you," or "your") agree to be bound by these Terms.

2. Company Information

Galaxium Travels, Inc.

Headquarters: Spaceport Alpha, Mojave Desert, California

Founded: 2025

License: FAA Commercial Space Transportation License #GT-2025-001

Insurance: \$2 Billion Comprehensive Space Tourism Coverage

3. Services Offered

3.1 Primary Services

- **Orbital Flights:** 3-day luxury space station experiences
- **Lunar Excursions:** 7-day lunar orbit packages with surface exploration

- **Space Hotel Stays:** Extended orbital luxury accommodations
- **Custom Space Experiences:** Tailored space travel packages

3.2 Future Services (Subject to Regulatory Approval)

- Mars Expeditions (Planned 2030)
- Venus Flyby Tours (Planned 2032)
- Jupiter's Moon Exploration (Planned 2035)

4. Booking and Payment

4.1 Booking Requirements

- Minimum age: 18 years
- Medical clearance from approved space medicine physicians
- Completion of mandatory 40-hour pre-flight training program
- Valid passport and travel documentation
- Comprehensive insurance coverage

4.2 Payment Terms

- Deposit: 25% of total package cost upon booking
- Second payment: 50% six months before departure
- Final payment: 25% thirty days before departure
- All payments are non-refundable except as specified in Section 6

4.3 Pricing

- Orbital Flights: Starting at \$450,000 per person
- Lunar Excursions: Starting at \$2,500,000 per person
- Space Hotel Stays: Starting at \$150,000 per night
- Custom packages: Pricing upon consultation

5. Health and Safety Requirements

5.1 Medical Requirements

- Comprehensive medical examination by approved space medicine physicians
- Cardiovascular fitness certification
- Psychological evaluation
- No history of serious medical conditions that could be exacerbated by space travel
- Current vaccinations as required by international space travel protocols

5.2 Training Requirements

- Mandatory 40-hour pre-flight training program
- Emergency procedures certification
- Zero-gravity adaptation training
- Spacecraft systems familiarization
- Safety protocol compliance

5.3 Safety Standards

- All spacecraft meet or exceed FAA Commercial Space Transportation safety standards
- Continuous health monitoring during flight
- Emergency evacuation procedures
- Comprehensive life support systems
- Real-time mission control support

6. Cancellation and Refund Policy

6.1 Customer Cancellation

- More than 12 months before departure: 90% refund
- 6-12 months before departure: 50% refund
- 3-6 months before departure: 25% refund
- Less than 3 months before departure: No refund

6.2 Company Cancellation

- Weather or technical delays: Full refund or rescheduling
- Medical disqualification: 75% refund

- Regulatory changes: Full refund
- Force majeure events: Full refund

7. Liability and Insurance

7.1 Limitation of Liability

Space travel involves inherent risks. Customer acknowledges and assumes all risks associated with space travel. Company's liability is limited to the maximum extent permitted by law.

7.2 Insurance Requirements

- Customers must maintain comprehensive life and health insurance
- Company maintains \$2 billion comprehensive space tourism insurance
- Third-party liability coverage included
- Medical evacuation insurance required

7.3 Indemnification

Customer agrees to indemnify and hold harmless Galaxium Travels from any claims arising from their participation in space travel experiences.

8. Intellectual Property

8.1 Company Property

All spacecraft designs, technology, training materials, and proprietary systems remain the exclusive property of Galaxium Travels.

8.2 Customer Content

Photos and videos taken during space travel experiences may be used by Galaxium Travels for marketing purposes unless customer opts out in writing.

9. Privacy and Data Protection

9.1 Data Collection

We collect personal, medical, and biometric data necessary for safe space travel operations.

9.2 Data Use

Customer data is used solely for: - Safety and operational purposes - Regulatory compliance - Service improvement - Emergency response

9.3 Data Protection

All customer data is protected according to applicable privacy laws and industry best practices.

10. Governing Law and Dispute Resolution

10.1 Governing Law

These Terms are governed by the laws of California and applicable federal space commerce regulations.

10.2 Dispute Resolution

- Initial resolution through customer service
- Mediation through American Arbitration Association
- Binding arbitration if mediation fails
- Class action waiver applies

11. Modifications

Galaxium Travels reserves the right to modify these Terms with 30 days' written notice to customers with active bookings.

12. Contact Information

Customer Service

Phone: 1-800-GALAXIUM

Email: legal@galaxiumtravels.com

Address: Spaceport Alpha, Mojave Desert, CA 93560

Legal Department

Email: legal@galaxiumtravels.com

Phone: 1-800-GALAXIUM ext. 1001

By booking with Galaxium Travels, you acknowledge that you have read, understood, and agree to these Terms of Service.