SERGIO

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Education

Binus University (Universitas Bina Nusantara)   **Jakarta, Indonesia**
Computer Science (GPA 3.57)   *November 2023*
Relevant coursework: Algorithm and Programming, Database System, Computer Networks, Artificial Intelligence, Software Engineering, Database Design, Object Oriented Programming, Data Warehouse, Web Programming

Experience

Kimia Farma   **Remote**
Project-Based Intern: Big Data Analytics Kimia Farma x Rakamin Academy   *January 2024*
- Successfully completed diverse assignments while gaining expertise in significant big data principles like data warehouse, data lake, and data visualization.
- Constructed database tables encompassing details on sales, customers, and product items, executing aggregation processes to establish a data mart through MySQL.
- Developed a sales report dashboard utilizing Looker Data Studio.

BTPN Syariah   **Remote**
Project-Based Intern: Data Engineer BTPN Syariah x Rakamin Academy   *November 2023*
- Efficiently loaded historical, demographic, and credit profile information into the database.
- Explored credit card customer churn through data analysis using SQL Server and visualized data findings using Tableau.
- Provided strategic business recommendations grounded in comprehensive data analysis.

Bank Central Asia   **Jakarta, Indonesia**
Magang Bakti - Teller   *July 2019 - July 2023*
- Deliver exceptional customer service as a front-line representative, ensuring a positive and engaging experience for customers.
- Effectively introduce and promote various products and services to customers, demonstrating in-depth knowledge to meet their individual needs.
- Perform essential banking operational duties to support seamless branch activities and contribute to overall organizational efficiency.
- Manage data entry tasks with precision, including accurate input, verification, and maintenance of data in spreadsheets, ensuring data integrity and reliability.

Accomplishments: Top 20 SSRP (Smart Solution Reward Program) 2022 Tingkat Kanwil - Kategori Cabang

Skills

Technical: SQL (SQL Server, MySQL), Excel (VLOOKUP, HLOOKUP, Conditional Formatting, Pivot Tables), Tableau, Looker Studio, Python (Libraries: pandas, matplotlib, beautifulsoup2)
Language: Bahasa Indonesia, English

Certification

- IBM Data Analyst Professional Certificate, Coursera   *2024*
- Tableau Business Intelligence Analyst Professional Certificate, Coursera   *2024*
- DBS Foundation Coding Camp 2024, Dicoding   *2024*