

# SERGIO

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Jakarta, Indonesia • [sergiolhx@gmail.com](mailto:sergiolhx@gmail.com) • +6281290856394  
[www.linkedin.com/in/sergiolhx](https://www.linkedin.com/in/sergiolhx)  
<https://github.com/sergiolhx>

## Education

### Binus University (Universitas Bina Nusantara)

Jakarta, Indonesia

Computer Science (GPA 3.57)

November 2023

Relevant coursework: Algorithm and Programming, Database System, Computer Networks, Artificial Intelligence, Software Engineering, Database Design, Object Oriented Programming, Data Warehouse, Web Programming

## Experience

### Kimia Farma

Remote

Project-Based Intern: Big Data Analytics Kimia Farma x Rakamin Academy

January 2024

- Successfully completed diverse assignments while gaining expertise in significant big data principles like data warehouse, data lake, and data visualization.
- Constructed database tables encompassing details on sales, customers, and product items, executing aggregation processes to establish a data mart through MySQL.
- Developed a sales report dashboard utilizing Looker Data Studio.

### BTPN Syariah

Remote

Project-Based Intern: Data Engineer BTPN Syariah x Rakamin Academy

November 2023

- Efficiently loaded historical, demographic, and credit profile information into the database.
- Explored credit card customer churn through data analysis using SQL Server and visualized data findings using Tableau.
- Provided strategic business recommendations grounded in comprehensive data analysis.

### Bank Central Asia

Jakarta, Indonesia

Magang Bakti - Teller

July 2019 - July 2023

- Deliver exceptional customer service as a front-line representative, ensuring a positive and engaging experience for customers.
- Effectively introduce and promote various products and services to customers, demonstrating in-depth knowledge to meet their individual needs.
- Perform essential banking operational duties to support seamless branch activities and contribute to overall organizational efficiency.
- Manage data entry tasks with precision, including accurate input, verification, and maintenance of data in spreadsheets, ensuring data integrity and reliability.

**Accomplishments:** Top 20 SSRP (Smart Solution Reward Program) 2022 Tingkat Kanwil - Kategori Cabang

## Skills

**Technical:** SQL (SQL Server, MySQL), Excel (VLookup, Conditional Formatting, Pivot Tables), Tableau, Looker Studio, Python

**Language:** Bahasa Indonesia, English