

# Episode 11: Shopping

## Pre-Reading

Match up as many words and meanings as you can.

Check this exercise again after seeing the words in context on pages 2–3.

- |                         |   |
|-------------------------|---|
| _____ 1. antique        | a) to trade one thing for another   |
| _____ 2. wholesale      | b) the selling of goods in large quantities to shopkeepers for resale to the public                               |
| _____ 3. exchange       | c) very fashionable, stylish, and expensive   |
| _____ 4. discount store | d) something bought at less than the usual price  |
| _____ 5. bargain        | e) a place that sells much of its merchandise at a price lower than the usual price in other places               |
| _____ 6. exclusive      | f) a paper from a store giving a person the right to buy something for a certain amount of money at a future date |
| _____ 7. credit note    | g) something made by hand with special skill  |
| _____ 8. craft          | h) something that a person buys   |
| _____ 9. purchase       | i) something from long ago  |
| _____ 10. garment       | j) a piece of clothing  |



## Reading

### A. Dialogue 1

Read the dialogue out loud with a partner.  
Underline any words or phrases you don't understand.



Ellen



Concierge



How may I help you today?



I'm planning a few days of shopping and would like some information about shopping districts in New York.



Well, I'm sure you know that New York is considered a shopper's paradise. 5th Avenue is lined with upscale department stores and designer boutiques, and 57th Street is considered one of the most **exclusive** shopping streets in the world.



That sounds wonderful. Window-shopping is one of my favourite pastimes. What about **discount stores**? I've heard that you can get great **bargains** here.



Oh, that's certainly true. There are many designer discount stores and outlet stores where you can get great deals. And on the weekends, there are so many **craft** sales and flea markets to visit.



What about auction sales? I've heard they're fun to watch.



Oh, yes, they are, especially if you're interested in fine art, furniture, or **antiques**. I'll give you some maps and brochures on the different shopping districts to help you plan your shopping days.



Thank you.



You know, New York is the centre of the country's **wholesale** fashion industry, which is located in the **garment** district on 7th Avenue. The city is also famous for its diamond wholesale trade. It's very interesting to visit these areas. I'm sure your husband would enjoy this as well.



Thank you so much. I'll take these brochures and look through them while we're having breakfast.



You're very welcome. Hope you enjoy your day.

## Reading cont.

### B. Dialogue 2

Read the dialogue out loud with a partner.  
Underline any words or phrases you don't understand.



**Ellen**



**Clerk**



May I help you?



I'm just looking right now, thank you.



If you need any help, just let me know.



Do you have this dress in a size 8?



I'll check in the back for you.  
Yes, here it is. Would you like to try it on?



Yes, please. Where are the fitting rooms?



Just at the back of the store.



It's beautiful and it fits perfectly, but it's quite expensive. I'd like to get my husband's opinion. What is your return policy?



If it's a regular price item, we give full refunds if you return it within 14 days. There are no refunds on sale items, but they may be **exchanged** or returned for a credit note within seven days of **purchase**. The **credit note** is good for one year.



Okay, I'll take it.



How would you like to pay for that?



Do you take debit cards?



Yes, of course. But if you'd like to open a charge account with us today, you'll receive 10% off your first purchase.



Oh, but I live in Canada.



That's no problem. We have many Canadian customers with our credit card. You can just fill out this application form, and I'll give you a temporary card today. Your actual card will be mailed to you in about two weeks.



Okay. That's great. My husband will be happy to know that I saved 10%.

## Comprehension

### A. True or False?

Read the statements below.

If the statement is true based on the reading, write T beside the sentence.

If it is false, write F and correct the information in your notebook.

- \_\_\_\_\_ 1. 5th Avenue is a good place to buy cheap clothes.
- \_\_\_\_\_ 2. You can get great bargains at outlet stores.
- \_\_\_\_\_ 3. The store Ellen is shopping at gives full refunds on all returned items.

### B. Multiple-Choice

Circle the correct answer for each question.

1. What does Ellen ask the concierge about?
  - a) maps
  - b) flea markets
  - c) the diamond trade
  - d) shopping districts
2. What does the concierge think Ellen's husband might enjoy seeing?
  - a) craft sales
  - b) upscale department stores
  - c) the diamond wholesale district
  - d) 5th Avenue designer boutiques
3. What kind of shopping will Ellen do first?
  - a) She hasn't decided yet.
  - b) window-shopping
  - c) discount store
  - d) auction sales
4. Why does Ellen ask about the store's return policy?
  - a) She isn't sure about the colour of the dress.
  - b) The dress doesn't fit very well.
  - c) She will only be in New York for seven days.
  - d) If her husband doesn't like the dress, she may want to return it.
5. How does Ellen first plan to pay for the dress?
  - a) with cash
  - b) with her debit card
  - c) with her credit card
  - d) on a store charge account
6. Why does Ellen think she may not be able to open a store charge account?
  - a) She's Canadian.
  - b) She didn't make enough purchases.
  - c) She doesn't have ID.
  - d) Her husband isn't with her.
7. Why does Ellen think her husband will be happy about her purchase?
  - a) Because she saved 10%.
  - b) Because it fits her perfectly.
  - c) Because she didn't use cash.
  - d) Because she used her debit card.
8. If this store gives a credit note, how long does one have to use it?
  - a) one year
  - b) seven days
  - c) 14 days
  - d) forever

## Vocabulary Review

### A. Complete the Sentences

Complete the sentences using the vocabulary on page 1.  
You may need to change the word forms.

1. When I got home, this jacket didn't fit well. I need to \_\_\_\_\_ it for a larger size.
2. I got these jeans for 50% off. What a \_\_\_\_\_ !
3. She made many \_\_\_\_\_ at the department store yesterday.
4. My grandparents have some beautiful \_\_\_\_\_ in their home, including some furniture from the early 20th century.
5. How many \_\_\_\_\_ can I bring into the fitting room at one time?
6. They bought a painting and a vase at the neighbourhood \_\_\_\_\_ sale.
7. Ever since she married a rich man, she only shops at \_\_\_\_\_ stores.
8. I love shopping at \_\_\_\_\_. It always feels great to get a good bargain.

### B. Odd One Out

Circle the word that doesn't belong in each group.

- |  |  |   |
|--|--|---|
| 1. a) costly<br>b) cheap<br>c) exclusive<br>d) expensive | 3. a) area<br>b) district<br>c) place<br>d) opinion    | 5. a) fitting room<br>b) living room<br>c) dressing room<br>d) changeroom |
| 2. a) garment<br>b) bargain<br>c) deal<br>d) discount    | 4. a) customer<br>b) buyer<br>c) purchaser<br>d) craft | 6. a) credit card<br>b) debit card<br>c) deal<br>d) cash                  |