

Resource Guide



Lost-n-Found Youth, Inc.
Hotline : 678-856-7825
Business : 678-856-7824

Lost-n-Found.org

v2.6
September 2013

[Click to jump to resources by service](#)

INTRODUCTION :

This directory of community resources is provided to Lost-n-Found volunteers to assist young people who are in need of services. It is designed to be used for quick and easy answers to commonly asked questions. It IS NOT a comprehensive encyclopedia of information. Please be aware that phone numbers and resources are constantly changing. **If you find a resource that needs to be modified or discover a new resource not listed please bring it to our attention. Verify services with providers by phone or web site before referring clients.**

WORKING THE HOTLINE :

Lost-n-Found volunteers monitor our outreach hotline 24/7 at 678-856-7825. Youth may call or text to the hotline phone number. The hotline is typically our first and primary point of contact with new youth and existing clients. All the youth who call our hotline are facing some level of crisis. Because of this we make every effort to always answer the hotline. When that is not possible we return voice or text messages within an hour.

We have a team monitoring the hotline and youth may not reach the same volunteer every time they call or text. Because of this good note taking and data entry is essential. Volunteers who man the hotline will be provided with access to our client database so they may access records and update notes for our clients and fellow volunteers.

We hope this resource guide will help our volunteers respond to our youth from an informed and helpful place. However, none of us knows everything and we all have unique experiences and knowledge with resources. Volunteers shouldn't be afraid to ask for assistance with a youth and never assume their aren't more resources to tap. Talking through a youth's situation with other volunteers can often expose possibilities that an individual volunteer may not have considered.

When speaking to our youth it's important to ask open-ended questions and listen. While working the hotline it's helpful to have some scratch paper nearby and take good notes.

Questions to Ask :

Whats your full name? (required)

How old are you? (required)

What is your sexual orientation? gender identity?

Do you have state ID, birth certificate, social security? (required)

Where are you staying now?

What shelters/programs have you been involved with in the past? (required)

Any reason you cannot go back there?

How did you become homeless?

What do you need right now?

What are your dreams or goals?

What obstacles prevent you from achieving what you want to do?

Are you calling from your personal cell phone?

If not, how can we reach you?

Do you have minutes available?

Can you text as well as talk?

House Rules

1. Curfew is 9:00 pm *initial* _____
 - a. Staff may make individual allowances for scheduled jobs and planned activities. Requests for a curfew allowance without sufficient advance notice will not be approved.
 - b. Quiet time begins at 11:00 pm. This means computers (both LnF and personal computers), TVs, games, cellphones must be off, and youths are to prepare for bed.
 - c. Lights out is 12:00 am. All youth are to be in their respective rooms and sleeping.
2. Employment/Jobs/Schooling *initial* _____
 - a. All participants should be working, actively seeking employment or in school at least 32 hours per week.
 - b. Participants must return assigned paperwork proving that they have sought employment. LnF requires the same forms the Georgia Department of Labor uses.
 - i. LnF requires at least 15 job searches weekly. That is 3 per day during a 5-day work week.
 - ii. Staff will followup and verify that a participant is seeking work.
 - iii. This requirement may be reduced if a participant is already working part-time or attending school.
 - iv. Relevant workshops may count toward this requirement.
 - v. GED study may count toward this requirement.
 - vi. Once a job is acquired proof of employment must be provided with copies of paychecks
 - c. Every youth will be made to construct their plan for the day the night before or face expulsion from program
 - d. Every youth will be up by 8am and out the door by 9am "pounding the pavement" each day or face expulsion from program. Any request for an exception must be presented to the house manager by 10pm the prior evening.
 - e. Youths may return to house at 5pm each day (door codes will be deactivated until then) and must be in by curfew, at which time they will present the hourly report of their day's activity or face expulsion from program
3. Chores and Responsibilities *initial* _____
 - a. It is every resident's responsibility to maintain our home.
 - b. Chores will be assigned by the Residential Director or other staff member and must be carried out.
4. Expenses (food, transportation) *initial* _____
 - a. We ask every participant contribute \$40 per week (\$160 total per month) to household food budget. This can be paid in cash or purchased with the participant's food stamps.
 - b. MARTA: Lost-n-Found may advance participants a weekly MARTA pass
 - i. The cost of this pass is to be reimbursed to Lost-n-Found Youth.
 - ii. The pass is a privilege that may be revoked for violations or because of budget constraints.
5. Meals *initial* _____
 - a. The house will establish a meal schedule.
 - b. Everyone is expected to participate in food preparation or other assigned chores.
 - c. Residents eat as a family, unless excused. (Job, school, workshop, etc)
6. Visitors *initial* _____
 - a. All visitors must be approved by a staff member with 24 hours advance notice.

- b. Residents should plan to meet their guests away from the house and bring them to the house..
- c. The address of the house is not to be publicized, for the safety and security of all residents.

7. Other Rules

initial _____

- a. Behavior: it is the responsibility of each youth to maintain a peaceful and positive environment. Fighting and arguing with fellow housemates will not be tolerated.
- b. Sexual relationships in the house are not allowed.
- c. Only youths assigned to a bedroom are allowed to be in that bedroom. Visits with other youths in the house should occur in the hallway or in other public areas.
- d. Possession of contraband such as alcohol, illegal drugs, drug paraphernalia, and/or positive drug test may result in immediate expulsion.
- e. Illegal activities will not be tolerated. This includes prostitution, drugs use, buying or selling drugs, theft, etc.
- f. Staff may assign 12-step meetings (Alcoholics/Narcotics Anonymous, SA, etc.) or counseling as necessary.
- g. Previous Clients of LNF (YOU) are required to give advance notice of any visits after you leave our program.
- h. No Smoking inside the house. Smoking is only allowed on the back porch and back yard. Dispose of butts in trash.

OBTAINING DOCUMENTS :

Social Security/Disability Benefits

If you think that you may be eligible for SSDI or SSI payments, there are 4 ways to apply:

1. By telephone: Call 1-800-772-1213 from 7am to 7pm, Mon -Fri.
2. In person: To get appointment to go to the social security office you can call 1-800-772-1213 or you can just walk in and apply without an appointment.
3. By mail: You can call 1-800-772-1213 and request application forms be mailed to you or you can go to the social security office and ask for the forms.
4. By internet: Go to www.socialsecurity.gov.

If you are currently homeless, be sure to let SSA know. Your case will be assigned to a Homeless Unit where someone who is familiar with the challenges facing the homeless will handle it.

Information Social Security Office Needs When You Go For Your Interview:

- Your social security number
- Names of all your employers, when you worked there, hours worked, how much you were paid
- W-2 for last year
- Birth certificate (original or certified copy)
- Military discharge papers (DD-214) if you served in the military
- If applying for a child, school records, letters or reports from child's teacher
- Medical records (see below)

If you do not have all of these documents, do not delay applying. Social Security will help you obtain what you need.

Social Security Card

Social Security Office:

Peachtree-Summit Federal Bldg
401 West Peachtree St. Suite 2860, Floor 28
Atlanta, GA 30308
800-772-1213

www.socialsecurity.gov

Service Hours : 8:30am to 3:30pm Mon - Fri

Required Documents :

- Must complete an application and prove your US Citizenship or Immigration status, age, and identity.
- ALL documents must be either originals or copies certified by the issuing agency.
- CAN NOT accept photocopies or notarized copies of documents.
- ONLY certain documents can be accepted as proof of citizenship:
- US driver's license;

- State-issued non driver ID card
- US passport

IF YOU DO NOT HAVE THESE SPECIFIC DOCUMENTS you cannot get a replacement card within 10 days. SS will ask to see other documents, including:

- Employee ID card
- School ID card
- Health Insurance card (not a Medicare Card)
- US military ID card
- Adoption decree

SS MUST verify a birth record for all US born applicants who apply.

For a **REPLACEMENT CARD**, proof of US Citizenship and age are not required if they are already in the records. Must have one of the following presented:

- Grady card or State ID card
- Insurance papers
- Medical papers
- Correspondence with your name on it
- W-2 pay stubs
- School records
- Shelter letter

****Limited to 3 replacement cards a year****

Georgia ID

Apply for GA ID card at any GA Dept. of Driver Services (DDS) office.

Atlanta Dept. of Driver Services
445 Capitol Ave. SE
Atlanta, GA 30312
678-413-8400

Service Hours : 7:30am to 6:30pm Tue - Fri; 7:30am - Noon Saturday

Required Documents :

- \$20 fee, money order should be made out to DDS.
- Certified copy of birth certificate or valid passport.
- Social security card or know your number.
- Proof of residency in Georgia
- Provide a valid Georgia residence address.
- The following items are acceptable, so also bring ONE of these documents with you:
 - Your utility bill with your valid Georgia residence address
 - Your bank statement with a valid Georgia residence address
 - A rental contract and/ or receipts with your residence address
 - Employment verification

- Georgia license issued to your parent, guardian or spouse.

The following items are acceptable but MUST BE ORIGINAL OR CERTIFIED COPY:

- Original birth certificate (State issued, Hospital BC not acceptable)
- Certified copy of BC (Issued from Vital Statistics w/ affixed seal)
- Certificate of birth registration
- Certified court records (adoption, name changes or sex changes)
- Certified naturalization records
- Immigration ID card or valid passport

Birth Certificate in Georgia

Vital Records Office
2600 Skyland Dr. NE
Atlanta, GA 30319
404-679-4702

Service Hours : 8am to 4pm Mon - Fri

Required Documents :

1. Fill out and sign request form (<http://health.state.ga.us/programs/vitalrecords/birthform.asp>) on the Dept. of Health website. Must provide the following information:
 - Full name of person shown on the birth certificate (last name at birth if female)
 - Date of Birth (month, day, year)
 - Place of Birth (city, county)
 - Current age
 - Sex
 - Full name of mother (include mother's maiden last name)
 - Full name of father
2. A certified check or money order made payable to Vital Records Services:
 - Fees are \$25 (\$5 for each additional by money order or certified check)
3. Photocopy of valid photo ID (Driver's License, State Issued ID Card, Employee ID Card)
4. If under 21, photo ID of parent, grandparent, or legal guardian required.

Birth certificates may be requested in person at the following state Vital Records Office. Or, mail the request, fee, and photocopy of valid photo ID Vital Records Office

Birth Certificate Out of State

VitalCheck is the best online resource to use to obtain out-of-state birth certificates. Lost-n-Found can meet with a street youth, determine what is required, and assist the youth with the process. Lost-n-Found will not give out cash for youth to use to pay for ordering birth certificates, but may cover the cost using our accounts.

Homeless Verification and Referral Letters

Homeless service providers will often require confirmation of an individual's homelessness. Most often this is done with a "homeless verification letter". You may also hear this called a "referral letter".

Lost-n-Found may provide homeless verification letters to youth who are currently being assisted by our outreach or housing programs. We ask our youth to keep a printed original and allow agencies to copy it. An original PDF should be attached to a youth's records in our database.

Youth 21 and under : [Homeless Verification Letter Template](#)

Youth 22 and over : [Homeless Verification Letter Template](#)

RESOURCES BY SERVICE:

(click on a name to be taken to detailed information)

Childcare : Atlanta Day Shelter

Clothes : Atlanta Day Shelter, Atlanta Union Mission, Bealah Baptist Church, Buckhead Christian Ministries, Central Presbyterian, City of Refuge, First Presbyterian, Gateway Center, Lost-n-Found, Providence Missionary Baptist Church, StandUp for Kids

Dental : Ben Massell Dental Clinic

Drop-in Center : Atlanta Day Shelter, Metro Atlanta Taskforce for the Homeless, Evolution Project, StandUp for Kids

Employment : Atlanta Center for Self Sufficiency, Atlanta Central Library, Atlanta Workforce Development, Fulton County Office of Workforce Development, Georgia Department of Labor, Job Corp

Education : Atlanta Central Library, Covenant House, Atlanta Public Schools, Job Corp, StandUp for Kids

Hotlines : Georgia Crisis & Access Line, United Way 211

I.D. : Central Presbyterian, City of Refuge, First Presbyterian

Legal : Atlanta Police Dept LGBT Liason, Central Presbyterian, Georgia Law Center

Meals : Atlanta Day Shelter, Atlanta Union Mission, Buckhead Christian Ministries, Central Presbyterian, First Presbyterian, Gateway Center, Lutheran Community Food Ministry, Midtown Assistance Center, Providence Missionary Baptist Church, Safe House, Saint Marks on Peachtree, StandUp for Kids

Medical : Central Presbyterian, Community Advanced Practice Nurses, Evolution Project, Feminist Women's Health Center & Trans Health Initiative, Grady Hospital, MISTER Center, St. Jude's Treatment Program, The Health Initiative

Mental Health : Community Advanced Practice Nurses

Showers : First Presbyterian, Gateway Center, StandUp for Kids

Shelter : Atlanta City Baptist Rescue Mission, Atlanta Recovery Center, Atlanta Union Mission, CHRIS Kids, City of Refuge, Covenant House, First Presbyterian, Gateway Center, Gwinnett Children's Shelter, Jefferson Place, Lost-n-Found, Mary Hall Freedom House, Metro Atlanta Taskforce for the Homeless, Salvation

Army, Travelers Aid, Young Adult Guidance Center, Young People Matter, Youth Connections

Transportation : Atlanta Day Shelter, Central Presbyterian, City of Refuge, First Presbyterian, Megabus, Midtown Assistance Center, Travelers Aid

Other : Midtown Assistance Center, StandUp for Kids

NATIONAL RESOURCES

Suicide Hotlines : GLBT National Youth Hotline, Trevor Project

Drop-in Shelters and Housing : Ali Forney (New York), Broadway Youth Center (Chicago), L.A. Gay & Lesbian Center (Los Angeles), Larkin Street Youth Services (San Francisco), Pridelines Youth Services (Miami), Ruth Ellis Center (Detroit), Zebra Coalition (Orlando)

United Way 211:

The United Way operates a web page at 211online.unitedwayatlanta.org. Here you can search for detailed information on the resources listed in this document and find some not listed here.

The easiest way to search the United Way web site is to scroll to the bottom of the page and enter the name of a specific agency in the "Agency or Program Name" field.

RESOURCES ALPHABETICALLY:

Ali Forney Day Center

Manhattan, New York City

212-206-0574

aliforneycenter.org

Description : The Ali Forney day center offers street outreach, case management, primary medical care, HIV testing, mental health assessment and treatment, food and showers, an employment assistance program, and referrals to their housing program.

Eligibility : LGBT Youth 16 - 24 years old

Atlanta Center for Self Sufficiency - Career Works

75 Peachtree Pl. NW

Atlanta, GA 30309

404-874-8001

atlantacss.org

Description : Provides all the resources a homeless person needs to plan and carry out a successful job search. All participants are held accountable for meeting regularly with their employment counselor, attending workshops and actively searching for employment.

Service Hours : 8am to 4pm weekdays; walk-in intake 8am to 11am weekdays

Eligibility : No restriction

Required Documents : State ID, social security card, proof of residence or homeless verification letter

Atlanta Central Library

One Margaret Mitchell Square, 4th Floor

Atlanta, GA 30303

404-730-1700 Main

404-730-1837 GED information line

afplweb.com

Description : GED classes and testing are offered through a partnership with the Atlanta Public Schools. Classes are free. Tests are \$32 each (five classes total). The library also has an active employment service center and job board. All services are offered on the 4th floor.

Service Hours : GED Classes meet 5pm to 8pm Tue, Wed, & Thu; GED walk-in registration is at 5pm on the second Tuesday of every month; General library hours are 9am to 8pm Mon - Fri.

Eligibility : Ages 16 and above

Required Documents : State ID

Atlanta City Baptist Rescue Mission

316 Peters St. SW

Atlanta, GA 30313

404-577-3409

acbrm.com

Description : This is an all male shelter that offers 21 days of free temporary shelter each month. An extended stay may be granted with verifiable proof of employment. Shelter residents must attend religious activities.

Service Hours : Opens at 4:30pm daily for walk-in intake

Eligibility : Adult men only, clients must attend nightly chapel service & dinner

Required Documents : State ID, social security card, birth certificate

Atlanta Recovery Center

169 Trinity Ave

Atlanta, GA 30303

404-577-3352

atlantarecoverycenter.com

Description : Established in 1969 ARC is a 175 bed transistional housing unit for men. They offer beds for \$60 a week. They also offer counseling and mental health services.

Service Hours : 24 hours a day

Eligibility : Adult men (18+)

Required Documents : State ID

Atlanta Day Shelter for Women and Children

655 Ethel St. NW

Atlanta, GA 30318

404-876-2894

atlantadayshelter.org

Description : Offers job readiness programs, medical care, computer training, child care, meals, clothing, transportation, and mental health counseling to homeless women and children.

Service Hours : 8am to 4pm daily; walk-in intake

Eligibility : Primarily for homeless women and children

Required Documents : None required

Atlanta Police Department

LGBT Liason

Officer Brian Sharp 404-989-7039 (cell)

Atlanta Public Schools

Sonya O. Hunte, Homeless Education Liaison

130 Trinity Ave. 2nd Floor

Atlanta, GA 30303

404-802-2245

shunte@atlanta.k12.ga.us

atlantapublicschools.us

Description : The Homeless Education Program ensures access to a free appropriate public education (FAPE) for children and youth experiencing homelessness in accordance with McKinney-Vento Homeless Education Act, Title VII- B, reauthorized in 2002 as part of the No Child Left Behind Act. The Homeless Education Liaison acts as a link between family, shelter, school system and community resources to coordinate educational services for homeless students. The ultimate role of the Liaison is to eliminate barriers to school enrollment, attendance and academic success for each child.

Atlanta Union Mission - My Sister's House

921 Howell Mill Rd

Atlanta, GA 30318

404-367-2465

atlantamission.org

Description : This organization serves women and women with children by providing an emergency shelter and a long term Christ centered recovery program. Clients of the shelter are asked to make a 30-90 day commitment after an initial 7 days in the emergency shelter; clients of the Christ centered recovery program are asked to commit to a minimum of 12 months.

Service Hours : Intake by referral via telephone

Eligibility : Women and Women with Children (boys to 11 with mother)

Required Documents : State ID, social security card

Atlanta Union Mission - The Shepherd's Inn

156 Mills St. NW
Atlanta, GA 30313
404-367-2493
atlantamission.org

Description : Operates a shelter that provide evening meals and chapel services for their night shelter guests. Shelter residents must attend religious activities. The Community Kitchen program provides breakfast and evening meals to emergency shelter guests and program clients. In addition they offer lunch to anyone in the community. The clothing program is for men only.

Service Hours : Day shelter: 8am to 3pm daily; Night shelter walk-in intake: 4pm to 7pm daily; Soup kitchen: Noon to 1pm daily; Clothing: 1 to 3pm Thu - Sun

Eligibility : Adult males

Required Documents : State ID, social security card

Atlanta Workforce Development Agency

818 Pollard Blvd. SW
Atlanta, GA 30315
404-546-3000
atlantaworkforce.org

Description : Provides a single point of entry for workforce information. Job fairs every Tuesday featuring various employers from the Atlanta area. All job candidates are encouraged to attend dressed in business attire and to bring multiple copies of their resume.

Service Hours : 8am to 5pm Mon - Fri; Job Fair: 9am to Noon Tue; Orientation: 8am to 5pm Mon - Thu

Eligibility : City of Atlanta resident

Required Documents : Proof of Residence, Homeless Verification

Beulah Baptist Church

170 Griffin St. NW
Atlanta, GA 30314
404-688-2298
beulahatl.org

Description : This church offers a clothing closet complete with professional clothing, general clothing, winter coats, and shoes. All clothing is for adults (no children clothing) and free of charge.

Service Hours : 9:30am to Noon on Wed

Eligibility : No restrictions

Required Documents : Application

Ben Massell Dental Clinic

700 14th St. NW
Atlanta, GA 30318
404-881-1858

benmasselldentalclinic.org

Description : Provides comprehensive, quality dental care to low and no income individuals in metro Atlanta. No emergency services available. Scheduled services can include the full range of dentistry specialties plus preventative services.

Service Hours : 9am to 4pm Mon - Fri; walk-in intake at 9am on Mon (applicants are encouraged to call to find out if they are accepting new patients)

Eligibility : homeless or low income individuals with no dental insurance

Required Documents : State ID, homeless verification letter

Broadway Youth Center

3179 N. Broadway
Chicago, IL 60657
773-935-3151

<http://www.howardbrown.org>

Description : A Chicago drop-in center open afternoons during the week providing various services for LGBT youth up to 24. Please call or visit web site to confirm services and availability.

Buckhead Christian Ministries

2847 Piedmont Rd. NE
Atlanta, GA 30305
404-239-0038

buckheadchristianministry.org

Description : Provides help with food via their pantry and clothing via thrift store vouchers. Clients can come by their office without making an appointment. Requires ID and homeless verification letter.

Service Hours : 9am to 5pm Mon - Fri (Thu until 8 pm)

Eligibility :

Required Documents : State ID, homeless verification letter

Central Presbyterian Outreach & Advocacy Center

201 Washington St. SW

Atlanta, GA 30303

404-659-7119

centraloutreachandadvocacy.org

Description : Serves the poor and homeless by addressing basic needs with a focus on moving towards self-sufficiency and permanent housing. Clients may receive assistance with food, clothing, transportation, identification services, onsite healthcare, vision exams, legal aid and benefits screening through partnerships with outside agencies.

Service Hours : walk-in intake 9am to 12:30pm Mon - Fri (excluding Wednesdays)

Eligibility : Homeless

Required Documents : Homeless verification

CHRIS Kids

1017 Fayetteville Rd

Atlanta, GA 30316

404-874-2241

chriskids.org

Description : CHRIS Kids offers supportive housing to 17-24 yo single and parenting youth who are aging out of foster care. CHRIS Kids has recently launched a 90 day, four bed emergency program for street youth. Their program focuses on employment. Intake requires a face-to-face interview.

Service Hours : Referral via phone from 8am to 5pm M-F

Eligibility : Youth ages 17-24 who are homeless or exiting foster care

Required Documents : Homeless verification or referral from partner agency

City of Refuge

1300 Joseph E. Boone Blvd.
Atlanta, GA 30314
404-874-2241
cityofrefugeinc.com

Description : This organization offers both life saving resources and life building tools to women and women with children in metro Atlanta who are living on the margin. Their resource center helps with ID, birth certificates, social security cards, shelter/transitional housing, bus fare, personal care supplies and clothing.

Service Hours : Walk-in intake 4 - 6pm seven days a week

Eligibility : Call for details

Required Documents : None

Community Advanced Practice Nurses

Physical Health Program:

173 Boulevard NE
Atlanta, GA 30312
404-658-1500
capn.org

Mental Health Program:

458 Ponce de Leon Ave. NE
Atlanta, GA 30308
404-815-1811

Description : Provides free physical, mental and preventive health care to homeless and medically underserved individuals and families. Youth entering Lost-n-Found are required to visit CAPN for TB and HIV screenings

Service Hours : 2pm to 6pm Mon and Thu; 8am to 12:30pm Tue, Wed, & Fri

Eligibility : homeless and medically underserved individuals and families in metropolitan atlanta

Required Documents : Homeless verification letter and referral

Covenant House

1559 Johnson Rd
Atlanta, GA 30318
404-589-0163
covenanthousega.org

Description : Provides shelter and services to children and youth who are homeless or at great risk. In the spirit of open intake, services will be offered to all youth who seek help with a priority of concern and commitment to those for whom no other service is available.

Service Hours : 24 hours, intake by appointment

Eligibility : Youth 17 - 22 years old

Required Documents : State ID

Evolution Project

583 Juniper St. NE #1

Atlanta, GA 30308

404-524-5441

evolutionatl.org

Description : A drop-in center for young black gay or bisexual men and transgender individuals between 18 and 28 years of age. Provides access to HIV testing, STD screening, and mental health services at on and off-site locations.

Service Hours : 1pm to 8pm Mon, Tue, & Thu; 2pm to 7pm Fri

Eligibility : 18 - 28 year old Gay or bisexual men, and M2F Transgender

Required Documents : None

Feminist Women's Health Center & Trans Health Initiative

1924 Cliff Valley Way NE

Atlanta, GA 30329

404-728-7900

feministcenter.org

Description : Provides quality gynecological health care to women, F2M, transmasculine, and intersex clients throughout all life stages in an emotionally supportive and safe environment. Promoting informed decision-making and participatory health care with access to the most current information, services, and technology for all women, regardless of race, ethnicity, sexual orientation, physical ability, and socioeconomic status.

Service Hours : 7:30am to 5:30pm Mon - Sat

Eligibility : Women and F2M Transgender

Required Documents : None

First Presbyterian Church of Atlanta

1328 Peachtree St. NE

Atlanta, GA 30309

404-228-7746

firstpresatl.org

Description : Provides a community shelter for females, soup kitchen, and clothing closet. In addition to providing homeless men with showers, laundry facilities, & bus fare assistance. Additionally they help one time only with out of state birth certificate.

Service Hours : Walk-in intake 1 to 4pm Mon -Thu; clothing closet & showers 3pm Mon, Wed, & Fri (limit 20)

Eligibility : Transitional housing: single women only; Showers: males only; Birth certificates: out of state only; Bus fare: only for work that can be verified; All other programs: no restrictions

Required Documents : State ID, social security card

Fulton County Office of Workforce Development - Youth Employment Center

4842 Old National Highway

College Park, GA 30349

404-612-9084

fultoncountygga.gov/divisions-and-programs/workforce-development

Description : Comprehensive job assistance center offering various employment services to Fulton County residents (outside of the City of Atlanta)

Service Hours : 8am to 5pm Mon - Fri, Intake by telephone, walk-in, & appointment

Eligibility : Fulton County resident

Required Documents : State ID, social security card, birth certificate, proof of residence or homeless verification letter

Gateway Center

275 Pryor St. SW

Atlanta, GA 30303

404-215-6600 - Each service has its own extension

404-215-6615 after hours

gatewayctr.org

Description : The Gateway Center is a program facility designed to help persons transition out of homelessness. Gateway maintains ties with and will refer to various service providers.

Walk-in services at Gateway 9am to 4pm

- Client Engagement Center (CEC) is the point of entry to Gateway. They provide these services to men and women: public toilets, showers/ hygiene kits, water fountains, telephones, clothing closet, coin-operated laundry, storage lockers.

Shelter Services at Gateway are available via referral from the CEC or listed partner agency

- Emergency Beds (20) are available to adult men for 14 days
- Recuperative Beds (19) are available to adult men to recuperate from illness or injury (referral by Grady)
- Employment Beds (62) are available to men with full or part-time employment for up to 90 days
- Training Beds (22) are available for men who are currently enrolled in work training programs for the length of the program
- Pre-Treatment Beds (32) are available to men coming off the street in preparation for admission into a drug treatment program (partnership with Recovery Consultants of Atlanta and Atlanta Center for Self Sufficiency)
- Mental Health Beds (42) are available to men and women with diagnosed mental health or co-occurring mental health and substance abuse issues (referral from Gateway PATH, United Way PATH, St Josephs PATH)
- Veterans Beds (46) are available for two year stays with a referral from Atlanta's Homeless Veterans Program
- Women with Children (43) are available for single women with children

Service Hours : Open 9am to 4pm weekdays for walk-in intake

Eligibility : Adult men & women with children.

Required Documents : for shelter a homeless verification letter is needed; picture ID (helpful but not required); all other services: documents vary by program, call for details.

Georgia Crisis & Access Line

800-715-4225

mygcal.com

Description : This hotline provides treatment and support services to people with mental illnesses and addictive diseases, and support to people with mental retardation and related developmental disabilities.

Service Hours : 24 hours

Eligibility : No restrictions

Required Documents : None

Georgia Department of Labor - South Metro Office

2636-14 Martin Luther King Jr. Dr.

Atlanta, GA 30311

404-699-6900

www.dol.state.ga.us

Description : South Metro office of the State Department of Labor provides job seeker and employer services

Service Hours : 7:30am to 4:30pm Mon - Fri

Eligibility : varies by program

Required Documents : State ID, social security card

Georgia Law Center on Homelessness and Poverty

100 Edgewood Ave. NE #1625

Atlanta, GA 30303

404-681-0680

galawcenter.org

Description : Provides free, quality civil legal services to homeless people and plays a leadership role in addressing the issues underlying homelessness. All cases are accepted based on a case by case basis and intake does not guarantee acceptance of a case.

Service Hours : 9am to 5pm Mon - Fri; Walk-in intake 9am to Noon on Mon & 1pm to 4pm Tue & Thu

Eligibility : Homeless or at imminent risk

Required Documents : Homeless verification letter or court eviction order

GLBT National Youth Hotline

1-800-246-7743

glbtnationalhelpcenter.org

Description : The GLBT National Youth Talkline provides telephone and email peer-counseling, as well as factual information and local resources for cities and towns across the United States. All of our services are free and confidential.

Service Hours : 4pm to Midnight Mon - Fri, Noon - 5pm Sat (all times EST)

Eligibility : Youth to 25 years old

Grady Hospital

80 Jesse Hill Jr. Dr. SE

Atlanta, GA 30303

404-616-1000

gradyhealth.org

Description : Atlanta's primary trauma and emergency services hospital

Service Hours : 24 hours

Eligibility : No restrictions

Required Documents : None

Gwinnett Children's Shelter

P.O. Box 527

Buford, GA 30515

678-546-8770

gwinnettchildrenshelter.org

Description : Provides temporary emergency shelter for youth who have run away from, have been pushed out of their homes, or are acting out and at risk for abuse pending return to their own families or suitable alternative placement.

Service Hours : 24 hours, Intake by appointment

Eligibility : Youth 12 - 17 years old

Required Documents : None

Jefferson Place

1135 Jefferson St NW
Atlanta, GA 30318
404-613-0412

Description : Jefferson Place provides a continuum of homeless services including emergency shelter, transitional housing, case management, secondary substance addiction counseling, resettlement assistance, transportation, and follow-along services. Jefferson Place also provides 18 month transitional housing. Participants do not work nor attend school for the first 6 months.

Service Hours : Intake from 5pm to 9pm daily. Check out at 6am.

Eligibility : Men only age 18 and up

Required Documents : TB test results are an absolute requirement for admission.

Job Corp - Atlanta

239 West Lake Ave. NW
Atlanta, GA 30314
800-733-5627
atlanta.jobcorps.gov

Description : A no-cost education and vocational training program administered by the U.S. Department of Labor. JobCorp participants will be enrolled in their GED program.

Service Hours : 8am - 5pm Mon - Fri, Intake is by telephone, walk-in, or appointment

Eligibility : 18 - 24 years old, Must be a U.S. Citizen

Required Documents : Social security card, birth certificate, proof of income, homeless verification letter

Larkin Street Youth Services

800-669-6196 (hotline)
<http://www.larkinstreetyouth.org>

Description : Larkin Street Youth Services operates two youth shelters and two drop-in centers for homeless, runaway, and at-risk youth in San Francisco, California. Lark-Inn for Youth (emergency shelter, 18-24), Diamond Youth Shelter

(emergency shelter, 17 and under), Drop-in Center (ages 19 and under), Haight Street Referral Center (ages 24 and under).

Service Hours : Programs and hours vary between the locations. Please call the emergency number above for more info.

Eligibility : 12 - 24 years old

Lost-n-Found Youth

470 Candler Park Dr.

Atlanta GA 30307

678-856-7824 (office)

678-856-7825 (youth hotline)

lost-n-found.org

Description : Lost-n-Found operates a street outreach program and emergency shelter for homeless or at-risk LGBTQ youth in the Atlanta metro area. Lost-n-Found provides food, hygiene, blankets, and supplies to LGBTQ street youth. Youth in the five week emergency shelter are provided with job search tools and assistance, health screenings and referrals, assistance obtaining state ID and documents, individual and group counseling, and GED or educational assistance.

Service Hours : 24 hours, Intake by appointment

Eligibility : Homeless LGBT youth 18-26 years of age.

Required Documents : None required

Lutheran Community Food Ministry

731 Peachtree St. NE

Atlanta, GA 30308

404-874-8664

redeemer.org

Description : Provides a daily meal to the homeless in the Midtown area

Service Hours : 10:30am to 11:30am Mon - Fri.

Eligibility : No restrictions

Required Documents : None

Mary Hall Freedom House

200 Hannover Park Rd

Atlanta, GA 30350

770-642-5500

maryhallfreedomhouse.org

Description : Provides emergency shelter and drug rehabilitation services to women.

Service Hours : 8am to 6pm M-F, intake via telephone and by referral

Eligibility : Women ages 18 and above and women with no more than 3 children under the age of 13.

Required Documents : State ID, Homeless verification letter, TB test results.

Metro Atlanta Task Force for the Homeless

477 Peachtree St
Atlanta, GA 30308
404-447-3678

homelesstaskforce.org

Description : Operates a 24 hour hot line, day shelter, and 500 bed emergency shelter for men.

Service Hours : Day Shelter from 8:30am to 5pm Mon - Fri.

Eligibility : Day shelter for all ages & genders; Emergency shelter for men only

Required Documents :

Megabus

Civic Center MARTA Station
877-462-6342
us.megabus.com

Description : Low cost bus service across the Eastern and Midwestern United States

Service Hours : Varries

Eligibility : No restrictions

Required Documents : None

Midtown Assistance Center

30 Porter Place NE
Atlanta, GA 30308
404-681-5777

midtownassistancectr.org

Description : Provides emergency assistance to the working poor of Midtown & Downtown Atlanta in the form of rent, utility, grocery assistance & SNAP Applications, and MARTA fare assistance.

Service Hours : 9:30am to 12:30pm Mon, Thu, Fri; 1pm to 4pm Tue & Wen; 5pm to 7pm Wen

Eligibility : All services are provided to residents of service area only; employed or have been employed within the last 6 months and diligently searching for replacement job.

Required Documents : State ID, social security card, birth certificate, proof of residence or homeless verification letter, proof of income

MISTER Center

60 11th St. NE
Atlanta, GA 30309
678-365-4300
mistercenter.org

Description : Provides free and confidential HIV testing & counseling services, including linkage to primary medical care for persons who test HIV positive. STD screenings for syphilis, gonorrhea and chlamydia.

Service Hours : 9:00am to 7:00pm Mon -Thu; 9:00am to 5:00pm Fri

Eligibility : 16 and older any gender can receive HIV testing. STD screening available for males only. All testing limited to once per month.

Required Documents : none

Pridelines Youth Services

9526 NE 2nd Ave, #104
Miami Shores, FL 33138
pridelines.org

Description : Pridelines operates a LGBT youth drop-in center and referral service in Miami. Open from 11am to 8pm M-F.

Providence Missionary Baptist Church

2295 Benjamin E. Mays Dr. SW
Atlanta, GA 30311
404-757-6869
providenceatlanta.org

Description : Offers outreach services to the community through a food pantry and clothing closet. Agency alternates services to seniors 62 years of age and above and the general public each week. Clients must call to see who they are providing services to that week.

Service Hours : 10 to Noon on Fridays

Eligibility : No restrictions

Required Documents : Application, State ID (cannot assist without proof of legal status)

Ruth Ellis Center

77 Victor St.
Highland Park, MI 48203
313-252-1950
ruthelliscenter.org

Description : Operates Ruth's House a ten bed transitional living program for 12-21 year old LGBT youth in Detroit.

Salvation Army

400 Luckie St. NW
Atlanta, GA 30313
404-486-2701
salvationarmyatlanta.org

Description : Their emergency housing program provides shelter for single adults up to seven days once per calendar year. This is a night shelter program only. All participants must leave each morning at 7am. Clients will receive a bed, locker and two meals per day. Some beds cost 30% of income up to \$10 per day.

They have reserved four beds specifically for transgender persons.

Service Hours : Referral by telephone 7am to end-of-day Mon - Fri; Walk-in intake starts at 3:30pm Mon - Fri

Eligibility : No restrictions

Required Documents : State ID, social security card, birth certificate, proof of residence or lease, proof of income, eviction notice, utility cut-off notice, homeless verification letter

Safe House

89 Ellis St. NE
Atlanta, GA 30303

800-900-4787

Description : Safe House conducts street outreach around Atlanta, they also work with local churches to serve hot meals in the evenings at their outreach center on Ellis St.

Service Hours : Meals happen in the evenings on an irregular schedule

Eligibility : No restrictions

Required Documents : none

Saint Jude's

139 Renaissance Pkwy.

Atlanta, GA 30308

404-249-6272 - Residential & Outpatient Admissions

800-715-4225 - Crisis Line

stjudesrecovery.org

Description : This is a residential substance abuse treatment program for single men and women. Clients live and participate in a structured gender specific, therapeutic setting. For the first eight to ten weeks residents are dually enrolled in St. Jude's Day Treatment. Upon completion of this program clients are required to obtain and maintain employment, attend treatment activities in the evening, including 12- Step meetings and group and individual counseling.

Service Hours : 24 hours daily, Intake daily by appointment

Eligibility : Men and women 18 and above

Documents : Medical records

Saint Marks on Peachtree

781 Peachtree St. NE

Atlanta, GA 30308

404-873-2636

stmarkumc.org

Description : St. Marks Breakfast Club serves a hot meal to 60 homeless persons every Saturday morning. Their Supper Club serves 60 homeless persons every Tuesday afternoon. Every first Tuesday of the month is "Pizza and a Movie Night" where we serve pizza and popcorn and rent a movie.

StandUp for Kids - Atlanta

83 Walton St. Suite 100

Atlanta, GA 30303
888-365-4543 Hot Line
404-954-6682 Administrative
standupforkids.org

Description : Provides on the street outreach to find, stabilize and assist homeless and street kids, ages 24 and under. Counselors assist kids in obtaining emergency items such as food, shelter, clothing, and hygiene products.

Service Hours : Outreach Center open 6 - 9pm Mon and Wen

Eligibility : Homeless or at-risk youth 24 and under

Required Documents : None

The Health Initiative

1530 DeKalb Ave. NE Suite A
Atlanta, GA 30307
404-688-2524
thehealthinitiative.org

Description : Provides services, education, outreach, referrals, support, and advocacy for LGBT individuals who have been diagnosed with disease and/or are committed to living healthier lives.

Service Hours : 10am to 6pm Mon - Fri

Eligibility : LGBT individuals with any illness, their families and partners

Required Documents : None

Travelers Aid

75 Marietta St. #400
Atlanta, GA 30303
404-817-7070 ext. 121
hopeatlanta.org

Description : Provides emergency services to stranded, disabled, mentally-ill travelers, low-income newcomers, runaways, homeless and at-risk residents in crisis.

Service Hours : Intake by telephone 9am to 4pm Mon, Tue, Thu, & Fri

Eligibility : Families with children and verified special needs, newcomers, transient mentally ill, individuals living with HIV/AIDs, runaways, resettling homeless, assist food stamps recipients, and assist clients in subsidized housing

Required Documents : State ID

Trevor Project

866-488-7386

thetrevorproject.org

Description : Suicide prevention and crisis intervention lifeline for LGBTQ youth. The Trevor Lifeline is a free and confidential service that offers hope and someone to talk to.

Service Hours : 24 hours year round

Eligibility : Youth to 24 years old

Required Documents : None

United Way 211

211

211online.unitedwayatlanta.org

Description : United Way 2-1-1 is a simple, easy-to-remember number for individuals across Georgia to call when they want to find or give help. Bilingual, Spanish-speaking referral specialists are available 24 hours a day and calls are conducted in 170 languages. Equipped with the most extensive database of its kind in metro Atlanta, United Way 2-1-1 employs trained referral specialists to assist callers with almost every conceivable human services need.

Service Hours : 24 hours

Eligibility : No restrictions

Required Documents : None

Young Adult Guidance Center

1230 Hightower Rd. NW

Atlanta, GA 30318

404-792-7616

yagc.net

Description : Provides assistance in the form of emergency shelter, temporary and permanent housing, life skills training and workshops, job referrals and individual and group counseling. The overall strategy is aimed at giving those who participate in the program the necessary foundation socially, economically, and mentally to attain a self-sufficient lifestyle.

Service Hours : 24 hours, Intake by appointment

Eligibility : Males 13 - 21 years old

Required Documents : birth certificate, state ID, social security card, and refferal from DFACS or social service agency

Young People Matter

Lithonia, GA 30058

770-912-2972

ypmatlanta.org

Description : Provides temporary emergency shelter for youth who have run away from, have been pushed out of their homes, or are acting out and at risk for abuse pending return to their own families or suitable alternative placement.

Service Hours : 24 hours, Intake by appointment

Eligibility : Youth 10 - 18 years old

Required Documents : None

Youth Center on Highland

1220 N Highland Ave

Los Angeles, CA 90038

323-860-2280

<http://www.lagaycenter.org>

Description : 9am to 5pm daily the Jeff Griffith Youth Center serves LGBT youth. Services include breakfast, lunch, dinner, clothing, laundry, showers, and emergency housing.

Youth Connections - King's Manor Shelter

College Park, GA 30349

404-559-9297

youth-connect.net

Description : Provides temporary emergency shelter for male youth who have run away from, have been pushed out of their homes, or are acting out and at risk for abuse pending return to their own families or suitable alternative placement.

Service Hours : 24 hours, Intake by appointment

Eligibility : Male youth 10 - 17 years old

Required Documents : None

Zebra Coalition / Zebra House

Orlando, FL

877-909-3272

zebrayouth.org

Description : The Zebra Coalition operates a ten bed transitional housing facility for LGBT youth in central Florida. They also offer referral services to partnering agencies.