Ex 2.

1)C

2) A

3) C

Ex 3.

1) A

2) B

3) B

4) A

Ex 4.

1. Accounting
2. Office suite
3. Enterprise software
4. Image editing
5. Web browser
6. Spreadsheet

Ex 6.

1) F

2) T

3) F

Ex 7.

1: Did you see **1 the memo** from CEO?

**2:** Do you mean the one about the **2 desktop publishing?**

1: Yeah. We’re supposed to develop it by the end of the week.

**2:** I think that’s a very good idea. A lot of our customers probably use desktop publishing.

1: Yeah, but I’m worried. What will that mean for the **4 other programs** in our list?

**2:** What do you mean?

1: Well, our accounting software needs to **5 be updated.** I’m afraid that a new program will take away from that.

**2:** I **6 see what you mean** but I think it’ll be fine. Another team is scheduled to complete that update this week.

Ex 8.