

ServiceCipher Invoice Report

DATE

June 11, 2025

SHOP NAME

Performance Tire & Auto

REASON FOR VISIT

MAJOR

The vehicle was likely brought in due to issues with alignment such as the steering wheel being crooked, pulling to one side, vibrations, or strange noises while driving.

- **Control Arm Replacement**

- **What Was Fixed:** The control arms were replaced.

- **Why It Was Important:** Control arms are essential for connecting the vehicle's frame to the wheels and assisting in steering and absorbing shocks from the road.

- **Potential Issues If Not Fixed:** If faulty, the driver may experience misalignment, tire wear, or loss of control, especially on bumpy surfaces.

COST BREAKDOWN

- **Control Arm (\$306.30 each):** \$612.60

- **Ball Joint (\$260.26 total):** \$520.52

- **Alignment:** \$119.21

- **Mechanic Labor:** \$942.14

- **Environmental & Technology Fee:** \$3.88

- **Job Supplies:** \$86.43

- **Sales Tax:** \$160.65

- **Courtesy Inspection:**

- **Total:** \$1,878.87

WHAT DOES THIS ACTUALLY MEAN?:

- **Control Arm:** This part acts like a hinge that connects your wheels to the car's frame. It's crucial for a stable and smooth ride, and any fault can lead to handling problems or tire wear.

- **Ball Joint:** Think of this as a pivot point that allows your wheels to move up and down and turn side to side, letting your car steer smoothly. If it wears out, steering could become unpredictable.

- **Wheel Alignment:** This process keeps your tires running straight and true. Misalignment can make cars pull to one side, wear tires quickly, and use up more fuel.

OTHER NOTES

RECOMMENDATIONS

The services performed carry a nationwide 24-month or 24,000-mile warranty, offering peace of mind against future issues during that time frame.

- Regular alignment checks, especially if you notice any pulling or uneven tire wear. Usually, it's good to check every 6,000-10,000 miles.

- Routine inspection of suspension and steering components to catch any wear early and avoid larger repairs.

- Follow manufacturer-recommended service intervals for oil changes, tire rotations, and brake inspections to keep your vehicle in optimal condition.