

# ServiceCipher Invoice Report

**Shop:** Performance Tire & Auto  
**Date:** 6/11/2025

## Reason For Visit

The vehicle was brought in for an alignment and potential inspection due to steering issues, such as the steering wheel being crooked or the car pulling to one side.

## Repair Summary

The repairs focused on the alignment of the vehicle and replacement of several suspension components, including control arms and ball joints.

## Major

- **\*\*Control Arms Replacement:\*\*** Two control arms were replaced. Control arms are parts of your car's suspension that help manage the motion of the wheels. They were likely worn out or damaged.
- **\*\*Ball Joints Replacement:\*\*** Two ball joints were replaced. Ball joints are pivot points that connect the control arms to the steering knuckles. They help the car steer and provide a smoother ride.

## Moderate

- **\*\*Alignment Service:\*\*** The vehicle underwent a wheel alignment. This ensures that your wheels are positioned correctly in relation to the car's frame, which keeps the vehicle tracking straight and improves tire wear.

## Minor

- **Courtesy Inspection:** A no-cost, basic inspection was conducted to ensure other parts of the car are in good condition.

## Cost Breakdown

- **Control Arms:** \$306.30 for each set, totaling \$612.60
- **Ball Joints:** \$260.26 for each set, totaling \$520.52
- **Alignment:** \$119.21
- **Mechanic Labor:** \$942.14
- **Environmental & Technology Fee:** \$3.88
- **Job Supplies:** \$86.43
- **Subtotal:** \$1,718.22
- **Sales Tax:** \$160.65
- **Total Amount Due:** \$1,878.87

## What Does This Actually Mean?

The invoice details work done to improve the steering and handling of your GMC Yukon XL, primarily focusing on ensuring the suspension and wheel alignment are in optimal condition. The control arms and ball joints, crucial parts in the suspension system, were replaced to rectify any steering issues like pulling or a misaligned steering wheel. The wheel alignment was then performed to ensure the vehicle drives straight and the tires wear evenly.

## Recommendations

- Monitor how the vehicle handles and ensure there are no further issues with the steering.
- Regularly check tire wear and keep an eye out for any new noises or vibrations, which may indicate further suspension needs.

- Keep this invoice as the repairs are covered by a 24 month/24,000-mile warranty, providing reassurance in case further issues arise.

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