

# Auto Service Summary

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**Shop:** Performance Tire & Auto

**Date:** June 11, 2025

## Reason For Visit

The vehicle was brought in likely due to alignment concerns. The steering wheel might have been crooked, or there could have been pulling issues at different speeds. It's possible there were new parts installed before, causing vibrations or unusual noises.

## Repair Summary

During the visit, a comprehensive check was performed, including a tire and wheel inspection. The vehicle's control arms and ball joints were replaced, essential components that connect and support the suspension and steering. Following these replacements, an alignment service was performed to ensure the vehicle drives straight and handles correctly. This involved precise adjustments to the angles of the wheels. Additionally, a courtesy inspection was provided.

## Major

### **Control Arms Replaced:**

Necessary for vehicle stability and steering precision. Without replacement, the vehicle could experience poor handling and alignment issues.

### **Ball Joints Replaced:**

Crucial for suspension and steering. Failing to replace could result in steering problems or even detachment of the wheel.

## Moderate

### **Alignment Service Performed:**

Ensures the vehicle travels correctly and does not pull to one side.

Misalignment can lead to uneven tire wear and handling issues.

## Minor

### **Courtesy Inspection Completed:**

An essential free service to assess the overall condition of the vehicle, advising on preventative maintenance.

## Cost Breakdown

1. Control Arms x 2:	<b>\$306.30 each</b>
2. Ball Joints x 2:	<b>\$260.26 each</b>
3. Alignment Service:	<b>\$119.21</b>
4. Mechanic Labor:	<b>\$942.14</b>
5. Environmental & Technology Fee:	<b>\$3.88</b>
6. Job Supplies:	<b>\$86.43</b>
7. Subtotal:	<b>\$1,718.22</b>
8. Sales Tax:	<b>\$160.65</b>
9. Total:	<b>\$1,878.87</b>

## What Does This Actually Mean?

### Control Arms:

Control arms connect the car's wheels to its frame, allowing it to move up and down smoothly. They are essential for maintaining stable steering and alignment. If these wear out, you might experience poor handling or lose control.

### Ball Joints:

Ball joints are pivot points that connect your wheels to the suspension, allowing for smooth turning and movement over bumps. They're vital for safe steering. If they fail, you could face serious steering issues or even wheel detachment.

### Alignment:

This process ensures your wheels are set to the correct angles, so your vehicle drives straight and doesn't veer to one side. Proper alignment prevents uneven tire wear and ensures secure handling.

## Other Notes

All service work is covered by a nationwide 24 month/24,000 mile warranty. For warranty information, call 1-866-588-0728. There are no additional notes.

## Recommendations

1. Regularly check your tire pressure and tread depth to prolong tire life and ensure safety.
2. Schedule periodic alignments to avoid uneven wear and extend tire lifespan.
3. Pay attention to any changes in your vehicle's handling, as these could indicate suspension issues.
4. Keep a regular maintenance schedule to catch small issues before they become major repairs.