

Auto Service Summary

Shop: Performance Tire & Auto
Date: 6/11/2025

Reason For Visit

The customer brought their vehicle in for an alignment and to inspect issues potentially related to steering, pulling, or vibrations.

Repair Summary

During the visit, a series of inspections and replacements were carried out to address concerns with the steering and driving performance of the vehicle.

Major

- Replacement of control arms: These are crucial links in the car's suspension system, helping to keep the wheels in the proper position. Two control arms were replaced to ensure stability and proper alignment.
- Replacement of ball joints: These parts connect the vehicle's control arms to the wheels. Replacing two ball joints helped in maintaining smooth wheel movement and reducing noise.

Moderate

- Alignment: This process adjusts the angles of the wheels to the car manufacturer's specifications, ensuring that wheels are oriented correctly. The goal is to reduce tire wear and ensure the vehicle drives straight and smoothly.

Minor

- Courtesy Inspection: This is a routine checkup provided by the shop to identify any additional issues, free of charge.

Cost Breakdown

- Control Arms: \$306.30 (for two)
- Ball Joints: \$260.26 (for two)
- Alignment: \$119.21
- Mechanic Labor: \$942.14
- Job Supplies: \$86.43
- Environmental & Technology Fee: \$3.88
- Sales Tax: \$160.65
- Total: \$1,878.87

What Does This Actually Mean?

Your vehicle underwent significant maintenance to improve its handling and safety features. The replacement of control arms and ball joints addressed symptoms like crooked steering and potential pulling or vibrations. An alignment was completed to ensure your vehicle drives straight and conserves tire life.

Recommendations

It's recommended to keep an eye on how your vehicle handles now that these repairs are completed. Should you notice any persistent or new issues with steering, vibrations, or noise, a follow-up visit may be necessary. Additionally, regular maintenance and checkups can prevent more significant issues in the future.