

ServiceCipher Invoice Report

DATE

SHOP NAME

REASON FOR VISIT

REPAIR SUMMARY

MAJOR

- **Control Arms Replacement:** The control arms, which connect the wheels to the car's frame, were replaced. This was crucial because worn control arms can lead to issues with steering and alignment, affecting your ability to control the vehicle safely.
- **Ball Joints Replacement:** Ball joints, which act as pivot points for the wheels, were also replaced. This was important because damaged or worn-out ball joints can lead to wheel misalignment and could potentially result in the wheels coming off while driving, which is extremely dangerous.

MODERATE

- **Alignment:** The alignment was adjusted following the replacement of the control arms and ball joints to ensure the vehicle drives straight and true. Proper alignment helps with steering accuracy and improves tire wear.

MINOR

- **Courtesy Inspection:** A general inspection was conducted at no extra charge to check various systems of the vehicle and ensure everything was functioning properly.
- **Tire/Wheel Inspection:** The tires and wheels were inspected to ensure they were in good condition and did not need any additional adjustments or replacements.

COST BREAKDOWN

- Control Arms: \$306.30
- Ball Joints: \$260.26
- Alignment: \$119.21
- Mechanic Labor: \$942.14
- Environmental & Technology Fee: \$3.88
- Job Supplies: \$86.43
- Subtotal: \$1718.22
- Sales Tax: \$160.65
- Total Due: \$1878.87

WHAT_DOES_THIS_ACTUALLY_MEAN?:

- **Control Arms:** These parts are part of the suspension system, connecting the vehicle's wheels to its frame, allowing for up and down movement of the wheels. Without them, steering control can become difficult or impossible.
- **Ball Joints:** These are like the hinges of a door but for your wheels, allowing them to move up and down and rotate for steering. If these fail, it could cause severe alignment issues or even cause the wheel to detach.
- **Alignment:** This involves adjusting the angles of the wheels so that they are perpendicular to the ground and parallel to each other, which ensures the vehicle drives straight and preserves the life of the tires.

OTHER NOTES

- All service work at the shop comes with a nationwide 24-month or 24,000-mile warranty. If you experience any issues or have questions, you can reach them at 1-866-588-0728.

RECOMMENDATIONS

- Regularly monitor your vehicle's performance to catch signs of misalignment or suspension issues early, such as if the steering feels off or if you hear unusual sounds when turning.
- Consider scheduling routine alignment checks with tire rotations every 6,000 to 8,000 miles or as recommended in your owner's manual.
- Keep an eye on tire tread depth and wear patterns to ensure your tires are in good condition, as uneven wear could be a sign of alignment issues.