

Auto Service Summary

Shop: Performance Tire & Auto
Date: 6/11/2025

Reason For Visit

The customer brought in the 2018 GMC Yukon XL for an alignment and general inspection due to potential issues with steering, pulling, and possible vibrations or unusual noises.

Repair Summary

The visit involved addressing issues with the vehicle's steering and stability. This included replacing worn-out components and adjusting the alignment to ensure proper vehicle handling.

Major

- **Control Arms Replacement**:** Two control arms were replaced. These parts are critical for the suspension system and help ensure that the wheels keep proper contact with the road.
- **Ball Joints Replacement**:** Two ball joints were replaced. Ball joints connect the control arms to the wheels and allow for smooth movement.

Moderate

- **Vehicle Alignment**: Performed wheel alignment to correct the angles of the wheels so they are set to the car maker's original specifications.

Minor

- **Courtesy Inspection**: A complimentary check to ensure that essential vehicle systems are operating properly.

Cost Breakdown

- **Control Arms**: \$306.30
- **Ball Joints**: \$260.26
- **Alignment**: \$119.21
- **Mechanic Labor**: \$942.14
- **Environmental & Technology Fee**: \$3.88
- **Job Supplies**: \$86.43
- **Subtotal**: \$1718.22
- **Sales Tax**: \$160.65
- **Total Amount Due**: \$1878.87

What Does This Actually Mean?

The main work on your vehicle involved replacing parts of the suspension system—specifically, the control arms and ball joints. These are important for maintaining your car's ride comfort and handling. The wheel alignment ensures your car drives straight and doesn't pull to one side. These repairs needed some detailed labor, which is why the cost includes significant charges for labor as well as parts.

Other Notes

Your service and parts come with a nationwide 24-month or 24,000-mile warranty. If any issues related to this service arise within this time, you can get assistance by calling 1-866-588-0728.

Recommendations

Keep an eye on the overall handling of your vehicle. If you notice any unusual noises, vibrations, or if the steering does not feel right, consider bringing the vehicle in for another inspection. Regular maintenance checks are advised to keep your vehicle running smoothly.

This report was generated by ServiceCipher. Contact your repair shop with any questions.
© 2025 ServiceCipher.