

Auto Service Summary

Shop: Performance Tire & Auto

Date: June 11, 2025

Reason For Visit

The vehicle was likely brought in because the driver experienced some issues related to steering, such as a crooked steering wheel or pulling to one side. Additionally, they might have noticed vibrations while driving or unusual noises that could indicate a need for realignment. Other possibilities include the need for a tire/wheel inspection due to the symptoms presented.

Repair Summary

During the service visit, the technician performed a detailed inspection of the vehicle's tires and wheels. They replaced the control arms and ball joints, which are critical for the vehicle's steering and suspension system. After replacing these parts, an alignment was performed to ensure the wheels were properly aligned, improving handling and tire wear. The repairs were backed by a nationwide 24-month/24,000-mile warranty.

Major

Control Arms Replacement:

Ensured proper connection of the wheels to the car's frame, critical for steering stability. Without replacement, poor handling and potential loss of vehicle control could occur.

Ball Joints Replacement:

Maintained the pivot between the wheels and suspension, crucial for smooth movement and turning. A failure here might have led to steering issues and possible wheel detachment.

Moderate

Alignment:

This service corrected any deviations in wheel alignment, preventing uneven tire wear and improving overall driving comfort. Neglecting alignment could lead to unstable handling and increased wear on the tires.

Minor

Courtesy Inspection:

This included a general check of the vehicle to identify any other potential issues.

Cost Breakdown

1. Control Arm (2):	\$306.30
2. Ball Joint (2):	\$260.26
3. Alignment (1):	\$119.21
4. Mechanic Labor:	\$942.14
5. Enviro & Technology Fee:	\$3.88
6. Job Supplies:	\$86.43
7. Sales Tax:	\$160.65
TOTAL:	\$1,878.87

What Does This Actually Mean?

Control Arms:

These parts connect your vehicle's wheels to its body, enabling smooth up-and-down movement, crucial for stability and proper steering. They prevent your car from veering off course, making them essential for safe driving.

Ball Joints:

These components act like the pivot points between wheels and the car's suspension, facilitating smooth turns and absorbing shocks from the road. If they fail, it could result in steering difficulties and pose serious safety risks.

Alignment:

Proper wheel alignment ensures that your car doesn't pull to one side and that the tires wear evenly, enhancing your driving experience and extending tire life. Misalignment can cause difficulty in steering and premature tire wear.

Other Notes

All service work is covered by a nationwide 24-month/24,000-mile warranty. For warranty claims or further assistance, customers may call 1-866-588-0728.

Recommendations

1. Regularly check your tire pressure and tread depth to ensure they are within recommended limits, as this can prolong tire life and improve fuel efficiency.
2. Schedule routine maintenance checks to catch and address minor issues before they become major repairs.
3. Keep an ear out for any unusual noises or behaviors in your vehicle, especially related to steering and suspension, and seek professional advice if detected.
4. After significant repairs or if you experience steering issues, consider scheduling an alignment check to maintain proper vehicle handling.