

Auto Service Summary

Shop: Performance Tire & Auto

Date: June 11, 2025

Reason For Visit

The vehicle was likely brought in for an alignment because the steering wheel might have been crooked, the vehicle was pulling to one side, or there were vibrations or strange noises. These are common issues that could indicate the need for an alignment or examination of the suspension components.

Repair Summary

During the service visit, the following work was completed on your 2018 GMC Yukon XL. The control arms were replaced, which are crucial components of your car's suspension system. Along with the control arms, the ball joints were also replaced. Once these parts were installed, a wheel alignment was conducted to ensure that everything is aligned properly, which is essential for the vehicle's smooth operation. A thorough inspection of the tires and wheels was also carried out to ensure everything is in good condition.

Major

Control Arm Replacement: The control arms were replaced to maintain proper suspension function, important for steering stability. Failure could lead to poor handling or loss of control.

Ball Joint Replacement: Ball joints, which are vital for steering and suspension, were replaced. If they fail, it can affect steering and potentially lead to the wheel detaching.

Moderate

Alignment: Conducting an alignment corrects the angles of the tires, ensuring they meet the road correctly. Misalignment can cause uneven tire wear and steering issues.

Minor

Tire/Wheel Inspection: An inspection of the tires and wheels was completed. Keeping these in good condition is critical for safety and vehicle performance.

Cost Breakdown

1. Control Arm (2 @ \$153.15): \$306.30
2. Ball Joint (2 @ \$130.13): \$260.26
3. Alignment: \$119.21
4. Mechanic Labor: \$942.14
5. Environmental & Technology Fee: \$3.88
6. Job Supplies: \$86.43
7. Subtotal: \$1,718.22
8. Sales Tax: \$160.65
9. Total: \$1,878.87

What Does This Actually Mean?

Control Arms: These components connect the wheels to your vehicle's frame, allowing for smooth movement over bumps while maintaining tire alignment. If they fail, your car might handle poorly or even experience steering instability.

Ball Joints: Crucial parts acting as pivot points between the wheels and the suspension, ball joints allow for smooth steering and absorb vehicle movement. A failed ball joint can lead to severe steering problems or a wheel becoming detached.

Alignment: This process adjusts the angles of the wheels to manufacturer's specifications to ensure even tire wear and proper vehicle handling. Without

proper alignment, tires can wear unevenly, impacting safety and leading to further suspension issues.

Other Notes

All service work performed on your vehicle is covered by a nationwide 24-month/24,000-mile warranty. For any issues, you can contact 1-866-588-0728.

Recommendations

1. Regularly check your tire pressure and alignment to prevent uneven wear and ensure the vehicle drives smoothly.
2. Schedule periodic suspension inspections to catch wear and tear on components such as control arms and ball joints early.
3. Be attentive to changes in steering feel or noises coming from the suspension, as they can indicate underlying issues that need addressing.
4. Keep a maintenance log to track your car's service history, making future appointments more efficient.