

Auto Service Summary

Shop: Performance Tire & Auto

Date: June 11, 2025

Reason For Visit

The car was brought in because the steering wheel may have been crooked, the car could have been pulling to one side while driving, or there might have been unusual vibrations or noises during movement. These symptoms often suggest issues with alignment or suspension components.

Repair Summary

During the inspection and service of your vehicle, we performed a comprehensive assessment starting with a courtesy inspection. We replaced two control arms, which are crucial for your vehicle's stability and alignment. Additionally, we installed two new ball joints that allow for smooth steering and suspension maneuverability. To ensure your vehicle steers straight and handles properly, we conducted an alignment. Finally, all necessary mechanic labor was included to complete these repairs efficiently.

Major

- **Control Arms Replacement:**
- These were replaced to ensure your wheels are properly connected to the car's frame for stable steering.
- If neglected, you may have experienced poor vehicle handling or even loss of control.
- **Ball Joints Replacement:**
- Replacing the ball joints was important for maintaining the integrity of your vehicle's steering system.
- Failing to replace worn ball joints could lead to steering issues or a wheel becoming detached.

Moderate

- **Alignment:**
- Conducting an alignment sets the vehicle's suspension angles so that the tires contact the road correctly.
- Without alignment, the tires could wear unevenly, affecting safety and handling.

Minor

- **Tire/Wheel Inspection:**
- A routine check to ensure the tires and wheels are in good condition, preventing potential issues with traction and safety.

Cost Breakdown

1. Control Arm (2 units): \$306.30
2. Ball Joint (2 units): \$260.26
3. Alignment: \$119.21
4. Mechanic Labor: \$942.14
5. Environmental & Technology Fee: \$3.88
6. Job Supplies: \$86.43
7. Subtotal: \$1718.22
8. Sales Tax: \$160.65
9. Total: \$1878.87

What Does This Actually Mean?

- ****Control Arms:**
 - Control arms help your wheels move up and down smoothly, connecting them to the car's body. They are key in ensuring your vehicle can steer and handle properly. Failing control arms can lead to unstable driving or even a loss of vehicle control.
- ****Ball Joints:**
 - These are like flexible connectors between your wheel and suspension system, allowing your wheel to turn and move over bumps. If they break, it can lead to steering problems or the risk of a wheel coming off.
- ****Alignment:**
 - This process adjusts the angles of your tires to ensure they meet the road correctly. Proper alignment is crucial to avoid uneven tire wear and to ensure the car drives straight and efficiently.

Other Notes

All service work is covered by a nationwide 24-month/24,000-mile warranty. For warranty service, call 1-866-588-0728. No additional notes.

Recommendations

- Regularly check your tire pressure and condition to prolong tire life and ensure optimal road contact.
- Get your vehicle's alignment checked annually or whenever you notice unusual steering behavior to prevent premature tire wear.
- Keep an eye on any unusual noises while driving, which might indicate a suspension or steering issue, and have them checked promptly.