

# Auto Service Summary

**Shop:** Performance Tire & Auto

**Date:** 6/11/2025

## Reason For Visit

The vehicle was likely brought in due to a problem with steering or alignment, such as the steering wheel not being straight or the car pulling to one side. These symptoms often indicate issues that require the checking and adjustment of several suspension components.

## Repair Summary

During the service on your GMC Yukon XL, several key components related to the vehicle's steering and suspension were addressed. The control arms and ball joints, which are vital for proper wheel motion and overall handling, were replaced. The mechanics also performed a wheel alignment to ensure that the vehicle travels straight and reduces uneven tire wear. A thorough tire and wheel inspection was also conducted to check for any additional issues.

## Major

- **\*\*Control Arms Replacement:\*\*** These parts were replaced to ensure stable steering and proper connection between the wheels and the car's frame. Ignoring this could result in difficult handling and unstable driving.
- **\*\*Ball Joints Replacement:\*\*** Replacing the ball joints was crucial to maintain smooth movement between the wheels and suspension. If left unfixed, it could lead to steering problems and potentially dangerous driving conditions.

## Moderate

- **Wheel Alignment:** This was done to correct any misalignment in the wheels, which is important for a straight and safe ride. Without it, tires could wear unevenly and quickly, leading to additional costs and compromised handling.

## Minor

- **Courtesy Inspection:** A free service to assess the general condition of your vehicle, helping to identify any other potential issues early on.

## Cost Breakdown

1. Control Arm (2 units) - \$306.30
2. Ball Joint (2 units) - \$260.26
3. Alignment - \$119.21
4. Mechanic Labor - \$942.14
5. Environmental & Technology Fee - \$3.88
6. Job Supplies - \$86.43
7. Sales Tax - \$160.65
8. **Total Amount Due: \$1,878.87**

## What Does This Actually Mean?

- **Control Arms:** These connect the wheels to your car's frame, enabling smooth up-and-down movements and essential for stable steering. Failure can lead to poor handling or loss of vehicle control.
- **Ball Joints:** These act as pivot points for the wheels and suspension, crucial for turning and smooth rides over bumps. Failure could cause steering difficulties or wheel detachment.

- **\*\*Alignment:\*\*** Ensures the wheels are correctly pointed to maintain proper vehicle direction and reduce tire wear. Misalignment can cause uneven tire wear, pulling to one side, and poor fuel efficiency.

## Other Notes

All service work is covered by a nationwide 24-month/24,000-mile warranty. For any issues, you can contact the warranty line at 1-866-588-0728. No additional notes.

## Recommendations

- Regularly check tire pressure and alignment to increase the lifespan of your tires and improve fuel efficiency.
- Pay attention to any unusual steering sensations or noises, as these can be early indicators of suspension issues.
- Schedule periodic maintenance checks to keep essential components like the control arms and ball joints in optimal condition.
- Consider rotating your tires every 5,000 to 7,000 miles to ensure even wear and extend their life.