

# ServiceCipher Invoice Report

DATE: June 11, 2025

SHOP\_NAME: Performance Tire & Auto

REASON\_FOR\_VISIT: Possible reasons for visit may include the need for an alignment due to the car pulling to one side, a crooked steering wheel, vibrations, or noise from the wheels.

REPAIR\_SUMMARY: During your visit, a courtesy inspection was conducted, free of charge, to ensure everything was in order. The main services performed included the replacement of both control arms and ball joints, along with a wheel alignment. These parts are crucial for keeping your vehicle's wheels properly positioned and for stable driving. The services addressed issues like a crooked steering wheel, unintended pulling of the vehicle, or unusual vibrations and noises. A tire and wheel inspection ensured everything was in good condition.

## MAJOR:

- **\*\*Control Arm Replacement\*\***: The control arms were replaced. They are essential for connecting the wheel hub and the vehicle's frame, enabling smooth up-and-down movement. Without functioning control arms, your wheels could become misaligned, leading to poor handling and wear on other parts.
- **\*\*Ball Joint Replacement\*\***: Ball joints were also replaced. These are critical as they connect the control arms to the wheels. Worn-out ball joints can lead to serious steering issues and potentially cause the wheels to detach, leading to dangerous driving conditions.

## MODERATE:

- **\*\*Alignment\*\***: The wheels were realigned to ensure they are pointing in the right direction. This service helps extend the life of your tires and ensures a safer, smoother ride.

## MINOR:

- **\*\*Tire/Wheel Inspection\*\***: An inspection was carried out to check the condition of your tires and wheels, confirming that they are in good shape.

## COST\_BREAKDOWN:

- Control Arms: \$306.30 (for 2)
- Ball Joints: \$260.26 (for 2)
- Alignment: \$119.21
- Mechanic Labor: \$942.14
- Environmental & Technology Fee: \$3.88
- Job Supplies: \$86.43
- Sales Tax: \$160.65
- Total Cost: \$1,878.87

## WHAT\_DOES\_THIS\_ACTUALLY\_MEAN?:

- **\*\*Control Arms\*\***: These parts join your car's frame to the wheel hub. They let the wheels move

up and down smoothly over bumps and turns. If they fail, it can cause uneven tire wear and make your vehicle harder to control.

- **Ball Joints**: These act like the hip joint for your car's steering and suspension, allowing for smooth motion. If they fail, they can cause poor handling, uneven tire wear, or, in extreme cases, cause the wheel to come off.

- **Alignment**: This ensures that all four wheels are adjusted to point straight ahead. It helps your car drive straight, keeps tires from wearing irregularly, and makes your ride smoother.

OTHER\_NOTES: All the work performed is covered by a nationwide 24-month or 24,000-mile warranty. If you experience any issues, feel free to contact the warranty service at 1-866-588-0728.

#### RECOMMENDATIONS:

- Regular tire inspection and rotation are advised every 6,000 to 8,000 miles to ensure even wear.

- Consider having your suspension components checked annually or if you notice any changes in your vehicle's handling.

- Routine alignments should be done once a year, or whenever new tires are installed, to keep your driving smooth and tire wear even.