

Auto Service Summary

Shop: Performance Tire & Auto

Date: 6/11/2025

Reason For Visit

The car seems to have been brought in due to issues with its alignment. The symptoms likely included the steering wheel being crooked or the car pulling to one side while driving. There may have been vibrations or unusual noises, indicating potential wear in the suspension parts.

Repair Summary

In this service visit, your GMC Yukon XL underwent important repairs to its suspension and alignment systems. The technicians replaced both the control arms and ball joints. These parts play vital roles in your vehicle's steering and stability. After the parts were replaced, the vehicle received an alignment to ensure proper balance and handling. Additionally, a comprehensive tire and wheel inspection was conducted to verify that everything is in good working condition.

Major

Control Arms Replacement

The control arms were replaced because they connect the wheels to the car's frame, allowing for smooth and stable steering.

Failure to replace them could have led to poor handling or even loss of vehicle control.

Ball Joints Replacement

The ball joints, which allow wheels to turn and move smoothly, were replaced.

If not replaced, the car could experience steering issues or even allow a wheel to detach.

Moderate

Alignment

Realignment ensures the wheels are accurately positioned relative to each other and the road.

Misalignment could have resulted in uneven tire wear and reduced fuel efficiency if left unchecked.

Minor

Tire and Wheel Inspection

This check ensures your tires and wheels are in optimal shape for safe driving. Ignoring this could lead to unexpected tire failures or suboptimal handling.

Cost Breakdown

1. Control Arm: \$306.30
 2. Ball Joint: \$260.26
 3. Alignment: \$119.21
 4. Mechanic Labor: \$942.14
 5. Enviro & Technology Fee: \$3.88
 6. Job Supplies: \$86.43
 7. Sales Tax: \$160.65
- Total Amount: \$1878.87

What Does This Actually Mean?

Control Arms: These are parts that link your car's suspension to its chassis, enabling a smooth up-and-down movement. They are crucial for maintaining balance and ensuring predictable handling. Faulty control arms can lead to a

loss of control or uneven tire wear.

Ball Joints: These spherical bearings connect the control arms to the steering knuckles, allowing for controlled movement and aiding in steering. Worn-out ball joints may cause clunky noises or unstable steering, and in severe cases, cause a wheel to fall off.

Alignment: This adjustment ensures that your wheels are parallel and pointing in the correct direction. Proper alignment improves vehicular stability, prevents uneven tire wear, and enhances overall driving comfort. Misalignment can lead to other mechanical issues if left unattended.

Other Notes

All service work is covered by a nationwide 24-month/24,000-mile warranty. For any service-related queries, you may contact 1-866-588-0728.

Recommendations

Regularly check tire pressure and tread depth to ensure continued safe driving. Schedule routine alignments, especially if you notice the car pulling to one side. Listen for unusual noises when driving, as these can be early signs of suspension issues.

Keep an eye on any dashboard lights and get them checked promptly.