

# Auto Service Summary

**Shop:** Performance Tire & Auto

**Date:** 6/11/2025

## Reason For Visit

The car was brought in for an alignment service, which typically indicates there may have been issues with the vehicle's steering or handling. Common reasons for an alignment include the steering wheel being crooked, the vehicle pulling to one side, vibrations while driving, or possibly having new parts installed that affect steering.

## Repair Summary

During the service, a few key parts of your vehicle's suspension system were replaced. Both control arms, which are crucial for stable steering, were installed new to ensure smooth control and handling. Additionally, both ball joints were replaced; these are equally important as they connect the car's wheels to the suspension, allowing the car to move smoothly. After these replacements, a wheel alignment was performed. This ensures that your wheels are perfectly aligned, promoting better handling, reduced tire wear, and improved fuel efficiency. For thoroughness, a courtesy inspection and tire/wheel inspection were completed.

## Major

**Control Arms:** Replaced because they ensure stable steering and proper alignment. Not fixing them could lead to poor handling.

**Ball Joints:** Replaced due to their role in allowing smooth wheel movement. Failure could lead to steering issues or wheel detachment.

## Moderate

Wheel Alignment: Critical for maintaining tire health and ensuring safe handling. Misalignment can cause uneven tire wear and reduced steering control.

## Minor

Tire/Wheel Inspection: Ensured all wheels and tires are functioning properly and safely.

## Cost Breakdown

1. Control Arm (2 units) - \$306.30
2. Ball Joint (2 units) - \$260.26
3. Alignment - \$119.21
4. Mechanic Labor - \$942.14
5. Enviro & Technology Fee - \$3.88
6. Job Supplies - \$86.43
7. Sales Tax - \$160.65
8. Total Amount Due: \$1,878.87

## What Does This Actually Mean?

**Control Arms:** These connect your vehicle's suspension to the frame, allowing the wheels to move up and down independently for a smooth ride and consistent handling. If neglected, they can compromise your vehicle's stability and control.

**Ball Joints:** They serve as the pivot points between the wheels and suspension. Their function is key to steering and absorbing shocks from the road. Without them, steering could become problematic or even fail entirely.

**Alignment:** Ensuring that all wheels are positioned correctly reduces tire wear and ensures your vehicle drives straight without pulling to one side.

Misalignment can make driving unsafe and reduce fuel efficiency.

## Other Notes

All service work is covered by a nationwide 24-month/24,000-mile warranty. For any issues, contact 1-866-588-0728. No additional notes are provided.

## Recommendations

1. Regularly monitor tire pressure to ensure even wear and proper handling.
2. Schedule periodic wheel alignments to maintain tire life and vehicle stability.
3. Have suspension components checked at least annually, especially if you notice changes in handling.
4. Keep an ear out for unusual noises when turning, as this could indicate future issues with ball joints or other suspension parts.