

# Auto Service Summary

**Shop:** Performance Tire & Auto      **Date:** June 11, 2025

## Reason For Visit

The vehicle was likely brought in due to steering issues, which may include a crooked steering wheel, pulling to one side, or unusual vibrations or noises when driving. These symptoms often indicate alignment problems or worn out suspension parts.

## Repair Summary

The service included a comprehensive inspection and several major repairs to the vehicle's suspension system. Two new control arms and two new ball joints were installed. These components are essential for the safe steering and handling of the vehicle. Additionally, a wheel alignment was performed to ensure all wheels are set to the manufacturer's proper positions. The repair work was further supported by routine inspections to assess the tire and wheel conditions.

## Major

Control Arms:

Fixed: Replaced worn control arms.

Importance: Critical for stable steering and suspension alignment.

Risk if not fixed: Failure could lead to poor handling and unsafe driving conditions.

Ball Joints:

Fixed: Replaced damaged ball joints.

Importance: Essential in allowing smooth steering and handling.

Risk if not fixed: Failure could lead to steering issues or potential detachment of

## Moderate

Wheel Alignment:

Fixed: Performed wheel alignment.

Importance: Ensures that the wheels are oriented correctly for stable steering.

Risk if not fixed: Misalignment can cause irregular tire wear and alignment issues.

## Minor

Courtesy Inspection:

Fixed: Performed routine inspection at no cost.

Importance: Helps to identify other potential issues early.

Risk if not fixed: Overlooked issues could escalate into larger problems.

## Cost Breakdown

1. Control Arms: 2 @ \$153.15 each = \$306.30
2. Ball Joints: 2 @ \$130.13 each = \$260.26
3. Alignment: \$119.21
4. Mechanic Labor: \$942.14
5. Enviro & Technology Fee: \$3.88
6. Job Supplies: \$86.43
7. Subtotal: \$1718.22
8. Sales Tax: \$160.65
9. Total: \$1878.87

## What Does This Actually Mean?

Control Arms: These components connect the car's suspension to the vehicle frame, allowing up-and-down movement while keeping the wheels stable. They are vital for maintaining the car's alignment and handling. If they fail, it can

**Ball Joints:** These are the pivot points between the wheels and the suspension of your vehicle, allowing for smooth turns and absorbing bumps. Failing ball joints can lead to significant steering issues and, in worst cases, cause the wheel to come off.

**Alignment:** This involves adjusting the angles of the tires so that they contact the road properly. Proper alignment is necessary for even tire wear and safe handling. Misaligned wheels can lead to a crooked steering wheel and can pull the vehicle to one side.

## Other Notes

All service work is covered by a nationwide 24-month/24,000-mile warranty. For details, contact 1-866-588-0728.

## Recommendations

Regularly inspect tires for uneven wear, which can indicate alignment issues. Schedule routine suspension and steering checks to catch potential issues early.

Keep an eye on your vehicle's steering behavior and report any changes in alignment or unusual noises promptly.

Maintain proper tire pressure to ensure even wear and extend tire life.