Auto Service Report

Shop: Performance Tire & Auto
Date: June 11, 2025

The customer brought their vehicle in for an alignment. The potential issues noticed included a crooked steering wheel, pulling of the vehicle at different speeds, vibrations, and unusual noises, which could indicate the need for alignment and potential replacement of parts.

Repair Summary

During the visit, the following major and moderate repairs and services were carried out:

Major

Major

- Control Arms: Two control arms were replaced. Control arms connect the wheels to the vehicle and allow for proper suspension motion.
- Ball Joints: Two ball joints were replaced. Ball joints are part of the suspension system and act as pivots between the wheels and the suspension.

- Alignment: A vehicle alignment was performed to adjust the angles of the wheels so they are parallel to each other and perpendicular to the ground. This helps ensure proper tire contact with the road.

Cost Breakdown

Minor

Minor

- Courtesy Inspection: A free inspection was conducted to check the overall health of the vehicle.

- Control Arms (2 at $153.15 each): $306.30
- Ball Joints (2 at $130.13 each): $260.26
- Alignment: $119.21
- Mechanic Labor: $942.14
- Environmental & Technology Fee: $3.88
- Job Supplies: $86.43
- Subtotal: $1,718.22
- Sales Tax: $160.65
- Total Amount Due: $1,878.87

What Does This Actually Mean?

The control arms and ball joints were replaced due to wear, which can cause issues with wheel alignment and handling. Wheel alignment was also necessary to ensure that the car drives straight and to prevent uneven tire wear. These repairs will help improve the handling and safety of the vehicle.

Other Notes

Recommendations

The vehicle is covered by a nationwide warranty for 24 months or 24,000 miles.

- Follow regular maintenance and inspection schedules to catch wear on parts early.
- If you notice any unusual sounds or changes in handling, consider bringing your vehicle in for a check-up sooner rather than later to avoid more significant repairs.