

# ServiceCipher Invoice Report

## REPAIR SUMMARY

- A courtesy inspection was conducted at no charge.
- Two control arms were replaced. The control arms are crucial for connecting the wheels to the car's chassis and help ensure smooth suspension movement.
- Two ball joints were replaced. Ball joints are key parts that allow the wheels and suspension to move together smoothly.
- A wheel alignment was performed, necessary for ensuring the car drives straight and the tires

## COST BREAKDOWN

- Tire and wheel inspection was carried out to check for any alignment needs.
- Control Arms (2): \$306.30
- Ball Joints (2): \$260.26
- Alignment: \$119.21
- Mechanic Labor: \$942.14
- Enviro & Technology Fee: \$3.88
- Job Supplies: \$86.43
- Sales Tax: \$160.65
- Total Amount Due: \$1878.87

## WHAT DOES THIS ACTUALLY MEAN?:

- Tire/Wheel Inspection: Checked tires and wheels to ensure they were in good condition or if they needed alignment.
- Control Arms: These connect the vehicle's wheels to its body, allowing for controlled, smooth movement of the suspension. Without them functioning properly, the car's handling could be compromised, and tire wear could occur.
- Ball Joints: These are small, round bearings inside a socket, allowing the suspension system to move smoothly. If they fail, you might notice poor steering capabilities and increased wear on suspension components.
- Alignment: This is the adjustment of the wheels so they are set to the car manufacturer's specifications. Poor alignment can cause uneven tire wear and poor handling.

## OTHER NOTES RECOMMENDATIONS

- All service work completed is covered by a nationwide 24-month/24,000-mile warranty. For any further assistance or claims, contact 1-866-588-0726.
- Regular Alignment Checks: Consider scheduling wheel alignment inspections every two years or whenever you notice the car pulling to one side or uneven tire wear.
- Routine Tire Inspections: It's a good idea to inspect your tires for wear and tear regularly and rotate them every 5,000 to 7,000 miles to ensure even wear.
- Keep an eye on Steering Feel: If you ever feel your steering wheel is loose or the car isn't handling right, bring it back to the shop for a check-up.