

ServiceCipher Invoice Report

Prepared for you by Performance Tire & Auto on June 11, 2025

Date

June 11, 2025

Shop Name

Performance Tire & Auto

Reason For Visit

The visit was primarily to address issues with the steering and alignment, which included checking for problems such as a crooked steering wheel, pulling while driving, vibrations, or noises. The vehicle underwent a courtesy inspection, tire and wheel inspection, and alignment correction.

Repair Summary

During the inspection, it was determined that replacing control arms and ball joints would address the alignment and steering issues. The vehicle was aligned, and some minor services were performed, such as inspections and standard fees for supplies and technology use.

Major

- **Replacement of Control Arms:** Control arms are crucial parts of the suspension that connect the wheels to the car's frame, allowing for smooth steering and shock absorption. Two control arms were replaced.
- **Replacement of Ball Joints:** Ball joints connect the control arms to the wheels and allow for smooth movement and rotation while driving. Two ball joints were replaced.

Moderate

- **Alignment:** The alignment of the vehicle's wheels was adjusted to ensure proper driving stability, prevent uneven tire wear, and resolve steering issues.

Minor

- **Courtesy Inspection:** A free checkup of various components of the car to identify any potential issues.
- **Tire/Wheel Inspection:** An examination to ensure that tires and wheels were in good condition.
- **Enviro & Technology Fee:** A small fee for environmental management and technology used in services.
- **Job Supplies:** Miscellaneous supplies used during the repair process.

Cost Breakdown

- Control Arms: \$306.30
- Ball Joints: \$260.26
- Alignment: \$119.21
- Mechanic Labor: \$942.14
- Enviro & Technology Fee: \$3.88
- Job Supplies: \$86.43
- Subtotal: \$1,718.22
- Sales Tax: \$160.65
- Total: \$1,878.87

What Does This Actually Mean?

Your vehicle had some issues with the steering and suspension system that could hinder driving comfort and safety. Control arms and ball joints were replaced to restore proper function. An alignment ensures that your vehicle handles correctly and reduces tire wear. These repairs will help your car drive smoothly without pulling, vibrations, or noises that could have resulted from the misalignment.

Other Notes

All service work comes with a nationwide 24-month or 24,000-mile warranty for your peace of mind. If you have any questions or issues, you can reach out to the warranty helpline at 1-866-588-0728.

Recommendations

- Regularly monitor tire condition and air pressure to maintain proper alignment and extend tire life.
- Pay attention to any changes in vehicle handling, as these can indicate an alignment issue or wear in steering components.
- Schedule periodic maintenance checks to keep the vehicle in good working condition and avoid major repairs.