

# Auto Service Summary

**Shop:** Performance Tire & Auto

**Date:** June 11, 2025

## Reason For Visit

The vehicle was likely brought in because of steering issues. Both control arms and ball joints were replaced, which are components related to vehicle alignment and steering. There may have been symptoms like the steering wheel being crooked, the car pulling to one side, steering vibrations, or unusual noises when turning or going over bumps.

## Repair Summary

The auto shop performed several key repairs to enhance the vehicle's steering and handling. They replaced both control arms and ball joints, which are crucial components in the front suspension system. An alignment service was also completed to ensure the wheels are properly lined up, which is essential for smooth driving and even tire wear. A courtesy inspection was conducted, and it seems any issues found were addressed. Finally, typical labors and supplies fees were included, along with a nominal environmental and technology fee.

## Major

**Control Arms Replacement:** These are critical for connecting the wheels to the car and ensuring stable driving. If left unfixed, there could have been significant handling issues or loss of vehicle control.

**Ball Joints Replacement:** These components allow for smooth steering and wheel movement. Failure to replace worn ball joints could lead to steering problems or worse, detachment of a wheel.

## Moderate

Wheel Alignment: This aligns all the wheels and is necessary for even tire wear and straight driving. Misalignment can cause uneven tire wear and poor vehicle handling.

## Minor

Courtesy Inspection: A general check to spot any potential problems early. This ensures that small issues are caught before becoming bigger problems.

## Cost Breakdown

1. Control Arm (2 units) - \$306.30 each, total \$612.60
2. Ball Joint (2 units) - \$260.26 each, total \$520.52
3. Alignment - \$119.21
4. Mechanic Labor - \$942.14
5. Enviro & Technology Fee - \$3.88
6. Job Supplies - \$86.43
7. Subtotal: \$1,718.22
8. Sales Tax: \$160.65
9. Total: \$1,878.87

## What Does This Actually Mean?

Control Arms: These parts connect the vehicle's wheels to the frame and enable the wheels to move up and down smoothly. Control arms are vital for stable steering and proper wheel alignment. If neglected, they can lead to inadequate vehicle handling and possible loss of control.

Ball Joints: These function like joints for the car's wheels, linking them to the suspension system. They're essential for smooth turning and absorbing road bumps. A failed ball joint can cause serious steering complications, or even cause a wheel to fall off.

Alignment: This involves adjusting the angles of the wheels to ensure they are

parallel to each other and perpendicular to the ground. Proper alignment is crucial for the vehicle to drive straight and for the tires to wear evenly. Without this, you might experience difficulty in steering and uneven tire wear, which could lead to a blowout.

## Other Notes

All service work is covered by a nationwide 24-month/24,000-mile warranty. For any claims, please contact 1-866-588-0728.

## Recommendations

1. Regularly check your tire pressure and tread to ensure they are in good condition and properly inflated.
2. Schedule routine vehicle inspections to catch any potential issues early before they escalate.
3. Pay attention to any changes in your vehicle's handling, especially steering wheel vibrations or the car pulling to one side while driving.
4. Keep records of maintenance services to help monitor your vehicle's health over time and schedule timely checkups.