Bright House Networks Business Solutions Pricing Plan Summary



Business Internet Bundled with Business Phone/Hosted Voice/Business Trunking

	MRC				Availability	
Business Internet Tier	M2M	1 Year	2 Year	3 Year	Florida	OMs
25 X 2 Mbps	\$100.00	\$75.00	\$65.00	\$50.00	Now	Now
50 X 5 Mbps	\$200.00	\$160.00	\$130.00	\$100.00	Now	Now
100 X 10 Mbps	\$300.00	\$250.00	\$200.00	\$150.00	Now	Now
200 X 15 Mbps	\$400.00	\$335.00	\$270.00	\$200.00	Now	Est. 7/15/2015
325 X 20 Mbps	\$500.00	\$420.00	\$340.00	\$250.00	Now	2016

Full Featured Lines - Bundled with Business Internet/Hosted Voice/Business Trunking

	MRC					
Phone Lines	M2M	1 Year	2 Year	3 Year		
1-2	\$70.00	\$60.00	\$50.00	\$40.00		
3+	\$65.00	\$55.00	\$45.00	\$35.00		

Basic Lines - Bundled with Business Internet/Hosted Voice/Business Trunking

	MRC				
Phone Lines	M2M	1 Year	2 Year	3 Year	
1+	\$60.00	\$50.00	\$40.00	\$30.00	

Business Trunking

	MRC				
Trunks	M2M	1 Year	2 Year	3 Year	
8			\$275.00	\$225.00	
12	N/A	N/A	\$300.00	\$250.00	
16	IN/A		\$325.00	\$275.00	
24			\$350.00	\$300.00	

Business Video

		MRC	
	Single	Double	Triple Dlev
Basic for Business	Play	Play	Triple Play
Private / Office	\$29.00	\$19.00	\$9.00
Public / Bar & Restaurant	\$49.00	\$29.00	\$19.00
Standard for Business			
Private / Office	\$69.00	\$49.00	\$29.00
Public / Bar & Restaurant	\$99.00	\$79.00	\$69.00
Premier for Business			
Private / Office	\$79.00	\$59.00	\$39.00
Public / Bar & Restaurant	\$109.00	\$89.00	\$79.00

Business Internet - Stand Alone (Unbundled)

	MRC				Availability		
Business Internet	M2M	1 Year	2 Year	3 Year	Florida	OMs	
25 X 2 Mbps	\$140.00	\$115.00	\$105.00	\$85.00	Now	Now	
50 X 5 Mbps	\$240.00	\$200.00	\$170.00	\$135.00	Now	Now	
100 X 10 Mbps	\$340.00	\$290.00	\$240.00	\$185.00	Now	Now	
200 X 15 Mbps	\$440.00	\$375.00	\$310.00	\$235.00	Now	Est. 7/15/2015	
325 X 20 Mbps	\$540.00	\$460.00	\$380.00	\$285.00	Now	2016	

Full Featured Lines - Stand Alone (Unbundled)

	MRC				
Phone Lines	M2M	1 Year	2 Year	3 Year	
1-2	\$85.00	\$75.00	\$65.00	\$55.00	
3+	\$75.00	\$65.00	\$55.00	\$45.00	

Basic Lines - Stand Alone (Unbundled)

	MRC				
Phone Lines	M2M	1 Year	2 Year	3 Year	
1+	\$70.00	\$60.00	\$50.00	\$40.00	

Hosted Voice

		MRC	
Core Packs	Retail	2 Year	3 Year
Basic Feature Pack*	\$35.00	\$30.00	\$25.00
Business Feature Pack	\$40.00	\$35.00	\$30.00
Premium Feature Pack	\$45.00	\$40.00	\$35.00
Mobility Feature Pack	\$20.00	\$15.00	\$10.00
Conference Feature Pack	\$25.00	\$20.00	\$15.00

^{*}Basic does not include voicemail



Bright House Networks Business Solutions Pricing Plan Business Internet

Bundled with Business Phone/Hosted Voice/Trunking

			MRC			Availability		
Business Internet Tier	Install/Activation	M2M	1 Year	2 Year	3 Year	Florida	OMs	
25 X 2 Mbps	\$100.00	\$100.00	\$75.00	\$65.00	\$50.00	Now	Now	
50 X 5 Mbps	\$100.00	\$200.00	\$160.00	\$130.00	\$100.00	Now	Now	
100 X 10 Mbps	\$100.00	\$300.00	\$250.00	\$200.00	\$150.00	Now	Now	
200 X 15 Mbps	\$100.00	\$400.00	\$335.00	\$270.00	\$200.00	Now	Est. 7/15/2015	
325 X 20 Mbps	\$100.00	\$500.00	\$420.00	\$340.00	\$250.00	Now	2016	

Stand Alone (Unbundled)

			MRC				Availability	
Business Internet Tier	Install/Activation	M2M	1 Year	2 Year	3 Year	Florida	OMs	
25 X 2 Mbps	\$100.00	\$140.00	\$115.00	\$105.00	\$85.00	Now	Now	
50 X 5 Mbps	\$100.00	\$240.00	\$200.00	\$170.00	\$135.00	Now	Now	
100 X 10 Mbps	\$100.00	\$340.00	\$290.00	\$240.00	\$185.00	Now	Now	
200 X 15 Mbps	\$100.00	\$440.00	\$375.00	\$310.00	\$235.00	Now	Est. 7/15/2015	
325 X 20 Mbps	\$100.00	\$540.00	\$460.00	\$380.00	\$285.00	Now	2016	

Features / Stand Alone Services

Additional Outlet Install / Activation	\$60.00
1 Static IP	\$15.00
up to 5 Static IP Addresses	\$35.00
up to 13 Static IP Addresses	\$75.00
up to 29 Static IP Addresses	\$150.00
up to 61 Static IP Addresses	\$200.00
each additional Static IP Address over 61	\$4.00
Business Wireless LAN - MRC	\$10.00
Business Wireless LAN Install / Activation	\$60.00
Business WiFi Service	\$10.00
Business WiFi Bundle Service	\$5.00
Bus Guest WiFi Service	\$50.00
Business WiFi Extra AP	\$20.00
Business WiFi Extra 2 AP's	\$40.00

Note:

Installation charge \$100 - may be waived or 50% off applied

Voice products inculde Business Phone, Business Trunking, and Hosted Voice

Early Termination Fee \$150 with one BHN service, \$250 with two BHN Service



Full Featured Lines - Bundled with Business Internet/Hosted Voice/Business Trunking

			М	RC	
Phone Lines	Install/Activation	M2M	1 Year	2 Year	3 Year
1-2	\$100.00	\$70.00	\$60.00	\$50.00	\$40.00
3+	\$100.00	\$65.00	\$55.00	\$45.00	\$35.00

Basic Lines - Bundled with Business Internet/Hosted Voice/Business Trunking

		MRC			
Phone Lines	Install/Activation	M2M	1 Year	2 Year	3 Year
1+	\$100.00	\$60.00	\$50.00	\$40.00	\$30.00

Full Featured Lines - Stand Alone (Unbundled)

			М	RC	
Phone Lines	Install/Activation	M2M	1 Year	2 Year	3 Year
1-2	\$100.00	\$85.00	\$75.00	\$65.00	\$55.00
3+	\$100.00	\$75.00	\$65.00	\$55.00	\$45.00

Basic Lines - Stand Alone (Unbundled)

		MRC			
Phone Lines	Install/Activation	M2M	1 Year	2 Year	3 Year
1+	\$100.00	\$70.00	\$60.00	\$50.00	\$40.00

Features / Stand Alone Services

Additional Outlet Install - Existing	\$40.00
Additional Outlet Install - New	\$60.00
Toll Free Number	\$10.00
TFN Activation Fee	\$15.00
TFN Feature Change	\$10.00
1,000 Domestic Inbound Minutes	\$50.00
2,500 Domestic Inbound Minutes	\$115.00
5,000 Domestic Inbound Minutes	\$200.00
10,000 Domestic Inbound Minutes	\$375.00
Remote Call Forwarding	\$15.00
RCF Activation Fee	\$20.00
Hunt Groups	\$6.00
Each Voicemail Box	\$7.00
Auto Attendant w/ 1 Voicemail	\$20.00
Verbal Director Listing	\$5.00
Verbal Director Listing Activation	\$35.00

Note:

Installation charge \$100 - may be waived or 50% off applied

The price for 1 or 2 lines is listed in the first row of each table

The price for 3 or more lines is listed in the second row

Customers that purchase 3 or more lines receive the 3 line price for each line

Lines may be Full Featured, or Basic (to be included toward the 3 line price)

Early Termination Fee \$150 with one BHN service, \$250 with two BHN Service, \$25 for each line greater than one.



Business Trunking

		Total MRC			
Trunks	Install/Activation	M2M	1 Year	2 Year	3 Year
8	\$100.00	N/A		\$275.00	\$225.00
12	\$100.00		NI/A	N/A \$300.00 \$325.00	\$250.00
16	\$100.00		IN/A		\$275.00
24	\$100.00			\$350.00	\$300.00

Features / Stand Alone Services

RCF Activation Fee	\$20.00
	\$20.00
RCF MRC - Multiple Lines	
1-3 Lines (per line)	\$15.00
4-10 Lines (per line)	\$12.00
11+ Lines (per line)	\$7.00
Advanced Trunk Routing	\$10.00
Toll Free Activation (additional)	\$15.00
Toll Free MRC (additional)	\$10.00
10 Additional TNs	\$5.00
100 Additional TNs	\$25.00
1000 Additional TNs	\$50.00
Domestic Toll Minutes (Outbound)	
2,500	\$70.00
5,000	\$135.00
10,000	\$260.00
15,000	\$375.00
20,000	\$480.00
30,000	\$670.00
50,000	\$1,100.00
100,000	\$2,100.00
500,000	\$10,000.00
Domestic Toll Free Minutes (Inbound	d)
1,000	\$50.00
2,500	\$115.00
5,000	\$200.00
10,000	\$375.00

Note:

Business Trunks must be purchased in groups of 8, 12, 16 or 24
Included Toll Free lines, TD8 - 1TFN, TD12 - 1TFN, TD16 -2TFN, TD24 - 3TFN
PRI (23B+1D) is sold at the 24 trunk price
Installation charge \$100 - may be waived or 50% off applied
Early Termination Fee equivalent to four months of monthly reoccuring revenue



	Handset + Feature Pack				
	3 YR MRC				
Handset	Basic	Business	Premium		
Cisco 502 Desktop	\$29.00	\$34.00	\$39.00		
Cisco 508 Desktop	\$30.00	\$35.00	\$40.00		
Cisco 525 Desktop	\$34.00	\$39.00	\$44.00		

		MRC	
Core Packs	Retail	2 Year	3 Year
Basic Feature Pack*	\$35.00	\$30.00	\$25.00
Business Feature Pack	\$40.00	\$35.00	\$30.00
Premium Feature Pack	\$45.00	\$40.00	\$35.00
Mobility Feature Pack	\$20.00	\$15.00	\$10.00
Conference Feature Pack	\$25.00	\$20.00	\$15.00

^{*}Basic does not include voicemail

		MRC	
Features / Stand Alone Services	Retail	2 Year	3 Year
Cisco 502 Desktop	\$10.00	\$8.00	\$4.00
Cisco 508 Desktop	\$13.00	\$11.00	\$5.00
Cisco 525 Desktop	\$20.00	\$17.00	\$9.00
Cisco 500 DS Sidecar	\$12.00	\$10.00	\$7.00
Polycom 6000 Desktop	\$50.00	\$45.00	\$30.00
Cisco 2122 ATA	\$7.00	\$5.00	\$3.00
Auto Attendant	\$10.00	\$8.00	\$5.00
Voice Mail Box	\$7.00	\$5.00	\$3.00
Queue	\$10.00	\$7.00	\$5.00
Receptionist Console	\$35.00	\$30.00	\$20.00
Extended Microphone	\$25.00	\$20.00	\$15.00
Remote Call Forwarding	\$15.00	NA	NA
RCF Activation Charge	\$20.00	NA	NA
Phone Outlet	\$60.00	NA	NA

Note:

Installation charge \$50 per handset - may be waived or 50% off applied

Early termination fee four months monthly reoccuring revenue and handset rental for remainder of contract

Features / Stand Alone Services				
RCF Activation Fee	\$20.00			
RCF MRC - Multiple Lines				
1-3 Lines (per line)	\$15.00			
4-10 Lines (per line)	\$12.00			
11+ Lines (per line)	\$7.00			
Toll Free Number	\$10.00			
TFN Activation Fee	\$15.00			
TFN Feature Change	\$10.00			
1,000 Domestic Inbound Minutes	\$50.00			
2,500 Domestic Inbound Minutes	\$115.00			
5,000 Domestic Inbound Minutes	\$200.00			
10.000 Domestic Inbound Minutes	\$375.00			



			MRC	
Basic for Business	Install/Activation	Single Play	Double Play	Triple Play
Basic Video for Business	\$100.00	\$29.00	\$19.00	\$9.00
Basic Video for Bars/Restaurants	\$100.00	\$49.00	\$29.00	\$19.00

^{*}DTA required

		MRC		
Standard for Business	Install/Activation	Single Play	Double Play	Triple Play
Standard Video for Business	\$100.00	\$69.00	\$49.00	\$29.00
Standard Video for Bars/Restaurants	\$100.00	\$99.00	\$79.00	\$69.00

^{*}DTA or STD Cable Box required

		MRC		
Premier for Business	Install/Activation	Single Play	Double Play	Triple Play
Premier Video for Business	\$100.00	\$79.00	\$59.00	\$39.00
Premier Video for Bars/Restaurants	\$100.00	\$109.00	\$89.00	\$79.00

^{*}HD Converter required

Features / Stand Alone Services

DTA	\$2.00
HD Converter for Business	\$8.00
Music Choice for Business	\$20.00
Sports Pack for Business	\$10.00
HD Pack for Business	\$6.00
Hispanic Pack for Business	\$10.00

International Channels

TV5Monde for Business	\$13.00
Deutsche Welle for Business	\$13.00
Raitalia for Business	\$13.00
Channel One Russia for Business	\$15.00
RTPI for Business	\$8.00
Set Asia for Business	\$15.00
Antenna Satellite for Business	\$15.00
Saigon Broadcasting for Business	\$15.00
Filipino Channel for Business	\$13.00
ETTV for Business	\$13.00
Television Korea for Business	\$13.00
TV Japan for Business	\$25.00
TV Asia for Business	\$15.00
Arabic Radio & Television for Business	\$13.00
PFC for Business	\$20.00
RTN for Business	\$15.00
TV Globo Internacional for Business	\$20.00
Zee TV for Business	\$15.00
GMA Life TV for Business	\$10.00
GMA Pinoy TV for Business	\$13.00
Bollywood On Demand	\$8.00

Additional Outlets

1-3 outlets	\$0.00
4-10 outlets	\$5.00
11-19 outlets	\$15.00
20+ outlets	ICB

Note:

Installation charge \$100 - may be waived or 50% off applied Digital Boxes and Digital Adapters sold separately Video is sold M2M



	3 YR MRC			
Business Internet/Phone - Double Play	25 x 2	50 x 5	75 x 7	100 x 10
1 Full Feature Phone Line	\$90.00	\$140.00	\$190.00	\$240.00
2 Full Feature Phone Lines	\$130.00	\$180.00	\$230.00	\$280.00
3 Full Feature Phone Lines	\$155.00	\$205.00	\$255.00	\$305.00
4 Full Feature Phone Lines	\$190.00	\$240.00	\$290.00	\$340.00

	3 YR MRC			
Business Internet/Business Trunking - Double Play	25 x 2	50 x 5	75 x 7	100 x 10
Business Trunking - 8	\$275.00	\$325.00	\$375.00	\$425.00
Business Trunking - 12	\$300.00	\$350.00	\$400.00	\$450.00
Business Trunking - 16	\$325.00	\$375.00	\$425.00	\$475.00
Business Trunking - 24	\$350.00	\$400.00	\$450.00	\$500.00