

[GitHub Support] - Problem with *.pdf view in Firefox



GitHub Developer Support 30 августа, 15:54

Кому: вам



Please do not write below this line

Your request ([Ticket 1290958](#)) has been updated.

To review the status of your request and add additional comments, please visit: [Ticket 1290958](#).



GitHub (GitHub Support)

Aug 30, 2021, 12:54 PM UTC

Hi seryi85,

Thanks for reporting this! I have escalated this to our engineers to further investigate why there are issues rendering PDFs in Firefox. Unfortunately, I can't provide an ETA of when this might be resolved, but it is an open issue.

Our system is going to mark this ticket as "solved" now that the issue has been created with the relevant team, but that doesn't mean we've forgotten about it! In the meantime, please let us know if there is anything else we can do for you and we will be happy to assist!

Thanks,

Tammy

GitHub Support



seryi85

Aug 29, 2021, 2:28 PM UTC

Account Name: seryi85 <https://github.com/seryi85>

Account Email:

Summary: empty first page in *.pdf in browser view window GitHub

Steps to reproduce:

1. Push any *.pdf file to GitHub repository
2. Open this *.pdf file in repository Github in Mozilla Firefox

Actual result: first page of *.pdf file is empty.

Expected result: first page of *.pdf file is visible.

Environment: windows10x64, browser Mozilla Firefox 91.0.2

Comment: browser Google Chrome has no this bug. First page of any *.pdf files is normal visible.

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[Uploading 16.png](#)