# Input, Interaction, and Accessibility

Spring 2019 · Shaun Kane



## 

- Introduction to the course
- Mini design activity

#### But first... warm-up discussion

- Discussion an important part of this class
- But discussion is tough with 50+ people
- So, we'll experiment a little bit
- Today, we'll talk in small groups and share feedback at menti.com, code 60 67 36
- (If you don't have a device today, don't worry)

## Get to know your neighbor

- Chat with your neighbor
- Name? Program? Goals for the course?
- Discussion question 1: Do you have a superpower? What is it?
- Share at menti.com, 60 67 36

# Some superpowers

OneSix

- Two
- Three
- Four
- Five

## Why talk about this?

- Much of our work in this class is going to be about accommodating differences
- Can be negatives or positives
- Individual differences can come from many sources

## Discussion #2

- What's an unusual input device that you have used?
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# Input devices

OneSix

- Two
- Three
- Four
- Five

#### nemes

- We'll spend a lot of time thinking about input devices
- What can we measure about what people are doing?
- How can we do interesting things with that data?

#### More introductions

 Post a brief introduction to yourself on Canvas before next class (I'll remind you)

# Who I am (briefly)

- Associate Professor of Computer Science, affiliated with Information Science and ATLAS
- 5th year at CU (2nd time teaching this class)
- Director of the <u>Superhuman Computing Lab</u>
- Use AT in the car, StickyKeys on the computer, sometimes captions on TV
- Interests: Board games, Spider-Man, cool animals



#### Interesting input devices



"suicide knob"

Theremin

## My credentials

- Lifetime AT user and complainer
- Trained with <u>Jacob Wobbrock</u> and <u>Richard</u>
  <u>Ladner</u> at University of Washington
- HCI researcher since 2005
- Visiting accessibility researcher at Microsoft Research

#### Some of our lab's research

- Designing touch screen user interfaces for blind people
- Exploring tools for cross-ability collaboration
- Understanding the social implications of wearable assistive devices
- Designing tactile animations using autonomous robots
- You'll learn more in class (or ask me!)

#### About the course

- Input →
- Interaction →
- Accessibility →

- Input → how to control our computing devices
- Interaction →
- Accessibility →

- Input → how to control our computing devices
- Interaction → designing interactive systems
- Accessibility →

- Input → how to control our computing devices
- Interaction → designing interactive systems
- Accessibility → focus on "extra-ordinary" interactions

#### Input course or an accessibility course?

- Best of both worlds
  - Solve accessibility problems through deep understanding of input
  - Understand input across a broad range of input device types
- What I know best, and care about most

## (Some) goals of the course

- Survey of how we interact with computing technologies: pointing, text entry, gesture, speech, etc.
- Consider users' abilities in context
- Identify disconnects between a user's ability and input methods
- Explore "extra-ordinary" use cases: users with differing abilities, emerging user interface technologies
- Build prototypes of interactive systems (GUI, speech, eye gaze, etc.)
- Employ human-computer interaction (HCI) methods to remove technology barriers

## 4849 VS. 3002 (or 5839)

- More depth into modeling & understanding interaction
- More prototyping (including code)
- Forward-looking technology
- Explore how to do things differently

- 3002 project: Design an improved results page for the library
- 4849 project: Design a handsfree interface to enable librarians to answer questions while climbing the stacks



## Brainstorming

- How could we enable the librarian to answer questions from the stacks?
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#### How is this useful?

- As computer scientists, we have a real opportunity to improve fairness and equality by considering and including underrepresented groups
- OK great, but what if I don't care about that? What if I think disability is a sign of demonic posession?
  - Knowing this stuff is still useful



# Emerging technology

- How do we take advantage of new interactive technologies?
- How to understand what works and doesn't work (and why)?



#### PWD are tech explorers

- People with disabilities
   often encounter (and
   solve) tech problems
   before everyone else does
- Examples: texting, speech-based interfaces, eye gaze



### AT IS COO

- Assistive technology is cool
- Accessible design is often good design
- Examples: Good Grips kitchen tools, carbon fiber prosthetic legs, fashionable eye glasses, 3D printed Iron Man prosthetic hand





# Abilities are dynamic

- Consider:
  - Older adult with Parkinson's disease
  - Astronaut on a space walk
  - Violinist during a performance
- Each experiences reduced hand dexterity
- Experience similar in some ways, different in others (can they change situation? training?)
- Core question: what is the user's ability in context?



# GUI design is boring

- Quick: imagine the user interface for a mobile phone messaging app
- Everyone can do it, and the end results will probably be very similar and boring
- Where is interesting design happening?
  - Emerging and atypical interactions

# How will this help me?

- May open up job opportunities (teachaccess.org)
- Get a head start on emerging trends in interaction (e.g. voice interfaces)
- Practice in designing technology to match user needs and abilities
- Assistive technology is a great area to explore innovative design

#### Course mechanics

### Course resources

- https://canvas.colorado.edu/courses/25422
- Syllabus, calendar, assignments, discussion board

# Typical week

- Monday: Reading due at 3pm, lecture & discussion in class
- Wednesday: In-class activity (finish before next Wednesday)

## What you'll need for class

- Some computing device
  - Laptop is ideal; let me know if that's a problem
- Blank paper and materials for sketching
- Web resources: Canvas, Google Drive, Github Pages

## Assignments and grading

- Weekly reading assignments (25%)
- In-class activities (40%)
- 3 big projects (30%)
- Participation (5%)
- Grad research project

# (Some) planned topics

- HCI history
- Prototyping GUIs
- Modeling input
- Web accessibility
- Blindness and low vision
- Speech input

- Alternative input: switches, eye gaze
- Non-visual Uls
- Tactile interaction
- Crowdsourcing for a11y

# Some course policies

- Accessibility policy: When possible, we will make all our media (documents, images, videos, etc.) accessible
- Attribution policy: We will cite all sources for everything we use

## How to get an A

- Do all reading assignments, weekly activities, and projects on time
- Finish projects early with some time to collect feedback and iterate
- Participate as an active learner in the classroom

### Questions?

- menti.com, 60 67 36
- or just raise your hand
- (we'll go over any other syllabus Qs on Wednesday)

#### For next time

- HCI in History
- Watch Engelbart's "Mother of All Demos"
- Read the syllabus, come with questions
- Say hello on the Canvas discussion

### Design activity

# Design Activity

- This is <u>Kavita</u>
- Kavita has Spinal Muscular Atrophy and uses the Beam robot for telepresence
- What kinds of accessibility challenges would Kavita experience in a class like this?
- Let's brainstorm problems (as a class) and solutions (with our neighbors)



### Problems and solutions

• menti.com, 95 31 03

## More examples of Cool AT

- Microsoft eye-gaze wheelchair
- Steve Gleason, eye-gaze communication
- History of ATs