

---

## Technical Director

---

### Professional Overview

Having 23 years of balanced experience in management and technical areas with a highly adaptable leadership style, demonstrated the ability to develop resources as a mentor and coach, and a strong believer of teamwork and ethics. Expertise in setting up the processes and contributing technically at all levels across program, project, and product management. expertise in establishing and leading strong governance practices for custom development and cloud environments (Java, Spring Boot Micro Services, DevOps, CI/CD, SAAS/Cloud Products, Low Code, No Code, Mobile Apps, API Driven, .Net, PHP, Python, React JS, Azure Power Apps/Automate, AWS), and business intelligence

- Responsible for the offshore delivery of multiple projects following agile/SAFe/scrum process.
  - Establishing the process and enabling the team to deliver quality solutions, calculating, assessing.
  - Improving various agile metrics like capacity, velocity, code coverage, security, performance, and usability
  - Has the ability to design full-stack cloud solutions using a variety of technologies and platforms, including Open Source, Microsoft, Hosted, Cloud, and Mobile. delivers products from the drawing board to launch.
- 

### Key Technology and Process Competencies

- |                                    |                              |                                  |
|------------------------------------|------------------------------|----------------------------------|
| • J2EE/Java/.Net/C#/Python         | • OnPrem/Cloud/SAAS/Az       | • Program Management             |
| • Spring Boot/Hibernate/Docker     | • No Code / Low Code         | • Pre Sales and RFP's            |
| • MVC,/Entity/Web API/.Net Core    | • Docker/Kubernetes/JFrog    | • Agile/SAFe/Scrum/Kanban        |
| • PHP Laravel, code ignitor/Splunk | • Architectures, Scalability | • Releases, Client Engagement    |
| • AI/ TensorFlow/Karas/Matplot     | • KRA, KPI, SOP              | • Disaster Recovery, BCP/DR      |
| • Oracle/Mongo /Firebase/ MySQL    | • TDD/CI/CD/Automations      | • Team Building/Motivation       |
| • Azure Power Apps/Automate/BI     | • RCA, POC, UI/UX            | • Requirement Engineering        |
| • DWH/BI/Cognos/MPP/Visio          | • DMZ/ Firewall, VMs/Hos     | • Strategy/Governance/Innovation |
| • JSON/REST API's/Mobile Apps      | • API Integrations, DevOps   | • Effort and Cost Estimates      |
| • Full Stack/React JS/Node JS      | • SPA, PWA, Jira, ETL        | • ISO Process Documentation      |

## Career Development

### Mavensoft Systems Pvt Ltd

**Feb 2016 – Till Date**

#### ***Director - Technology***

- Managing the offshore delivery center and with overall P&L Responsibility
- Strategizing the sales activities in India and delivery of quality services
- Front heading the sales and delivery, introduced several revenues generating areas.
- Optimizing the productivity of the team by coaching and mentoring various functional groups.
- Empowering the testing function to take up Business Analyst, SQL Developer roles and grooming them to successfully lead those functions with client communication responsibility
- Coaching the team on best practices like design, performance tuning and data sharing models.
- Initiated the process automations and formalizing the client deliveries with appropriate scope management methodology.
- Standardizing the development, build and release processes to bring the transparency inthe system helping collaboration between team members.
- Playing a key role in addressing technical R&D activities, code reviews, tuning and designing the systems
- Formalizing the best practices across the functional teams like development and testing to ensure right quality deliverables consistently through Scrum/Agile developmentprocess.

### Napier Healthcare Solutions Pvt. Ltd

**Mar 2014 – Jan 2016**

#### ***Senior Development Manager***

- Played a role of Sr Development Manager handling a team of 140 members by keeping project managers and all key resources like Architects, DBA's and Build Team under my direct purview.
- Optimizing the productivity of the team by streamlining various functional groups interactions with better collaboration and responsibility.
- Changing all Team Leads and Project Leads roles as senior technical member roles to ensure they contribute hands on along with providing technical support to the other team members
- Improved the development environment by minimizing the number of build failures and requirement gaps
- Initiated daily scrum meetings with project managers to track the daily assignments, progress and challenges, also developed technical panels for better interviewing skills

and onboarding of resources.

- Coaching the team on best practices like design, performance tuning and data sharing models.
- Providing bridge between SEPG and Engineering on simplifying, tailoring and implementing of processes.
- Baseline the database scripts and streamlined the 16 SVN repositories into 1 while still achieving the modularity
- Created and automated a build process and hand over process to minimize the number of interactions for information exchange also initiated mandatory reviews, walkthroughs, demo's, weekly all stakeholder's meetings.

**Amphora Software Pvt. Ltd**

**Aug 2011 – Feb 2014**

***Delivery Manager***

- Developed and supported the Energy Trading and Risk Management platform including the functionality of Letter of Credits issued by Banks etc.
- Liaison between management team, clients and project team.
- Accountable for 4 major client's delivery management with proper Agile planning and execution.
- Estimating, Prioritization, Assignment and Tracking of tasks towards effective delivery.
- Delivery of new features, CR's and broad reporting within organization and customers.
- Managing DBA's, BA's, Architects, Testing, release management and build-deployment teams
- Risk Management, Conflict resolution and achieving quality objectives
- Establishing & Capturing audit information and converting into best practices
- Setting team performance objectives and measuring by continuously collecting the metrics.
- Managing and motivating remote teams to improve the productivity (collecting and publishing good practices suggested/followed by team and counting under good metrics)
- Volunteered to provide on-boarding learning to new members across the organization roles.
- Project resource management: requesting, empowerment, coaching, monitoring, releasing
- Participating in defining standards and improving the process by following the agile principles
- Organizing the Sprint Planning, Retrospective Meetings and Release Planning meetings

**Exxova Solutions India Pvt Ltd, Hyderabad, India**

**Feb 2009 – July 2011**

***Technical Manager / Sr. Manager, Custom Applications***

- Built Financial Inclusion product suite deployed for Canara bank, PNB, Andhra bank, Karnataka bank.
- Providing Architectures and developing of high performance projects and products using Java, J2ee technology frameworks.
- Requirement definition as well as gathering from clients to ensure all required information is captured to deliver accurate system rather than any assumptions.
- Setting development process and guidelines along with performance objectives
- Providing performance tips and fine tuning the applications for defined response time.
- Database modeling, creation and tuning.
- Build and Configuration Tools setup and Administration
- Production server setup and administration
- Building High Level, Low Level Design Documents along with UML Designing.
- Review of Architecture, DB Model, Requirements, Test Scripts and Code Sets.
- UAT, Testing Support
- Presales, RFP response preparation and providing pre working model.
- Contributing to .NET and BI Projects to resolve on demand issues.
- Quality Board member to review the status and recommend the best practices
- Organization level Configuration Auditor.
- QMS Documentation and Implementation.

**Prime Technology Group, Hyderabad, India**

**Dec 2005 – Jan 2009**

***Project Manager***

*Started java & BI practices as a single member and successfully setup 80 members team*

**Played a key role heading both java and Business Intelligence (Cognos) related projects for Synchronoss client**, which is a telecom product based company catering to majority of top wireless providers in US (AT&T, Vonage, Sprint, Cable Vision, Embarq etc) . Products cover registering the users, products, plans, Local number portability, provisioning, billing, customer services etc.

**Summitwork Technologies, Edison, NJ, USA**

**Apr 2005 – Nov 2005**

***Programmer Analyst***

*Along with client location project work, helped Summitwork's to build a strong team of database engineers at offshore*

Curian (Folio Order Processing System) subsidiary of Prudential Financial, Inc, investment

adviser and money manager asset management market. FOLIOfn offers FOLIO Advisor, an integrated brokerage, trading and portfolio management system introducing the leading-edge brokerage built to help you attract and manage significant assets for minimal effort and cost.

The FOLIO Advisor platform delivers not only separately managed accounts, but also mutual funds, equities, closed-end bond funds, ETFs and more for one low asset-based brokerage

**Innova India Pvt Ltd, Hyderabad, India**

**Oct 2004 – Mar 2005**

***System Analyst for*** Finaplex - San Francisco, CA

*As an Engineering Manager by role, built a 30 members team in 3 months and shifted client interviews to the offshore.*

Finaplex Wealth™ (Finaplex Wealth management solution) gives the power to maximize the effectiveness of every step in the wealth Management process, from proposal generation to new client acquisition to execution, reporting and reassessment. Current enhancement targets upon designing and maintaining the wealth management solution in Harrisdirect (brokerage, equity trading, stocks, options, bonds and mutual fund) mode and Lehman Live (equity and fixed income sales, trading and research, investment banking, private investment management, asset management and private equity) mode of all the client accounts and assets information across multiple financial services.

**Virtusa India Pvt Ltd, Hyderabad, India**

**Jun 2003 – Oct 2004**

***Sr. Software Engineer for*** Metavante – Milwaukee, WI

*While playing as a Java developer role, the automation of code quality, build and deployment processes helped to serve the entire organization under supervision of Paul-SEPG head*

Insight, eFinance Products - in order to retain its strategic lead in various banking/financial arenas Metavante wanted to extend the functionality of its Insight Phase-I application and eFinance. The proposed system will have the following additional functionalities: Loan processing, Collateral, Collections processing, Parity items, Card-based functionalities and Electronic Payments.

**Satyam Computers (GWS payroll), Hyderabad, India**

**Apr 2001 – Jun 2003**

***Programmer for CITI BANK – Singapore***

*Played a key role as java developer, database engineer and reports developer serving the entire project team of 120 members*

Citicorp Asset/Liability Model (CALM) is an integrated risk management system designed as per corporate guidelines on risk management for the accrual book. Besides meeting all corporate risk-reporting requirements for Price and Liquidity risk for the accrual book, CALM can also be used as an analytical tool to serve as a decision support system. The system has been continuously enhanced over the years to meet the corporate risk management requirements and to make it more user friendly.

CALM has been adopted as a 'best practice' in over 115 businesses and over 70 countries.

### **Academic Credentials**

**Graduation** : BSc Computers, Sri Venkateswara University, Tirupati (1993 – 1996)

**Post Graduate** : MCA, Osmania University, Hyderabad (1996 – 1999)