# Setareh Nasihati Gilani

Institute for Creative Technologies University of Southern California Los Angeles, CA 90094, United States

nasihati@usc.edu sngilani@ict.usc.edu http://www-scf.usc.edu/~nasihati/ Last Update: Sept. 19, 2023

# Research Interests

- ♦ Natural Language Dialogue Systems
- Multimodal Dialogue Management
- Multimodal Human Computer Interaction

#### EDUCATION

♦ Ph.D. in Computer Science

2023

University of Southern California (USC), Los Angeles, CA, United States Supervisor: David Traum

♦ Master's Degree in Computer Science

2018

University of Southern California (USC), Los Angeles, CA, United States

♦ B.Sc. Degree in Computer Engineering

Sharif University of Technology, Tehran, Tehran, Iran

2014

- Publications  $\diamond$  Multimodal Prediction of User's Performance in High-Stress Dialogue Interactions ICMI'23 Setareh Nasihati Gilani, Kimberly Pollard, David Traum. In ACM International Conference on Multimodal Interaction. Paris, France. Oct. 2023.
  - Common Strategy Patterns of Persuasion in a Mission Critical and Time Sensitive Task

SemDial'23

Claire To, Setareh Nasihati Gilani, David Traum. In Proceedings of the 27th Workshop on the Semantics and Pragmatics of Dialogue. Maribor, Slovenia. Aug. 2023.

- ♦ Analyzing User's Mental State and Facial Expressions in Interaction with Different Personalities in a Critical Situation **MMSYM'23** Setareh Nasihati Gilani, David Traum. In 1st International Multimodal Communication Symposium Apr. 2023.
- Human swarm interaction using plays, audibles, and a virtual spokesperson **SPIE'20** Patricia Chaffey, Ron Artstei, Kallirroi Georgila, Kimberly A. Pollardy, Setareh Nasihati Gilani, David M. Krum, David Nelson, Kevin Huynh, Alesia Gainer, Seyed Hossein Alavi, Rhys Yahata, David Traum. In Artificial Intelligence and Machine Learning for Multi-Domain Operations Applications II, vol. 11413, p. 114130V. International Society for Optics and Photonics. CA, USA. Apr. 2020.
- ♦ Multimodal Learning for Identifying Opportunities for Empathetic Responses ICMI'19 Leili Tavabi, Kalin Stefanov, Setareh Nasihati Gilani, David Traum, Mohammad Soleymani. In ACM International Conference on Multimodal Interaction. Suzhou, Jiangsu, China. Oct. 2019.
- ♦ Can a Signing Virtual Human Engage a Baby's Attention? IVA'19 Setareh Nasihati Gilani, David Traum, Rachel Sortino, Grady Gallagher, Kailyn Aaron-Lozano, Cryss Padilla, Ari Shapiro, Jason Lamberton, Laura-Ann Petitto. In International Conference on Autonomous Agents & Multiagent Systems. Paris, France. July 2019.

- Can a Virtual Human Facilitate Language Learning in a Young Baby? AAMAS'19
   Setareh Nasihati Gilani, David Traum, Rachel Sortino, Grady Gallagher, Kailyn Aaron-Lozano, Cryss Padilla, Ari Shapiro, Jason Lamberton, Laura-Ann Petitto. In *International Conference on Autonomous Agents and Multiagent Systems*. Montréal, Canada. May 2019.
- Developing a Virtual Reality Wildfire Simulation to Analyze Human Communication and Interaction with a Robotic Swarm During Emergencies HLTCEM'19 Patricia Chaffey, Ron Artstein, Kallirroi Georgila, Kimberly A. Pollardy, Setareh Nasihati Gilani, David M. Krum, David Nelson, Kevin Huynh, Alesia Gainer, Seyed Hossein Alavi, Rhys Yahata, David Traum. In Workshop on Human Language Technologies in Crisis and Emergency Management. Poznań, Poland. May 2019.
- Multimodal Dialogue Management for Multiparty Interaction with Infants ICMI'18 Setareh Nasihati Gilani, David Traum, Arcangelo Merla, Eugenia Hee, Zoey Walker, Barbara Manini, Grady Gallagher, Laura-Ann Petitto. In ACM International Conference on Multimodal Interaction. Boulder, Colorado, United States. Oct. 2018. Best Paper Award.
- Artificial Intelligence to Predict Intimate Partner
   Violence Perpetration
   Robin Petering, Mee-Young Um, Nazanin Alipourfard, Nazgol Tavabi, Rajni Kumari, Setareh Nasihati
   Gilani. Chapter in Artificial Intelligence and Social Work. Cambridge University Press. Sept. 2018.
- ♦ Teaching Language to Deaf Infants with a Robot and a Virtual Human CHI'18
  Brian Scassellati, Jake Brawer, Katherine Tsui, Setareh Nasihati Gilani, Melissa Malzkuhn, Barbara Manini, Adam Stone, Geo Kartheiser, Arcangelo Merla, Ari Shapiro, David Traum, Laura-Ann Petitto. In ACM Conference on Human Factors in Computing Systems. Montréal, Canada. Apr. 2018.
- What Kind of Stories Should a Virtual Human Swap?
   IVA'16
   Setareh Nasihati Gilani, Kraig Sheetz, Gale Lucas, David Traum. In International Conference on Intelligent Virtual Agents. Los Angeles, California, United States. Sept. 2016.
- What Kind of Stories Should a Virtual Human Swap? AAMAS'16
  Setareh Nasihati Gilani, Kraig Sheetz, Gale Lucas, David Traum. In International Conference on Autonomous Agents and Multiagent Systems. Singapore. May 2016.

Honors and Awards  $\diamond$  Best Paper Award

October 2018

In ACM International Conference on Multimodal Interaction (ICMI 2018).

⋄ Co-inventor in a USC invention disclosure

August 2021

Track Code: D2022-0011; Title: Human Swarm Interaction Simulation Environment

♦ MS Research Award

November 2018

Microsoft Research External Funding Department For Contributing to Platform for Situated Intelligence (PSI).

♦ Honorable Mention February 2015

In USC Registration Application contest for designing a multi-platform mobile application with innovative ways for course registration.

## ♦ Gifted Student Award

July 2014

Sharif University of Technology

And acceptance to graduate program without participating in the nationwide entrance exam.

# ♦ Ranked 37th (Top 0.0001)

July 2010

In the nationwide university entrance exam (Konkoor), Physics and Mathematics Discipline, among more than 300,000 participants, Iran.

# ♦ Grant for Undergraduate Studies

2010-2014

Iranian National Elites Foundation, for outstanding academic success.

♦ Membership

2006-2010

Member of National Organization for Development of Exceptional Talents (NODET), Iran.

# RESEARCH EXPERIENCE

# ♦ Institute for Creative Technologies, Research Assistant

Sprint 2015 - Present

University of Southern California, Los Angeles, California, United States.

PROJECT DESCRIPTION: Focused on multimodal feedback understanding and generation in dialogue systems using inference of real-time sensory data

Supervisor: David Traum

### ♦ Information Science Institute, Research Assistant

Fall 2014

University of Southern California, Los Angeles, California, United States.

PROJECT DESCRIPTION: Worked on fault-tolerant systems, distributed systems and establishing resilience in them.

Supervisor: Pedro Diniz

# $\diamond$ Performance and Dependability Lab, Research Assistant

2013-July 2014

Department of Computer Engineering, Sharif University, Tehran, Tehran, Iran

PROJECT DESCRIPTION: Worked on Named Data Networks

SUPERVISOR: Ali Movaghar

# Work Experience

# ♦ Motorola Solutions Inc, Software Engineer Co-op

June 2023 - Present

Los Angeles, CA, United States.

PROJECT DESCRIPTION: Improving the intercom Voice-AI performance by training custom speech to text models

SUPERVISOR: Amir Khakpour

# ♦ Google LLC, Research Intern

August 2020 - November 2020

New York, New York, United States. (Working Remotely)

PROJECT DESCRIPTION: Developing a preference-based conversational recommender system for Google Assistant.

Supervisors: Kostya Yatsenko, Eric Zhu

# ♦ Angama Health Inc, Researcher

May 2020 - Aug 2020

Atlanta, US. (Working Remotely)

PROJECT DESCRIPTION: COVID-19 AI-enabled text chatbot for combating the pandemic & post-pandemic via digital health

SUPERVISOR: Marlon Parris

# ♦ PayPal Inc, Software Engineering Intern

Summer 2017

San Jose, California, United States.

Project Description: Developed an email-routing system to improve customer service's operation

efficiency using text analytics and machine learning.

Supervisor: Ravi Retineni

# ♦ PayPal Inc, Software Engineering Intern

Summer 2016

San Jose, California, United States.

PROJECT DESCRIPTION: Developed an internally facing metadata resource management conversational agent for engineers to expedite information gaining process.

Supervisor: Gaoyuan Wang

# ♦ Beep Comapany, Product Specialist and Mobile Application Developer

Summer 2013

Tehran, Iran.

PROJECT DESCRIPTION: Co-founded a mobile application start-up; a trivia game based on Persian songs.

Beep (Rahnema) is one of the major VAS providers and tech companies in Iran.

SUPERVISOR: Farid Khaheshi

# TEACHING EXPERIENCE

# ♦ Teaching Assistant, University of Southern California

· "Natural Language Processing" Course

Spring 2022, Fall 2022

 $\cdot$  "Natural Language Dialogue Systems" Course

Fall 2018

 $\cdot$  "Analysis of Algorithms" Course

Summer 2021 Summer 2020

 $\cdot$  "Web Technologies" Course

Summer 2020

 $\cdot$  "Foundations of AI" Course

Spring, Summer, Fall 2015; Spring, Fall 2020, Spring 2021

· "Database Systems" Course

Summer 2021

· "Compiler Design" Course

Spring 2015

# ♦ Teaching Assistant, Sharif University of Technology

· "Data Structures and Introduction to Algorithm" Course

Fall 2012, Fall 2013

· "Computer Architecture" Course

Spring 2013

# Professional Services

# PROFESSIONAL & Conference Peer Reviewer

- · The 29th International Conference on Computational Linguistics (Coling'22).
- · The 2020 Conference on Empirical Methods in Natural Language Processing (EMNLP'20).
- · The 18th International Conference on Autonomous Agents and Multiagent Systems (AAMAS'19).
- · The 57th Annual Meeting of the Association for Computational Linguistics (ACL'19).
- · The 10th International Workshop on Spoken Dialogue Systems Technology (IWSDS'19).
- · The 17th Annual Conference of the North American Chapter of the Association for Computational Linguistics: Human Language Technologies (NAACL-HLT'19).
- · The 32nd International The Florida Artificial Intelligence Research Society Conference (FLAIRS'19).

# Python Workshop Leader and Mentor

Tutorial Instructor in AIHacks: Southern California's All-Female High School Hackathon

2019

# ⋄ Student Volunteer

The 17th Annual Meeting of the Special Interest Group on Discourse and Dialogue (SIGDIAL'16)

	♦ Technical Staff In 13th ACM/ICPC Asia Region	2012
University Services	♦ President USC Iranian Graduate Student Association (IGSA)	2019
	♦ Board Member USC Iranian Graduate Student Association (IGSA)	2017
	♦ Board Member Student Scientific Chapter (SSC) of Computer Engineering Department in Sharif University	2012
TECHNICAL EXPERTISE	♦ Programming Languages: Python, Java, C/C++, SQL	
	♦ Web Programming Languages: HTML, CSS, JavaScript, PHP	
	♦ Machine Learning and Deep Learning: TensorFlow, PyTorch, HuggingFace, Scikit-Learn, NLTK	
	♦ Platforms: PSI, Android, Google Cloud API, AWS	
	Development Environments: Visual Studio, IntelliJ, Android Studio, Pycharm	
	♦ Operating Systems: Windows, Ubuntu, Mac OS	
	♦ Mobile Platforms: Android, iOS	
Press Coverage	♦ USC Viterbi, May 2019 Robotics and American Sign Language	

 $\diamond$  Wired Magazine, December 2017

The Adorable Robot That's Helping Deaf Children Communicate

⋄ NewsWeek, October 2017

Could a Robot Help Your Child Learn a Language?

⋄ Axios, February 2018

Artificial Intelligence is helping babies develop language

♦ HearingLikeMe website, January 2018

Could a robot help deaf children communicate in the near future?