SETH ALLEN FORD

Richmond, Texas 77469 | (832) 794-2695 | sethallenford@proton.me | github.com/sethallenford

PROFESSIONAL SUMMARY

Dedicated Information Technology professional with extensive experience in network administration, system maintenance, and end-user support. Proven success in managing complex Windows and Linux server environments, automating workflows via PowerShell and Bash scripting, and ensuring the high availability of critical network systems. Adept at leading multidisciplinary teams and delivering exceptional technical solutions.

TECHNICAL SKILLS

- **Operating Systems:** Windows (Client/Server), Red Hat/Oracle Linux (GUI & CLI), macOS/OS X Server.
- **Scripting & Automation:** PowerShell, Bash, Command Prompt, Custom baseline distribution imaging (Windows/Linux).
- **Databases:** Microsoft SQL Server, MySQL.
- **Networking & Virtualization:** VMware/Fusion, Network Administration & Troubleshooting, Data Mining & Security Fundamentals.

PROFESSIONAL EXPERIENCE

Geek Squad Senior Technician

Best Buy | *November 2007 – April 2011*

- Led a team of technicians in a high-volume environment, consistently meeting and exceeding repair deadlines and project goals.
- Diagnosed and repaired complex hardware and software issues across diverse platforms (Windows, macOS) while maintaining expertise in current industry protocols.
- Managed full-cycle sales and repairs, effectively communicating technical concepts to non-technical customers to drive satisfaction and revenue.

EDUCATION

Bachelor of Applied Arts & Sciences

Concentration: Computer Information Systems   University of Houston-Victoria – Sugar Land, TX

Relevant Coursework: Object Orientated Programming, Information Security Privacy and Ethics, Information Systems in Organizations, IT Service & Process Management, Application Design, Data Structures & Algorithms I.

Associate of Applied Science   *Degree Obtained: Fall 2013*

Network Administration   Wharton County Junior College – Rosenberg, TX

Relevant Coursework: Unix Systems Administration, Network Administration & Troubleshooting, Implementing Network Directory, Implementing Mail Servers, Administering SQL Servers, Information Technology Security, Cisco Exploration Network Fundamental & Routing Protocol.

CERTIFICATION

- **ETA Certified Fiber Optics Installer** (FOL.134262)