



Technology Solutions

***CMA MANAGED SERVICES FOR YOUR
POWER System i***



**REMOTE MONITORING,
REMOTE ADMINISTRATION, AND MANAGED HOSTING**

WE BUILT OUR BUSINESS ON THE POWER SYSTEM i.

Since 1984, CMA Technology Solutions has developed and maintained a talented staff of Power System i engineers. We can help you operate and maintain your Power System i.



Here's why CMA customers like using CMA Power System i Services:



Reduce Outages: Planned and unplanned outages can negatively impact your business. CMA's hosting and monitoring services can reduce the likelihood your business will be exposed to these impactful events.



Unhappy With Your Current Service Provider: We recognize that the IBM Power System i is unique and requires special skills. We are staffed to provide exactly the skills you will require as a primary part of our services portfolio.



Merger, Acquisition or Consolidation: Merged or acquired a business with a Power System i? CMA can help you achieve operational effectiveness by supporting or hosting applications you require, but may not be able to support.



Retirement or Departure: Lost a significant contributor to your team and have no back fill? Then turn to CMA. We have the skill you need.



Reduce Expenses: You no longer want to invest capital or operating expenses into your Power System i environment. CMA Hosting and Managed Services could be the perfect solution.



Archival: Migrated off your Power System i but need to continue to access old files? CMA can provide a solution.

Learn More...

If you'd like to learn more about CMA's Power System i Hosting and Managed Services, please contact us at info@cmaontheweb.com or call 225-927-9200.

Technical Support:

Virtual Power System i Administrator

	Remote Monitoring	Remote Administration	Hosting
System Monitoring Support	✓	N/A	⚙️
Unlimited Systems Support	✓	✓	⚙️

On-Boarding Services

Project Manager assigned to manage your implementation	✓	✓	✓
Provisioning, monitoring & management software	✓	✓	✓
Firewall	✓	✓	✓
Secure Internet Connectivity (via VPN)	✓	✓	✓
Implement Private Network Connectivity to Customer	⚙️	⚙️	⚙️
Install and configure backup agents and backup scripts	✗	✓	✓
Install and configure batch job monitoring software	✗	✓	✓
Perform functional testing of the managed environment	✗	✓	✓

Infrastructure

24/7 Network Operations Center	✓	✓	✓
Advanced monitoring software	✓	✓	✓
Tier-1 Internet connectivity	✓	✓	✓
Private network connectivity (MPLS, Frame Relay, & others)	⚙️	⚙️	⚙️
Redundant Data Centers	✗	✗	✓
Provide System i Hardware, O/S & System Software	✗	✗	✓

Comprehensive Monitoring

Message Management	✓	✓	Ⓛ
Event Monitoring	✓	✓	Ⓛ
Disk (Thresholds, iASP, Temp Storage)	✓	✓	Ⓛ
Performance (CPU, Memory, Transactions, Response times)	✓	✓	Ⓛ
Job Monitoring (Job Status, Run time exceeded)	✓	✓	Ⓛ
Cache Battery Monitoring	✓	✓	✓
Automated alerts	✓	✓	Ⓛ
Proactive capacity monitoring	✗	✓	✗
Comprehensive, un-metered systems administration	✗	✓	✓
Operating System installs, updates & patches (PTFs)	✗	✓	✓
Configure & manage system services	✗	✓	Ⓛ
Configure & manage LPAR & O/S level security	✗	✓	Ⓛ
Create & maintain file systems, directories & log files	✗	✓	Ⓛ
Sys. Admin. support for application installs & upgrades	✗	✓	✗
Manage hardware replacement	✗	✓	✓
Proactive System i performance tuning	✗	✓	✗
Perform data backups on agreed upon schedules	✗	✓	✓
24/7 System i Technical Support	✓	✓	✓
Offsite Tape Rotations & Retention	✗	✓	✓
Implement new hardware & firmware	✗	✓	✓
Apply O/S patches (PTFs) and install new O/S versions	✗	✓	✓
Adhere to Customer-approved change management windows	N/A	✓	✓
Perform roll-back and recovery procedures as directed	✗	✓	✗

