Seth Klusmire

> Chicago

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CERTIFICATIONS

April 2018

Court of Master Sommeliers, Birmingham, AL

Level One Sommelier

EXPERIENCE

January 2020- Present

Daisies - Chicago, IL

Server

- > Neighborhood Italian Restaurant with a focus on family style dining
- > Hectic dining area where mistakes can impact every customer
- > Larger sections and minimal floor help due to volume, sink or swim
- > Positive environment with a focus on honing service skills and steps

January 2019- January 2020

Boka - Chicago, IL

Server Assistant

- > Michelin star rated restaurant with high standards from staff and customers
- > Two person service teams on a consistently busy floor
- > Larger sections, zero room for error

July 2016- July 2018

Doris Metropolitan - New Orleans, LA

Server and Floor Sommelier

- > Helped with building the wine menu as well as being a floor Sommelier
- > Smaller sections, which meant more time spent getting to know the customer
- > Took care of parties of twelve or more while building their menu on the fly
- > Advanced wine knowledge

March 2015- June 2016

Colorado Chautaugua Association - Boulder, CO

Assistant Box Office Manager

- > Assisted patrons in person and over the phone with any questions or needs
- > Maintained and operated all aspects of the Audience View ticketing software
- > Trained and directed new employees
- > Supervised and scheduled ten part-time box office workers

EDUCATION

August 2010- May 2014

Colorado State University, Fort Collins, CO

Bachelor of Arts: History

> Concentration: History of Jazz into the 1960s

Bachelor of Arts: Theatre

> Concentrations: Playwriting and Technical Writing