

Seth Lievens

Software Developer

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Full-stack developer with a strong SQL background and 10+ years of professional experience. I've built web applications, automated reporting systems, API integrations, and internal tools across insurance, fintech, and industrial sectors. I care about writing clean, practical code that makes people's jobs easier.

EXPERIENCE

SQL Developer | *Pioneer State Mutual Insurance Co.*

Dec 2022 – Oct 2025

- Wrote complex T-SQL queries for ad hoc data pulls and maintained database schemas, indexes, and SQL Agent jobs across policy, billing, and claims systems.
- Built and maintained .NET console applications and APIs to automate data workflows — downloading files, transforming data, loading it into SQL Server, and generating formatted reports (including polished Excel outputs).
- Converted manual reports into automated SSRS reports and migrated legacy SSIS packages to modern reporting solutions.
- Implemented rate changes in Duck Creek for personal and commercial lines, editing business logic under tight deadlines.
- Hardened application security by configuring gMSA accounts for critical production services.
- Troubleshooted and resolved production issues across policy, billing, broker, and claims systems.
- Collaborated directly with business stakeholders and QA to scope, test, and deploy changes.

Help Desk Technician | *Pioneer State Mutual Insurance Co.*

Feb 2022 – Dec 2022

- Provided first-line IT support for all internal users — hardware, software, network, and peripheral issues.
- Managed device lifecycle including imaging laptops, provisioning equipment, and onboarding new hires.

Web Developer | *TotalWeb Partners*

Aug 2019 – Feb 2022

- Designed and developed WordPress sites for fintech and industrial clients, many with large product catalogs and ecommerce functionality. Heavily customized themes and plugins with PHP, JavaScript, and CSS.
- Built a replacement parts portal that let customers locate parts, submit proof of purchase, and automatically generate UPS shipping labels with correct box dimensions and weights.
- Developed an online IAQP savings calculator that took building dimensions as input, ran cost projections (ported from Excel to JavaScript), and exported PDF reports. Integrated with Bitrix24 for role-based access control.
- Handled API integrations, CRM automation, and coordinated with an offshore development team.

Web Developer | *Freelance*

Jan 2014 – Aug 2019

- Designed branding identities, marketing materials, and websites for small businesses and churches.

SKILLS

Languages & Frameworks: JavaScript, PHP, C# / .NET, T-SQL, HTML/CSS, WordPress, SquareSpace

Data & Databases: SQL Server, MySQL, SSRS, SSIS, SSMS, Excel

Tools & Platforms: Git, Visual Studio, VS Code, IIS, Postman, REST APIs, N8N, Scrum/Agile

Other: Adobe Creative Cloud (Photoshop, Illustrator, Premiere Pro), Duck Creek (Rating, Policy)

EDUCATION

Bachelor's Degree in Digital Media Design | *Baker College*

2009 – 2013

- Learned web development, programming, branding, Adobe Creative Cloud, and multimedia production.