Seth Shober

Web Developer. UI/UX.

- sethshober.com
- 17-538-3170
- seth.shober@gmail.com

What I've Done

Web Developer 2012 - Present - Github: sethshober

- Full stack JavaScript: Node, Express, Mongo on backend
 Frontend focused on beautiful UI and simple UX
- Believe in using vanilla JS until a framework is actually needed
- Constantly learning the newest technologies and best practices
- Active in the community and meetups

Technical Support Engineer | New Relic 2015 - Present

- Work to create the best customer experience while reducing friction between Support, Engineering, and Sales Organizations
- Node and JavaScript Support expert and Engineering liaison, working directly with engineering teams to reproduce issues and write scripts and tests
- Provide Sales Engineering support resulting in several large closed deals
- Developed training framework utilized across Support teams for individual products
- Identify, track, and prioritize bugs and feature requests. Code bug fixes.
- Create internal and external documentation to increase knowledge for customers and our teams, resulting in a better experience and decreased customer support load

Teaching Assistant | Portland Code School 2015

 Teach web development foundations: HTML, CSS, JavaScript, Git, Terminal

Co-Founder | Donation Digital 2012-2013

- Built digital music store that partnered with charities and shared profits
- Contact major record labels to gain knowledge on proper steps to legally sell + 20 million digital songs
- Write business plans, negotiate deals, design/code frontend

Helpdesk Technician | Turner Investments 2012 - 2014

 Support - Use Salesforce to monitor/maintain tickets; Primary contact for employees; software / hardware troubleshooting, vendor relations

Appalachian Trail Thru-Hike 2012

- Backpack 7 days a week, across extreme terrain/weather, 2000+ miles
- Learn invaluable skills: self-motivation, determination, commitment, discipline, goal setting, and the shear will to succeed

Stonewall | Caddie 2008 - 2013

- Build rapport, develop/maintain relationships of high networth individuals
- Cater to, and fulfill, the needs of club partners; network

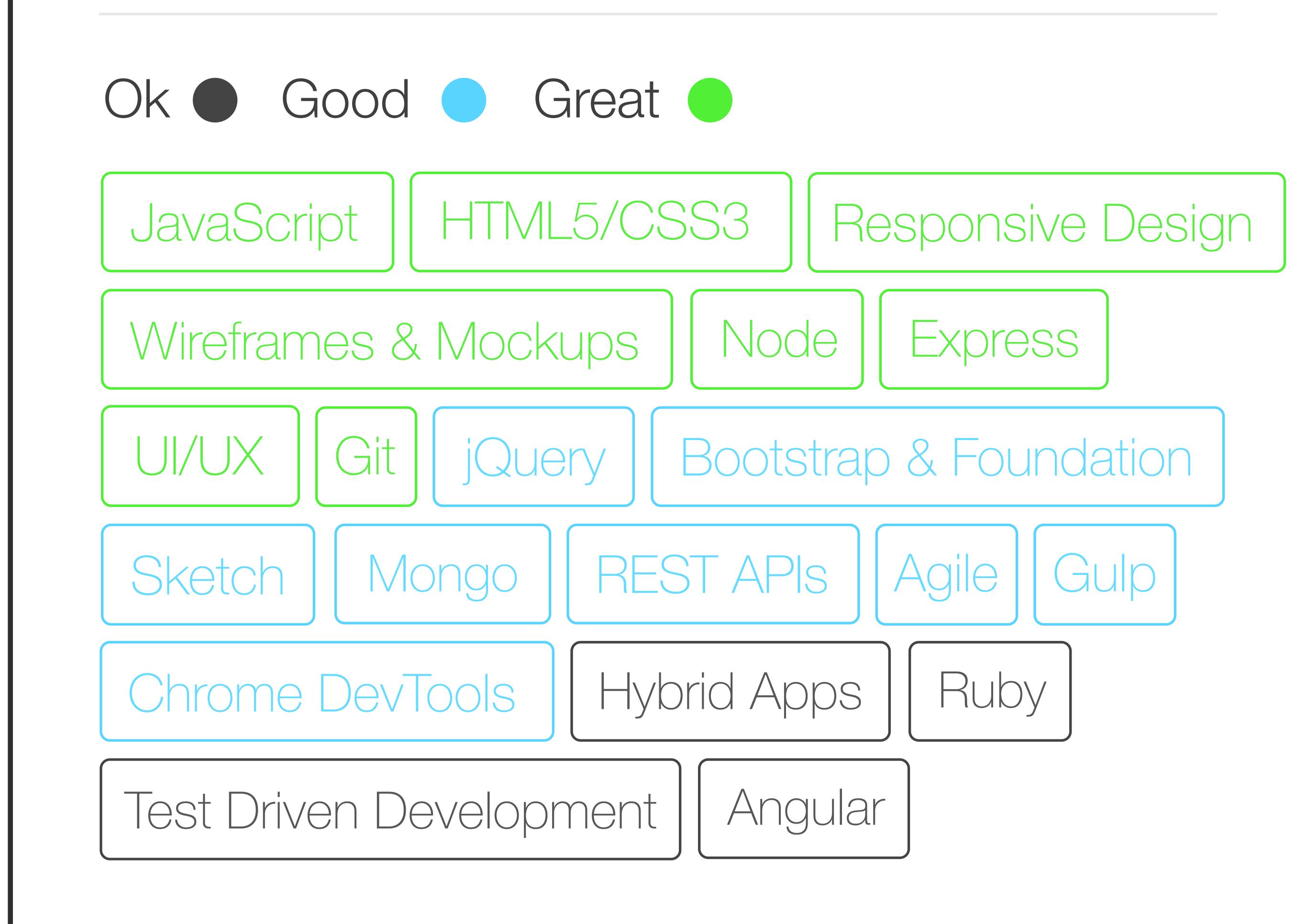
York College of Pennsylvania 2011

B.S. Computer Information Systems

Misericordia University | Technician 2007 - 2009

- Manage & upgrade campus cable/internet infrastructure
- Tech support for everything but the kitchen sink

What I Do



What I Believe

Start with WHY.
Be passionate.

Do something that matters.

Be different.

Never stop learning.

Help Others.

isten.

Anything is possible.

Get outside.

Skills

Discipline | Goal Oriented | Leadership

Teaching | Self Motivated | Startup Mentality

Customer Focus | Written & Oral
Communication

Interests

Running | Coffee | Backpacking | Reading | Camping | Exploring | Biking | Education | User Experience | Leadership | Culture

