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# Seth J Vance

## Professional Summary

Tireless, results-driven Web Developer dedicated to building and optimizing user-focused websites for customers with various business and personal objectives. Judicious and creative when crafting effective websites, apps and platforms to propel growth and competitive advantage. Technically proficient and analytical problem solver with calm and focused demeanor.

## Work History

### Best Buy Co Inc. - Sales Advisor

Richmond, VA

04/2019 - Current

- Assisted customers with prompt and polite support in-person, over the telephone, and online chat.
- Worked alongside other representatives to boost company sales by enhancing product presentations and advertising collateral.
- Offered each customer top-notch, personal service and polite support to boost sales and customer satisfaction.

### Papa Johns International Inc. - Delivery Specialist

Wilmington, NC

09/2017 - 09/2019

- Communicated customer complaints, requests and feedback to company management for swift resolution.
- Worked overnight shifts during peak periods to meet coverage needs.
- Operated vehicle safely in highly congested areas with zero traffic violations.

### Panera Bread - Restaurant Team Member

Richmond/Wilmington, VA/NC

01/2015 - 06/2017

- Greeted customers at deli counter to fulfill requests and answer questions.
- Promoted customer satisfaction by preparing food according to standard recipes with modifications based on individual customer requirements.

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📍 Richmond, VA 23230

## Skills

- HTML, CSS, Javascript, JQuery
- CSS Frameworks, i.e. Bootstrap, Foundation, etc.
- Able to design, build, and deploy a client-side web application using GitHub Pages
- Experience with Third Party & Server Side API
- Working knowledge in Node and React
- Previous experience in Online Support functions through Instant Messaging & Inbound calls
- Proficiency in Microsoft Office (Outlook, Word, Excel, Powerpoint)
- Ability to effectively overcome personal and organizational blocks to achieve results

## Education

08/2021

**University of Richmond**

Richmond, VA

Certificate: Coding Bootcamp

06/2015

**Glen Allen High School**

Glen Allen, VA

High School Diploma