

Unknown

From: Bailey, Frank T (GOV) [frank.bailey@alaska.gov]
Sent: Wednesday, June 25, 2008 4:18 PM
To: ExternalEmailgsp; 'fek9wnr@yahoo.com'; 'krisandclark@yahoo.com'; 'ivyfrye@yahoo.com'
Cc: Nizich; Michael A (GOV); Mason; Janice L (GOV)
Subject: FW: 06/28/08 BLACKBERRY INTERNET SERVICE Unscheduled Service Interruption
FYI...8hrs is a long time for blackberries to be quiet. Kami called and ____@alaska.gov emails will work during that time, but other addresses people use on their blackberries (yahoo, gmail, etc) could be out of service from 8pm Saturday to 4am Sunday.

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From: Clark, Kami S (GOV)
Sent: Wednesday, June 25, 2008 4:07 PM
To: Bailey, Frank T (GOV)
Subject: FW: 06/28/08 BLACKBERRY INTERNET SERVICE Unscheduled Service Interruption

You should receive this notification but, just in case you didn't please make sure the Governor is also aware of the outage Saturday, June 28th 8:00 pm to Sunday, June 29th 4:00 am.

From: Help, Center (DOA sponsored) [mailto:soa.help.center@alaska.gov]
Sent: Wednesday, June 25, 2008 11:20 AM
To: it-notification@list.state.ak.us
Subject: 06/28/08 BLACKBERRY INTERNET SERVICE Unscheduled Service Interruption

The Enterprise Technology Services Help Center has been advised of an upcoming service interruption to the BlackBerry data service for people who have their e-mail accounts tied to their BlackBerry via BlackBerry Internet Service (BIS). This will not affect e-mail being delivered through a BlackBerry Enterprise Server (BES), such as SOA Exchange accounts.

This outage is scheduled to occur on Saturday June 28, 2008. The outage time will begin at 8:00 PM Alaska Standard Time and ending on Sunday, June 29, 2008 at approximately 04:00 AM Alaska Standard Time.

Impact: BlackBerry Internet Service (BIS) subscribers may be unable to send or receive messages, use the BlackBerry Internet Service web site, or perform activities such as creating new accounts, accessing their internet mailbox, integrating third-party email accounts, or viewing email attachments during the maintenance.

Research In Motion is scheduled to perform a BlackBerry Internet Service upgrade to v2.5. There will be an estimated 8-hour outage window during this upgrade.

This will affect only the BlackBerry Internet Service (BIS) Data use of the blackberry. Phone services and e-mail being delivered via the BlackBerry Enterprise Server (BES) such as SOA Exchange accounts will not be affected. For more details, please review USD req97820.

Barbara, ETS Help Center

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10/14/2009