

Unknown

From: Commissioners Office, DOA (DOA sponsored) [doa.commissioner@alaska.gov]
Sent: Monday, May 19, 2008 8:50 AM
To: Collins; Donna S (GOV); Mason; Janice L (GOV); Nizich; Michael A (GOV); Fenumiai; Gail M (GOV); Parnell; Sean R (GOV); Fabrello; Michelle A (GOV); Leschper; Beth (GOV); Fagerstrom; Erika (GOV); Crome; Cora J (GOV); Bavard; Mary Lou (GOV); Mills; Andy J (GOV); Buck; Hannah K (GOV); Wilson; Lauri L (GOV); Palin; Sarah H (GOV); Rowland; Mindy B (GOV); Balash; Joseph R (GOV); Essary; Karen S (GOV); Ruaro; Randall P (GOV); Clark; Kami S (GOV); Bailey; Frank T (GOV); Kim; Anna C (GOV); Yocom; Lauren J (GOV); Palin; Todd (GOV sponsored)
Cc: Dubey; Anand (DOA); Jones; Christopher M (DOA); Moyer; Janet A (DOA); Petro; Rachael A (DOA); Beecher; Carol L (DOA)
Subject: Upcoming Power Outage at Juneau Datacenter - June 1

Governor's Office Staff:

We will have a major power outage at the Juneau Datacenter on June 1 between 2 a.m. and 2 p.m. I have spoken with the Acting Chief of Staff for Governor Palin, the Deputy Chief of Staff for Lt. Governor Parnell, the Director of the Division of Elections and the Director of the Office of Management and Budget to identify critical Juneau email accounts that must be moved to the Anchorage server in the event these accounts are needed during that timeframe.

Your email account has been identified as one that needs to be available during this power outage. This outage affects most services housed in or routed through the Juneau Datacenter such as email boxes in Juneau and the Juneau Wide Area Network (WAN). Your mailbox will be moved to Anchorage prior to June 1st and moved back to Juneau after the power has been restored.

Chris Jones from the Department of Administration, Enterprise Technology Services (ETS) will be coordinating this move with you. He will be contacting you the week of May 19th to arrange a convenient time to move your mailbox. The mailboxes will be moved as close to June 1st as possible as a slight performance degradation can occur when your mailbox is in a different location than you are. Your mailbox will be unavailable during the move which will occur outside of normal business hours and can take between 30 minutes and 2-3 hours depending on the size of your mailbox. Please note that ETS is coordinating this effort with the Office of the Governor's IT staff.

You should also know that during the outage on June 1st between 2am and 2pm,

- Email on Blackberries and other mobile devices will NOT work anywhere in the state.
- Web Mail will NOT work in Southeast and will only work outside of Southeast in State facilities that are connected to the State network.
- Mail using Outlook will ONLY work if your mailbox is not housed in Juneau.

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Please feel free to contact Chris Jones at 907-269-6705 or chris.jones@alaska.gov If you have any questions or concerns or would prefer to have your staff work with Chris for you. Thank you in advance for your cooperation and we apologize for the inconvenience this will cause.

Annette Kreitzer
Commissioner
Department of Administration

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