

SETIA BHAKTI MAULANA

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PERSONALITY

Place, Date of Birth : Majalengka, 22 September 1992
Religion : Islam
Height/Weight : 170cm/69 kg
Marital Status : Married



EDUCATION BACKGROUND

- Burujul Wetan 1 st Primary School, graduated in 2005.
- 2 Junior high school Jatiwangi graduated in 2008.
- 1 vocational high school Majalengka, graduated in 2011, majoring in Network Computer Engineering.
- STMIK IKMI Cirebon, graduated in 2015, majoring in Information Technology. GPA: 3,15

COURSE & EDUCATION

- September 2019 Workshop MIKTORIK
- March 2015 Workshop "Introction to Orcle Database 10g PL/SQL Fundamental", Oreacle Academy Course.
- January 2015 Workshop "CCNA Security", Cisco Networking Academy®.
- February 2014 Workshop "CCNA Exploration: Accessing the WAN", Cisco Networking Academy®.
- October 2013 Workshop "CCNA Exploration: LAN Switching and Wireless", Cisco Networking Academy®.
- January 2013 Workshop "CCNA Exploration: Routing Protocols and Concepts", Cisco Networking Academy®.
- September 2012 Workshop "IT Essential: PC Hardware and Software", Cisco Networking Academy®.





EXPERIENCES

2015-2017 : Work in PT TELKOM AKSES, Jakarta. Task : waspang
2017-Present : Work in universitas terbuka. South Tangerang : IT support

DUTIES

- Responsible for diagnosing & resolving hardware, software & end users problems.
- Acting as the first point of contact for all IT & technical queries
- Working within a TCP/IP network environment, including DHCP, DNS and ethernet .
- Investigate specialist and complex IT support issues.
- Configuring and managing backup & restore procedures.
- Maintaining a wide range of computer hardware and software programmes.
- Deploying new hardware, server backups
- In-depth knowledge of Microsoft Windows client operating systems, windows 10, 11
- Configuring edgecore and cisco switches

OTHERS EXPERIENCES

- 2010 Work Practices PT DIRGANTARA INDONESIA, Bandung. Task: Technician As Part of Personal Computer Hardware Software.
- 2014 Work Practices PG. BATIK TRUSMI CIREBON Cirebon. Task Admin.

HOBBY & ENTHUSIASM

Swimming, Badminton and Exploring.

Following a seminar

Looking for new information from internet.

The above is true the curriculum vitae I made genuinely.

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