

SETIA BHAKTI MAULANA

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PERSONALITY

Place, Date of Birth : Majalengka, September 22th 1992
Religion : Islam
Height/Weight : 170cm/69 kg
Marital Status : Married



EDUCATION BACKGROUND

Burujul Wetan 1st Primary School, graduated in 2005.
2 Junior high school Jatiwangi graduated in 2008.
1 vocational high school Majalengka, graduated in 2011, majoring in Network Computer Engineering.
STMIK IKMI Cirebon, graduated in 2015, majoring in Information Technology. GPA: 3,15.

COURSE & EDUCATION

September 2019.	Workshop MIKTORIK
March 2015	Workshop “Introction to Oracle Database 10g PL/SQL Fundamental”, Oracle Academy Course.
January 2015	Workshop “CCNA Security”, Cisco Networking Academy®.
February 2014	Workshop “CCNA Exploration: Accessing the WAN”, Cisco Networking Academy®.
October 2013	Workshop “CCNA Exploration: LAN Switching and Wireless”, Cisco Networking Academy®.
January 2013	Workshop “CCNA Exploration: Routing Protocols and Concepts”, Cisco Networking Academy®.
September 2012	Workshop “IT Essential: PC Hardware and Software”, Cisco Networking Academy®.

EXPERIENCES

2015-2017 Work in PT TELKOM AKSES, Jakarta. Task : waspang
2017-Present. Work in universitas terbuka. South Tangerang : IT support

Duties

- Responsible for diagnosing & resolving hardware, software & end users problems.
- Acting as the first point of contact for all IT & technical queries
- Developing the infrastructure and systems to meet the companies needs.
- Working within a TCP/IP network environment, including DHCP, DNS and ethernet .
- Involved in the rollout of software updates and patches.
- Investigate specialist and complex IT support issues.
- Communicating with third party technical specialists.
- Configuring and managing backup & restore procedures.
- Maintaining a wide range of computer hardware and software programmes.
- Responsible for allocating work to junior staff and induction training for new staff.
- Deploying new hardware, server backups & evaluating new software & security risks.
- In-depth knowledge of Microsoft Windows client operating systems, windows 10, 11

OTHERS EXPERIENCES

- 2010 Work Practices PT DIRGANTARA INDONESIA, Bandung. Task: Technician As Part of Personal Computer Hardware Software.
- 2014 Work Practices PG. BATIK TRUSMI CIREBON Cirebon. Task Admin.

HOBBY & ENTHUSIASM

Swimming, Badminton and Exploring.
Following a seminar
Looking for new information from internet.

The above is true the curriculum vitae I made genuinely.

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