

## SETIA BHAKTI MAULANA

Address: Blok rebo, rt/rw 01/03 Burujul  
wetan, jatiwangi, Majalengka, Jawa Barat

Mobile : 081224642223

Website : [setia022.github.io](https://setia022.github.io)

E-mail : [setia022@gmail.com](mailto:setia022@gmail.com)

### PERSONALITY

Place, Date of Birth : Majalengka, 22 September 1992

Religion : Islam

Height/Weight : 170cm/69 kg

Marital Status : Married



### EDUCATION BACKGROUND

- Burujul Wetan 1 st Primary School, graduated in 2005.
- 2 Junior high school Jatiwangi graduated in 2008.
- 1 vocational high school Majalengka, graduated in 2011, majoring in Network Computer Engineering.
- STMIK IKMI Cirebon, graduated in 2015, majoring in Information Technology. GPA: 3,15

### COURSE & EDUCATION

- September 2019 Workshop MIKTORIK
- March 2015 Workshop "Introction to Oracle Database 10g PL/SQL Fundamental", Oracle Academy Course.
- January 2015 Workshop "CCNA Security", Cisco Networking Academy®.
- February 2014 Workshop "CCNA Exploration: Accessing the WAN", Cisco Networking Academy®.
- October 2013 Workshop "CCNA Exploration: LAN Switching and Wireless", Cisco Networking Academy®.
- January 2013 Workshop "CCNA Exploration: Routing Protocols and Concepts", Cisco Networking Academy®.



- 
- September 2012 Workshop “IT Essential: PC Hardware and Software”, Cisco Networking Academy®.

## **EXPERIENCES**

2015-2017 : Work in PT TELKOM AKSES, Jakarta. Task : waspang  
2017-Present : Work in universitas terbuka. South Tangerang : IT support

## **DUTIES**

- Responsible for diagnosing & resolving hardware, software & end users problems.
- Acting as the first point of contact for all IT & technical queries
- Working within a TCP/IP network environment, including DHCP, DNS and ethernet .
- Investigate specialist and complex IT support issues.
- Configuring and managing backup & restore procedures.
- Maintaining a wide range of computer hardware and software programmes.
- Deploying new hardware, server backups
- In-depth knowledge of Microsoft Windows client operating systems, windows 10, 11
- Configuring edgecore and cisco switches

## **OTHERS EXPERIENCES**

- 2010 Work Practices PT DIRGANTARA INDONESIA, Bandung. Task: Technician As Part of Personal Computer Hardware Software.
- 2014 Work Practices PG. BATIK TRUSMI CIREBON Cirebon. Task Admin.

## **HOBBY & ENTHUSIASM**

Swimming, Badminton and Exploring.

Following a seminar

Looking for new information from internet.

The above is true the curriculum vitae I made genuinely.

Setia Bhakti Maulana

