SETIA BHAKTI MAULANA

Address: Blok rebo, rt/rw 01/03 Burujul wetan, jatiwangi   Mobile : 081224642223

Majalengka, jawa barat   E-mail : setia022@gmail.com

PERSONALITY

Place, Date of Birth   : Majalengka, September 22th 1992

Religion   : Islam

Height/Weight   : 170cm/69 kg

Marital Status   : Married

EDUCATION BACKGROUND

Burujul Wetan 1 st Primary School, graduated in 2005.
2 Junior high school Jatiwangi graduated in 2008.
1 vocational high school Majalengka, graduated in 2011, majoring in Network Computer Engineering.
STMIK IKMI Cirebon, graduated in 2015, majoring in Information Technology. GPA: 3,15.

COURSE & EDUCATION

September 2019.   Workshop MIKTORIK
March 2015   Workshop "Introction to Orcle Database 10g PL/SQL Fundamental", Orecle Academy Course.
January 2015   Workshop "CCNA Security", Cisco Networking Academy®.
February 2014   Workshop "CCNA Exploration: Accessing the WAN", Cisco Networking Academy®.
October 2013   Workshop "CCNA Exploration: LAN Switching and Wireless", Cisco Networking Academy®.
January 2013   Workshop "CCNA Exploration: Routing Protocols and Concepts", Cisco Networking Academy®.
September 2012   Workshop"IT Essential: PC Hardware and Sofware", Cisco Networking Academy®.

EXPERIENCES

2015-2017   Work in PT TELKOM AKSES, Jakarta. Task : waspang

2017-Present.   Work in universitas terbuka. South Tangerang : IT support

Duties
- Responsible for diagnosing & resolving hardware, software & end users problems.
- Acting as the first point of contact for all IT & technical queries
- Developing the infrastructure and systems to meet the companies needs.
- Working within a TCP/IP network environment, including DHCP, DNS and ethernet .
- Involved in the rollout of software updates and patches.
- Investigate specialist and complex IT support issues.
- Communicating with third party technical specialists.
- Configuring and managing backup & restore procedures.
- Maintaining a wide range of computer hardware and software programmes.
- Responsible for allocating work to junior staff and induction training for new staff.
- Deploying new hardware, server backups & evaluating new software & security risks.
- In-depth knowledge of Microsoft Windows client operating systems, windows 10, 11

OTHERS EXPERIENCES

2010 Work Practices PT DIRGANTARA INDONESIA, Bandung. <u>Task</u>: Technician As Part of Personal Computer Hardware Software.

2014 Work Practices PG. BATIK TRUSMI CIREBON   Cirebon. <u>Task</u> Admin.

HOBBY & ENTHUSIASM

Swimming, Badminton and Exploring.

Following a seminar

Looking for new information from internet.

The above is true the curriculum vitae I made genuinely.

Setia Bhakti Maulana, S.Kom