SETU POTNIS

(647)-408-3032 spotnis.work@gmail.com

EMPLOYMENT

Full Stack Engineer IBM Jul 2023 - Present

Watsonx

- Developed web applications on the WatsonX platform, resulting in a **20% increase in user engagement** and a **15% decrease in bounce rates** due to improved user experience.
- Implemented data visualization components, resulting in a 30% increase in user engagement.
- Applied performance optimization techniques, reducing page load times by 20% and enhancing the overall
 application performance.

Software Engineer Shopify Apr 2022 – Aug 2022

Outbounds Seller XP

- Developed API endpoints to automate the process of lost package reimbursement, resulting in a 50% reduction in manual effort and a 30% improvement in customer satisfaction ratings.
- Collaborated closely with cross-functional teams to flesh out product requirements which resulted in a 15% reduction in development iterations, ensuring faster delivery of the solution.
- Implemented Datadog monitoring and alerts for lost package reimbursement, **improving resolution time by** 50% and enhancing system availability through real-time insights and optimization.
- Enhanced frontend features with React.js, to assure merchants of reimbursement for lost packages, resulting in **20% reduced inquiries**.

Software Engineer Nuvalence Jan 2022 – Apr 2022

Common Xperience Components (CXC)

- Developed a robust component library comprising 100+ reusable frontend components in React.js,
 Angular.js, and Vue.js, resulting in a 30% reduction in development time for new projects
- Published components to Storybook, allowing 10+ development teams to preview and evaluate the
 components before implementation, leading to a 15% improvement in overall development efficiency.
- Collaborated closely with designers and product managers to ensure alignment with design and accessibility requirements, resulting in a **20% increase in user satisfaction** based on user feedback and surveys.
- Implemented responsive design techniques, increasing mobile user engagement by 15% and reducing bounce rates by 10%

Web Application Developer

National Research Council

Jan 2020 - Sept 2021

Smart Buildings Org

- Created interactive graphs, and data visualizations that lead to a **25% decrease in energy-related expenses**.
- Optimized web components for performance, reducing rendering speed to 0.1 seconds, on average, ensuring
 a seamless user experience.

EDUCATION

Waterloo, Ontario

University of Waterloo

Fall 2018 – Spring 2023

- B.A.Sc. Nanotechnology Engineering with Computing Option, May 2023. GPA: 3.8
- Undergraduate Coursework: Operating Systems; Databases; Algorithms; Comp. Architecture.

AWARDS

• uOttaHack3 (2021): Awarded 2nd place out of 177 participants for a Hackathon.

Languages and Technologies

- Python, TypeScript, JavaScript, Node.js, Django, HTML CSS, JavaScript, React.js, GraphQL
- Github, AWS, DynamoDB, Datadog, Azure, RESTful APIs, CI/CD, Docker, Kubernetes